Shop Talk For Long-Term Care Facilities: Updates to CMS NHSN Reporting Requirements, COVID-19 and Respiratory Viruses Updates, NHSN Updates, and Live Q&A

Welcome!

Chat with Technical Support if you need assistance

Presented by:
Paula St. Hill, DrPH, MPH, CIC, A-IPC
Infection Prevention Technical Advisor

August 15, 2024

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Paula St. Hill, DrPH, MPH, CIC, A-IPC

INFECTION PREVENTION TECHNICAL ADVISOR

Dr. St. Hill is a health care professional with a diverse background in public health, infection prevention, epidemiology, and microbiology. She has over 10 years of health care experience and enjoys public health and identifying ways to improve health outcomes, specifically those related to healthcare-associated infections.

Dr. St. Hill enjoys traveling, outdoor activities, and spending time with family and friends.

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Donald Chitanda, MPH, CIC, LTC-CIP

INFECTION PREVENTION TECHNICAL ADVISOR

Donald is a health professional with experience in public health epidemiology and infection prevention. He previously worked as an infection preventionist at the hospital - and system-level, where he was part of a task force to ensure the safety of caregivers and patients during the ongoing COVID-19 pandemic. In addition, he was a part of and led several projects to reduce hospital-acquired infections utilizing Lean Six Sigma methodologies. He is also trained in ensuring ongoing facility survey readiness for regulatory agencies such as the CMS and The Joint Commission.

Donald enjoys spending time with family and doing outdoor activities.

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Erica Umeakunne, MSN, MPH, APRN, CIC, CPPS

INFECTION PREVENTION SPECIALIST

Erica Umeakunne is an adult gerontology nurse practitioner and infection preventionist with experience in primary care, critical care, health care administration and public health.

She was previously the interim hospital epidemiology director of a large health care system in Atlanta and a nurse consultant in the Centers for Disease Control and Prevention's (CDC) Division of Healthcare Quality Promotion. At the CDC, she was an infection prevention and control (IPC) subject matter expert for domestic and international IPC initiatives and emergency responses, including Ebola outbreaks and the COVID-19 pandemic.

Erica enjoys reading, traveling, family time and outdoor activities.

Contact: Erica.Umeakunne@allianthealth.org

Amy Ward, MS, BSN, RN, CIC, FAPIC

PATIENT SAFETY MANAGER

Amy is a registered nurse with a diverse background in acute care nursing, microbiology, epidemiology and infection control. She is passionate about leading and mentoring new and future Infection preventionists in their career paths and assisting them in reducing healthcare-associated infections across the continuum of care.

Amy enjoys spending time with her family. She loves camping, bicycling and running.

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Agenda

- CMS NHSN Reporting Requirements Update
- COVID-19 and Respiratory Viruses Updates
- NHSN Q3 Review
- NHSN Respiratory Pathogens Reporting
- Alliant Health and NHSN updates
- Live questions and answers

CMS NHSN Reporting Requirements Update

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Long-Term Care (LTC) Facility Acute Respiratory Illness Data Reporting

- CMS **proposes** replacing the current COVID-19 reporting standards for LTC facilities that sunset on December 31, 2024
- Beginning on January 1, 2025, the new standard could require facilities to electronically report information about COVID-19, influenza, and respiratory syncytial virus (RSV)

https://www.cms.gov/newsroom/fact-sheets/calendar-year-cy-2025

NHSN COVID-19 LTCF Reporting Requirements

NHSN Reporting Requirement	NHSN Reporting Deadline
COVID-19/Respiratory Pathogens Pathway Data Reporting: New data should be reported weekly representing the time since the last report date. 1. Resident Impact and Facility Capacity 2. Staff and Personnel Impact	Reporting week is Monday through Sunday. **Data must be submitted to NHSN once every reporting week.** Report consistently each week.
COVID-19 Vaccination Data Reporting: Cumulative data should be reported every week for all residents and staff that were in your facility for the week of data collection. 1. Residents 2. HCP	**Report once every week before Sunday at 11:59 p.m. (UTC).**

https://www.cdc.gov/nhsn/ltc/weekly-covid-vac/index.html

CMS Reporting Requirements

Reminder: Facilities can contact CMS with questions about reporting requirements

- Weekly reporting requirement questions: DNH_TriageTeam@cms.hhs.gov
- Quality reporting program questions: SNFQualityQuestions@cms.hhs.gov

COVID-19 & Respiratory Viruses Updates

CDC Updates Respiratory Virus Dashboards

1) The COVID-19 Data Tracker is the CDC's flagship website for comprehensive data on COVID-19. Current hospital data visualizations using NHSN data, including those used to calculate COVID-19 County Hospital Admission Levels, have been archived.

- These have been replaced with visualizations that display data that hospitals voluntarily submit to the CDC's NHSN.

2) The Respiratory Virus Data Channel is CDC's one-stop shop for main data findings concerning the "big 3" viral respiratory illnesses—COVID-19, flu, and RSV. Current hospital data visualizations for COVID-19 and flu hospitalizations using NHSN data have been archived from the site and replaced with the respective findings from COVID-NET and FluSurv-NET.

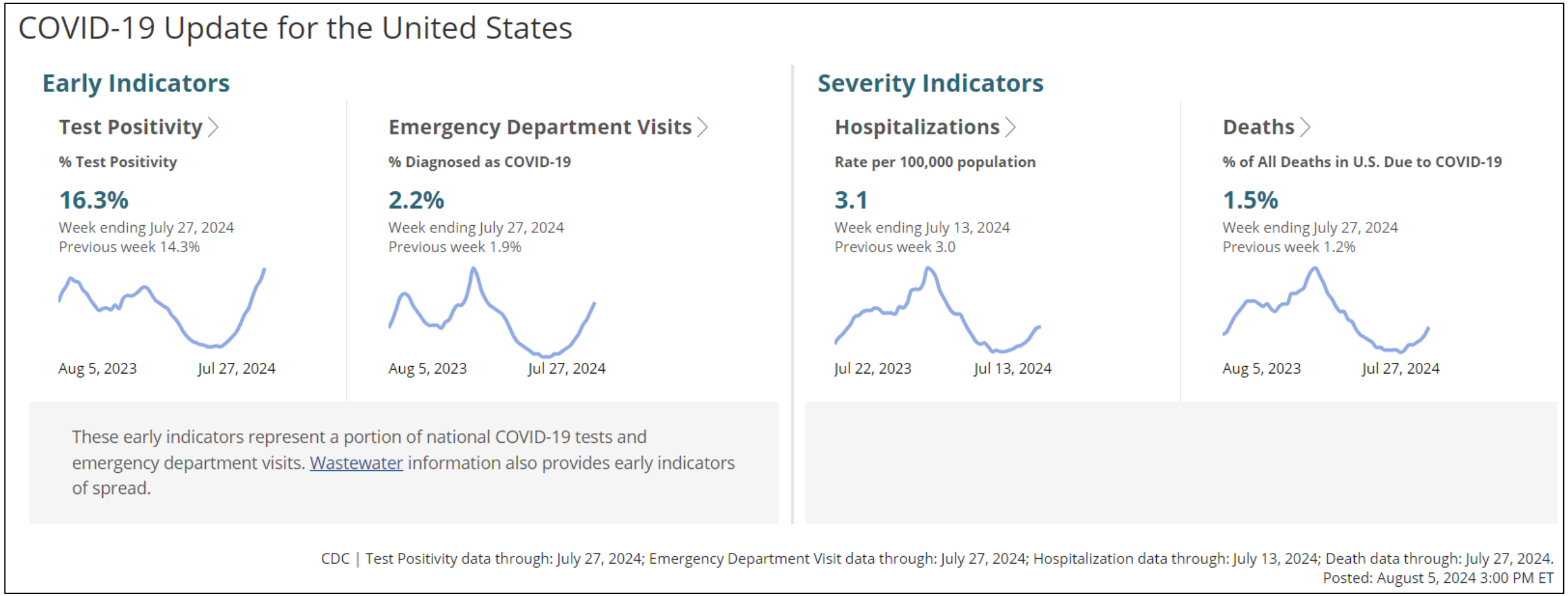
- RSV-NET findings will continue to be displayed on the site.

3) Data.cdc.gov is the CDC's central web-based platform that provides access to data published by the CDC for partners and the public. Datasets that include the historical NHSN data have been archived and remain available on data.cdc.gov for public use.

- Voluntarily reported NHSN hospital data products that include information on COVID-19 and flu will be made available to provide transparency in continued data collection efforts.

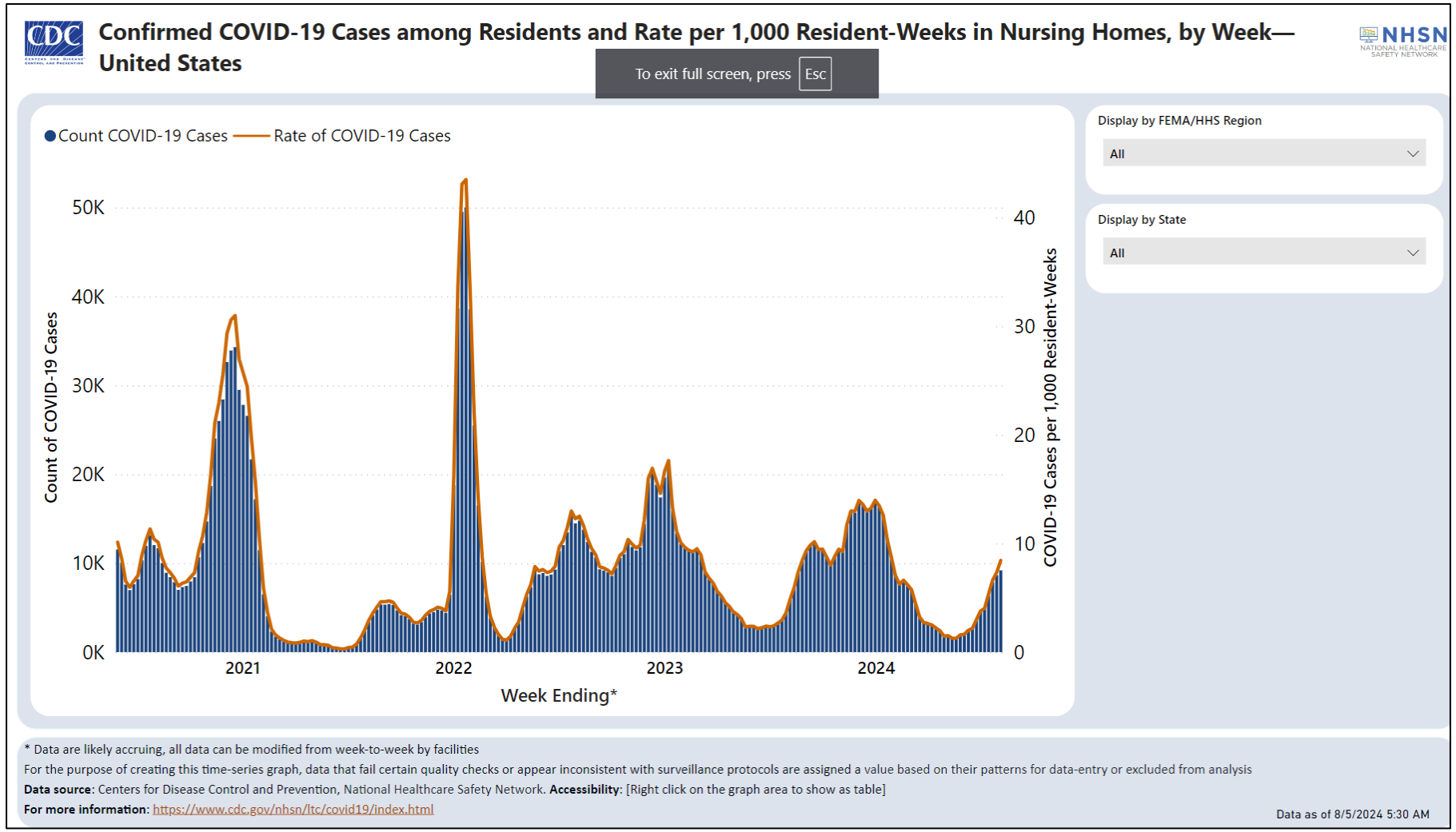
https://www.cdc.gov/ncird/whats-new/updates-respiratory-virus-dashboards.html

