

COVID-19



# Emergency Preparedness Plans (EPP)

## A GUIDE TO RESOURCES AND TEMPLATES FOR NURSING HOMES

The Department of Homeland Security (DHS) defines preparedness as a “continuous cycle of planning, organizing, training, equipping, exercising, evaluating, and taking corrective action in an effort to ensure effective coordination during incident response.”



The Centers for Medicare and Medicaid Services (CMS) Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers stresses the importance of all organizations having a plan that addresses the four core elements of preparedness:

1. Risk Assessment and Emergency Planning
2. Communications
3. Policies and Procedures
4. Training and Testing

This guide includes links to key guidance, training and sample templates to help build or refine a comprehensive emergency preparedness plan (EPP). Remember to check links when reviewing facility plans as guidance may change frequently.

### Tips for EPP plans:

1. Engage the community and/or county emergency preparedness personnel in developing your plans.
2. Ensure your plan is accessible in offsite locations, such as the administrator’s or director of nursing’s vehicle, in the event your facility has to be evacuated with extreme haste.
3. Crosswalk plans to identify areas where programs intersect. For example, the evacuation plan should include an assessment of each potential evacuation site for elopement risks as well as plans to ensure the safety of wandering residents in that environment. This may be an area where volunteers could potentially provide support (see toolkit for working with volunteers below).
4. Include the signs and symptoms of trauma or post-traumatic stress disorder (PTSD) in clinical alert programs, such as Stop and Watch.
5. If utilizing contract labor, ensure the onboarding process includes plan locations and key elements.
6. Utilize your resident and family councils to obtain input into various components of your disaster plan. An ad hoc group of families and care partners can be convened when a formal family council is not in place. Patients, residents and families can provide invaluable input into many aspects of EPP plans and can:
  - Identify trusted messengers in the community
  - Review prepared messaging in languages spoken in your community
  - Provide insights into preferred communication channels
  - Serve as links to key community disaster services or disaster recovery personnel
7. Use the link below to proactively register your facility for the Government Emergency Telecommunications Service (GETS) program.

CMS Guidance		Notes
<b>CMS</b>	<a href="#">State Operations Manual (SOM) Appendix PP (Rev 211, 02/02/2023)</a>	Pages 679-682 discuss a facility-based and community-based risk assessment utilizing an all-hazards approach.
	<a href="#">Suggested Emergency Planning Checklist For Individuals Living In Long-Term Care Facilities, Their Families, Personal Caregivers, Guardians &amp; Friends</a>	CMS checklist covers emergency planning, helping residents in a relocation, state ombudsman responsibilities and an Ombudsman LTC facility resident evacuation assessment checklist.
	<a href="#">Health Care Provider Guidance</a>	CMS guidance for emergency preparedness and surveys for health care providers, with information related to multiple types of hazards.
	<a href="#">CMS Updated Guidance on Emergency Preparedness: Appendix Z</a>	This guidance highlights, in red font, changes that were effective as of 4/16/21.
	<a href="#">Long Term Care Requirments: CMS Emergency Preparedness Final Rule 3/26/2021</a>	This reference tool can be used as a crosswalk between the CMS emergency preparedness requirements and rules.

Engaging Residents and Family		Recommendations and Notes
<b>Engaging Residents, Families and Volunteers</b>	<a href="#">Office of Minority Health E-Course: Cultural Competency for Disaster Preparedness and Crisis Response</a>	Free online training with guidance to help raise awareness of the role care partners can play during a disaster. Plan for interpreters, translators, and pre-made graphic signs.
	<a href="#">Disaster Preparedness Plan Booklet</a>	The disaster preparedness booklet (also available in Spanish) is an example of a resource that can be provided to the families of patients, residents and staff to help ease concerns about their loved ones with serious illnesses during a disaster.
	<a href="#">Public Health Emergency Preparedness and Response Capabilities: National Standards for State, Local, Tribal, and Territorial Public Health—October 2018</a>	Chapter 15: Volunteer Management covers recruitment, coordination, training, assuming, deploying, volunteer safety, surveillance and demobilization of volunteers during a public health emergency.

