



Facility Patient Representative (FPR)

Does your facility have a facility patient representative (FPR)? Do you know what an FPR is and what they do?

If not, scan the QR code with your smart phone to watch a short Toonly video to learn more about the FPR and how to become one for your facility. The [video is on YouTube](#). You can watch it with closed captions or in your preferred language. Be sure to leave us a note in the comment section, letting us know if the video was helpful to you.



To file a grievance, contact the following agencies: ESRD Network 8 - Phone: 1-877-936-9260; Email: nw8info@allianthealth.org; Mail: 775 Woodlands Pkwy, Suite 310, Ridgeland, MS 39157; Website: <https://quality.allianthealth.org/topic/esrd-nw8/> - For patients and facilities in AL, MS, TN; ESRD Network 14 - Office: 972-503-3215; fax: 972-503-3219; Toll-free: 877-886-4435; Email: nw14info@allianthealth.org; Mail: 4099 McEwen Rd, Suite 820 Dallas, TX 75244; Website: <https://quality.allianthealth.org/topic/esrd-nw14/> - For patients and facilities in TX.

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