AHS HQIC Monthly Health Equity Office Hours



Rosa Abraha, MPH, Alliant Health Solutions

Topic: CMS Hospital Health Equity Strategic Planning December 21, 2023



Rosa Abraha, Alliant Health Solutions



Rosa Abraha, MPH Health Equity Lead Alliant Health Solutions Rosa.Abraha@allianthealth.org Rosa leads Alliant Health Solution's health equity strategic portfolio and embeds health equity in the core of Alliant's work. Rosa has 10+ years of experience in public health advisory for premier agencies, including the Centers for Disease Control and Prevention (CDC), the National Institutes of Health (NIH), and the Food and Drug Administration (FDA). She holds a master of Public Health in Health Policy and Management from Emory University.



Six Steps for Hospital Health Equity Action Planning



CMS Attestation on HCHE Measure Domain 1 (MANDATORY CY23)



Domain 1: Hospital commitment to reducing healthcare disparities is strengthened when equity is a key organizational priority.

Under Domain 1, a strategic plan is defined as a *written* plan to address health equity that is shared across the hospital. Domain 1's sub-domains of 1a, 1b, 1c and 1d are defined further in <u>Text Box 1</u>.

- This falls under the CMS Hospital Commitment to Health Equity (HCHE) measure
- Reporting on HCHE is MANDATORY for CY23 and the submission period is April 1, 2024, to May 15, 2024
- Each domain (including this one) is worth one point, for a total of five possible points
- Hospitals <u>must attest to ALL elements of a domain to receive the one</u> <u>point</u>, so attest "YES" if you're doing any of this work
- To report on these, go to <u>https://hqr.cms.gov</u>. On the dashboard on the left-hand side of the screen, click "data submissions," then "structural measures"
- CMS will publicly report the scores

1A. Our hospital strategic plan identifies priority populations who currently experience health disparities.

Examples of "priority populations" include but are not limited to:

- Persons belonging to minority racial or ethnic groups
- Persons living with a disability
- Being a member of the lesbian, gay, bisexual, transgender, and queer (LGBTQ+) community
- Being a member of a religious minority
- Living in a rural area
- Being near or below the poverty level
- Populations impacted by drivers of health, such as social determinants (e.g., language proficiency, housing or food insecurity, low literacy, difficulty with access to transportation, or other factors unique to a hospital's patient community)
- Any other populations that have been underserved and/or historically marginalized by the healthcare system
- 1B. Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieving these goals.

No additional clarification is provided for this attestation sub-domain.

1C. Our hospital strategic plan outlines specific resources which have been dedicated to achieving our equity goals.

Examples of specific resources include but are not limited to dedicated staffing, structural resources, funding, and trainings.

1D. Our hospital strategic plan describes our approach for engaging key stakeholders, such as community-based organizations.

Examples of key stakeholders include but are not limited to community-based organizations and collaboratives, patient and family advisory groups, elected officials, and existing institutional partnerships or coalitions.



CMS Attestation on HCHE Measure Domain 5 (MANDATORY CY23)



Domain 5: Leaders and staff can improve their capacity to address disparities by demonstrating routine and thorough attention to equity and setting an organizational culture of equity.

Domain 5 sub-domains of 5a and 5b are defined further in Text Box 5.

5A. Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually reviews our strategic plan for achieving health equity.

CMS defines "hospital senior leadership" as the C-suite and board of trustees, and not just quality committees or sub-committees of the board, as well as the Chief Medical Officer and senior leaders among hospital medical staff.

5B. Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually reviews key performance indicators stratified by demographic and/or social factors.

See above CMS definition of "hospital senior leadership."