Hazard Vulnerability and Facility Assessments		Notes
<b>Hazard Vulnerability</b>	<a href="#">Kaiser Permanente Hazard Vulnerability Assessment Tool</a>	A hazard vulnerability assessment tool using an “all hazards approach” (-§483.73(a)).
<b>Facility Assessment</b>	<a href="#">QIO Facility Assessment Tool</a>	Sample facility assessment tool.

Templates and Resources		
<b>ASPR TRACIE</b>	<p><a href="#">Sample Community Health Clinic Template</a></p> <p><a href="#">Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers (CMS EP Rule)</a></p> <p><a href="#">ASPR TRACIE Healthcare Coalition Resources</a></p>	<p>Highlighted are the Health Clinic and Healthcare Coalition templates.</p> <p>Facilities can consider using the checklists developed by Assistant Secretary for Preparedness and Response's (ASPR's) Technical Resources and Assistance Center and Information Exchange (TRACIE) and identify the location for each of their requirements. see all checklists under Facility-Specific Requirement Overviews at ASPR TRACIE developed resources and checklists created from our guidance, Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers (CMS EP Rule)</p> <p>CMS encourages healthcare facilities, particularly those in neighboring geographic areas, to collaborate and build relationships that will allow facilities to share and leverage resources.</p>
<b>CDC</b>	<a href="#">Emergency Action Plan Template</a>	This template help you develop (or revise) your own EPP.
<b>Minnesota Department of Health</b>	<a href="#">Long-Term Care (LTC) Emergency Preparedness</a>	Tools and resources provided by a state health department to assist with specific planning for LTCs, including a hazard vulnerability assessment. Similar resources may be obtainable from the facility's state association.

Specific Topic Resources	Notes
<p><b>Disclaimer:</b> The templates shared are examples only. Review and validate your state and local requirements before developing your plan. See the state EPP websites on the next page.</p>	
<p><b>Workforce Violence/ Mass Trauma</b></p> <p><a href="#">Hospitals and Healthcare Facilities: Security Awareness for Soft Targets and Crowded Places</a></p> <p><a href="#">Active Shooter Resource</a></p> <p><a href="#">Prevention Violence in Healthcare Gap Analysis</a></p> <p><a href="#">Worker Safety in Hospitals - Preventing Workplace Violence in Healthcare   Occupational Safety and Health Administration</a></p>	<p>This resource includes potential indicators and actions during an active shooter event, mitigation strategies and protective measures.</p> <p>Additional resources and links for workplace violence and cyber-security. Utilize the facility hazard vulnerability assessment to determine what types of events are the highest risk and update as risks change. For example, a staff member, resident or family member informs facility leadership of a new domestic violent threat or restraining order. That information should result in a plan review and revisions to address that potential workforce violence/mass trauma event.</p> <p>Facilities can complete this assessment to identify gaps and prioritize improvement opportunities relation to beginning or enhancing their workplace violence programs.</p> <p>Provides guidance for evaluating and implementing safety protocols related to workplace assaults. Provides a framework for evaluating patient, client, setting and organizational risk factors with strategies for prevention, identification, and response.</p>

