



GA FLEX Health Equity Improvement Project: Workgroup Session

Rosa Abraha, MPH

October 24, 2023

Meeting Attendance



**In the chat, please type the name(s) of the representative(s)
for your hospital who are present on today's call.**

Featured Speaker



Rosa Abraha, MPH
Health Equity Lead
Alliant Health Solutions

Rosa.Abraha@allianthealth.org

Rosa leads Alliant's health equity strategic portfolio and embeds health equity in the core of Alliant's work. Rosa has 10 years experience in public health advisory for premier agencies, including the Centers for Disease Control and Prevention (CDC), the National Institutes of Health (NIH) and the Food and Drug Administration (FDA). She holds a master of public health in health policy and management from Emory University.



Six Steps to Health Equity Action Planning

Bi-monthly you will attend an education session to be trained on implementing on one or more of these six steps. Then, you will have the next month to collaborate with your workgroup to complete the assignment for the step(s) and present your work to the whole group at the next education session.

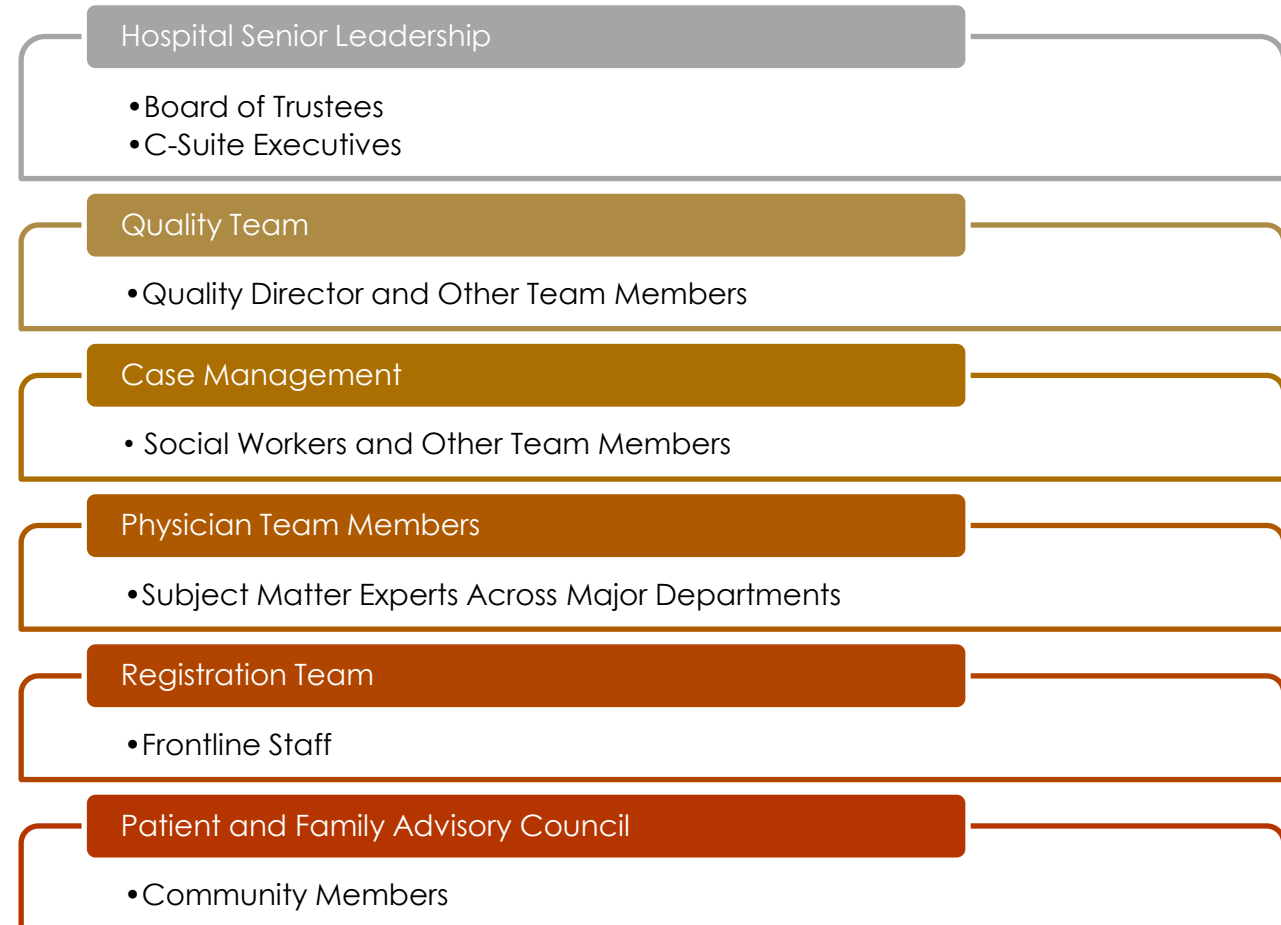
Step #1: Building Your Baseline Health Equity Team

