

# COVID-19 Updates, Influenza Vaccination Reporting, NHSN FAQs, and Updates

## Welcome!

Chat with Technical Support if you need assistance

### **Presented by:**

Paula St. Hill, MPH, A-IPC

Infection Prevention Technical Advisor

December 21, 2023

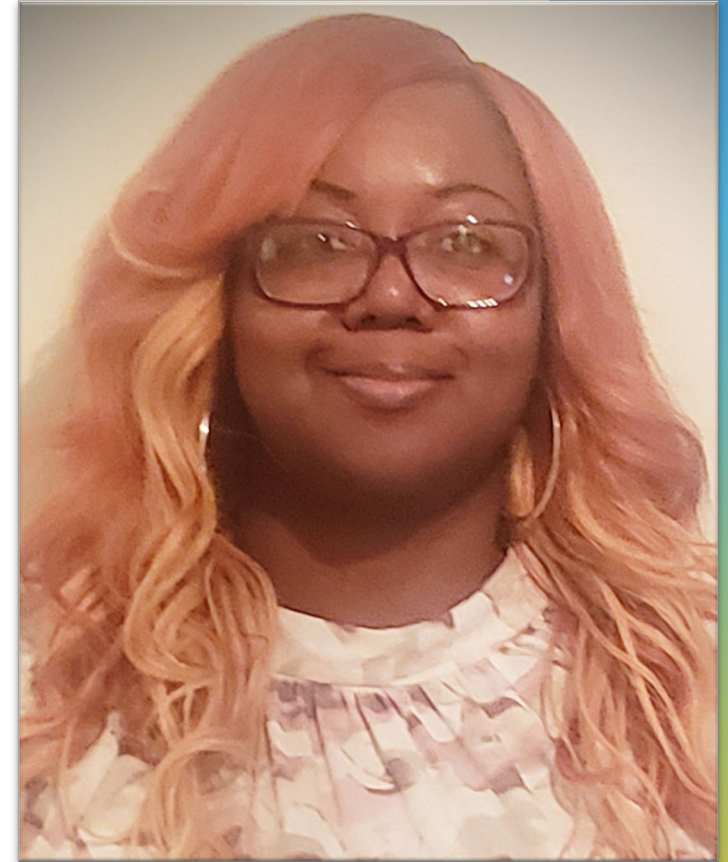
# Paula St. Hill, MPH, A-IPC

## INFECTION PREVENTION TECHNICAL ADVISOR

Paula is a doctoral student with a diverse background in public health, infection prevention, epidemiology and microbiology. She has over 10 years of health care experience and enjoys public health and identifying ways to improve health outcomes, specifically those related to healthcare-associated infections.

**Paula enjoys spending time with her friends and family.**

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# Donald Chitanda, MPH, CIC

## INFECTION PREVENTION TECHNICAL ADVISOR

Donald is a health professional with experience in public health epidemiology and infection prevention. Over the past several years, he worked as an Infection Preventionist at the hospital - and system-level, where he was part of a task force to ensure the safety of caregivers and patients during the ongoing COVID-19 pandemic. In addition, he was a part of and led several projects to reduce hospital-acquired infections utilizing Lean Six Sigma methodologies. He is also trained in ensuring ongoing facility survey readiness for regulatory agencies such as the CMS and The Joint Commission.

**Donald enjoys spending time with family and doing outdoor activities.**

**Contact: [Donald.Chitanda@AlliantHealth.org](mailto:Donald.Chitanda@AlliantHealth.org)**



# Erica Umeakunne, MSN, MPH, APRN, CIC

## INFECTION PREVENTION SPECIALIST

Erica Umeakunne is an adult gerontology nurse practitioner and infection preventionist with experience in primary care, critical care, health care administration and public health.

She was previously the interim hospital epidemiology director for a large health care system in Atlanta and a nurse consultant in the Centers for Disease Control and Prevention's (CDC) Division of Healthcare Quality Promotion. At the CDC, she was an infection prevention and control (IPC) subject matter expert for domestic and international IPC initiatives and emergency responses, including Ebola outbreaks and the COVID-19 pandemic.

**Erica enjoys reading, traveling, family time and outdoor activities.**

**Contact: [Erica.Umeakunne@allianthealth.org](mailto:Erica.Umeakunne@allianthealth.org)**





# Amy Ward, MS, BSN, RN, CIC, FAPIC

## PATIENT SAFETY MANAGER

Amy is a registered nurse with a diverse background in acute care nursing, microbiology, epidemiology and infection control. She is passionate about leading and mentoring new and future Infection preventionists in their career paths and assisting them in reducing healthcare-associated infections across the continuum of care.

**Amy enjoys spending time with her family. She loves camping, bicycling and running.**

**Contact: [Amy.Ward@AlliantHealth.org](mailto:Amy.Ward@AlliantHealth.org)**



# Agenda

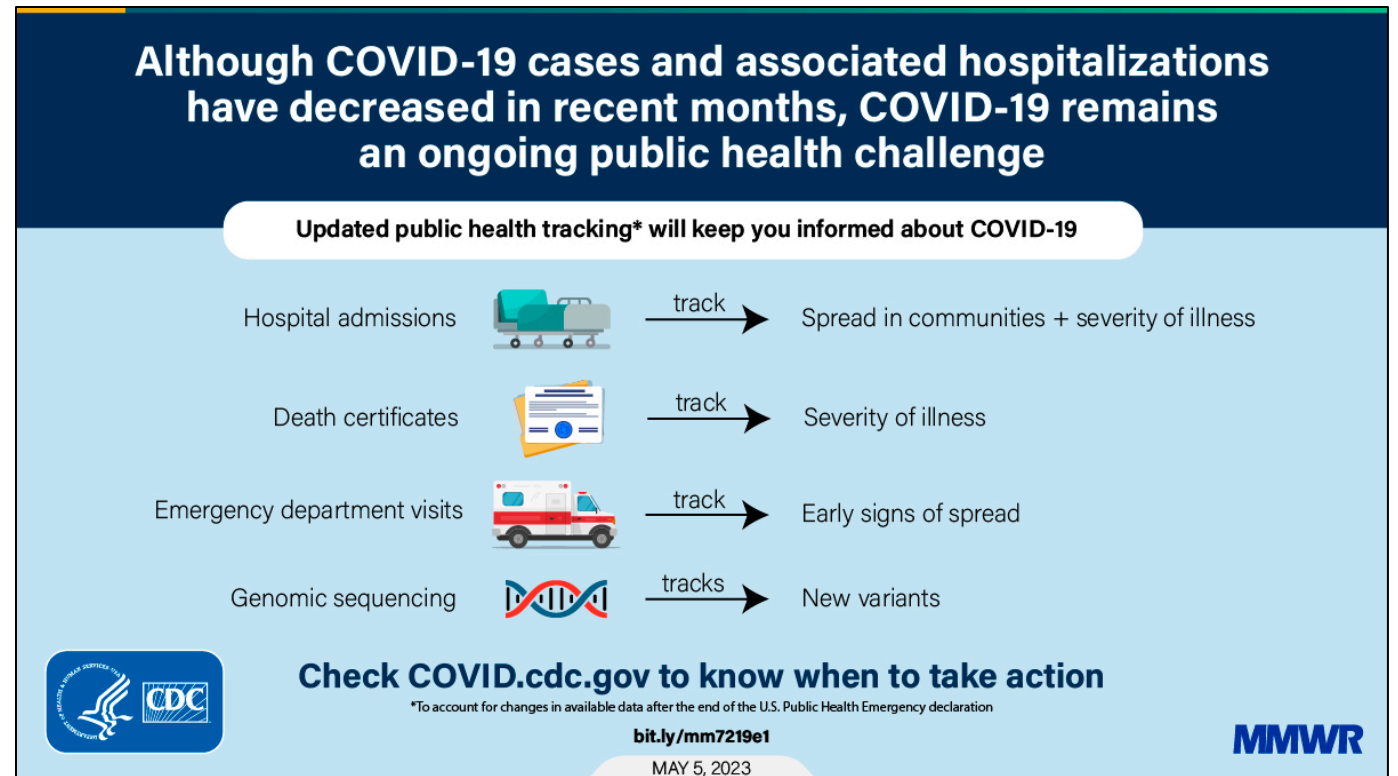
- COVID-19 updates
- Review Testing and Management Considerations for Nursing Home Residents with Acute Respiratory Illness Symptoms when SARS-CoV-2 and Influenza Viruses are Co-circulating
- NHSN Influenza reporting
- NHSN FAQs and Case Study Examples
- Alliant Health and NHSN updates
- Live questions and answers

# COVID-19 Updates

# CDC COVID-19 Data Tracker

CDC COVID-19 data tracker:

- COVID-19 hospital admissions
- COVID-19 deaths
- COVID-19 ED visits
- COVID-19 test positivity
- COVID-19 variants, wastewater and genomic surveillance



# CDC COVID-19 Update for the United States

## COVID-19 Update for the United States

### Early Indicators

#### Test Positivity >

% Test Positivity

11.5%

(November 26 to December 2, 2023)

Trend in % Test Positivity

**+0.9%** in most recent week



Oct 14, 2023

Dec 2, 2023

#### Emergency Department Visits >

% Diagnosed as COVID-19

1.9%

(November 26 to December 2, 2023)

Trend in % Emergency Department Visits

**+4%** in most recent week



Oct 14, 2023

Dec 2, 2023

These early indicators represent a portion of national COVID-19 tests and emergency department visits. [Wastewater](#) information also provides early indicators of spread.