COVID-19 Update for the United States



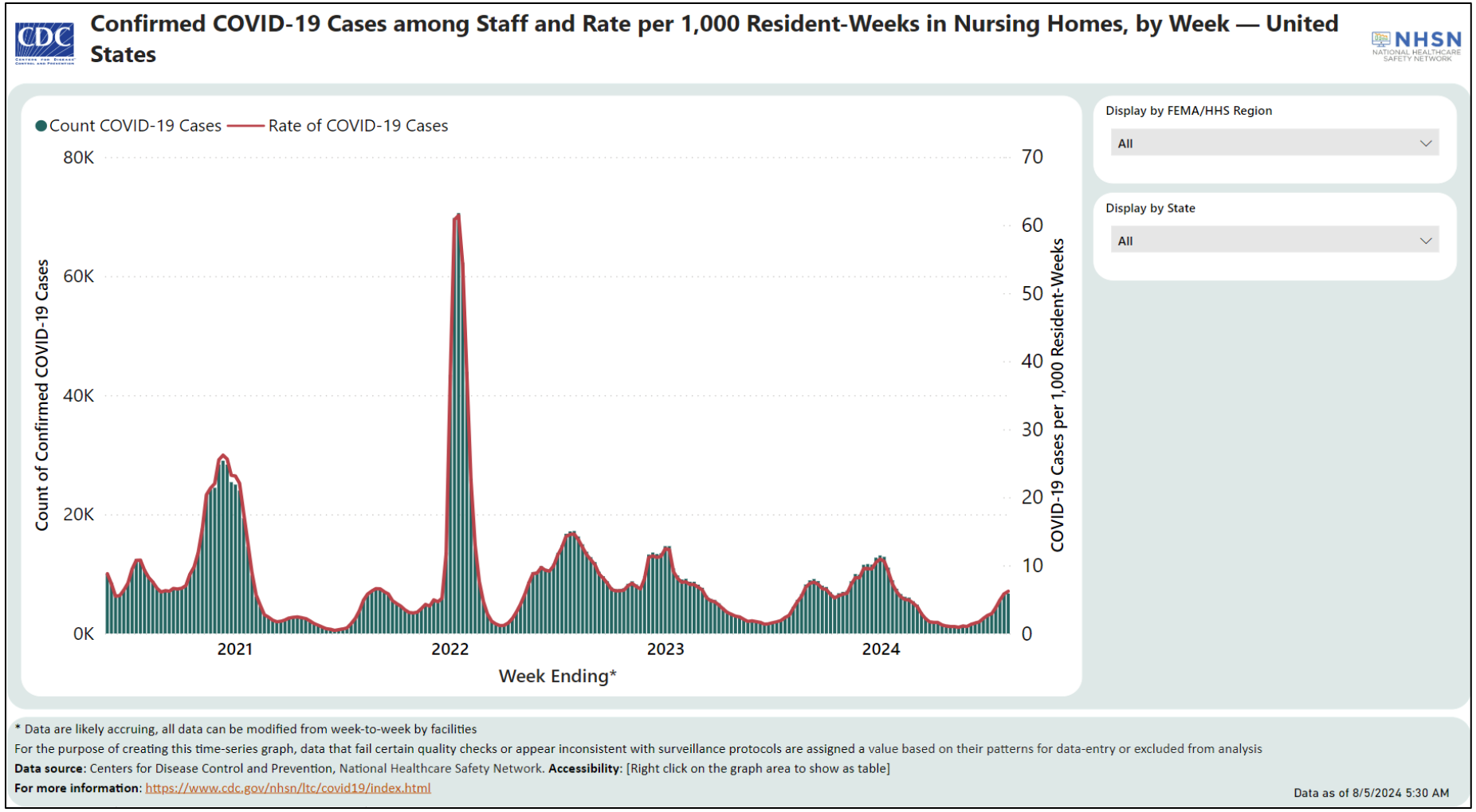
https://covid.cdc.gov/covid-data-tracker/#datatracker-home

Confirmed COVID-19 Cases Among Residents in Nursing Homes



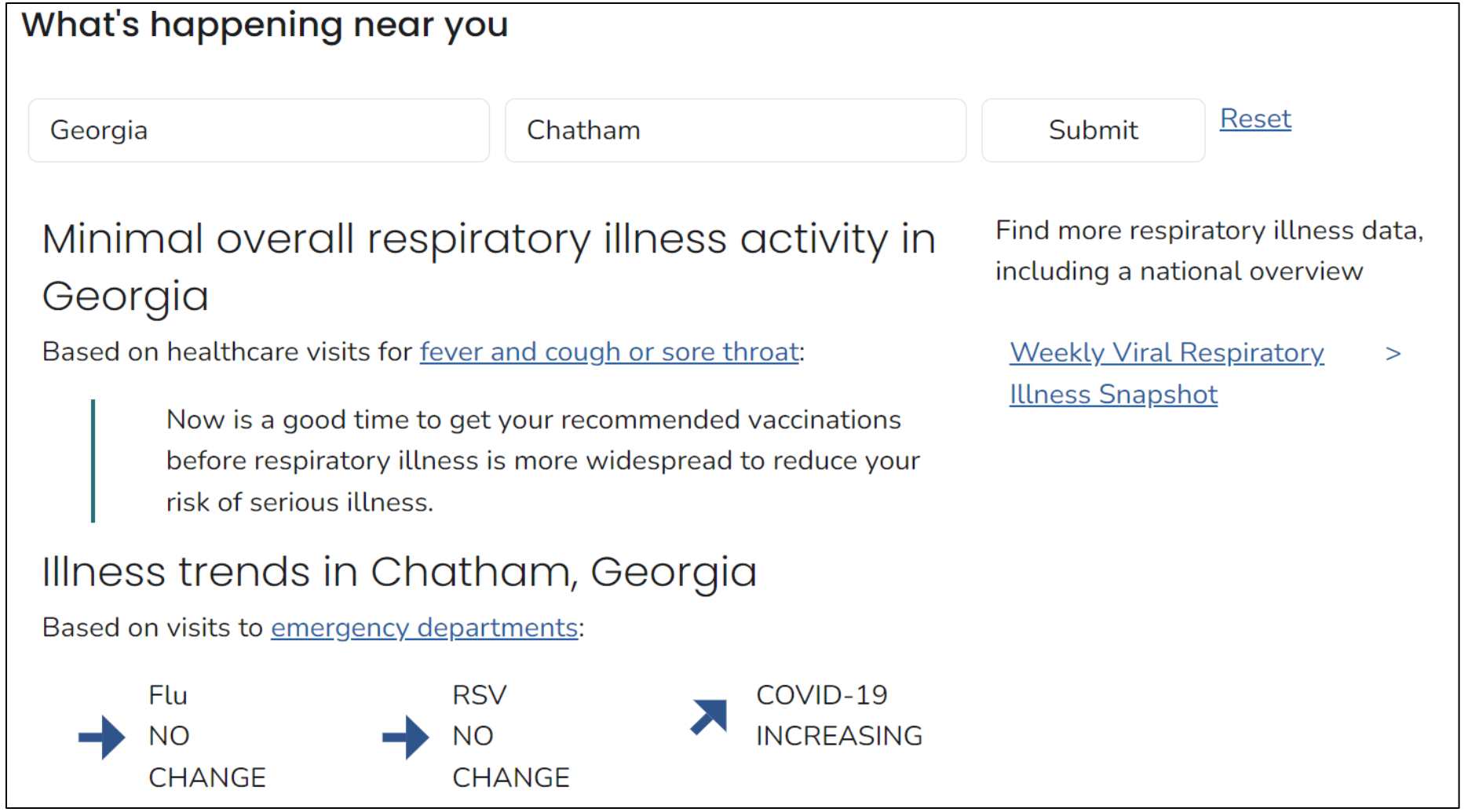
https://www.cdc.gov/nhsn/covid19/ltc-report-overview.html

Confirmed COVID-19 Cases Among Staff in Nursing Homes



https://www.cdc.gov/nhsn/covid19/ltc-report-overview.html

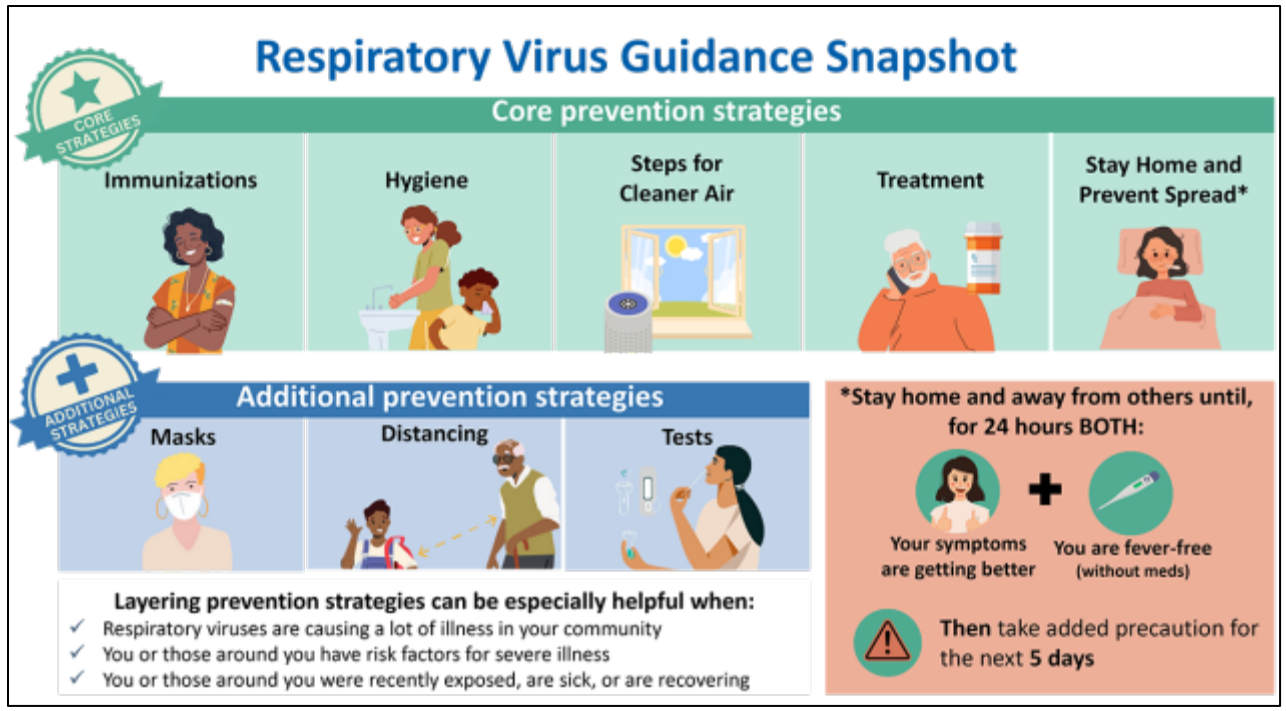
CDC Respiratory Illnesses Data Channel



https://www.cdc.gov/respiratory-viruses/data/index.html

CDC Respiratory Virus Recommendations

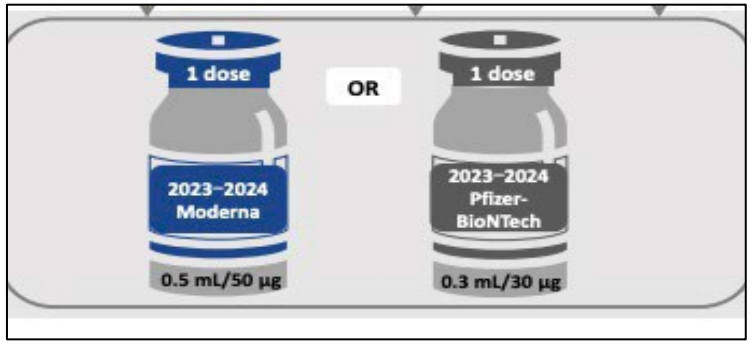
- Stay up-to-date with vaccinations to protect against serious illness, hospitalization, and death. This includes flu, COVID-19, and RSV if eligible.
- Practicing good hygiene by covering coughs and sneezes, washing or sanitizing hands often, and cleaning frequently touched surfaces.
- Taking steps to clean the air, such as bringing in more fresh outside air, purifying indoor air, or gathering outdoors.

