

# JOIN OUR UPCOMING WEBINAR EVENT

**\*ACCME Credits Available\***

## COMMITMENT TO TRANSPARENCY: Redesign of Daily Safety Huddles Using HRO Principles

**Tuesday, June 25, 2024**

**1 - 1:30 p.m. ET**

### OVERVIEW:

Join this live educational event to learn how a hospital system applied high reliability organization (HRO) principles to improve its daily leadership huddles and reporting of safety events to identify opportunities in real-time. After renewing its focus on leadership engagement in patient safety, the Tier 2 Safety Huddle (T2SH) project was initiated with goals to encourage open and transparent reporting of events, drive high reliable performance, proactively identify and mitigate risk, and aggressively pursue zero harm. A core team of quality, safety, and risk management department members designed and implemented this process and have made enhancements such as adding "Mindful Considerations" and department-based Governance Councils within the past year.

HRO theory is based on how organizations working with complex and hazardous systems operate error-free. The five central principles include (1) sensitivity to operations, (2) preoccupation with failure, (3) reluctance to simplify, (4) resilience, and (5) deference to expertise.<sup>1</sup>

### LEARNING OBJECTIVES:

1. Discuss the five principles of a high reliability organization in health care.
2. Describe the strategies and tactics of how the Leadership Huddle was redesigned to create a Tier 2 Safety Huddle (T2SH) using high reliability organization principles.
3. Demonstrate improved patient safety through analysis of the number of event reviews conducted over time.

<sup>1</sup> <https://psnet.ahrq.gov/primer/high-reliability>

**REGISTER HERE:**

[https://bit.ly/HQICLANHealthEquity\\_Jun25\\_2024](https://bit.ly/HQICLANHealthEquity_Jun25_2024)

## FEATURED SPEAKERS



**CYNDE GAMACHE, DBA, MA, RN**  
VP/Chief Nursing Officer  
Southeast Georgia Health System



**ASHLEY FOSTER, BSN, RN, CPHRM, CPPS**  
Manager, Risk Management  
Southeast Georgia Health System



**CALEN CAMPBELL, BSN, RN, CPHQ, CPPS**  
Manager, Patient Safety  
Southeast Georgia Health System

**TARGET AUDIENCE:**  
Quality/Patient Safety Professionals  
Risk Management Professionals  
Clinical Team Members  
Leadership