### Severity Indicators

#### Hospitalizations >

Hospital Admissions

22,513

(November 26 to December 2, 2023)

Trend in Hospital Admissions

**+17.6%** in most recent week



Oct 14, 2023

Dec 2, 2023

Total Hospitalizations

6,544,614

#### Deaths >

% of All Deaths in U.S. Due to COVID-19

3.0%

(November 26 to December 2, 2023)

Trend in % COVID-19 Deaths

**+25%** in most recent week



Oct 14, 2023

Dec 2, 2023

Total Deaths

1,158,185

CDC | Test Positivity data through: December 2, 2023; Emergency Department Visit data through: December 2, 2023; Hospitalization data through: December 2, 2023; Death data through: December 2, 2023.

Posted: December 11, 2023 3:38 PM ET



# COVID-19 County Check

## COVID-19 Prevention Actions

There are many ways your actions can help protect you, your household, and your community from severe illness from COVID-19. [CDC's COVID-19 hospital admission levels](#) provide information about the amount of severe illness in the community where you are located to help you decide when to take action to protect yourself and others.



### COVID-19 County Check

Find hospital admission levels and prevention steps by county. Data updated weekly.

Select a Location (all fields required)

State



County



Go

# COVID-19 County Check

## COVID-19 Prevention Actions

There are many ways your actions can help protect you, your household, and your community from severe illness from COVID-19. [CDC's COVID-19 hospital admission levels](#) provide information about the amount of severe illness in the community where you are located to help you decide when to take action to protect yourself and others.



### COVID-19 County Check

Find hospital admission levels and prevention steps by county. Data updated weekly.

Select a Location (all fields required)

Georgia



Chatham County



Go

[< Start Over](#)

● Low

In **Chatham County, Georgia**, the COVID-19 hospital admission level is **Low**.

- [Stay up to date](#) with COVID-19 vaccines.
- Maintain [ventilation improvements](#).
- Avoid contact with people who have suspected or confirmed COVID-19.
- Follow recommendations for [isolation](#) if you have suspected or confirmed COVID-19.
- Follow the recommendations for [what to do if you are exposed](#) to someone with COVID-19.
- If you are at [high risk of getting very sick](#), talk with a healthcare provider about additional prevention actions.

People may choose to mask at any time. People with symptoms, a positive test, or exposure to someone with COVID-19 should wear a high-quality [mask or respirator](#) when indoors in public.

If you are immunocompromised, learn more about [how to protect yourself](#).

Find out more about the COVID-19 situation in **Chatham County, Georgia** with [COVID-19 Data Tracker](#).

# Individual-Level Prevention Strategies

LOW, MEDIUM, AND HIGH

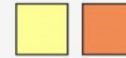
At all COVID-19 hospital admission levels:



- [Stay up to date](#) on vaccination.
- Maintain [ventilation improvements](#).
- Avoid contact with people who have suspected or confirmed COVID-19.
- Follow recommendations for [isolation](#) if you have suspected or confirmed COVID-19.
- Follow the recommendations for [what to do if you are exposed](#) to someone with COVID-19.
- If you are at [high risk of getting very sick](#), talk with a healthcare provider about additional prevention actions.

MEDIUM AND HIGH

When the COVID-19 hospital admission level is Medium or High:



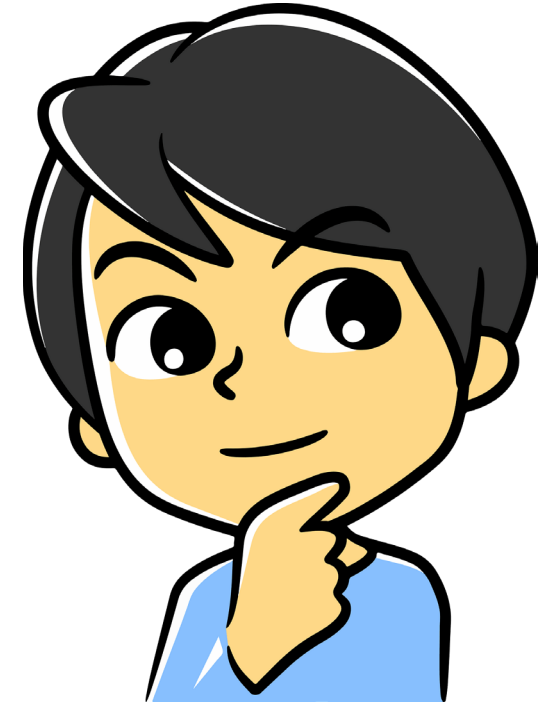
- If you are at [high risk of getting very sick](#), wear a high-quality mask or respirator (e.g., N95) when indoors in public.
- If you have household or social contact with someone at high risk for getting very sick, consider self-testing to detect infection before contact, and consider wearing a high-quality mask when indoors with them.

HIGH

When the COVID-19 hospital admission level is High:



- Wear a high-quality mask or respirator.
- If you are at high risk of getting very sick, consider avoiding non-essential indoor activities in public where you could be exposed.





# Community-Level Prevention Strategies

## Community-Level Prevention Strategies

LOW, MEDIUM, AND HIGH

### At all COVID-19 hospital admission levels:



- Promote equitable access to vaccination, testing, masks and respirators, treatment and prevention medications, community outreach, and support services.
- Ensure access to testing, including through point-of-care and at-home tests for all people.
- Maintain [ventilation improvements](#).
- Provide communications and messaging to encourage isolation among people who test positive.

MEDIUM AND HIGH

### When the COVID-19 hospital admission level is Medium or High:



- Implement screening testing in high-risk settings where screening testing is recommended.

HIGH

### When the COVID-19 hospital admission level is High:



- Implement healthcare surge support as needed.



# Stay Up-to-Date With COVID-19 Vaccines



## Recommendations for Everyone Aged 5 Years and Older

Everyone aged 5 years and older <sup>±</sup> should get **1 dose of an updated COVID-19 vaccine** to protect against serious illness from COVID-19. None of the updated 2023-2024 COVID-19 vaccines is preferred over another.

### Children aged 5 years – 11 years who are not vaccinated or have gotten previous COVID-19 vaccine(s)

Children aged 5 years – 11 years who are unvaccinated or have previously gotten a COVID-19 vaccine before September 12, 2023, should get **1 updated Pfizer-BioNTech or Moderna COVID-19 vaccine**.

### People aged 12 years and older who are not vaccinated

People aged 12 years and older who are unvaccinated should get either:

- **1 updated Pfizer-BioNTech or updated Moderna COVID-19 vaccine, OR**
- **2 doses of updated Novavax COVID-19 vaccine.**

#### Pfizer-BioNTech

1 Dose  
**Pfizer-BioNTech**  
UPDATED VACCINE

More details: [Up to Date](#)

#### Moderna

1 Dose  
**Moderna**  
UPDATED VACCINE

More details: [Up to Date](#)

#### Novavax

1 Dose  
**Novavax**  
UPDATED VACCINE

2nd Dose  
**Novavax**  
UPDATED VACCINE  
8 weeks after 1st dose

STAY UP  
TO DATE





# **Testing and Management Considerations for Nursing Home Residents with Acute Respiratory Illness Symptoms When SARS-CoV-2 and Influenza Viruses are Co-Circulating**

# Best Practices To Be Considered When SARS-CoV-2 and Influenza Viruses are Co-Circulating

- 1) Place symptomatic residents in transmission-based precautions using all recommended PPE for care of a resident with suspected SARS-CoV-2 infection
- 2) Test any resident with symptoms of COVID-19 or influenza for both viruses
- 3) Placement decisions
- 4) Clinical Management



# NHSN Reporting Period Q4

# NHSN Reporting Period Q4

From September 25, 2023 – December 31, 2023

- For this reporting quarter, individuals are considered up-to-date with their COVID-19 vaccines for NHSN surveillance if they meet one of the following criteria:

Received a 2023-2024 Updated COVID-19 Vaccine  
or

**\*\*Received bivalent COVID-19 vaccine in the last two months**

**\*\*As of 9/12/2023, the bivalent COVID-19 vaccines are no longer FDA-authorized**

# Up-To-Date With COVID-19 Vaccines for Q4

Appendix 1a: Decision Tree: Up to date with COVID-19 Vaccines during the surveillance period of September 25, 2023 – December 31, 2023 for the COVID-19 Vaccination Modules

Facilities can use the following decision tree to help determine Up to date vaccination status for the NHSN COVID-19 Vaccination Modules during the reporting period of Quarter 4 of 2023 (representing vaccination data for September 25, 2023 – December 31, 2023).