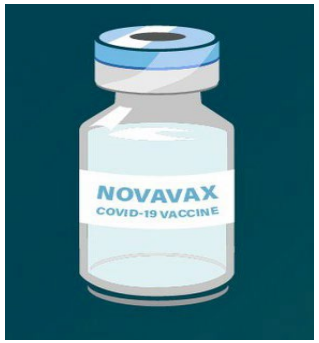


https://www.cdc.gov/respiratory-viruses/prevention/index.html

Stay Up-to-Date With COVID-19 Vaccines

- CDC recommends the 2023-2024 updated COVID-19 vaccines Pfizer-BioNTech, Moderna, or Novavax to protect against serious illness from COVID-19
- None of the updated 2023-2024 COVID-19 vaccines is preferred over another
- Everyone aged 5 years and older should get one dose of an updated COVID-19 vaccine to protect against serious illness from COVID-19
- People aged 65 years and older who received one dose of any updated 2023-2024 COVID-19 vaccine (Pfizer-BioNTech, Moderna or Novavax) should receive one additional dose of an updated COVID-19 vaccine at least four months after the previous updated dose
- COVID-19 vaccine recommendations will be updated as needed





https://www.cdc.gov/covid/vaccines/stay-up-to-date.html

Updated 2024-2025 COVID-19 Vaccine

- On June 27, 2024, the CDC adopted the ACIP's recommendations for the use of 2024–2025 COVID-19 vaccines
- The 2024–2025 vaccines are expected to be available in fall 2024
- CDC recommends everyone ages 6 months and older receive an updated 2024-2025 COVID-19 vaccine to protect against the potentially serious outcomes of COVID-19 this fall and winter

https://www.cdc.gov/covid/vaccines/stay-up-to-date.html

Updated 2024-2025 Flu Vaccine Recommendation

- CDC recommends that everyone 6 months of age and older receive an updated 2024-2025 flu vaccine to reduce the risk of influenza
- Providers are encouraged to begin their influenza vaccination planning efforts now and to vaccinate patients as indicated once 2024-2025 influenza vaccines become available
- September and October remain the best times for most people to get vaccinated

https://www.cdc.gov/media/releases/2024/s-t0627-vaccine-recommendations.html

NHSN Reporting Period Q3 (July 1, 2024 – September 29, 2024)

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NHSN Reporting Period Q3

From July 1, 2024 – September 29, 2024

For this reporting quarter, individuals are considered up-to-date with their COVID-19 vaccines for NHSN surveillance if they meet the following criteria:

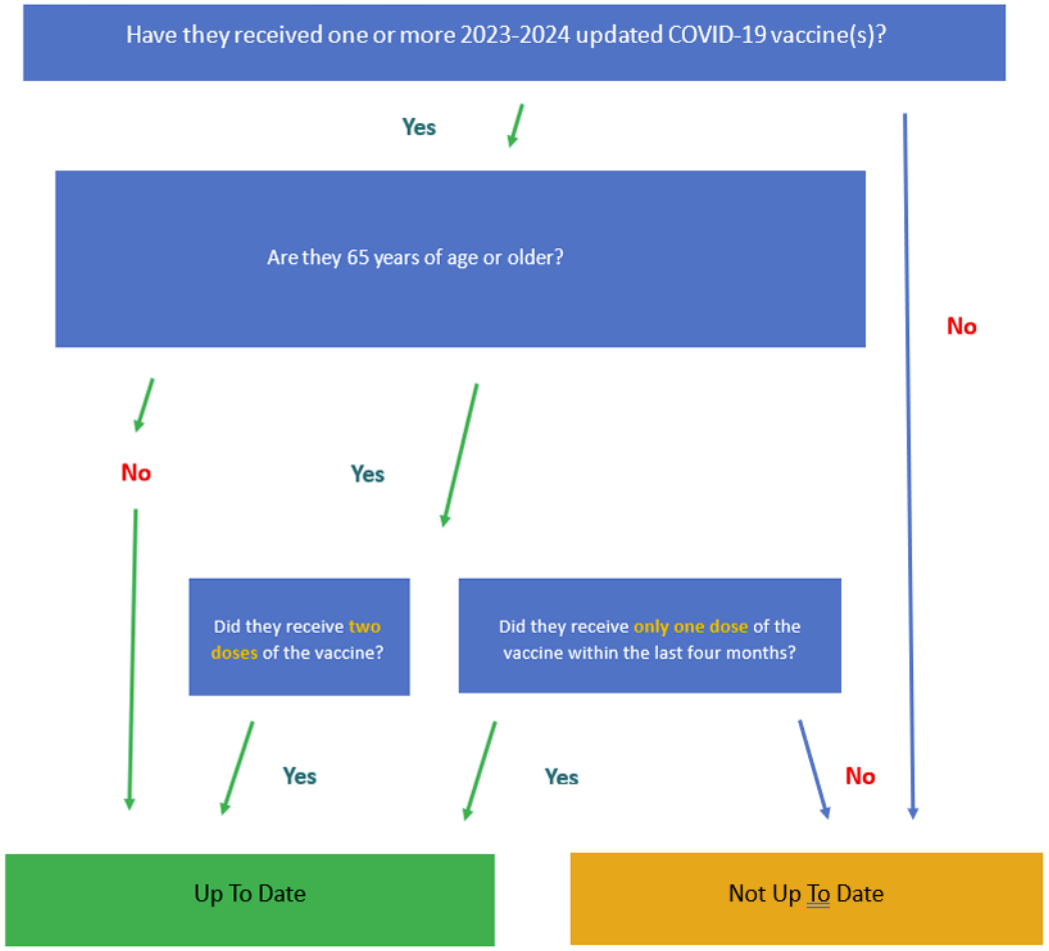
- Individuals aged 65 years and older: Received two doses of the updated 2023-2024 COVID-19 vaccine or one dose of the updated 2023-2024 COVID-19 vaccine within the past four months
- Individuals younger than 65 years of age: Received one dose of the updated 2023-2024 COVID-19 vaccine

CDC Up To Date Guidance

Up-To-Date With COVID-19 Vaccines Decision Tree

Appendix 1a: Decision Tree: Up to date with COVID-19 Vaccines during the surveillance period Quarter 2 2024 (April 1, 2024 – June 30, 2024) and Quarter 3 2024 (July 1, 2024 – September 29 2024) for the COVID-19 Vaccination Modules

Facilities can use the following decision tree to help determine up to date vaccination status for the NHSN COVID-19 Vaccination Modules during the reporting period of Quarter 2 of 2024 (representing vaccination data for April 1, 2024 – June 30, 2024) and Quarter 3 2024 (representing data for July 1, 2024 – September 29, 2024).



CDC Up To Date

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NHSN Reporting Period Q3

How should facilities report data beginning with Quarter 3 of 2024?

- Residents and health care personnel aged **65 and older** should **NOT** be counted as up-to-date with COVID-19 vaccines until they receive a second dose of the 2023-2024 updated COVID-19 vaccine; **or** if they have received one dose of the updated 2023-2024 COVID-19 vaccine in the past four months
- Be careful not to incorrectly over-report the numbers of residents who are up-to-date. **Residents aged 65 and older who previously had one dose of the 2023-2024 COVID-19 vaccine greater than four months ago should NOT be counted as up-to-date (Question #2)**
- Continue to count residents and health care personnel aged **less than 65** as up-to-date if they have received one dose of the updated 2023-2024 COVID-19 vaccine

CDC Up To Date

Reviewing Q3 Up-to-Date Definitions Polling Questions

Polling Question #1

James (67 years old) is a health care worker at Giant Peach Nursing Home. In January 2024, he received one dose of the updated 2023-2024 COVID-19 vaccine and a second dose in July 2024.

Is James considered up-to-date?

A. Yes
B. No
C. Not sure

Answer

A. Yes

James IS considered up-to-date.

Where to document?

James should be counted in **Question #2 (up-to-date)** because he is over 65 years old and received two doses of the updated 2023-2024 COVID-19 vaccine.

Polling Question #2

Andy (80 years old) is a resident at Buzz Lightyear Health and Rehab. He has declined all COVID-19 vaccines and states he will "never get one."

Is Andy considered up-to-date?

A. Yes
B. No
C. Not sure

Answer

B. No

Andy is NOT considered up-to-date.

Where to document?
Andy should be counted in **Question #3.2 (declined vaccine)** because he declined to receive the updated 2023-2024 COVID-19 vaccine.

Polling Question #3

Mary (45 years old) is a health care worker at Hocus Pocus Nursing Home. She reported a medical contraindication that prevented her from receiving the updated COVID-19 vaccine in 2023- 2024.

Is Mary considered up-to-date?

A. Yes
B. No
C. Not sure

Answer

B. No

Mary is NOT considered up-to-date.

Where to document?

Mary should be counted in **Question #3.1 (medical contraindication)** because she has a medical contraindication that prevents her from receiving the 2023-2024 updated COVID-19 vaccine.

Polling Question #4

Elsa (38 years old) is a resident at Let It Go Nursing & Rehab Center. She refused all previous COVID-19 vaccines but decided to receive the updated 2023-2024 COVID-19 vaccine.

Is Elsa considered up-to-date?

A. Yes
B. No
C. Not sure

Answer

A. Yes

Elsa IS considered up-to-date.

Where to document?
Elsa should be counted in **Question #2 (up-to-date)** because she is younger than 65 and needs only one dose of the 2023-2024 updated COVID-19 vaccine to be considered up-to-date.

NHSN Respiratory Pathogens Reporting

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Is NHSN Reporting Required for Influenza and RSV Vaccines for LTCF Residents?

