# Hospital Inpatient Quality Reporting (IQR) Program Attestation Guidance for the Hospital Commitment to Health Equity Measure

For Calendar Year (CY) 2023 Reporting/Fiscal Year (FY) 2025 Payment Determination, Version 1.2

#### **Purpose of the Attestation Guidance Document**

The guide provides information and examples of qualifying activities for the Hospital Commitment to Health Equity measure.

Responding to the Hospital Commitment to Health Equity measure entails attesting to the five domains highlighted in <u>Figure 1</u>. Each attestation domain is comprised of a number of sub-domains. Additional information to guide hospitals' attestation on each sub-domain is provided in <u>Attestation Domains and Sub-Domains below</u>.

Hospitals will attest to the Hospital Commitment to Health Equity measure via the Hospital Quality Reporting (HQR) system.



Figure 1: Hospital Commitment to Health Equity Measure Attestation Domains

### For CY 2023 Reporting Period/FY 2025 Payment Determination

For the CY 2023 reporting period/FY 2025 payment determination under the Hospital IQR Program, hospitals will need to confirm that they engaged in the activities described in this Attestation Guidance Document during the period of January 1, 2023, to December 31, 2023. If hospitals participate or complete qualifying activities at any time within the reporting year, they may answer yes to their attestation. Hospitals must complete their attestation for the CY 2023 reporting period/FY 2025 payment determination between April 1, 2024, and May 15, 2024. Results will be publicly posted on Care Compare.

#### **Attestation Domains and Sub-Domains**



Domain 1: Hospital commitment to reducing healthcare disparities is strengthened when equity is a key organizational priority.

Under Domain 1, a strategic plan is defined as a *written* plan to address healthcare equity that is shared across the *individual* hospital. A hospital may, however, affirmatively attest to Domain 1 if it adapts a health system-level strategic plan for use in its hospital. The plan should reflect each individual hospital's participation within the strategic plan. Domain 1's sub-domains of 1a, 1b, 1c and 1d are defined further in Text Box 1.

Text Box 1: Guidance for Attesting to Domain 1 Equity is a Strategic Priority

## 1A. Our hospital strategic plan identifies priority populations who currently experience health disparities.

Examples of "priority populations" include but are not limited to:

- Persons belonging to minority racial or ethnic groups
- Persons living with a disability
- Persons who are a member of the lesbian, gay, bisexual, transgender, and queer (LGBTQ+) community
- Persons who are a member of a religious minority
- Persons who are living in a rural area
- Persons who are living near or below the poverty level
- Populations impacted by social drivers of health (e.g., language proficiency, housing or food insecurity, low literacy, difficulty with access to transportation, or other factors unique to a hospital's patient community)
- Any other populations that have been underserved and/or historically marginalized by the healthcare system

## 1B. Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieving these goals.

No additional clarification is provided for this attestation sub-domain.

# 1C. Our hospital strategic plan outlines specific resources which have been dedicated to achieving our equity goals.

Examples of specific resources include but are not limited to dedicated staffing, structural resources, funding, and trainings.

# 1D. Our hospital strategic plan describes our approach for engaging key stakeholders, such as community-based organizations.

Examples of key stakeholders include but are not limited to community-based organizations and collaboratives, patient and family advisory groups, elected officials, and existing institutional partnerships or coalitions.



Domain 2: Collecting valid and reliable demographic and social determinant of health data on patients served in a hospital is an important step in identifying and eliminating health disparities.

Hospitals are encouraged to collect social drivers of health data electronically and use tools that have undergone validity and reliability testing. Domain 2's sub-domains of 2a, 2b, and 2c are defined further in <u>Text Box 2</u>.

Text Box 2: Guidance for Attesting to Domain 2 Data Collection

2A. Our hospital collects demographic information (such as self-reported race, national origin, primary language, and ethnicity data) and/or social determinant of health information on the majority of our patients.

A wide range of demographic and social drivers of health information qualifies for data collection, including but not limited to:

- Self-reported race and ethnicity
- Socioeconomic status
- Being a member of the LGBTQ+ community
- Being a member of a religious minority
- Living with a disability
- Living in a rural area
- Language proficiency
- Health literacy
- Access to primary care/usual source of care
- Housing status or food security
- Access to transportation
- 2B. Our hospital has training for staff in culturally sensitive collection of demographics and/or social determinant of health information.

The purpose of this question is to ensure hospitals provide guidance or training to staff on how to collect this information in a patient-centered manner.

2C. Our hospital inputs demographic and/or social determinant of health information collected from patients in structured, interoperable data elements using a certified EHR technology.

No additional clarification is provided for this attestation sub-domain.



Domain 3: Effective data analysis can provide insights into which factors contribute to health disparities and how to respond. Please attest that your hospital engages in the following activities.

Domain 3 has only one sub-domain (3a) which is defined further in <u>Text Box 3</u> below.

Text Box 3: Guidance for Attesting to Domain 3 Data Analysis

3A. Our hospital stratifies key performance indicators by demographic and/or social determinants of health variables to identify equity gaps and includes this information on hospital performance dashboards.

The purpose of measure stratification is to understand if certain patient groups are receiving better care. Stratification in this case refers to examining quality measure results by subgroups of patients to identify important gaps in quality between patient groups.