<https://www.cdc.gov/nhsn/pdfs/hps/covidvax/UpToDateGuidance-508.pdf>



# Up-To-Date With COVID-19 Vaccines for Q4

Most HCPs will no longer be up-to-date because they have NOT yet received the 2023-2024 Updated COVID-19 vaccine. This is normal and expected!

If this is the case, facilities should report **zero** up-to-date until individuals receive the 2023-2024 updated COVID-19 vaccine.

NHSN sent data quality outreach emails to facilities that have reported significantly high numbers of individuals as being up to date. Please remember that if individuals do not meet the current up-to-date definition, adjust your recent weekly counts for Question #4 in the HCP Weekly COVID-19 Vaccination Form and Question #2 in the LTC Resident Weekly COVID-19 Vaccination Form.

# Primary Vaccine Series for Health Care Workers (Applies ONLY to HCP Form for Quarter 4 2023)

Complete primary series is defined as receiving:

A two-dose series of a monovalent COVID-19 vaccine

**OR**

A single dose of Janssen

**OR**

A single dose of bivalent vaccine

**OR**

A single dose of 2023-2024 updated COVID-19 vaccine

# Completed Primary Vaccine Series for Health Care Workers

Add Vaccine Data

COVID-19 Vaccine: HCP

COVID-19 Vaccine: Residents

Healthcare Personnel COVID-19 Cumulative Vaccination Summary for Long-Term Care Facilities

Date Created:

\*Facility ID:

\*Vaccination type: COVID19

Facility CCN #:

\*Week of Data Collection: 10/09/2023 - 10/15/2023

\*Date Last Modified:

Cumulative Vaccination Coverage


Note: Facilities submit Weekly COVID-19 Vaccination Cumulative Summary data by completing the questions on this form. As of March 28th, 2022 facilities also have the option to use the Person-Level COVID-19 Vaccination Form and select the "view reporting summary and submit" to submit these data. Using the person-level forms is recommended to ensure that individuals who are up to date with COVID-19 vaccination are categorized appropriately according to their vaccination dates.

Healthcare Personnel (HCP) Categories

	*All Core HCP <sup>a</sup>	*All HCP <sup>b</sup>	Employee HCP	Non-Employee HCP		
			*Employees (staff on facility payroll) <sup>c</sup>	*Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants <sup>d</sup>	*Adult students/trainees & volunteers <sup>e</sup>	*Other Contract Personnel <sup>f</sup>
1. *Number of HCP that were eligible to have worked at this healthcare facility for at least 1 day during the week of data collection						
2. *Cumulative number of HCP in Question #1 who have received complete primary series <sup>g</sup> COVID-19 vaccine(s) at this facility or elsewhere since December 2020						
3. *Cumulative number of HCP in Question #1 with other conditions:						
3.1 *Medical contraindication to COVID-19 vaccine						
3.2 *Offered but declined COVID-19						

Save

Cancel

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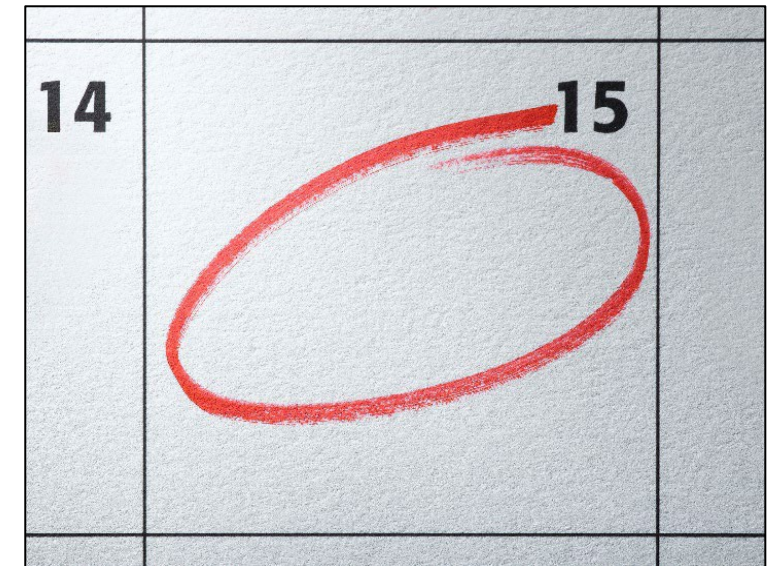
QIN-QIO

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Quality Improvement Organizations  
CENTER FOR MEDICARE & MEDICAID SERVICES  
EQUALITY IMPROVEMENT & INNOVATION GROUP

# HCP Influenza Vaccination Reporting

# HCP Influenza Vaccination Summary Reporting

The reporting period for the 2023-2024 influenza season is from October 1, 2023, through March 31, 2024. To meet CMS reporting requirements, HCP influenza vaccination summary data reports must be entered into NHSN no later than **May 15, 2024**, for the 2023-2024 influenza season. Facilities can edit their data after May 15, but the revised data will not be shared with CMS.





# HCP Influenza Vaccination Summary Reporting

Entering a single influenza vaccination summary report at the end of the reporting period for the influenza season **will** meet the minimum data requirements for NHSN participation. However, facilities are encouraged to update HCP influenza vaccination summary counts monthly so the data can be used to inform influenza vaccination activities at the facility.



# How To Report Annual HCP Influenza Vaccination Summary Data

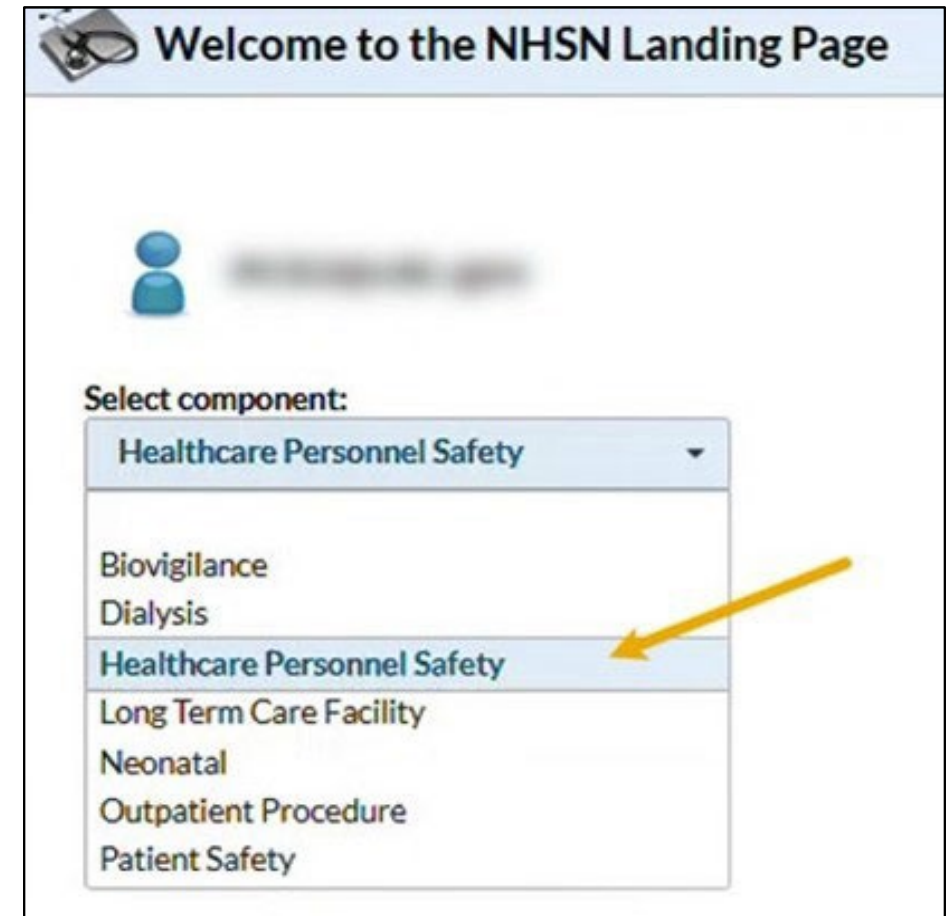
Data can be reported in two ways:

1. Enter data directly into the NHSN application through the **Healthcare Personnel Influenza Vaccination Module**.

2. Upload .CSV files into the Healthcare Personnel Influenza Vaccination Module. Instructions for uploading data, a .CSV file template and .CSV example file can be found [here](#).

# Activating the HCP Component

- Please note that your facility administrator (FA) must have SAMS Level 3 reporting access to activate the HPS component.
  - Only the NHSN FA can activate a new component.
- Please do NOT de-activate any other components, such as the LTC component.