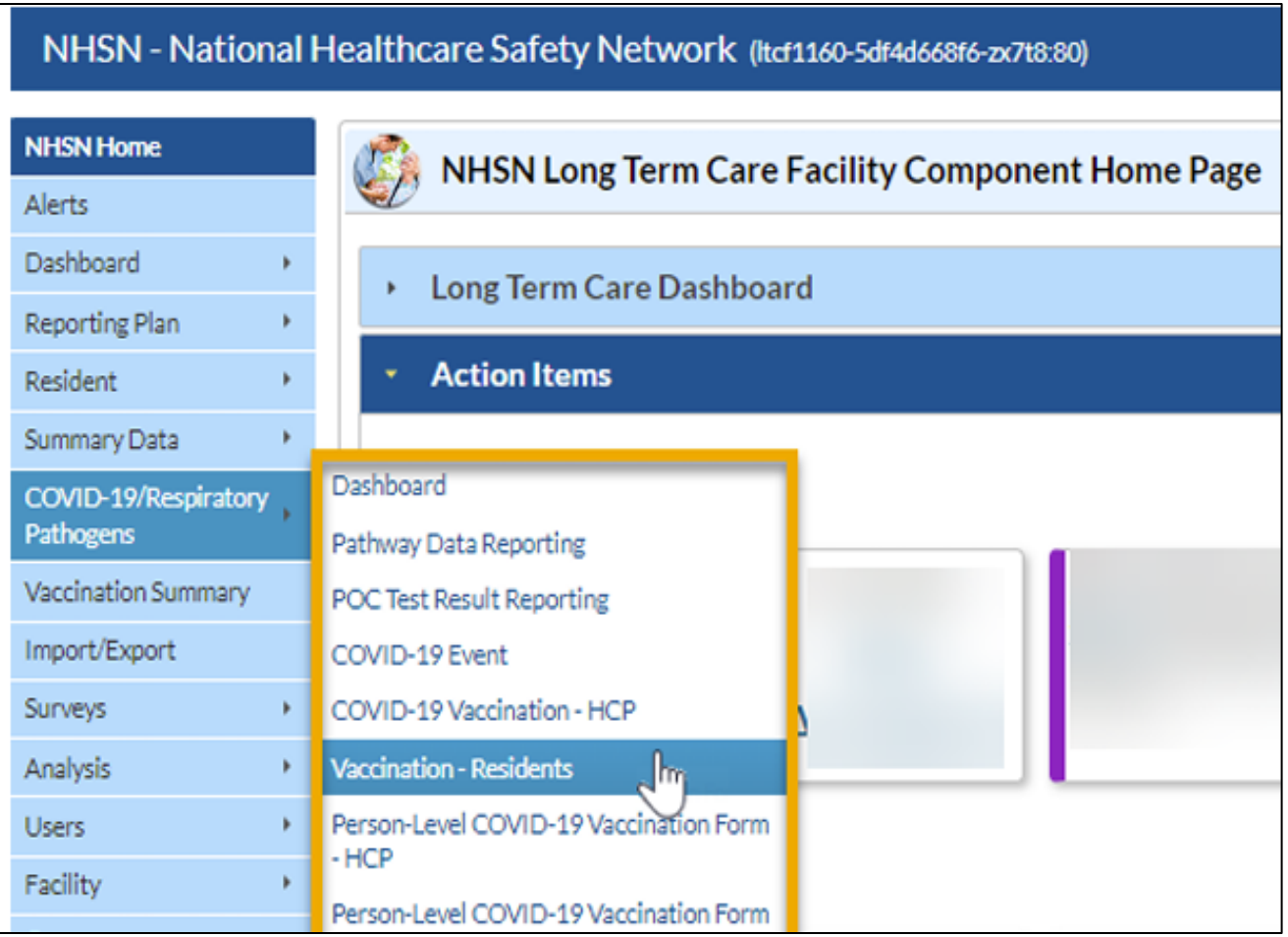
Reporting for Influenza and RSV is optional

- There are not currently any federal regulations for reporting these vaccines among this population
- Reporting is still highly encouraged!

https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Long-Term Care Facility Home Page

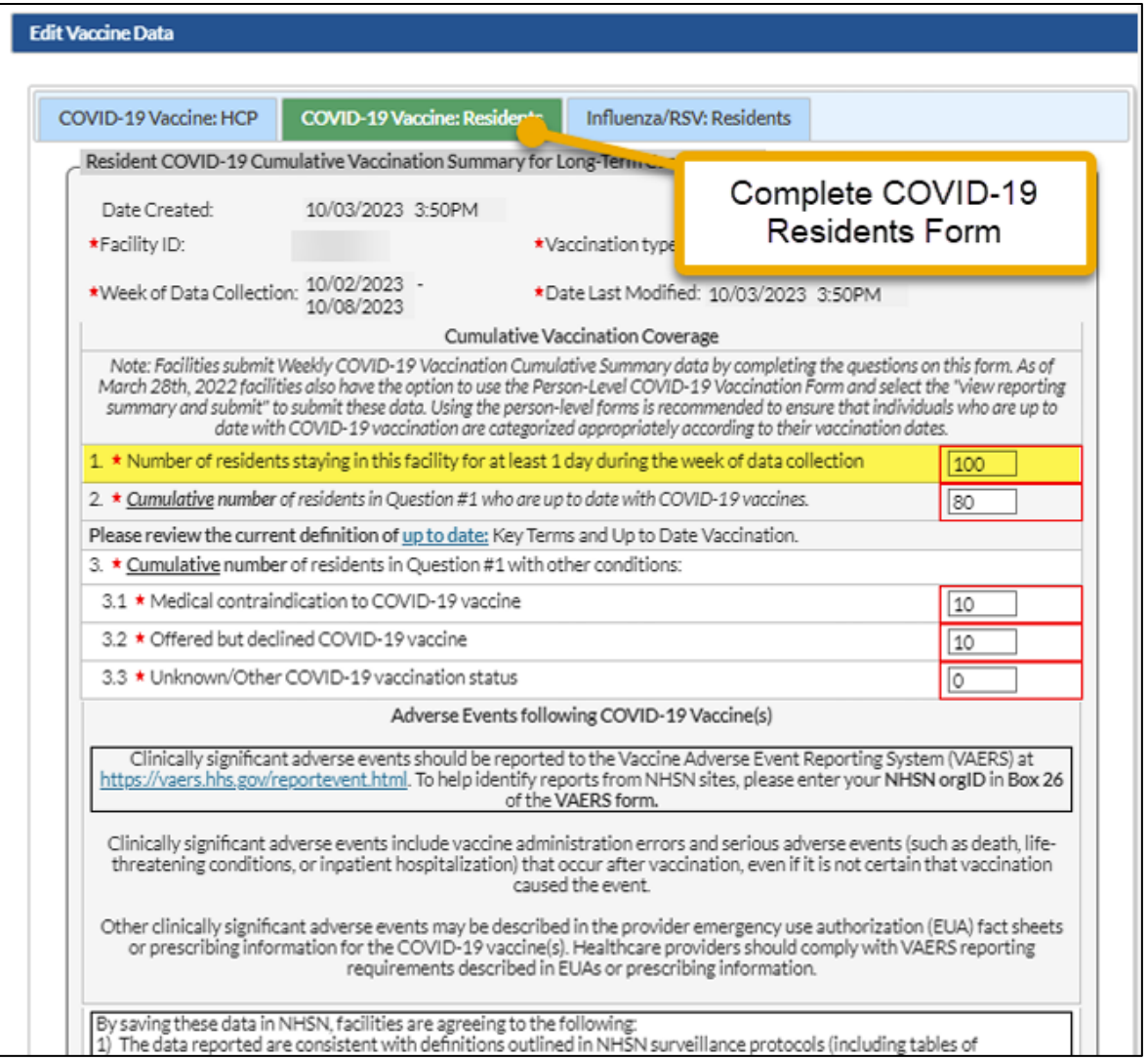
- First, go to the NHSN Long Term Care Facility Component Home Page
- Go to the "COVID-19 / Respiratory Pathogens" tab
- Select Vaccination-Residents



https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Complete COVID-19 Vaccine Residents Form

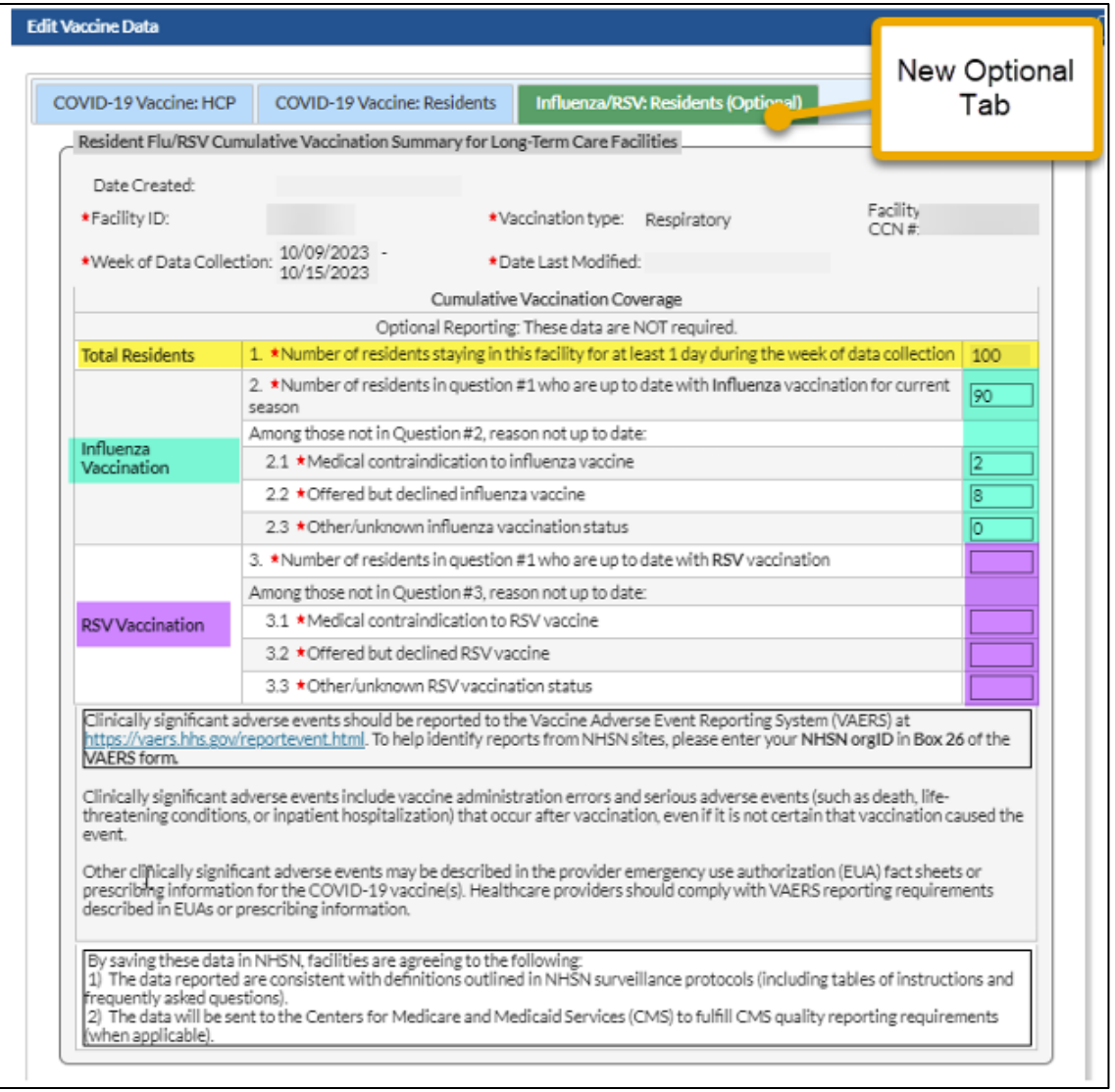
- Required to report COVID-19 residents' data **before** entering Influenza/RSV vaccination data
- Continue to report COVID-19 per CMS requirements
- Question 1 from COVID-19 residents form will auto populate total residents on Flu/RSV form



https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Influenza and RSV Vaccine Form

- Flu/RSV Total Residents (Question 1) is auto-populated from COVID-19 Residents tab
- 4 data fields for Flu/RSV vaccinations
  - Number of up to date
  - Number of medical contraindications
  - Number offered but declined
  - Number other/unknown
- The 4 data fields need to add up to the number reported in Total Residents (Question1)