You may not have a big hospital or large teams so at minimum your hospital health equity team could include the following key personnel if you have them:

- Case Management
- Quality Team
- Registrar Team
- Social worker(s)
- Involved department leadership
 - i.e., ED, MedSurg, Rehabilitation, Swing bed
- **Hospital Staff Pertaining to the 5 CMS SDOH Domains:**
 - **Food Insecurity:** Dietary/Nutrition Dept., swing bed
 - **Transportation:** EMS, Paramedics, ED
 - **Homelessness:** Social worker, discharge planners, swing bed
 - **Utility Difficulties:** Social worker, discharge planners, swing bed
 - **Interpersonal Violence:** Social worker, discharge planners, swing bed
 - **All Domains:** Language line interpretation services/personnel

Model Structure for Your Hospital Health Equity Team

This is an example model for structuring your hospital health equity team. Identify staff or leaders in your hospital that fit in the categories provided. This team should be meeting on a recurring basis (monthly, quarterly etc. to plan and execute health equity activities.



Health Equity Gap Analysis

The following checklist assesses a hospital's incorporation of health equity best practices as part of its overall operations.



Hospital name:

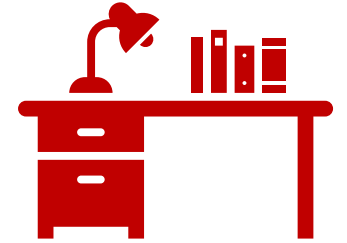
Date:

ELEMENT	BEST PRACTICE RECOMMENDATION	IMPLEMENTATION STATUS			ACTION PLAN/ NEXT STEPS List specific activities your team will seek to accomplish to fully implement each practice recommendation
		FULLY	PARTIALLY	NONE	
ORGANIZATIONAL LEADERSHIP					
Health equity is a key strategic priority with established structures and processes in place to eliminate disparities and ensure equitable healthcare is prioritized and delivered to all patient populations.	Health equity is articulated as a key organization-wide priority (e.g., goals and objectives, strategic plan, policy, protocol, pledges, mission/vision/values, data transparency, leadership buy-in, community partnerships, diverse workforce) supported by a clear business case and plan for operationalizing health equity strategies and interventions that address multiple determinants of health, decrease institutional racism and strengthen community partnerships to improve health and equity.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Hospital has designated a leader(s) or functional area (i.e., health equity committee) responsible for advancing health equity and who actively engages in strategic and action planning activities to reduce disparities.	Health equity leaders are designated and held accountable for disparities reduction with established roles and responsibilities to champion equity and improve quality of care. Designated leaders actively engage hospital staff, patients and families and create linkages with community stakeholders to support health equity improvement activities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

- This **template** aims to help organizations assess the extent to which they have incorporated health equity best practices as part of its overall operations.
- There are *7 major categories* for evaluation in this analysis: organizational leadership, workforce training, data collection, data validation, data stratification, health literacy/cultural competence, community partnerships.
- This is just a starting point so don't worry! It's just a way to know where you are and what you need.

(Source: Eastern US Quality Improvement Collaborative)

Workgroup Homework Assignment:



- **First Workgroup Assignment:**

1. Develop your **hospital health equity team**, including names and titles of leadership and staff members from your hospitals, esp. as it relates to your domain. Think deeply about who should be at the table based on what you've learned in this session. Be sure to name yourself or someone else as the health equity champion for your hospital.
2. Have each hospital in your workgroup download and complete the **health equity gap analysis at the following link** and discuss your findings as a group.
https://qualityimprovementcollaborative.org/focus_areas/health_equity/docs/health_equity_gap_analysis.pdf

- **Submission Process:** One person from your workgroup will email a list of your hospital health equity teams and 6 gap analyses (one for each hospital in your workgroup) to Alliant's Health Equity Lead, Rosa Abraha, (rosa.abraha@allianthealth.org) **no later than COB on November 14th**.

- **Presentation:** Be prepared to present and discuss with your peers what you and your workgroup completed at the November 28th education session. We ask that you all please have your video cameras on for each education session.

Select the breakout room that corresponds to your hospital's workgroup!