# Activating the HCP Component

1. Facility Administrator logs into SAMS:

<https://nhsn2.cdc.gov/nhsn/>

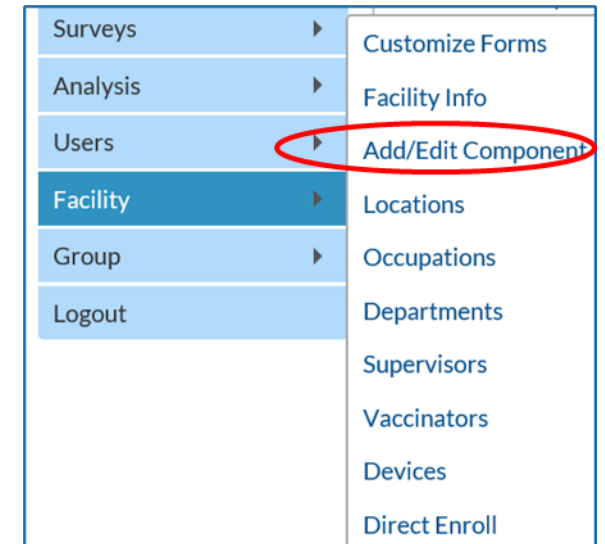
- Click “NHSN Reporting”

2. From the home page, click “Facility,” then “Add/Edit Component”

- Check the box next to Healthcare Personnel Safety

3. Facility administrator adds HPS Component Primary Contact

- Enter the name, phone, email and address of the person to contact if CDC/NHSN has updates or questions about the HPS component



# Activating the HCP Component

- Facility administrator adds HPS component primary contact as a user within the NHSN facility
  - Click “Users” on the navigation bar, then click “Add”
  - Complete the “Add User” screen mandatory fields
    - User ID – created by the facility
    - First Name
    - Last Name
    - Email Address – Must be an active/correct address for the user
- Other users are added by the facility administrator or new HPS component primary contact

# How To Report Annual HCP Influenza Vaccination Summary Data

## NHSN Landing Page

- Select the HCP Safety Component



Select component:

Healthcare Personnel Safety

Select facility/group:

Submit

# How To Report Annual HCP Influenza Vaccination Summary Data


## HCP Influenza Vaccination Summary Data

- Click “Vaccination Summary” then “Annual Vaccination Flu Summary”
- Select “Add”
- Click “Continue”

The screenshot shows the NHSN 'Add Summary Data' interface. On the left is a navigation menu with the following items: NHSN Home, Alerts, Reporting Plan, HCW, Lab Test, Exposure, Prophy/Treat, Import/Export, Vaccination Summary, Surveys, and Analysis. Step 1 points to 'Vaccination Summary'. Step 2 points to 'Annual Vaccination Flu Summary' in the sub-menu. Step 3 points to the 'Add' button in the sub-menu. The main area has a 'Summary Data Type:' dropdown menu set to 'Influenza Vaccination Summary'. Step 4 points to the 'Continue' button. A 'Back' button is also visible.



# How To Report Annual HCP Influenza Vaccination Summary Data

 **Add Influenza Vaccination Summary**

Mandatory fields marked with \*

[Print Form](#)

Record the cumulative number of healthcare personnel (HCP) for each category below for the influenza season being tracked.

Facility ID \*:

Vaccination type \*:

Influenza subtype \*:

Flu Season \*:

Date Last Modified:

HCP categories	Employee HCP	Non-Employee HCP		
	Employees (staff on facility payroll) *	Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants *	Adult students/ trainees & volunteers *	Other Contract Personnel
1. Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2. Number of HCP who received an influenza vaccine at this healthcare facility since influenza vaccine became available this season	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
3. Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
4. Number of HCP who have a medical contraindication to the influenza vaccine	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
5. Number of HCP who declined to receive the influenza vaccine	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
6. Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Custom Fields

Comments



# Editing HCP Influenza Vaccination Data

- For each update of the data after the initial entry, a message will indicate that a record of the summary data already exists
- The “Date Last Modified” shows when the data were last entered

**View Influenza Vaccination Summary**

✓ A record for the selected summary data element already exists.

Mandatory fields marked with \*

Record the cumulative number of healthcare personnel (HCP) for each category below for the influenza season being tracked.

Memorial Hospital (10000)

Vaccination type \*: Influenza

Influenza subtype \*: Seasonal

Flu Season \*: 2020/2021

Locations \*: Hospital

Date Last Modified: 01/14/2021

# Editing HCP Influenza Vaccination Data

Click “Edit” to modify existing data

HCP categories	Employee HCP	Non-Employee HCP		
	Employees (staff on facility payroll) *	Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants *	Adult students/trainees & volunteers *	Other Contract Personnel
1. Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31	25	25	25	15
2. Number of HCP who received an influenza vaccine at this healthcare facility since influenza vaccine became available this season	5	5	5	3
3. Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season	5	5	5	3
4. Number of HCP who have a medical contraindication to the influenza vaccine	5	5	5	3
5. Number of HCP who declined to receive the influenza vaccine	5	5	5	3
6. Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)	5	5	5	3

Custom Fields  
TEST1:  TEST2:

Comments  

^

v

[Edit](#) [Delete](#) [Back](#)

# Saving HCP Influenza Vaccination Data

Click “Save” to save the updated data

HCP categories	Employees (staff on facility payroll) *	Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants *	Adult students/ trainees & volunteers *	Other Contract Personnel
1. Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31	25	25	25	15
2. Number of HCP who received an influenza vaccine at this healthcare facility since influenza vaccine became available this season	5	5	5	3
3. Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season	5	5	5	3
4. Number of HCP who have a medical contraindication to the influenza vaccine	5	5	5	3
5. Number of HCP who declined to receive the influenza vaccine	5	5	5	3
6. Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)	5	5	5	3

Custom Fields  
TEST1:  TEST2:

Comments

**Save** **Delete** **Back**

# Influenza Vaccination Resources

## Annual Flu Summary

[Comprehensive Training – September 2023](#)  [PDF – 2 MB]

Comprehensive training slides on collecting and entering HCP influenza vaccination summary data.

# Common Influenza Vaccination Reporting Issues (Last Season)

- NHSN designated Facility Administrator was no longer employed at the facility
- Facility Administrator and/or other NHSN users did not have Level 3 access
- The LTC component was de-activated while trying to activate the HPS component
- Facilities were not aware of the reporting deadline

# NHSN ServiceNow

# NHSN ServiceNow


## NHSN-ServiceNow is LIVE

Please submit NHSN questions in ServiceNow instead of using [nhsn@cdc.gov](mailto:nhsn@cdc.gov), [nhsntrain@cdc.gov](mailto:nhsntrain@cdc.gov), and [nhsndua@cdc.gov](mailto:nhsndua@cdc.gov). ServiceNow can be accessed through your SAMS account at <https://sams.cdc.gov/>.

Tickets requiring CDA support and AUR test files should continue to be emailed to [nhsnCDA@cdc.gov](mailto:nhsnCDA@cdc.gov) until further notice. If you are unable to access ServiceNow, you can still email the NHSN Help Desk at [nhsn@cdc.gov](mailto:nhsn@cdc.gov).



# NHSN ServiceNow



CDC ServiceDesk

My Lists


Welcome ,

External Partners Portal


Please Describe The Issue Below

All

Search




Common Support Requests




DHP Request

Request support from Division of HIV Prevention support desk




Division of Tuberculosis Elimination Support Request

Submit a case to the DTBE support desk




Enterprise Laboratory Information Management System Request

Request support from the ELIMS support desk




NHME Support Request

Request support from the National HIV Monitoring and Evaluation support desk




PIDS: Submit a Ticket

Submit a ticket to the PIDS support desk




PIDS: Support Request

Request support for the PIDS support desk



Office of Financial Resources Services


Request assistance with queries related to payment processing, budget services, travel, and reimbursements