Hospitals may develop stratification metrics for priority populations (as defined by your organization e.g., by race and ethnicity, economic burden, etc.) and monitor results on these metrics using existing internal quality dashboards.

CMS expects hospitals to identify equity gaps by providing stratified measure information based on either outcome quality measures or process of care measures; this means providing measure scores for priority populations or the gap in score between two groups.



Domain 4: Health disparities are evidence that high quality care has not been delivered equitably to all patients. Engagement in quality improvement activities can improve quality of care for all patients.

Domain 4 has only one sub-domain (4a) which is defined further in <u>Text Box 4</u>.

Text Box 4: Guidance for Attesting to Domain 4 Quality Improvement

## 4A. Our hospital participates in local, regional, or national quality improvement activities focused on reducing health disparities.

Quality improvement (QI) activities may include participation in collaboratives, partnerships and coalitions focused on decreasing health disparities, including among specific patient populations or for specific medical conditions – e.g., working with Medicare Quality Improvement Networks, or joining collaboratives such as The Health Equity Collaborative; Eastern U.S. Quality Improvement Collaborative; The Alliance for Innovation on Maternal Health (AIM) or Perinatal Quality Collaboratives (PQCs); American Hospital Association Center for Health Innovations' Hospital Community Collaborative; Million Hearts; or other local, regional, and national initiatives as long as the effort has a specific focus on improving quality and reducing disparities.



Domain 5: Leaders and staff can improve their capacity to address disparities by demonstrating routine and thorough attention to equity and setting an organizational culture of equity.

Domain 5 sub-domains of 5a and 5b are defined further in <u>Text Box 5</u>.

Text Box 5: Guidance for Attesting to Domain 5 Leadership Engagement

5A. Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually reviews our strategic plan for achieving health equity.

CMS defines "hospital senior leadership" as the C-suite and board of trustees, and not just quality committees or sub-committees of the board, as well as the Chief Medical Officer and senior leaders among hospital medical staff.

5B. Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually reviews key performance indicators stratified by demographic and/or social factors.

See above CMS definition of "hospital senior leadership."

#### **Additional Resources**

Additional resources for this measure include:

- The FY 2023 IPPS Final Rule includes detailed information on the measure background and rationale.
- Stakeholder resources can be found on the <a href="Months Education">CMS Hospital IQR Web-Based Data Collection page</a>, including Hospital Commitment to Health Equity Measure Specifications, for a description of the measure rationale, scoring requirements, and supporting evidence for this measure, and Hospital Commitment to Health Equity Frequently Asked Questions (FAQ), which provides answers to stakeholder questions on this measure.
- CMS provides a <u>health equity definition and corresponding fact sheet</u> outlining its vision to advance health equity as a strategic pillar and core agency function.

<u>Table 1</u> provides a selection of resources and guides with information on strategies and best practices to advance health equity at your hospital(s). Resources cover topics ranging from data collection and analysis, insights for hospital leaders, tips for building a culture of equity, and quality improvement activities. Hospitals may submit questions on this measure via the Question & Answer (Q&A) portal on the CMS <u>Service Now page</u>.

Table 1: Additional Resources for the Hospital Commitment to Health Equity Measure

RESOURCE	CATEGORY OF IMPACT						
Building an Organizational Response to Health Disparities Source: CMS Office of Minority Health	EQUITY IS A STRATEGIC PRIORITY	DATA COLLECTION	Data Analysis	QUALITY IMPROVEMENT	LEADERSHIP ENGAGEMENT		
Guide to Reducing Disparities in Readmissions Source: CMS Office of Minority Health	EQUITY IS A STRATEGIC PRIORITY	DATA COLLECTION		QUALITY IMPROVEMENT			
Inventory of Resources for Standardized Demographic and Language Data Collection Source: CMS Office of Minority Health		DATA COLLECTION					
The Center for Medicare and Medicaid Innovation (CMMI) Accountable Health Communities Model Social Needs Screening Tool Source: CMS Center for Medicare and Medicaid Innovation		DATA COLLECTION					

RESOURCE	CATEGORY OF IMPACT						
2015 Edition Cures Update and the Certification Companion Guide (CCG) Source: The Office of the National Coordinator for Health Information Technology		DATA COLLECTION					
Improving Health Equity through Data Collection and Use:  A Guide for Hospital Leaders  Source: American Hospital Association / Health Research  & Educational Trust	EQUITY IS A STRATEGIC PRIORITY	Data Collection	Data Analysis		LEADERSHIP ENGAGEMENT		
Achieving Health Equity: A Guide for Health Care Organizations (White Paper) Source: Institute for Healthcare Improvement This content is available on ihi.org via a free account login.	EQUITY IS A STRATEGIC PRIORITY				LEADERSHIP ENGAGEMENT		
Improving Health Equity: Guidance for Health Care Organizations Source: Institute for Healthcare Improvement This content is available on ihi.org via a free account login.	EQUITY IS A STRATEGIC PRIORITY	DATA COLLECTION	Data Analysis	QUALITY IMPROVEMENT	LEADERSHIP ENGAGEMENT		
Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care: A Roadmap for Hospitals Source: The Joint Commission	EQUITY IS A STRATEGIC PRIORITY						
Building a Culture of Health Source: Robert Wood Johnson Foundation				QUALITY IMPROVEMENT			
Social Interventions Research and Evaluation Network (SIREN) Evidence & Resource Library Source: SIREN		DATA COLLECTION					