<b>Opioid Crisis</b>	<a href="#">Decrease Opioid Misuse - NQIIC</a>	<p>The Alliant Health Solutions website offers resources that can be used in EPP plans to increase facility best practices, reduce opioid utilization rates and raise staff, patient and family awareness.</p> <ul style="list-style-type: none"> <li>• Naloxone in Nursing Homes: A Checklist for Process Review</li> <li>• Co-Prescribing Naloxone with Opioids</li> <li>• Naloxone Saves Lives: Is Naloxone For Me</li> <li>• Physician Resources for Opioid Tapering</li> <li>• Medication Safe Use /Disposal Tips</li> </ul>
<b>Trauma Informed Care</b>	<p><a href="#">Trauma Informed Care Training for Nursing Assistants</a></p> <p><a href="#">CMS Center for Clinical Standards and Quality/Quality, Safety &amp; Oversight Group</a></p> <p><a href="#">AMDA ON-THE-GO   A podcast by Society for Post-Acute and Long-Term Care Medicine</a></p> <p><a href="#">Psychological First Aid Resources</a></p> <p><a href="#">Guidance to Surveyors for Long-Term Care Facilities</a></p>	<p>Alliant Health Solutions PowerPoint training with Pre-and-Post-Learning Assessment and Answer Guide can be used with nursing assistants and non-licensed frontline staff (i.e., life enrichment, housekeeping, and laundry staff)to provide an overview of trauma signs, symptoms and staff role when observing.</p> <p>CMS Center for Clinical Standards and Quality/Quality, Safety &amp; Oversight Group QSO-11-19 NH dated June 29, 2022.</p> <p>AMDA On-The-Go April 2022 Podcast episode on natural disasters and mental health.</p> <p>Includes link to SAMHSA’s disaster mobile app and self-care resources.</p> <p>Addresses cultural competency of staff. Tip: References a process for educating CNAs on how, what, when and to whom reporting changes in condition associated with trauma and/or PTSD.</p>
<b>Infectious Disease Outbreaks</b>	<p><a href="#">CDC Nursing Homes and Assisted Living Serious Infections and Outbreaks Occurring in LTCFs</a></p> <p><a href="#">Alliant Quality Health Solutions Infection Control Resources</a></p> <p><a href="#">Reducing Legionella Risk in a Healthcare Facility</a></p> <p><a href="#">Outbreak Considerations for Long-Term Care Communities</a></p>	<p>A wide range of infectious diseases and serious infections have been reported in long-term care facilities. This resource will provide guidance and examples of how to respond and prepare for these infections.</p> <p>Alliant Health Solutions library of infection control resources:</p> <ul style="list-style-type: none"> <li>• Interfacility Transfer Form</li> <li>• COVID 19 Resources</li> <li>• Immunization campaign resources</li> </ul> <p>This CMS guidance provides requirements to reduce Legionella risk in healthcare facility water systems to prevent cases and outbreaks of Legionnaires’ Disease (LD)</p> <p>This resource can be useful when managing seasonal and other infectious disease outbreaks within the facility and while preparing for the potential introduction of an infectious disease circulating in the surrounding community.</p>
<b>Weather-Related Disasters</b>	<p><a href="#">ASPR Technical Resources by Disaster Topic</a></p> <p><a href="#">CMS Flooding and Severe Weather resources</a></p>	<p>Resources and guides for specific topics and weather-related disasters.</p> <p>CMS-specific resource for flooding or severe weather in connection with LTC facilities.</p>