NHSN Customer Service

Request support from the NHSN Help Desk

Department of Health & Human Services



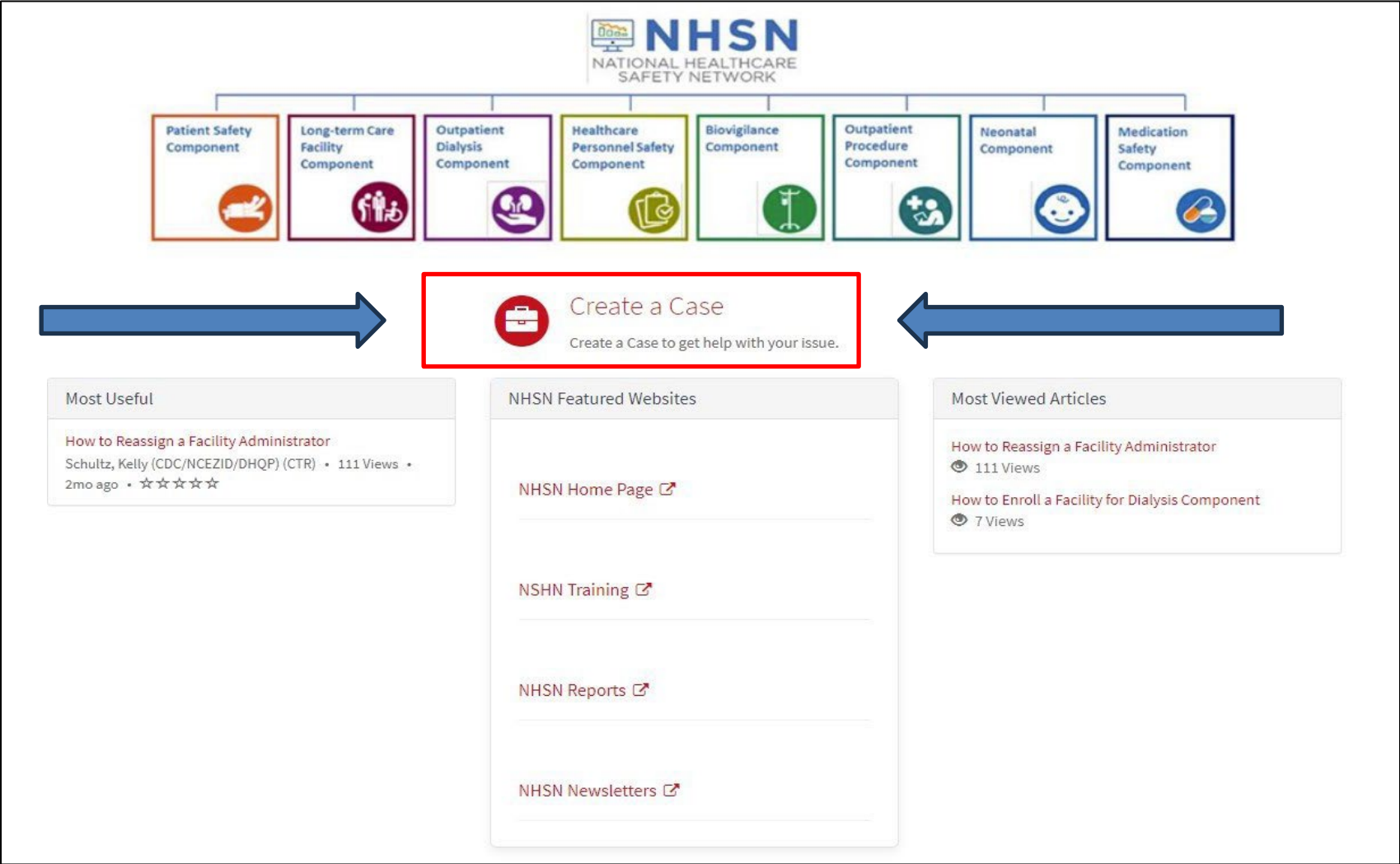
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# NHSN ServiceNow



\* Indicates required

Create a Case

Create a case to get help with an issue.

Submitter

Facility/Group ID ?

\* Short Description ?

\* Description ?

↶ ↷ Paragraph ▼ B I [List Icons] [Link Icons] [Image Icon] { } < >

Attachment(s) must be less than 1 MB and must be one of the following supported file types: .pdf, .docx, .jpeg, .txt, .xlsx and .CSV

Add attachments

Submit



# NHSN ServiceNow

For component, you can choose from:

- Patient Safety
- Long-term Care
- Dialysis
- Healthcare Personnel Safety
- Biovigilance
- Outpatient Procedure
- Neonatal
- Medication Safety
- Other



The screenshot shows a form with two dropdown menus. The first dropdown is labeled '\* Component ?' and has a value of '-- None --'. The second dropdown is labeled '\* Category ?' and also has a value of '-- None --'. A red rectangular box highlights the first dropdown menu.

# NHSN ServiceNow

For **Category** (using Long-term Care Component), you can choose from:

- Add/edit Component
- Alerts
- Analysis
- CAUTI
- CMS Letters
- CMS Reporting
- COVID-19
- COVID-19 Vaccination
- CSV File
- Data Entry
- Data Quality
- DUA
- Email Change
- Enrollment
- Facility Admin Reassignment
- General Analysis
- Group Analysis
- Groups/Super Groups
- Help Desk Support
- LabID Event-CDI
- LabID Event-MDRO
- NHSN Access
- NHSN Alert
- Other
- Password Reset
- Policy and Operations
- Prevention Process Measures
- Protocol
- SAMS Access
- Surveys
- Temporary Enrollment Number
- Training

# NHSN ServiceNow

For **Category** (using Healthcare Personnel Safety Component), you can choose from:

- Acute Care
- Add/Edit Component
- Ambulatory Surgery Center
- CMS Letters
- COVID-19 Vaccination
- CSV File
- Dialysis
- DUA
- Email Change
- Enrollment
- Facility Admin Reassignment
- Flu Vaccination
- Groups/Super Groups
- Health Department
- Help Desk Support
- Inpatient Psychiatric Facility
- Inpatient Rehab Facility
- Long Term Care
- NHSN Access
- NHSN Alert
- Other
- Password Reset
- Policy and Operations
- Quality Improvement Organization or Network
- SAMS Access
- Temporary Enrollment Number
- Training

A stylized icon of a clipboard. The clipboard has a dark blue top with a circular ring and a blue band. The paper is white and features a checklist with three red checkmarks and three corresponding horizontal lines for text.



# NHSN ServiceNow



1

KnowledgeMy CasesTours

**NHSN**  
NATIONAL HEALTHCARE  
SAFETY NETWORK

Patient Safety Component



Long-term Care Facility Component



Outpatient Dialysis Component



Healthcare Personnel Safety Component



Biovigilance Component



Outpatient Procedure Component



Neonatal Component



Medication Safety Component



2

NHSNs

Keyword Search

Number	Short description	Component	Category	Assignment group	Assigned to	State	Submitter Name	Submitt
	COVID-19 Vaccination Status Question	Long Term Care	COVID-19 Vaccination - LTC			Closed	Paula St. Hill	paula.st

Rows 1 - 1 of 1

# NHSN ServiceNow

KnowledgeMy Cases

Home > Ticket Form for Case

Search

COVID-19 Vaccination Status Question

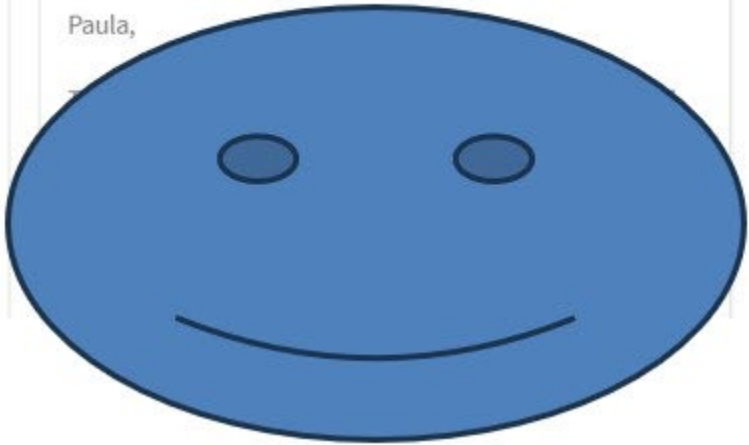
Type your message here...

Send

11/14/2023 13:06:41 • Additional comments

11/14/2023 - Response to NHSN user via email.

Paula,





Ticket Fields details

Number	Priority
	3 - Moderate
State	Updated
Closed	about a month ago

Attachments

Drop files here

ALLIANT  
HEALTH SOLUTIONS

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTER FOR MEDICARE & MEDICAID SERVICES  
QUALITY IMPROVEMENT & INNOVATION GROUP

# NHSN FAQs and Case Study Examples

# Case Study Question #1

You are the NHSN facility administrator (FA) for Sunshine and Roses Nursing Home. You are leaving the facility for a new job, and another individual will oversee the NHSN reporting. What do you do?

- A. Nothing, countdown the days until you start your new position
- B. Tell the new individual who will oversee the NHSN reporting good luck and do nothing else
- C. Correctly reassign the role to the facility's upcoming NHSN FA
- D. Not sure

# Answer

C. Correctly reassign the role of the facility's new NHSN FA

## NHSN Facility Administrator Reassignment

When the NHSN Facility Administrator role needs to be reassigned, the **current** Facility Administrator should follow the steps below to ensure that the role is properly reassigned to an additional facility user. Furthermore, facility users who no longer require access to NHSN can be deactivated by following the steps below. This process can be completed by any user with administrative rights.