- This falls under the CMS Hospital Commitment to Health Equity (HCHE) measure
- Reporting on HCHE is MANDATORY for CY23 and the submission period is April 1, 2024, to May 15, 2024
- Each domain (including this one) is worth one point, for a total of five possible points
- Hospitals <u>must attest to ALL elements of a domain to</u> <u>receive the one point</u>, so attest "YES" if you're doing any of this work
- To report on these, go to <u>https://hqr.cms.gov</u>. On the dashboard on the left-hand side of the screen, click "data submissions," then "structural measures"
- CMS will publicly report the scores



NEW! Alliant Tool for Hospital Health Equity Strategic Planning

https://quality.allianthealth.org/media_library/hospital -health-equity-strategic-planning-tool/

The purpose of this tool is to provide a framework for hospital leadership and staff in the development of a health equity strategic plan that meets the CMS Hospital Inpatient Quality Reporting (IQR) Program Attestation Guidance for the Hospital Commitment to Health Equity Measure. Per Domain 5 Leadership Engagement in the guidance, this plan is to be reviewed and updated at least annually.

| plan that meets the <u>CMS H</u> | ork for hospital leadership and staff to develop a health equity strategic ospital Inpatient Quality Reporting (IQR) Program Attestation Guidance |
|----------------------------------|--|
| | nt to Health Equity Measure. Per Domain 5 Leadership Engagement in uity plan should be reviewed and updated <i>at least annually</i> . To view an |
| example of a completed ho | spital health equity strategic plan, visit our Alliant HQIC website here. |
| Hospital Name: | |
| | Health Equity Champion: |
| strategic Plan Approved by | / Senior Leadership and the Hospital Board on: |
| Executive Summary: | |
| | |
| | |
| | |
| | |
| | |
| Hospital(s) Background: | |
| | |
| | |
| | |
| | |
| | |
| | |
| Health Equity Statement: | |
| | |
| | |
| | |
| | |



Full CMS Attestation Guidance on Health Equity

For CY 2023 Reporting Period/FY 2025 Payment Determination

 For the CY 2023 reporting period/FY 2025 payment determination under the Hospital IQR Program, hospitals will need to confirm that they engaged in the activities described in this attestation guidance document from January 1, 2023, - December 31, 2023. If hospitals participate or complete qualifying activities at any time within the reporting year, they may answer yes to their attestation. Hospitals must complete their attestation for the CY 2023 reporting period/FY 2025 payment determination between April 1, 2024 - May 15, 2024.

| File Name | File Type | File Size | |
|---|-----------|-----------|----------|
| Attestation Guidance for the Hospital Commitment to Health Equity Measure (06/2023) | PDF | 485 KB | Download |
| Hospital Commitment to Health Equity Structural Measure Specifications (06/2023) | PDF | 305 KB | Download |
| Screening for Social Drivers of Health Measure and the Screen Positive Rate for Social Drivers of Health Measure (December 2022) | PDF | 122 KB | Download |
| Frequently Asked Questions: Social Drivers of Health (SDOH) Measures | PDF | 281 KB | Download |



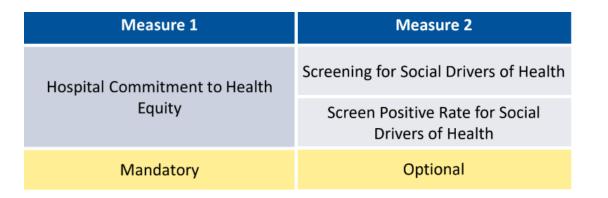


Important Notes on CMS Health Equity Reporting

Question 10: Is the Hospital Commitment to Health Equity (HCHE) a pass/fail measure, and must we meet all five domains? If we answer No and do not meet all the domains, will our hospital be penalized?

> The HCHE measure is required to be reported under the Hospital IQR Program. This is a pay-for-reporting measure; hospitals will receive credit for the reporting of their measure results regardless of their responses to the attestation questions. For public display purposes, a hospital's responses to the attestation questions will be scored as described below.

> The HCHE measure includes five attestation-based questions, each representing a separate domain of commitment. For a hospital to affirmatively attest to a domain, and receive credit for that domain, the hospital will evaluate and determine whether it engages in each of the elements that comprise the domain. Hospitals receive one point for each domain to which they attest Yes, stating they are meeting the required competencies; a hospital's score can be a total of 0 to 5 points (1 per domain). For each domain, there are between one and four associated Yes/No sub-questions for related structures or activities within the hospital. Hospitals will only receive a point for each domain if they attest Yes to all related sub-questions. There is no "partial scoring" for sub-questions A–D to earn the point for that domain. If hospitals participate or complete qualifying activities at any time within the reporting year, they may attest Yes for that domain.