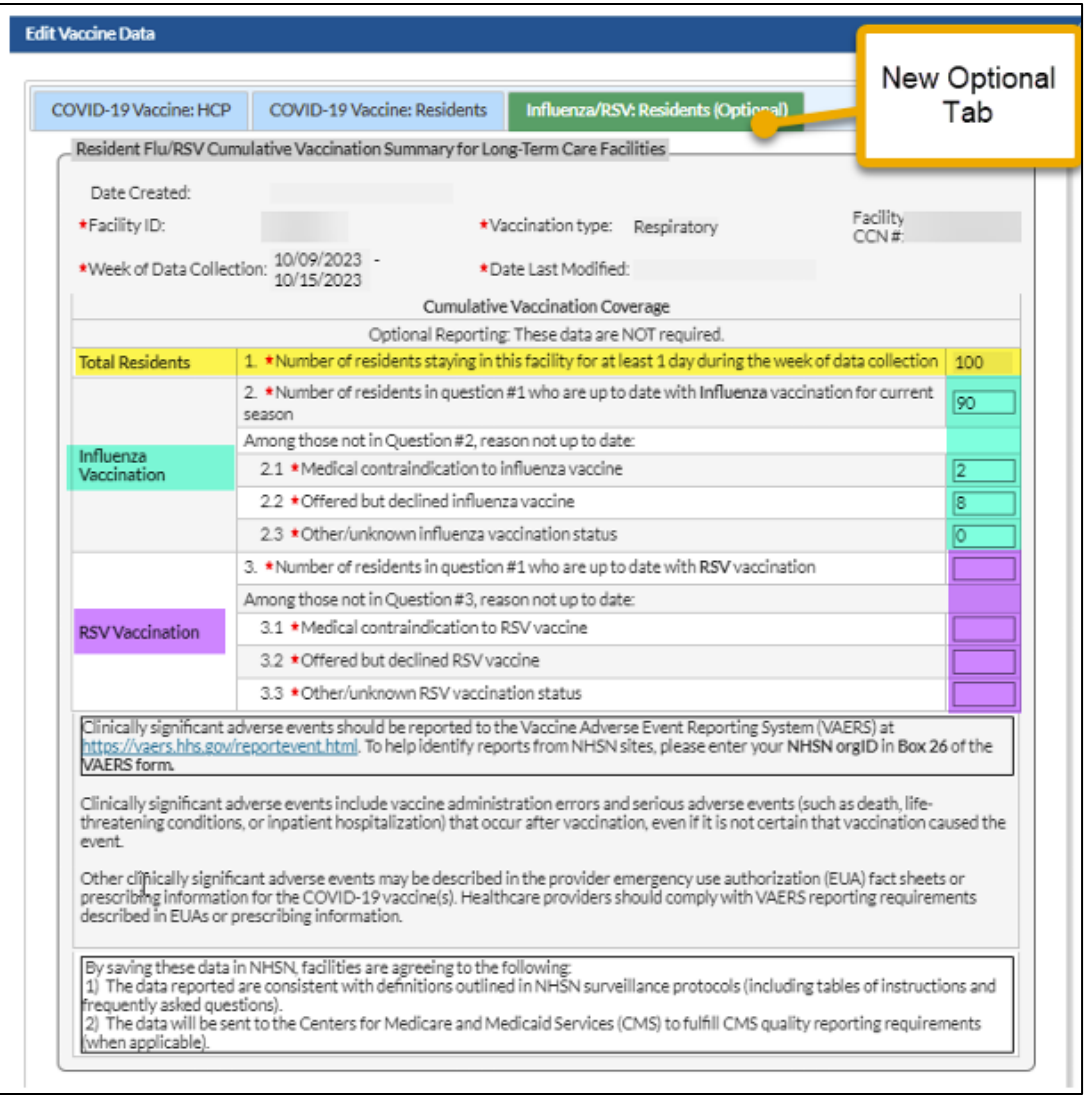
https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Reporting Influenza and RSV Vaccinations

- You can report:
  - Both Flu and RSV vaccination questions
  - Only Flu vaccination (questions 2-2.3)
  - Only RSV vaccination (questions 3-3.3)
  - Neither

- If you report in any data field for either vaccine. You must complete all vaccination questions for the associated vaccine.

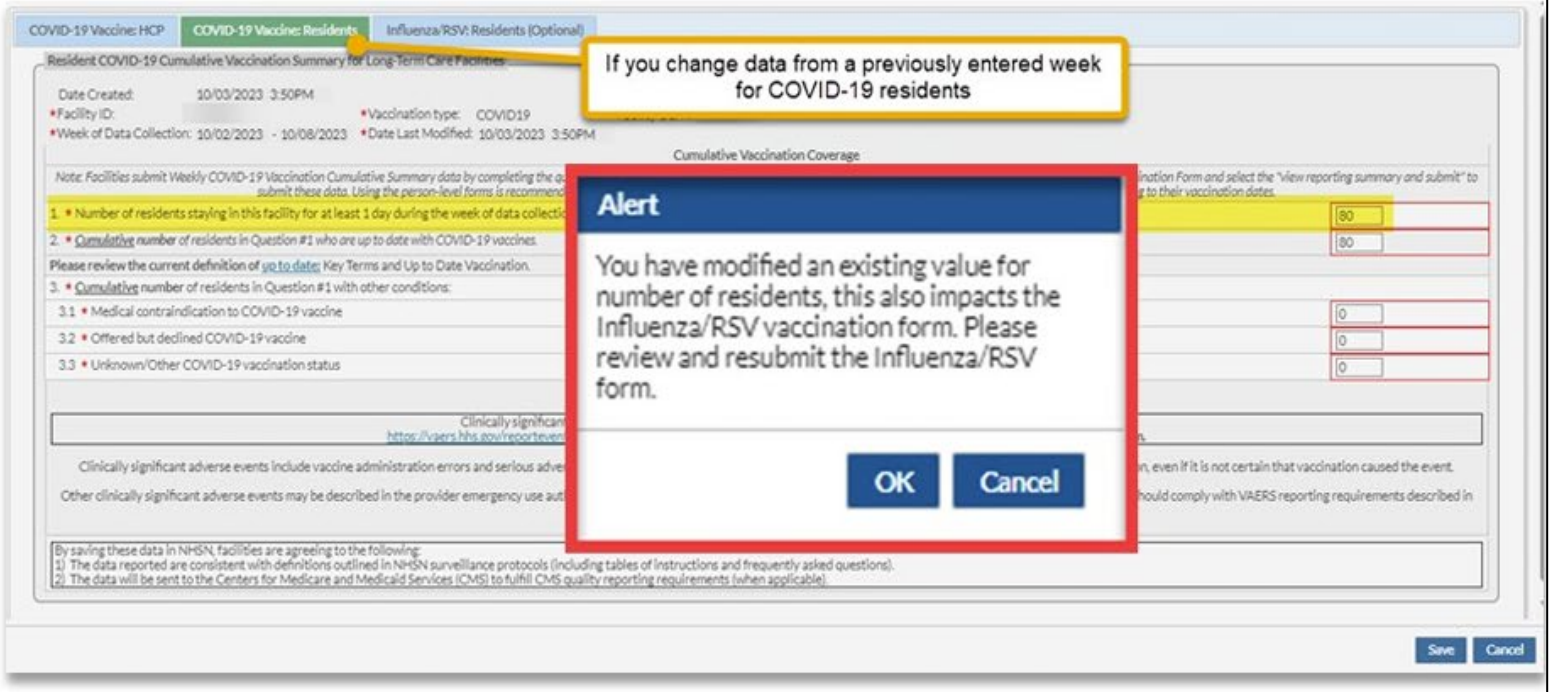
- Users choose how often to report
  - Ideally in same weekly reporting cadence as COVID-19 Vaccine



https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Note About Modifying Previously Entered Data

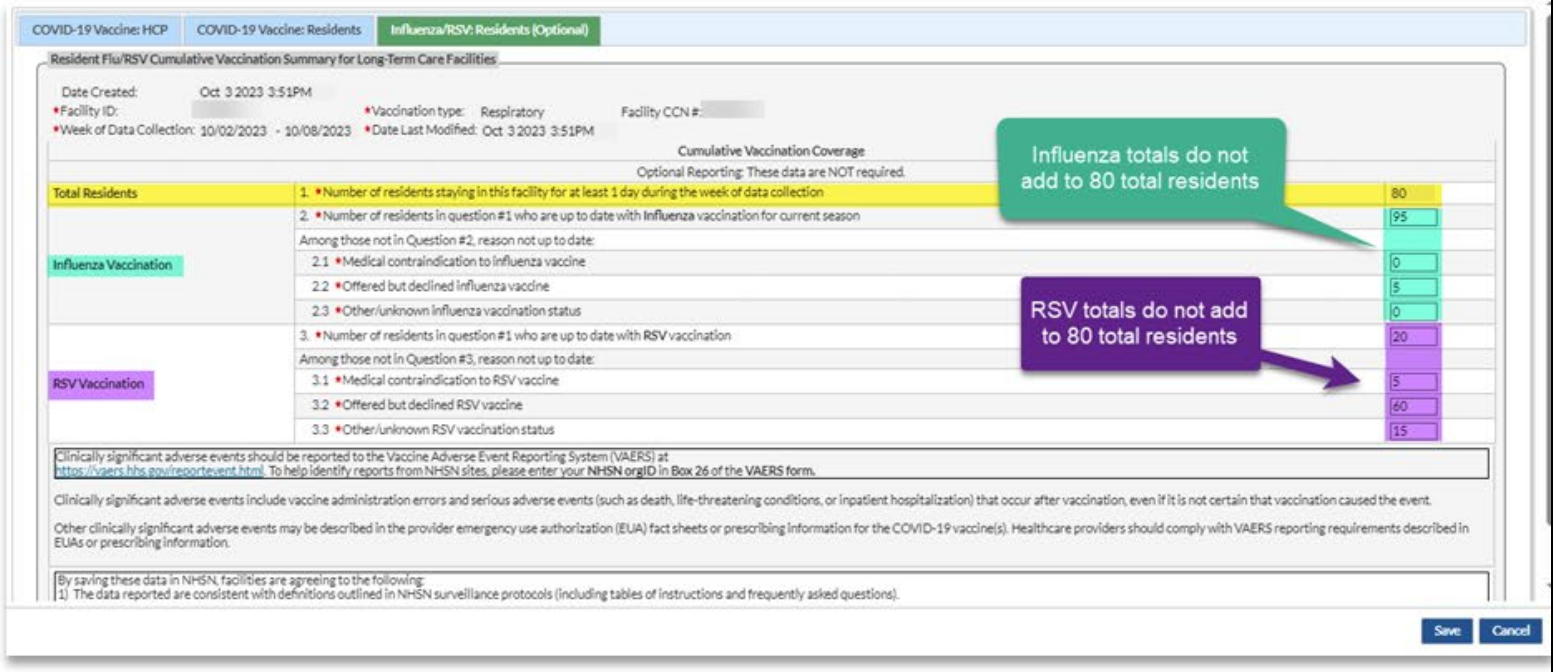
- An alert will appear if you modify the question 1 total on the COVID vaccine form for a previously saved week
- We changed a previous week from 100 residents to 80 residents
- Click OK, and then navigate to the influenza/RSV tab.



https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Review the Influenza/RSV Tab After Data Change

