



# Making Health Care Better Together

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**JOIN OUR UPCOMING LIVE EDUCATIONAL EVENT!**

## Featured Speakers:



**Lynn Wilson, MS**

Senior Quality Improvement Specialist  
IPRO



**Amy Daly, MA, LNHA**

Senior Quality Improvement Specialist  
IPRO

**\*CE for Physicians and Nurses Available\***

**\*NAB Credits Available\***

**NURSING HOME READMISSION AFFINITY GROUP:**

## Root Cause Analysis

**Thursday, February 8, 2024**

**1:30 - 2:30 p.m. EST | 12:30 - 1:30 p.m. CST**

### SUMMARY:

If you have ever hit a roadblock during the root cause analysis (RCA) process or want to improve your current RCA process, then you should join this session. QAPI expert Lynn Wilson, MS, will provide useful tips for RCA success using real-life examples.

### LEARNING OBJECTIVES:

1. Define RCA and what is NOT an RCA
2. Review the seven steps of the RCA
3. Learn how to facilitate the RCA process

**Please invite your MD/DO, PA, NP  
and QAPI team to join you!**

Watch previous LAN events and Bite-Sized Learnings  
on the [Alliant QIN-QIO YouTube](#) channel.

**REGISTER HERE:**

[https://bit.ly/NHReadmissionLANEvent\\_Feb08\\_24](https://bit.ly/NHReadmissionLANEvent_Feb08_24)