- Report on the HCHE measure, even if your hospital can not attest to any element under any domain.
- Currently, there is no financial penalty for scoring a zero.
- Failing to report data under the Hospital Inpatient Quality Reporting (IQR) Program can automatically reduce Medicare reimbursement by 25%.

For more information, click the link: https://www.qualityreportingcenter.com/globalassets/igr-2023-events/igr12423/igr_ga-summary-document_1.24.23_06132023508.pdf



Alliant Health Solutions Health Equity Coaching Package

| | FOUTY | |
|-----|-----------|--|
| HEA | EQUITY | |
| | | |

COACHING PACKAGE

Purpose: Use the evidence-based best practices and resources to create quality improvement action plans.

| Category | Best Practices/Interventions | Links to Resources, Toolkits, Webinars, Etc. |
|------------------------------------|---|---|
| Beginning Health Equity Journey | Begin health equity journey with planning and preparation | Roadmap for Success: Implementing Equitable Care (HSAG HQIC, 2021) Health Equity Snapshot: A Toolkit for Outcomes The Health Equity Roadmap (AHA/IFDHE) |
| | Become familiar with federal | CMS New SDOH Standards - Remington Report NPSC.16.01.01 Improving health care equity for the hospital's patients is a quality and safety priority |
| | and private sector definitions, standards and requirements for hospital health equity | CMS Health Equity Fact Sheet CMS Health Equity Programs CMS Framework for Health Equity 2022 - 2032 |
| | Conduct an equity of care gap analysis | The Joint Commission Health Equity R3 Report Health Equity Organizational Assessment (MHA) |
| | Review resources on best practices for effective hospital health equity implementation | A Practical Guide for Implementing Hospital Health Equity - AHS HQIC LAN |
| | | AHS Health Equity Presentation to Alabama Hospital Association Change Path of Health Equity Resources (Feb 28, 2023) Building an Organizational Response to Health Disparities (CMS, 2020)* |
| | | *Contains links to other resources |

https://quality.allianthealth.org/wp-content/uploads/2023/04/2023-Coaching-Package-Health-Equity_508.pdf



Questions?



Email us at HospitalQuality@allianthealth.org

or call us 678-527-3681.



Alliant HQIC Health Equity Office Hours is being extended into 2024!



January 2024 Registration:

https://allianthealthorg.zoom.us/meeting/register/tZUkc OGsrz8jG9xfCllbH2n0QMl2ika9ZWM #/registration

February - August 2024 Registration: https://allianthealthorg.zoom.us/meeting/register/tZEvd easrT8gHdLmWzdwsrkV3w0tF4r2nXM a#/registration

JOIN OUR UPCOMING WEBINAR EVENT **ALLIANT HOIC** Health Equity Office Hours FEATURED SPEAKERS: Tues, Jan. 16 from 3-4:00 p.m. ET & Every 3rd Thursday from 3-4:00 p.m. ET from February through August 2024 via ZOOM 01.16.24_TO3_HQIC Health 05.16.24_TO3_HQIC Health Equity Office Hours Equity Office Hours 02.15.24_TO3_HQIC Health CLICK 06.20.24_TO3_HQIC Health ON TITLES Equity Office Hours Equity Office Hours то ROSA ABRAHA, MPH REGISTER Health Equity Lead Alliant Health Solutions 03.21.24_TO3_HQIC Health 07.18.24_TO3_HQIC Health Equity Office Hours Equity Office Hours 08.15.24 TO3 HOIC Health 04.18.24 TO3 HQIC Health Equity Office Hours Equity Office Hours OVERVIEW: LEANN PRITCHETT, MSN, RN, CPHO System Director of Quality and Safety Tift Regional Medical Center AUDIENCE: Health equity team leaders, quality and patient safety Office Hours will be held the 3rd Thursday of the month professionals, clinical social from 3-4:00 p.m. ET. Please register to attend. workers, community and population health professionals, clinical team members, leadership

Health Solutions

Jan. 16, 2024 • Feb. 15, 2024 • Mar. 21, 2024 • Apr. 18, 2024 May 16, 2024 • Jun. 20, 2024 • Jul. 18, 2024 • Aug. 15, 2024