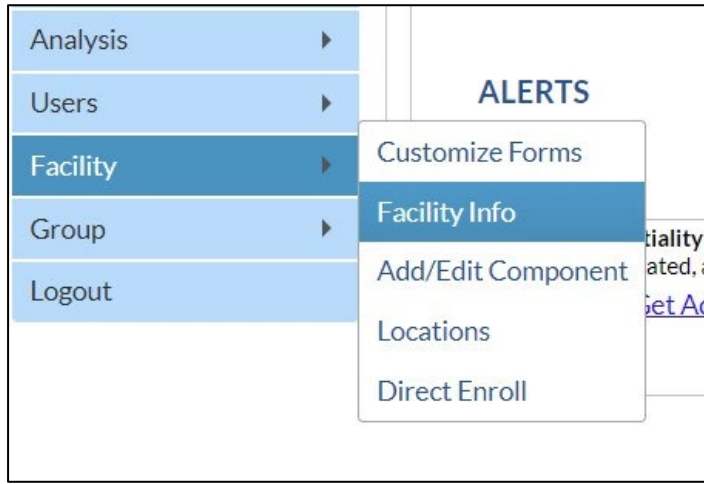
### Reassigning the NHSN Facility Administrator Role

- From the left navigation bar, you will select *Facility > Facility Info*.
- From the *Edit Facility Information* screen, go to the Contact Information sections.
- Find "Facility Administrator" on the list and click the "reassign" button on the far right of the screen. You will be asked to find and select an existing user who will be reassigned to this role. NOTE: The existing user must be assigned as a user with administrative rights. Once selected, remember to save the updated information on the Edit Facility Information page.

### Deactivating Users

- Note: Users cannot be deleted once added to NHSN.
- Select USERS on the left navigation bar, select FIND, and FIND again at the bottom of the screen. Select the user's profile, go to EDIT, and at the USER ACTIVE drop-down, toggle to YES/NO>SAVE.

# Reassigning the NHSN Facility Administrator Role



## Reassigning the NHSN Facility Administrator Role

- From the left navigation bar, you will select *Facility > Facility Info*.
- From the *Edit Facility Information* screen, go to the Contact Information section.
- Find “Facility Administrator” on the list and click the “reassign” button on the far right of the screen. You will be asked to find and select an existing user who will be reassigned to this role. NOTE: The existing user must be assigned as a user with administrative rights. Once selected, remember to save the updated information on the Edit Facility Information page.

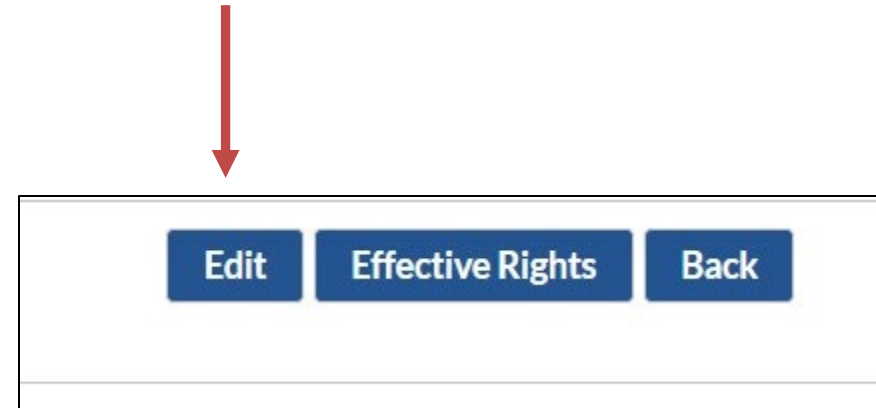
**Contact Information**

	Contact Type	Contact Name	Phone No.+ext	Email	Action
Edit	Facility Administrator				Reassign
Edit	Healthcare Personnel Primary Contact				Reassign
Edit	Long Term Care Facility Primary Contact				Reassign

**Update Back**



# Deactivating Users



Home Phone Number :

Beeper :

**Save** **Deactivate** **Edit Rights** **Effective Rights** **Back**

# What Happens if the Current NHSN FA Is No Longer There To Reassign the Role?

- NHSN users should complete the [‘Change NHSN Facility Administrator’](#) form ONLY to request reassigning the facility’s administrator when the currently listed FA is unavailable.
- The NHSN Primary Facility Contact information must be updated in the NHSN application if the listed contact is no longer active at the facility.
- Allow up to five business days for the change request to be verified and completed.

# Case Study Question #2

You are the administrator for Willy Wonka Nursing Home and the designated person to report weekly to NHSN. The facility has recently changed ownership, and the CCN number has changed. What do you do to ensure that you remain compliant with CMS reporting requirements?

- A. Continue NHSN reporting as usual and do nothing else
- B. Change the CCN number in NHSN
- C. Stop reporting in NHSN and hope that CMS won't notice
- D. Not sure

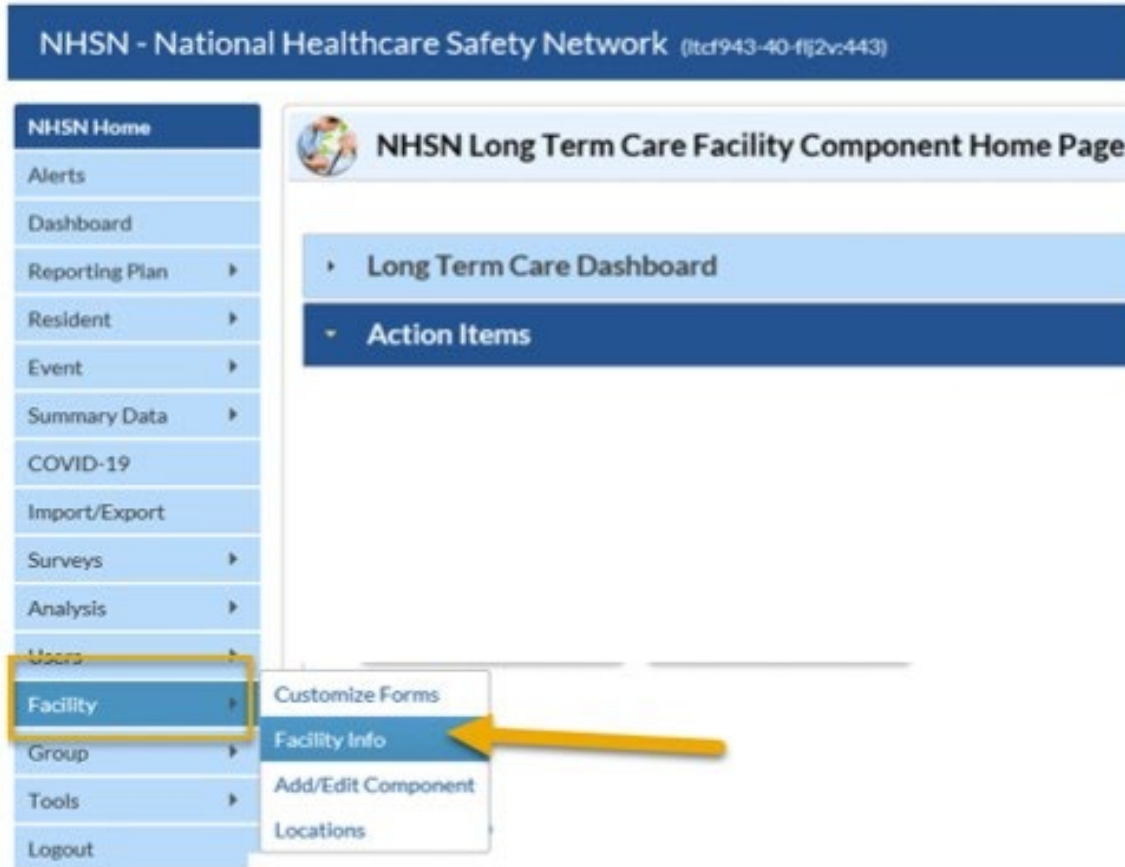
# Answer

## B. Change the CCN number in NHSN

- One way the CDC's National Healthcare Safety Network (NHSN) tracks reported data from Long-Term Care Facilities (LTCFs) is through the assigned CMS Certification Number (CCN), and, thus, it is imperative to have the accurate CCN listed for the facility. CCNs may also be used as unique identifiers for the facility if the facility participates in data-reporting projects led by partners, such as CMS or the state health department
- If a facility/location is newly certified or changes ownership, it is important to add/update the CMS Certification Number (CCN) within NHSN so that NHSN can provide the appropriate data to CMS. The **ADD CCN** function is used when the CCN was not entered during NHSN enrollment or if the CCN and Effective Date have changed for a facility due to a change in ownership or other reasons. As of January 2015, facilities can enter the effective date for their CCN in NHSN.

# How to Add a CCN in NHSN

1. The NHSN facility administrator or a user with NHSN administrative rights must first navigate to the **FACILITY -> FACILITY INFO** tab on the left navigation menu.



2. Next, on the “Edit Facility Information” page, Click “EDIT CCN”

NHSN Home

Alerts

Dashboard

Reporting Plan

Resident

Event

Summary Data

COVID-19

Import/Export

Surveys

Analytics

**Edit Facility Information**

Mandatory fields marked with \*

[Facility Information](#) [Components](#) [Contact Information](#)

Facility Information

Facility ID: 11101

AHA ID: N/A

CMS Certification Number (CCN): N/A [Edit CCN](#)

Effective Date of CCN:

VA Station Code: N/A

Object Identifier:

3. On the “Edit CCN Records” page, Click “ADD ROW”

- To Add a CCN and Effective Date for the first time (*for example, when a CCN was not entered during enrollment*); **OR**
- To Add a new CCN and new Effective Date when the previously entered CCN has been changed due to new ownership or other reasons.