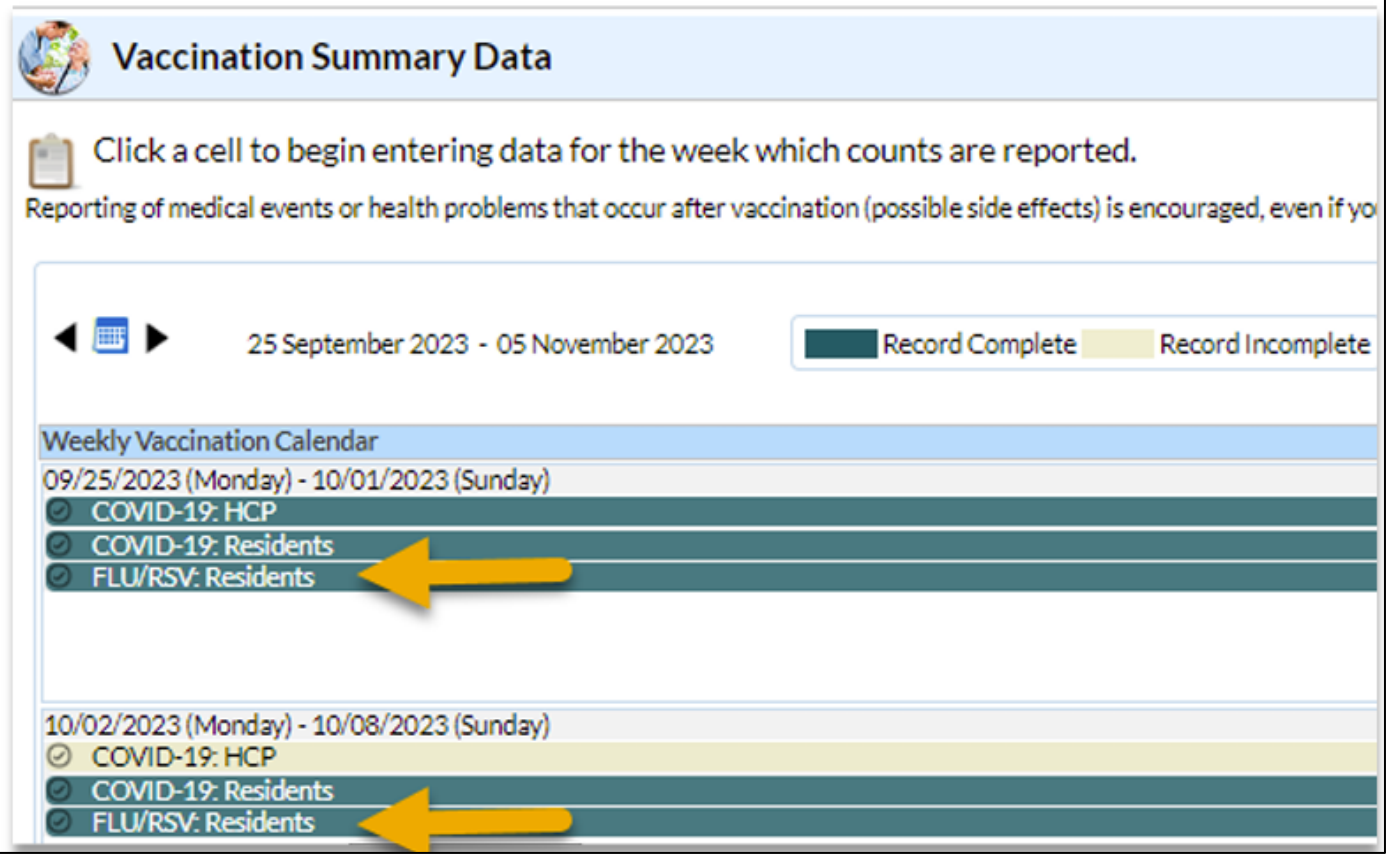
- Review that week's Flu and RSV data after changing COVID-19 total residents
- On the Flu and RSV tab totals do not add to 80
- Their totals will need to be changed in order to match the new total in Question 1



https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Weekly Vaccination Calendar

- Verify data submission on the Weekly Vaccination Calendar
- After saving data, it will be highlighted green
- Tan means data has not been submitted

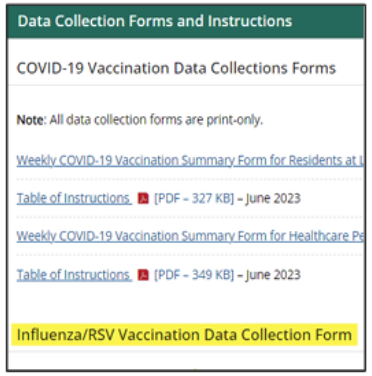


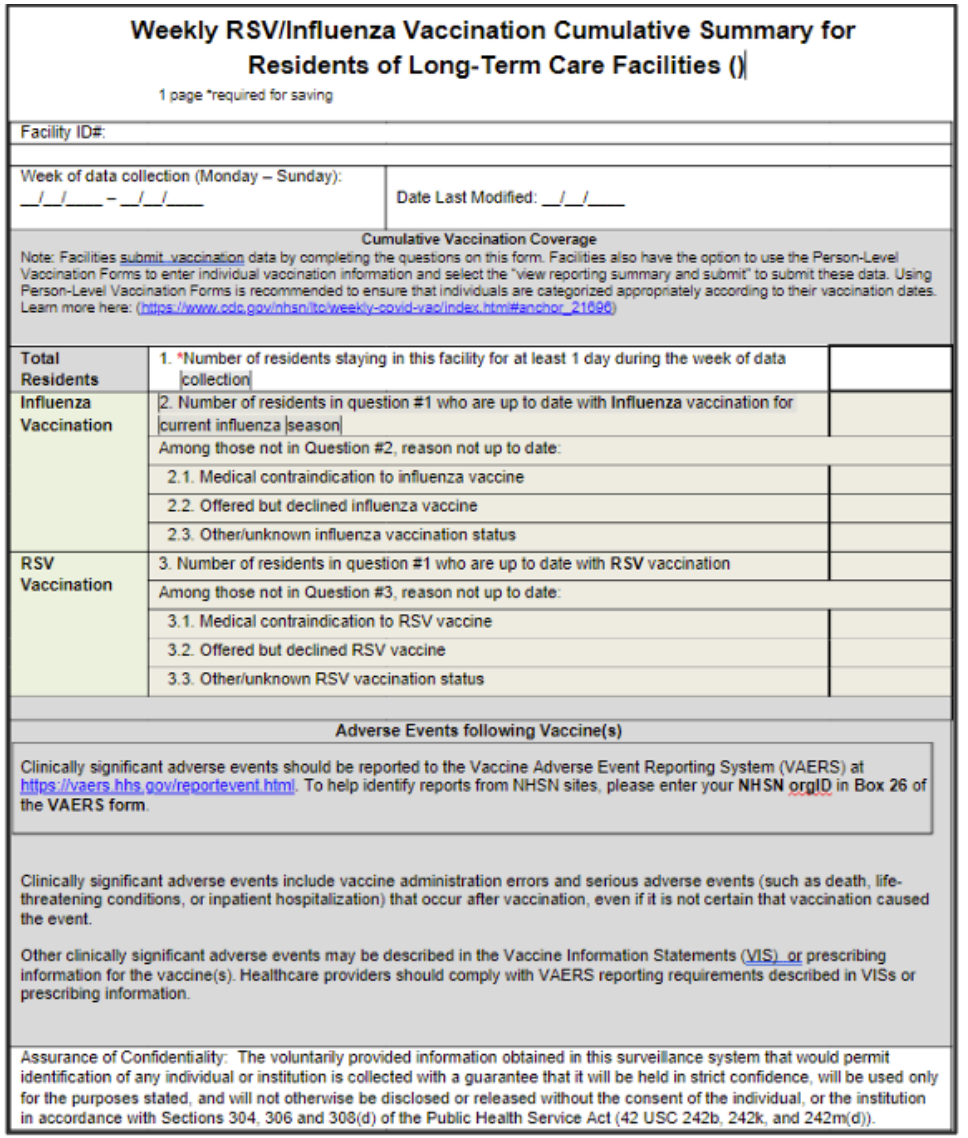
https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Printable Form for Influenza and RSV

- Download the physical form from the "COVID19/Respiratory Vaccination" webpage
- Located under "Data Collection Forms and Instructions"

LTCF | COVID-19/Respiratory Pathogens Vaccination |NHSN | CDC





Weekly RSV/Influenza Vaccination Cumulative Summary for Residents of Long-Term Care Facilities ()

1 page *required for saving

Facility ID#:

Week of data collection (Monday – Sunday): __/__/____ – __/__/____

Date Last Modified: __/__/____

Cumulative Vaccination Coverage

Note: Facilities submit vaccination data by completing the questions on this form. Facilities also have the option to use the Person-Level Vaccination Forms to enter individual vaccination information and select the "view reporting summary and submit" to submit these data. Using Person-Level Vaccination Forms is recommended to ensure that individuals are categorized appropriately according to their vaccination dates. Learn more here: (https://www.cdc.gov/nhsn/ltc/weekly-covid-vac/index.html#anchor_21696)

Total Residents	1. *Number of residents staying in this facility for at least 1 day during the week of data collection	
Influenza Vaccination	2. Number of residents in question #1 who are up to date with **Influenza** vaccination for current influenza season	
	Among those not in Question #2, reason not up to date:	
	2.1. Medical contraindication to influenza vaccine	
	2.2. Offered but declined influenza vaccine	
	2.3. Other/unknown influenza vaccination status	
RSV Vaccination	3. Number of residents in question #1 who are up to date with **RSV** vaccination	
	Among those not in Question #3, reason not up to date:	
	3.1. Medical contraindication to RSV vaccine	
	3.2. Offered but declined RSV vaccine	
	3.3. Other/unknown RSV vaccination status	

Adverse Events following Vaccine(s)

Clinically significant adverse events should be reported to the Vaccine Adverse Event Reporting System (VAERS) at https://vaers.hhs.gov/reportevent.html. To help identify reports from NHSN sites, please enter your **NHSN orgID** in **Box 26** of the **VAERS form**.

Clinically significant adverse events include vaccine administration errors and serious adverse events (such as death, life-threatening conditions, or inpatient hospitalization) that occur after vaccination, even if it is not certain that vaccination caused the event.

Other clinically significant adverse events may be described in the Vaccine Information Statements (VIS) or prescribing information for the vaccine(s). Healthcare providers should comply with VAERS reporting requirements described in VISs or prescribing information.

Assurance of Confidentiality: The voluntarily provided information obtained in this surveillance system that would permit identification of any individual or institution is collected with a guarantee that it will be held in strict confidence, will be used only for the purposes stated, and will not otherwise be disclosed or released without the consent of the individual, or the institution in accordance with Sections 304, 306 and 308(d) of the Public Health Service Act (42 USC 242b, 242k, and 242m(d)).

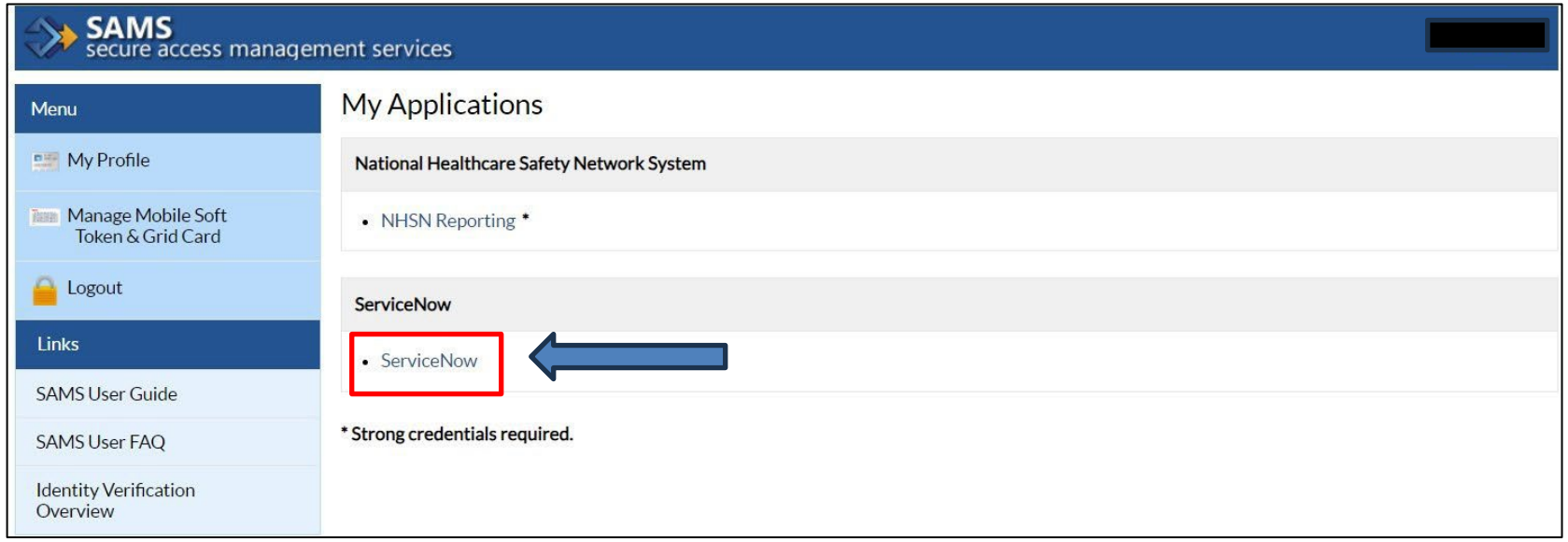
https://www.cdc.gov/nhsn/pdfs/optional-reporting-of-influenza-and-rsv-508.pdf

Any NHSN-Related Questions or Need Help? Use ServiceNow

NHSN-ServiceNow is LIVE

Please submit NHSN questions in ServiceNow instead of using nhsn@cdc.gov, nhsntrain@cdc.gov, and nhsndua@cdc.gov. ServiceNow can be accessed through your SAMS account at https://sams.cdc.gov/.