This material was prepared by Alliant Health Solution, a Hospital Quality Improvement Contractor (HQIC) under contract with the Contrarts for Medicare & Medical Services (ICM), an agency of the US. Department of Health and Human Services [H4]. Views appressed in this material do not necessarily reflect the official views or policy of CMs or HHS, and any reference to a specific product or andly haring mote one to constitute endorsement of that product or endity by CMS or HHS, and any reference to a specific product or andly haring mote one to constitute of that product or endity by CMS or HHS, Jubilization No. 250W-AHS-OIN-OIO-TO3-HOIC-4891-11/28/23



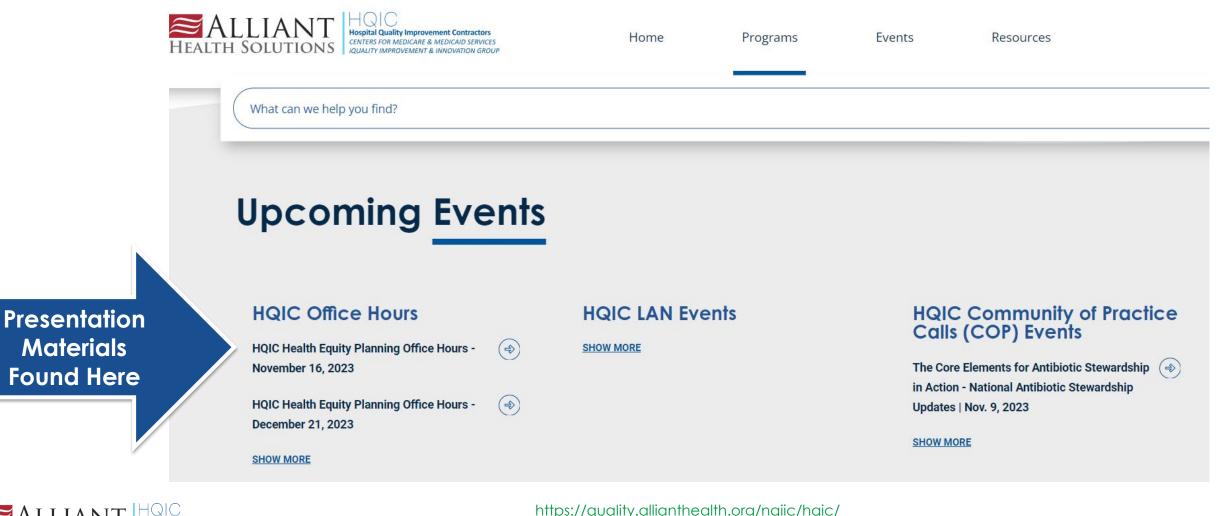
Interested in networking with peers and learning about the health equity regulatory requirements and best ways to implement at your hospital? Join our subject matter experts from Alliant Health Solutions and Tift Regional Medical Center (GA) for monthly interactive office hours.

Office hours are participant driven and with minimum slide presentations. Discussions will focus on the six health equity planning and action steps as well as other questions from the hospitals, e.g., CEO engagement



11

Alliant Health Solutions HQIC Health Equity Office Hour Materials



ALLIANI Hospital Quality Improvement Contractors CENTERS FOR MEDICARE & MEDICALD SERVICES COLUMENT MEROVEMENT & INNOVATION GROUP



COLLABORATORS:

Alabama Hospital Association Alliant Health Solutions Comagine Health Georgia Hospital Association KFMC Health Improvement Partners Konza

Hospital Quality Improvement

Thank you for joining us!

How did we do today?

Alliant Health Solutions

AlliantQIO





This material was prepared by Alliant Health Solutions (AHS), the Hospital Quality Improvement Contractor (HQIC) under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this document do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication No. 12SOW-AHS-QIN-QIO-TO3-HQIC-4933-12/07/23

@AlliantQIO

@AlliantQIO



Hospital Quality Improvement Contractors CENTERS FOR MEDICARE & MEDICAID SERVICES IQUALITY IMPROVEMENT & INNOVATION GROUP