<p><b>Climate Change and Resiliency</b></p>	<p><a href="#">Federal Sustainability Plan</a></p> <p><a href="#">Primary Protection: Enhancing Health Care Resilience for a Changing Climate</a></p> <p><a href="#">Climate Essentials for Emergency Managers (July 2023)</a></p> <p><a href="#">Protecting Vulnerable Patient Populations from Climate Hazards: A Referral Guide for Health Professionals (U.S. Department of Health and Human Services)</a></p> <p><a href="#">CDC Climate and Health Task Force Strategic Framework</a></p>	<p>The President signed an executive order that will reduce emissions and tackle the climate crisis with 5 goals. These goals can be used in your facility to help reduce carbon footprint and reduce emissions.</p> <p>Even though this toolkit has a hospital focus, there are pieces that nursing homes can utilize when aligning with the President’s Climate Action Plan.</p> <p>FEMA has created a guide to assist in better managing climate threats by enhancing the capability to anticipate, prepare for, and adapt to future climate conditions. This document offers foundational learning opportunities that can assist in efforts before, during and after disasters.</p> <p>This resource is intended to inform education and referrals in clinical settings for patients who are vulnerable to climate change’s health impacts, and can be used by health and human services providers to address climate-related threats to their clients’ well-being.</p> <p>The strategic framework was developed by the Task Force to guide the future of climate and health activities across CDC, and in coordination with partners, to increase the capacity to prevent, prepare for, and respond to the ongoing and emerging health impacts of climate change.</p>
<p><b>Staffing Plans</b></p>	<p><a href="#">Guide for Emergency Staffing Plan for LTC Facilities</a></p> <p><a href="#">Minnesota Department of Health Staffing Plans and Templates and Trainings</a></p>	<p>This tool is specific to the COVID-19 pandemic; however, having an emergency staffing plan or backup plan is important for LTC facilities during emergency situations.</p> <p>Staffing trainings and resources related to this topic.</p>
<p><b>Training Plans</b></p>	<p><a href="#">California Association of Health Facilities Disaster Preparedness Exercises</a></p> <p><a href="#">10 Minute Drills</a></p> <p><a href="#">Cybersecurity Tabletop Exercises</a></p>	<p>California Association of Health Facilities Disaster Preparedness program includes drill resources, tabletop exercises, templates for documenting training exercises and other training resources.</p> <p>Cybersecurity and Infrastructure Security Agency (CISA) offers a comprehensive set of resources designed to assist in conducting facility exercises based on various physical security and cybersecurity topics.</p>
<p><b>Continuity of Operations</b></p>	<p><a href="#">Emergency Plan for Continuing Operations for LTC Facilities: COOP Template</a></p> <p><a href="#">Government Emergency Telecommunications Service Priority Telecommunications Services Enrollment/Management</a></p>	<p>Continuity of operations (COOP) plan for emergency scenarios that result in an interruption in services and/or operations.</p> <p>The Cybersecurity and Infrastructure Security Agency (CISA) provides end-to-end communications priority via three services: Government Emergency Telecommunications Service (GETS), Wireless Priority Service (WPS), and Telecommunications Service Priority (TSP).</p>

<b>EDEN</b>	<a href="#">Community Organizations Active in Disaster</a>	Material developed to bring resources together to increase the effectiveness of responses during disasters.
<b>Access and Functional Needs</b>	<a href="#">Special Needs Booklet</a>	Preparing for an emergency can be a more difficult process if you have functional and access needs to address or are caring for someone with special needs. This booklet offers valuable tips on how to prepare for an emergency for those with access and functional needs.

### State Emergency Preparedness Sites and Resource Links

AL	Emergency Management Agency Alabama Nursing Home Association	<a href="https://ema.alabama.gov/">https://ema.alabama.gov/</a> <a href="https://www.anha.org/uploads/ANHALTCPrepToolkit.pdf">https://www.anha.org/uploads/ANHALTCPrepToolkit.pdf</a>
FL	Emergency Management Agency Florida Healthcare Association	<a href="https://www.floridadisaster.org/">https://www.floridadisaster.org/</a> <a href="#">Emergency Preparedness   Florida Health Care Association (fhca.org)</a>
GA	Emergency Management and Homeland Security Agency	<a href="https://gema.georgia.gov/">https://gema.georgia.gov/</a>
KY	Emergency Management Agency	<a href="https://kyem.ky.gov/Pages/default.aspx">https://kyem.ky.gov/Pages/default.aspx</a>
LA	Governor's Office of Homeland Security and Emergency Preparedness Baton Rouge Parish Emergency Preparedness	<a href="https://gohsep.la.gov/">https://gohsep.la.gov/</a> <a href="https://www.brla.gov/DocumentCenter/View/785/Nursing-Home-Model-Emergency-Plan-PDF">https://www.brla.gov/DocumentCenter/View/785/Nursing-Home-Model-Emergency-Plan-PDF</a>
NC	Department of Public Safety- Emergency Management	<a href="https://www.ncdps.gov/our-organization/emergency-management">https://www.ncdps.gov/our-organization/emergency-management</a>
TN	TN Department of Health Emergency Preparedness	<a href="https://www.tn.gov/health/cedep/cedep-emergency-preparedness.html">https://www.tn.gov/health/cedep/cedep-emergency-preparedness.html</a>

**Note:** Counties may also have specific plans.