Tickets requiring CDA support and AUR test files should continue to be emailed to nhsnCDA@cdc.gov until further notice. If you are unable to access ServiceNow, you can still email the NHSN Help Desk at nhsn@cdc.gov.



https://sams.cdc.gov/samsportal/default.aspx

Alliant Health Solutions and NHSN Updates

In Case You Missed It

Last month's July Shop Talk:

Updates/Upcoming NHSN trainings, HCP Vaccination Flu Summary Reporting, and NHSN Optional Reporting of Influenza and RSV Vaccination for LTC Residents

- Slides
- Webinar Recording

Reporting Deadline Reminder for CMS Quality Reporting Programs

The following data must be entered into NHSN by **August 15, 2024**, for facilities that participate in certain CMS quality reporting programs:

Skilled Nursing Facilities (SNFs) that participate in the Skilled Nursing Facility Quality Reporting Program -

- 2024 Quarter 1 (January 1-March 31) Weekly Health Care Personnel COVID-19 Vaccination Summary data

2024 NHSN Annual Training

Training topics include surveillance definitions and analysis for:

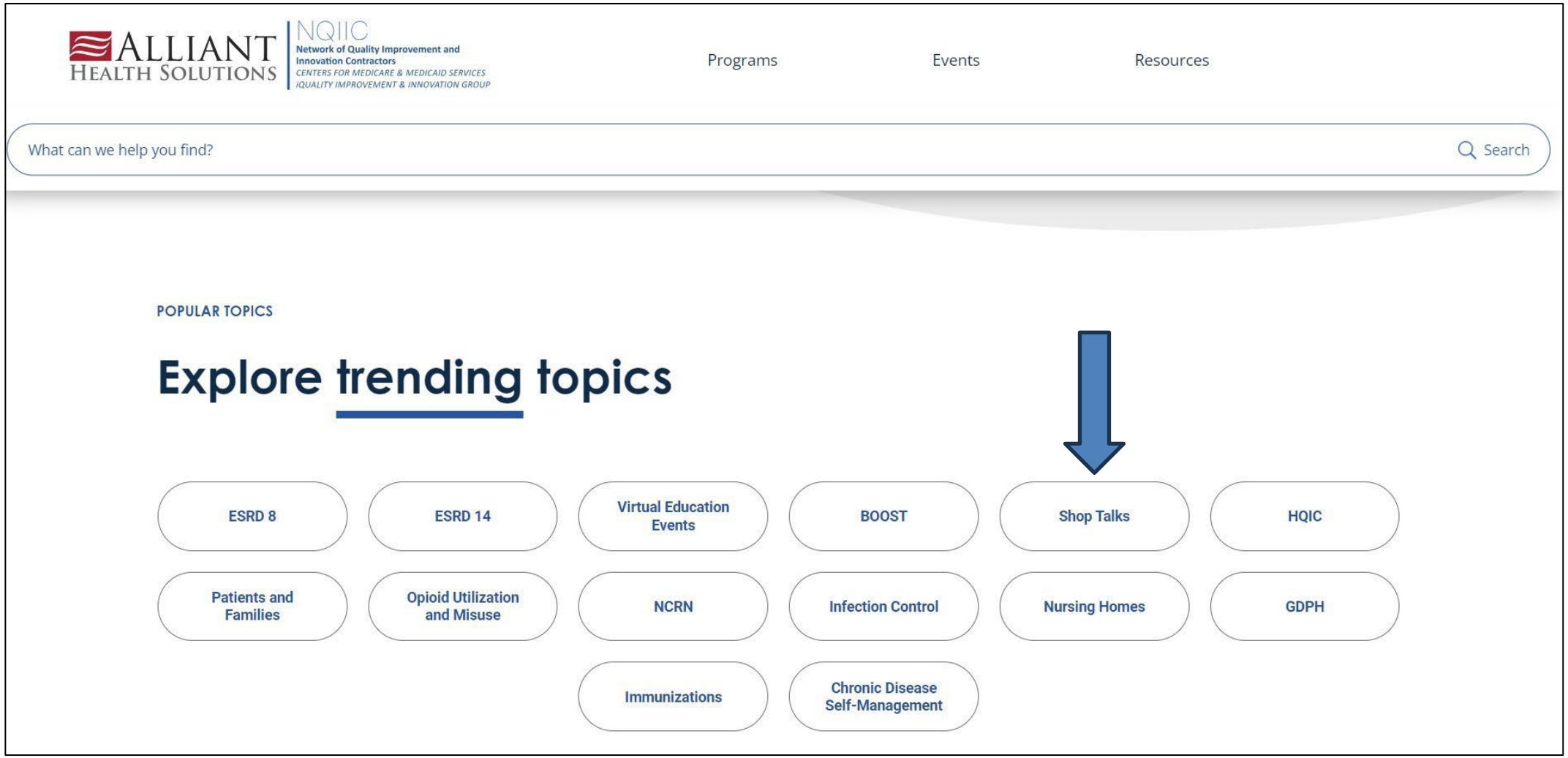
- COVID-19 Surveillance
- Respiratory Pathogen Reporting
- Resident, Patient, and Health Care Personnel Vaccination
- Healthcare-Associated Infections (HAIs)
- Dialysis Event Surveillance
- Standardized Infection Ratio (SIR) Reporting

https://2024nhsntraining-pac.vfairs.com/

Long-Term Care Facility Component

- Person Level Reporting for Long-term Care.pdf
- What is the Scoop All Things Data for the NHSN LTCF Component.pdf
- Current Hot Topics with Infection Prevention and Control in Long-term Care.pdf
- Quick Learn Demonstration Reporting Healthcare Personnel Safety COVID-19 Vaccination Data.pdf
- NHSN LTCF Component – Past, Present, and Future.pdf
- QIN-QIO Assistance with NHSN Reporting.pdf

Alliant Health Solutions Website



https://quality.alliancehealth.org/

Alliant Health Solutions Website

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Home Programs Events Resources

What can we help you find? Search

Shop Talks & Quickinars

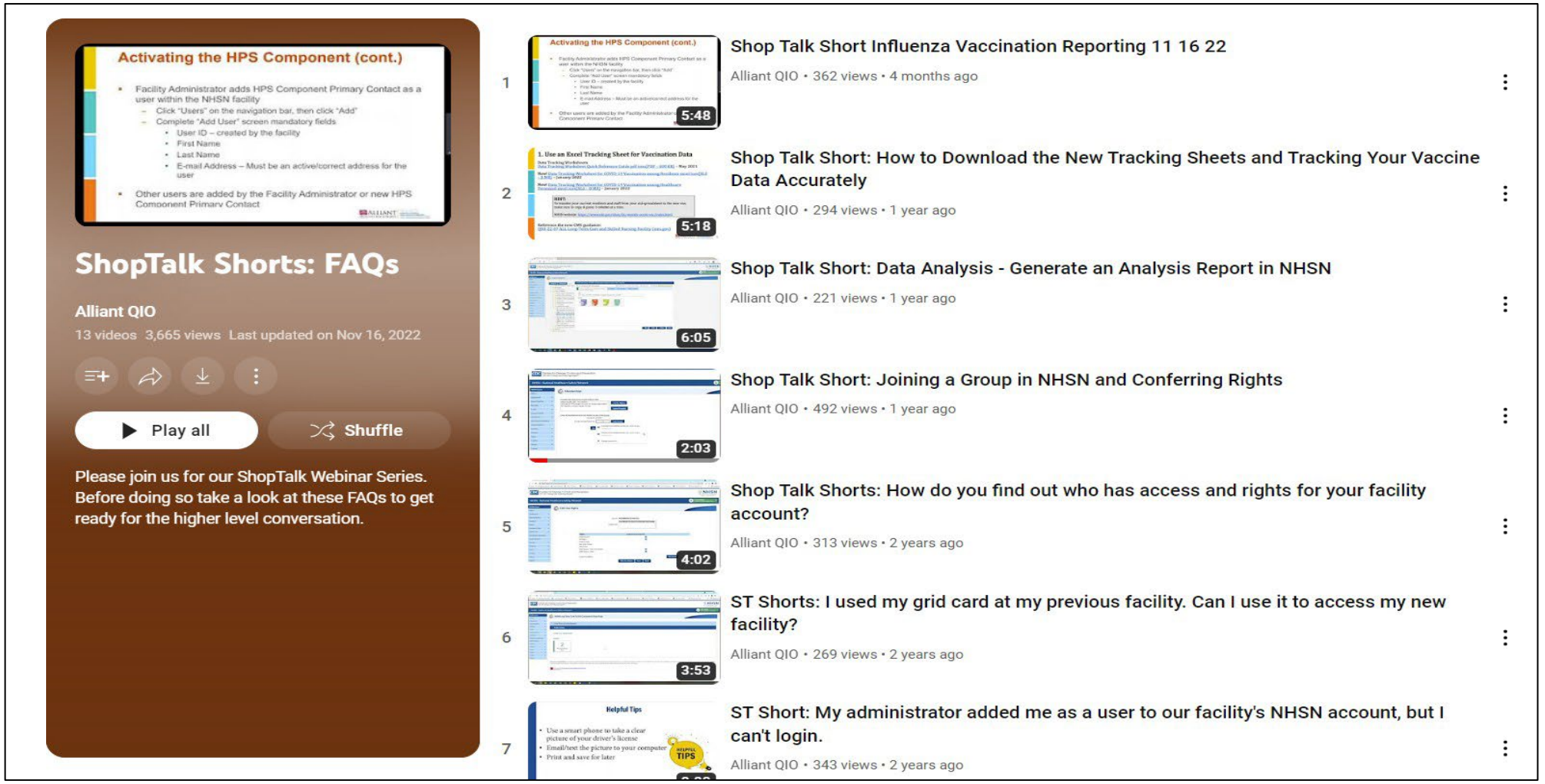
A shop talk is a webinar hosted by Alliant to share information and resources.

Updates and support for surveillance, tracking and infection prevention in nursing homes using National Healthcare Safety Network (NHSN). This WebEx is focused on submitting COVID-19 data but may include other components such as C. Diff, UTIs and hand hygiene.

Click here to access the Shop Talk Shorts FAQs and video playlist.

Click here to access the NHSN Weekly COVID-19 Vaccine Summary – Do Not Report Zeros resource.

Shop Talk and Shop Talk Shorts YouTube Channel



https://www.youtube.com/playlist?list=PLXWmxni-xNHspWHhLIlrqcLGlzXZPljlF

New Shop Talk Shorts

Shop Talk Short: How to setup mobile soft token

Shop Talk Short: How to reinstall Entrust soft token on a new device

NHSN E-Newsletters

Volume 19, Issue 2
June 2024

NHSN
NATIONAL HEALTHCARE SAFETY NETWORK

CENTERS FOR DISEASE CONTROL AND PREVENTION

NHSN E-Newsletter

CDC

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Newsletters | NHSN | CDC

New Training Resources for NHSN Administrators

New Training Resources for NHSN Administrators

Dear NHSN Administrators,

We are delighted to announce the launch of our latest training resources tailored specifically for you. Our comprehensive set of training videos has been meticulously designed to guide you through various administrator tasks, step-by-step.

To ensure easy access, we have provided the link to the NHSN Administrators Training webpage below:

[Link: NHSN Administrators Training] NHSN Administrator Training | NHSN (cdc.gov)

These training videos cover essential topics such as:

- Adding a User to a Facility

- Enrolling a Facility in NHSN

- Deactivating and Activating a User in a Facility

- Reassigning the Facility Administrator in a Facility

- Adding a Component to a Facility

We encourage you to bookmark this page for future reference and share it with your team to facilitate seamless learning and skill development.