Food Insecurity	Housing Instability	Transportation Needs	Utility Difficulties	Interpersonal Safety
<ul style="list-style-type: none"> • Atrium Health Floyd Polk Medical Center • Bacon County Hospital • Miller • Bleckley Memorial Hospital • Clinch Memorial Hospital • Higgins General Hospital 	<ul style="list-style-type: none"> • Jeff Davis Hospital • Mitchell County Hospital • Candler County Hospital • Jasper Memorial Hospital • Liberty Regional Medical Center • Morgan Medical Center 	<ul style="list-style-type: none"> • Elbert Memorial • South Georgia Medical Center-Lanier Campus • Jenkins County Medical Center • Life Brite Hospital of Early • Warm Springs Medical Center • Wills Memorial Hospital* 	<ul style="list-style-type: none"> • Optim Medical Center– Screven • Optim Medical Center – Tattnall • St Mary's Good Samaritan Hospital • Chatuge Regional Hospital • Monroe County Hospital • Mountain Lakes Medical. Center 	<ul style="list-style-type: none"> • Phoebe Worth Medical Center • Putnam General Hospital • Brooks County Hospital • Effingham Health System • Medical Center of Peach County • Wellstar Sylvan Grove Hospital

Join us at 10AM EST on November 28th for our **MANDATORY** education session and be prepared to present for your workgroup!

Training and assigned workgroups meet monthly -
every 4th Tuesday from 10 - 11 a.m. EST.

YOU **MUST** REGISTER TO ATTEND!

REGISTER FOR
LEARNING SESSIONS

Mandatory Learning
Sessions (Odd months)

REGISTER FOR
WORKGROUP SESSIONS

Workgroup Sessions
(Even months)



Scan QR code to access the
GA Flex webpage

Meeting Cadence: Year 2 Health Equity Improvement (HEI) Project

Did you register for these calls, and do you have the calendar invites?

Education Sessions [MANDATORY ATTENDANCE] (Led by the Alliant Health Solutions Team)

September 26, 2023 (Kick-off Event)

November 28, 2023

January 23, 2024

March 26, 2024

May 28, 2024

July 23, 2024

August 27, 2024 (Year 2 Celebration Event)

**All sessions are mandatory from 10-11AM EST

Workgroup Meetings/Office Hours [VOLUNTARY ATTENDANCE] (Workgroup meetings to complete assignments are self-led but Alliant will host an office hour bi-monthly for those who need it)

October 24, 2023

December 19, 2023

February 27, 2024

April 23, 2024

June 25, 2024

** The Alliant zoom line will be open for office hours from 10-11AM EST. We can put your group in a breakout room if needed or you can meet with Rosa if your workgroup needs SME support.

English

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NQIIC Network of Quality Improvement and Innovation Contractors	QIN-QIO Quality Innovation Network – Quality Improvement Organizations	HQIC Hospital Quality Improvement Contractor	ESRD End Stage Renal Disease	GA – Flex Georgia State Office of Rural Health FLEX Grant for Health Equity Improvement Grant
	Nursing Homes Partnerships for Community Health	HQIC Portal About HQIC Newsletters Success Stories	Network 8 Network 14 Texas ESRD Emergency Coalition (TEEC)	GDPH Georgia Department of Public Health
				NCRN National COVID-19 Resiliency Network
				Patients and Families
				Quality Improvement Initiative
				Quality Payment Program (QPP)

GA Flex Presentations

September 2023 Education Session Year 2 Kickoff September 2023 Meeting and Health Equity Step 1	August 2023 Coaching Call Year 1 Close Out and Celebration Meeting	July 2023 Coaching Call Health Equity/SDOH Data Collection and Community Partnerships
June 2023 Coaching Call 2023/2024 CMS/TJC Hospital Health Equity Requirements	May 2023 Coaching Call Pharmacy Perspective and Interventions	April 2023 Coaching Call GA FLEX Health Equity Improvement Project Monthly Meeting
March 2023 Coaching Call GA FLEX Health Equity Improvement Project Monthly Meeting	February 2023 Coaching Call GA FLEX Health Equity Improvement Project Monthly Meeting	January 2023 Coaching Call GA FLEX Health Equity Improvement Project Kickoff Webinar

Click the “GA Flex” tab and scroll down to the bottom of the page to access the presentations. Click “Materials” to download.



Questions?

GA FLEX--4733-10/25/23

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HEALTH SOLUTIONS

 **SORH**
State Office of Rural Health
A Division of the Georgia Department of Community Health