**Edit CCN Records**

-To edit an existing CCN make corrections and SAVE.

-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN	Effective Date	Effective Reporting Quarter
No records to view			

Add Row

**NOTE:** The CCN Effective Date is used by NHSN to determine which data should be shared with CMS for a given reporting deadline. Your facility's CCN Effective Date should be the date the facility first received the CCN from CMS. Your facility's data will be shared with CMS from the CCN Effective Date moving forward.

The note only applies to facilities with CMS reporting mandates

Save Close

# How to Add a CCN in NHSN (continued)

<https://www.cdc.gov/nhsn/pdfs/ltc/ccn-guidance-508.pdf>



*Example A: Facility with no pre-existing CCN in NHSN*

Edit CCN Records

-To edit an existing CCN make corrections and SAVE.

-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN	Effective Date	Effective Reporting Quarter
No records to view			
Add Row			

NOTE: The CCN Effective Date is used by NHSN to determine which data should be shared with CMS for a given reporting deadline. Your facility's CCN Effective Date should be the date the facility first received the CCN from CMS. Your facility's data will be shared with CMS from the CCN Effective Date moving forward.

Save Close

*Example B: Facility that needs to Add a new CCN when a pre-existing CCN has changed*

Edit CCN Records

-To edit an existing CCN make corrections and SAVE.

-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN	Effective Date	Effective Reporting Quarter
<input type="checkbox"/>	123456	04/23/2020	2020Q2
Add Row			

NOTE: The CCN Effective Date is used by NHSN to determine which data should be shared with CMS for a given reporting deadline. Your facility's CCN Effective Date should be the date the facility first received the CCN from CMS. Your facility's data will be shared with CMS from the CCN Effective Date moving forward.

Save Close

# How to Add a CCN in NHSN (continued)

<https://www.cdc.gov/nhsn/pdfs/lrc/ccn-guidance-508.pdf>

## Important Notes:

- The footnote message may not be applicable to LTCFs without CMS reporting requirements.
- Do not delete a row with an existing CCN and Effective date, unless data was entered in error. This is important since data may be associated with the pre-existing CCN. Instead, ADD a new row to enter the new CCN and the new Effective Date.



4. After adding the facility *CCN* and *Effective Date*, Click “SAVE”

#### Edit CCN Records

-To edit an existing CCN make corrections and SAVE.

-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN	Effective Date	Effective Reporting Quarter
<input type="checkbox"/>	123456	04/23/2020	2020Q2
<input type="button" value="Add Row"/>			

NOTE: The CCN Effective Date is used by NHSN to determine which data should be shared with CMS for a given reporting deadline. Your facility's CCN Effective Date should be the date the facility first received the CCN from CMS. Your facility's data will be shared with CMS from the CCN Effective Date moving forward.

Save

Close

5. You will receive an Alert pop up box to acknowledge that the entered CCN was saved successfully. Click “OK”

#### Edit CCN Records

-To edit an existing CCN make corrections and SAVE.

-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN
<input type="checkbox"/>	123456
<input type="button" value="Add Row"/>	

NOTE: The CCN Effective Date is used by NHS deadline. Your facility's CCN Effective Date sh data will be shared with CMS from the CCN Ef

Alert

CCN saved successfully.

OK

# How to Add a CCN in NHSN (continued)

<https://www.cdc.gov/nhsn/pdfs/lrc/ccn-guidance-508.pdf>

6. Click “CLOSE” button, which will return you to “Edit Facility Information” page

**Edit CCN Records**

-To edit an existing CCN make corrections and SAVE.  
-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN	Effective Date	Effective Reporting Quarter
<input type="checkbox"/>	123456	04/23/2020	2020Q2

**NOTE:** The CCN Effective Date is used by NHSN to determine which data should be shared with CMS for a given reporting deadline. Your facility's CCN Effective Date should be the date the facility first received the CCN from CMS. Your facility's data will be shared with CMS from the CCN Effective Date moving forward.

**Save** **Close**

7. **VERIFY** that the newly added CCN and/or effective date values are correctly listed

**Edit Facility Information**

Mandatory fields marked with \*

[Facility Information](#) [Components](#) [Contact Information](#)

**Facility Information**

Facility ID: 111111

AHA ID: N/A

CMS Certification Number (CCN): 123456 [Edit CCN](#)

Effective Date of CCN: 04/23/2020 2020Q2

VA Station Code: N/A

Object Identifier:

**YOU HAVE SUCCESSFULLY ADDED A CCN TO NHSN**

# How to Add a CCN in NHSN (continued)

<https://www.cdc.gov/nhsn/pdfs/ltc/ccn-guidance-508.pdf>

# How to Edit an Existing CCN in NHSN

If it is determined that the facility's CCN or CCN Effective Date is incorrect within NHSN, then you will **EDIT** to correct the CCN or CCN Effective Date.

1. The NHSN facility administrator or a designated user with NHSN administrative rights should navigate to the **FACILITY -> FACILITY INFO** tab on the left navigation menu.



2. Next, on the “*Edit Facility Information*” page, Click “**EDIT CCN**”

NHSN Home

Alerts

Dashboard

Reporting Plan

Resident

Event

Summary Data

COVID-19

Import/Export

Surveys

Facility ID: 11101

AHA ID: N/A

CMS Certification Number (CCN): 123456

Effective Date of CCN: 04/23/2020 2020Q2

VA Station Code: N/A

Object Identifier:

Edit CCN

3. On the “*Edit CCN Records*” page, click on the dialogue box below *CCN* and/or *Effective Date* and **MAKE CORRECTIONS** directly inside the box (CCN and/or Effective Date)

Edit CCN Records

-To edit an existing CCN make corrections and SAVE.

-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN	Effective Date	Effective Reporting Quarter
<input type="checkbox"/>	123456	04/23/2020	2020Q2

Add Row

NOTE: The CCN Effective Date is used by CMS to determine if your facility's data will be shared with CMS from the CCN. Your facility's CCN Effective Date must be the date your facility first received the CCN from CMS. Your facility's data will be shared with CMS from the CCN.

Save Close

# How to Edit an Existing CCN in NHSN

<https://www.cdc.gov/nhsn/pdfs/lrc/ccn-guidance-508.pdf>



4. After edits are completed, Click “SAVE”

Edit CCN Records

-To edit an existing CCN make corrections and SAVE.  
-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN	Effective Date	Effective Reporting Quarter
<input type="checkbox"/>	123467 x	04/23/2020	2020Q2

Add Row

NOTE: The CCN Effective Date is used by NHSN to determine the date that your facility's data will be shared with CMS from the CCN Effective Date.

The note only applies to facilities with CMS reporting mandates

Save Close

5. You will receive an Alert pop up box to acknowledge the entered CCN was saved successfully. Click “OK”

Edit CCN Records

-To edit an existing CCN make corrections and SAVE.  
-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN
<input type="checkbox"/>	123467 x

Add Row

NOTE: The CCN Effective Date is used by NHSN to determine the date that your facility's data will be shared with CMS from the CCN Effective Date.

Alert

CCN saved successfully.

OK

# How to Edit an Existing CCN in NHSN

<https://www.cdc.gov/nhsn/pdfs/lrc/ccn-guidance-508.pdf>

6. Click “CLOSE” button, which will return you to the “Edit Facility Information” page

#### Edit CCN Records

-To edit an existing CCN make corrections and SAVE.

-To add a newly assigned CCN, Add Row, enter CCN and Effective Date, and SAVE.

Delete	CCN	Effective Date	Effective Reporting Quarter
<input type="checkbox"/>	123467 x	04/23/2020	2020Q2
Add Row			

NOTE: The CCN Effective Date is used by NHSN to determine which data should be shared with CMS for a given reporting deadline. Your facility's CCN Effective Date should be the date the facility first received the CCN from CMS. Your facility's data will be shared with CMS from the CCN Effective Date moving forward.

Save

Close

7. **VERIFY** that the newly edited CCN and/or Effective Date values are correctly listed

#### Edit Facility Information

Mandatory fields marked with \*

[Facility Information](#) [Components](#) [Contact Information](#)

#### Facility Information

Facility ID: 123456

AHA ID: N/A

CMS Certification Number (CCN): 123467

[Edit CCN](#)

Effective Date of CCN: 04/23/2020 2020Q2

VA Station Code: N/A

Object Identifier:

**YOU HAVE SUCCESSFULLY EDITED AN  
EXISTING CCN IN NHSN**

# How to Edit an Existing CCN in NHSN

<https://www.cdc.gov/nhsn/pdfs/lrc/ccn-guidance-508.pdf>

# Case Study #3

You are the sole NHSN reporter for Let It Go Nursing & Rehab Center. You are going on vacation for two weeks. What should you do about NHSN reporting while you are away to remain compliant with CMS reporting requirements?