Stay tuned! In the near future, you will also be able to access these videos directly within the NHSN application on the left navigation bar on the Cheat Sheet tab.

Thank you for your dedication to ensuring the efficiency and success of our NHSN community.

Best regards,

NHSN Team

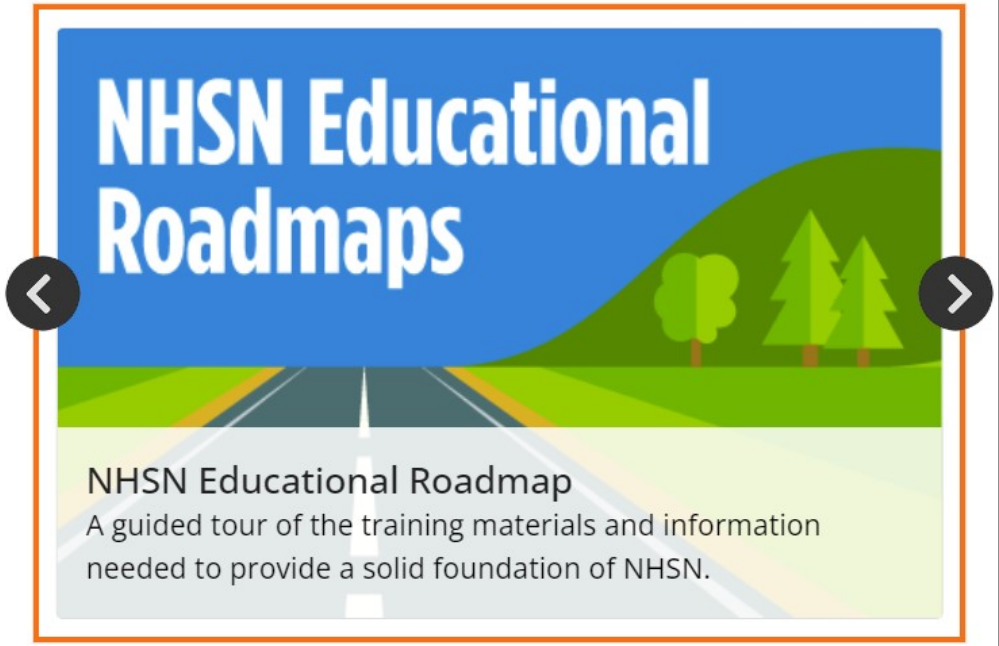
https://www.cdc.gov/nhsn/training/admin-training/nhsn-admin-training.html

NHSN Training

Our mission is to offer learning opportunities in a variety of formats that enhance the knowledge and skills of NHSN facility- and group-level participants and their partners in order that they may effectively use the data obtained from the surveillance system to improve patient and healthcare personnel safety.

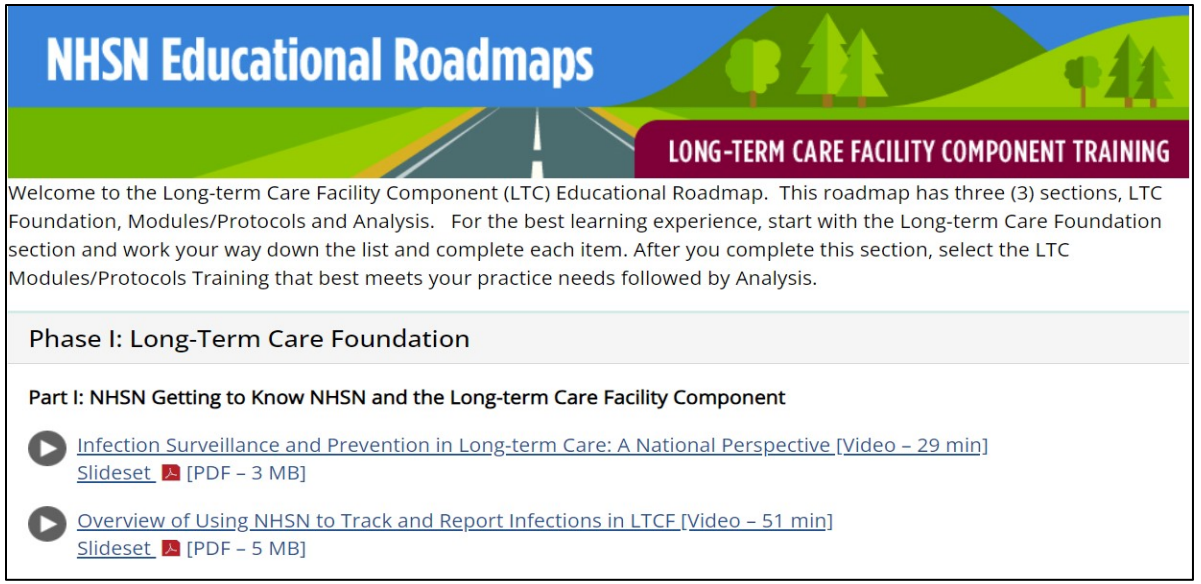
Objectives

- Convey NHSN data collection methods, submission requirements, and analysis options to participants so that they may acquire, submit, and disseminate high quality, actionable data.
- Prepare participants to use the NHSN reporting application accurately and efficiently.
- Enhance participants' and their partners' understanding of data quality and the value of adverse event monitoring.
- Encourage collaboration among participants and partners to improve the patient and healthcare personnel safety across the spectrum of care.



https://www.cdc.gov/nhsn/training/index.html

Long-Term Care Facility Component Roadmap



https://www.cdc.gov/nhsn/training/roadmap/ltc-roadmap.html

Phase II: Modules/Protocols

Healthcare-associated Infections: Surveillance for Urinary Tract Infections

Surveillance for UTI Module: Part I [Video – 24 min]
Slideset [PDF – 1.1 MB]

Surveillance for UTI Module: Part II [Video – 31 min]
Slideset [PDF – 3.4 MB]

UTI Protocol [PDF – 533 KB]

Laboratory-identified Event (LabID Event): Surveillance for CDI and MDROs in LTCF

Surveillance for CDI in LTCFs: LabID Event Modules [Video – 30 min]
Slideset [PDF – 1.1 MB]

Surveillance for MDROs in LTCFs: LabID Event Modules [Video – 24 min]
Slideset [PDF – 1.1 MB]

LabID Event Protocol [PDF – 308 KB]

Prevention Process Measures: Hand Hygiene, Gloves and Gown Adherence

LTCF Prevention Process Measures Module [Video – 27 min]
Slideset [PDF – 2 MB]

PPM Protocol [PDF – 308 KB]

Phase III: Analysis

Introduction to Analysis

Data for Action: How can NHSN data be used to guide prevention efforts in LTCF? – March 2017 [Video – 43 min]
Slideset [PDF – 4 MB]

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Questions?

Thank You for Your Time!
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Mark Your Calendar!

Shop Talk

3rd Thursdays at 2 p.m. ET

Registration Link

Visit our website for more info:

https://quality.allianthealth.org/topic/shop-talks/

Nursing Home and Partnership for Community Health:
CMS 12th SOW GOALS

OPIOID UTILIZATION AND MISUSE

Promote opioid best practices

•

Reduce opioid adverse drug events in all settings

PATIENT SAFETY

Reduce hospitalizations due to c. diff

•

Reduce adverse drug events

•

Reduce facility acquired infections

CHRONIC DISEASE SELF-MANAGEMENT

Increase instances of adequately diagnosed and controlled hypertension

•

Increase use of cardiac rehabilitation programs

•

Reduce instances of uncontrolled diabetes

•

Identify patients at high-risk for kidney disease and improve outcomes

CARE COORDINATION

Convene community coalitions

•

Reduce avoidable readmissions, admissions to hospitals and preventable emergency department visits

•

Identify and promote optimal care for super utilizers

COVID-19

Support nursing homes by establishing a safe visitor policy and cohort plan

•

Provide virtual events to support infection control and prevention

•

Support nursing homes and community coalitions with emergency preparedness plans

IMMUNIZATION

Increase influenza, pneumococcal, and COVID-19 vaccination rates

TRAINING

Encourage completion of infection control and prevention trainings by front line clinical and management staff

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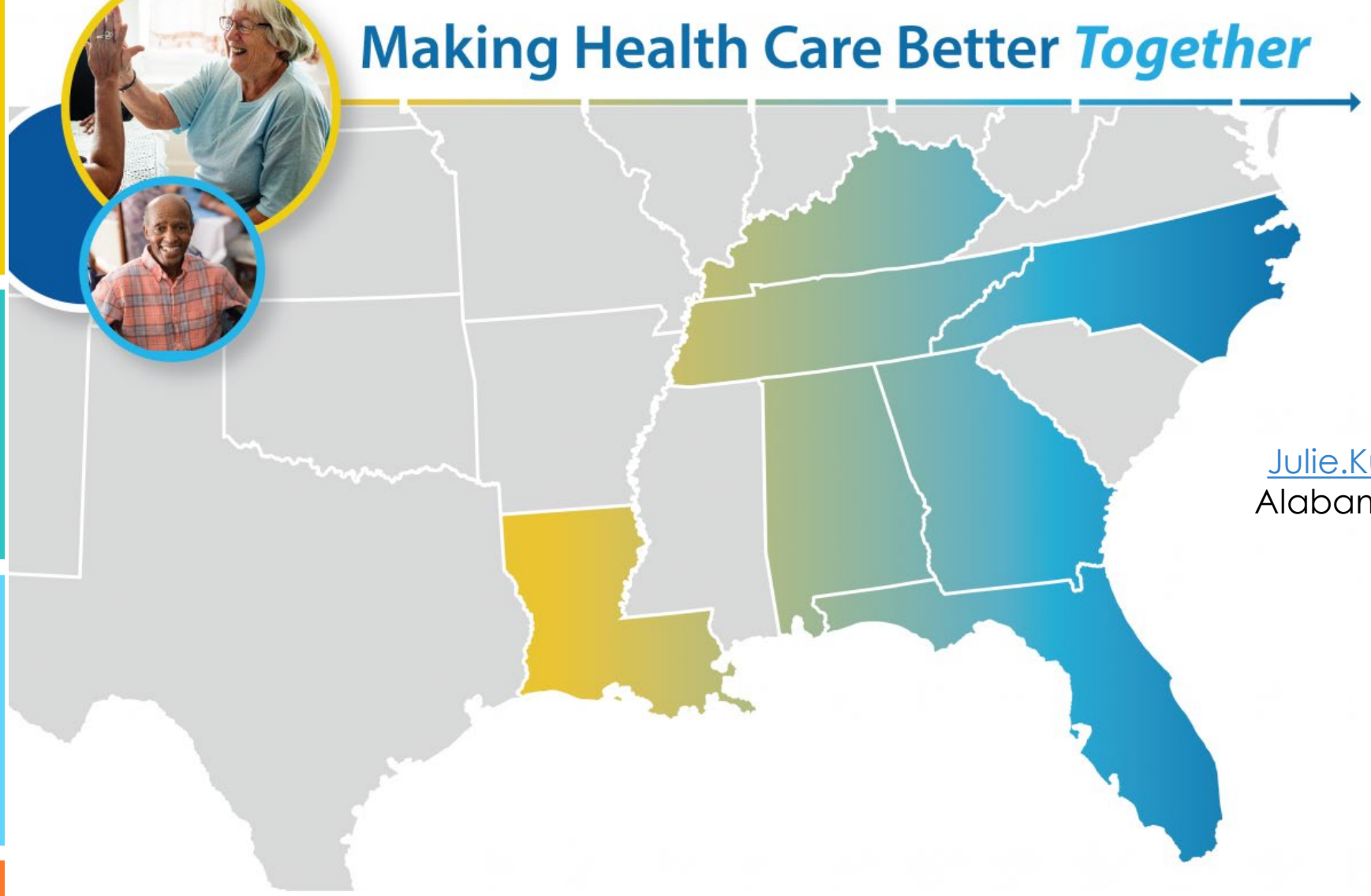

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