- A. Nothing, CMS will send you an email that says enjoy your time off
- B. Add a new NHSN user to continue timely reporting while you are away
- C. Report ahead of time because you are psychic and can predict the future
- D. Not sure



# Answer

**B.** Add a new NHSN user to continue timely reporting while you are away

- It is recommended to have at least two NHSN users who can view, enter and analyze data. This will help prevent the loss of NHSN access in the event of staff turnover and ensure compliance with CMS reporting requirements.



# Adding a New NHSN User

## To Add Users:

1. The NHSN Facility Administrator will log into SAMS at <https://sams.cdc.gov/> to access NHSN.
2. On the left-hand navigation panel of the NHSN homepage - near the bottom of the screen, select > **Users>>Add**.




3. When the **Add User** screen appears, complete all the required fields marked with \*.
  - a. Create a username (ex. first initial and last name - ASmith)
    - Can have up to 32 characters or numbers
    - Cannot be an email address
    - Cannot contain any special characters (i.e. %, \$,&, etc.)
  - \* The NHSN User ID is a unique identifier used to identify users in the NHSN application, that is created by the NHSN Facility Administrator.\*
  - b. The email address entered must be the same one used to request their SAMS invitation.

# Adding a New NHSN User

4. Click **"Save"** to create the user.



5. Once the user has been created, you must assign user rights by selecting the access boxes and click **"Save"**.

 **Add User Rights**

✔ User WITTE (ID 704315) saved successfully. Please add rights for the new user.

User ID: WITTE (ID 704315)

Facility List:

Rights	Patient Safety
Administrator	<input type="checkbox"/>
All Rights	<input type="checkbox"/>
Analyze Data	<input type="checkbox"/>
Add, Edit, Delete	<input type="checkbox"/>
View Data	<input type="checkbox"/>
Staff/Visitor - Add, Edit, Delete	
Staff/Visitor - View	

Customize Rights ☐ **Advanced**

**Effective Rights** **Save** **Back**

# Adding a New NHSN User

The newly added user will receive two emails containing instructions to complete SAMS registration and NHSN enrollment. Examples are provided below. **\*The email address used to register for SAMS must be the same email address as the one entered in step 3.**

- After a new user is added to an enrolled facility, NHSN will send the “Welcome to NHSN!” email (screenshot below) that will have instructions for accessing the NHSN Facility/Group Administrator Rules of Behavior.

Welcome to the National Healthcare Safety Network (NHSN)!

You have been added as the type of user indicated for the following facility or Group:

Facility or Group Name: Decennial Medical Center

User Type:

**In order to participate as an NHSN user, you must agree to follow the rules of behavior for safeguarding the system's security.** Click on the URL below to read and indicate your agreement to abide by the rules.

[https://nhsn.cdc.gov/RegistrationForm/User.jsp?user\\_email=emilyelissawitt@gmail.com](https://nhsn.cdc.gov/RegistrationForm/User.jsp?user_email=emilyelissawitt@gmail.com)

Once you have agreed to the Rules of Behavior, you will need to register with the Centers for Disease Control and Prevention's (CDC) Secure Access Management System (SAMS) and submit documentation for identity proofing. SAMS is a web portal designed to provide centralized access to public health information and computer applications operated by the CDC.

If you are already an active NHSN user, you may disregard the instructions in this email. Log in to the Secure Access Management System (SAMS) and access NHSN Reporting.

If you have already completed the SAMS process for another CDC application but you have not previously had access to NHSN, please contact [nhsn@cdc.gov](mailto:nhsn@cdc.gov) and indicate that you need the NHSN Reporting Activity in SAMS.

For questions regarding NHSN, please email [nhsn@cdc.gov](mailto:nhsn@cdc.gov).

Additional NHSN information is also available at <http://www.cdc.gov/nhsn>.

# Adding a New NHSN User

- Once the newly added user selects the link in the email, they will receive the agreement to review NHSN “Rules of Behavior” (screenshot below):

**Facility/Group Administrator Rules of Behavior**

In order to participate in the NHSN, you must read and agree to abide by the following rules of behavior for safeguarding the system's security. Scroll through the document below and click on Agree or Do Not Agree button. To print a copy of the rules, click on the Print button.

**Introduction**

National Healthcare Safety Network (NHSN), a surveillance system of the Centers for Disease Control and Prevention (CDC), allows participating healthcare facilities to enter data associated with healthcare safety, such as surgical site infections, antimicrobial use and resistance, bloodstream infections, dialysis incidents, and healthcare worker vaccinations. NHSN provides analysis tools that generate reports using the aggregated data (reports about infection rates, national and local comparisons, etc). NHSN also provides links to best practices, guidelines, and lessons learned.

NHSN processes and stores a variety of sensitive data that are provided by healthcare facilities. This information requires protection from unauthorized access, disclosure, or modification based on confidentiality, integrity, and availability requirements. These Rules of Behavior apply to all users of the NHSN web-based computer system.

**Purpose:**

Rules of Behavior establish standards that recognize knowledgeable users are the foundation

**CLICK HERE**   

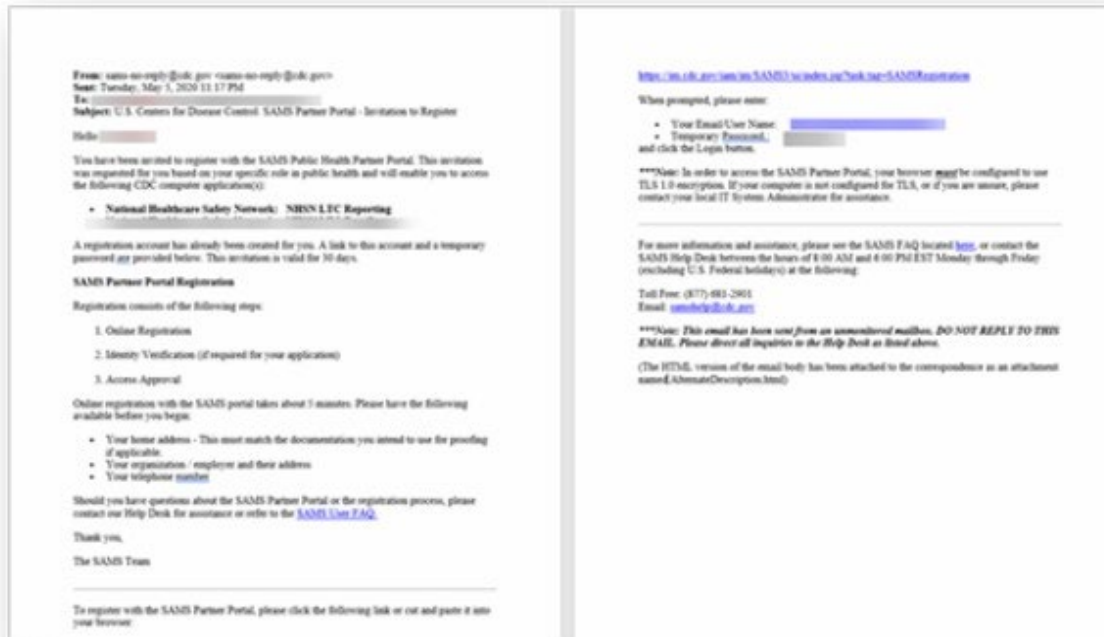
**WARNING:**  
This is a U.S. Government computer system, which may be accessed and used only for official government business by authorized personnel. Unauthorized access or use may subject violators to criminal administrative action. There is no right to privacy on this system. All information on this system is monitored, intercepted, recorded, read, copied, and shared by authorized personnel for criminal investigations. Access or use of this system, whether authorized or not, is subject to the terms of the Terms of Use (Title 18, U.S.C.).

<https://nhsn.cdc.gov/RegistrationForm/index>



# Adding a New NHSN User

- After the new user “Agree” to accept the NHSN Rules of Behavior, the user should allow 3 business days to receive the “Invitation to Register with SAMS” from SAMS-no-reply (screenshot below) email:



The added user must read the email and follow the instructions in its entirety to ensure completion of process to access NHSN.

# Access to SAMS

Registration is a three-step process:

- 1. Online Registration** – First, you will receive an ‘Invitation to Register’ email. This invitation will include instructions for the online registration process. During registration, you will be asked to supply some basic information about yourself. You will choose your personal SAMS password to help keep your account private and secure.
- 2. Identity Verification** – Once the NHSN user has completed the online registration, you will receive an email with instructions for Identity Verification. To provide individuals with access to non-public information, U.S. law requires that the identity of potential users is first verified. This step is critical in helping to protect people's private data and in helping to prevent information misuse. Please be assured that NHSN has made every effort to keep this necessary process as simple and non-intrusive as possible. Also, be assured that your registration materials will only be used to help determine your suitability for information access and that these materials will not be shared outside of NHSN.
- 3. Access Approval** – Once your Identity Verification is complete, the access level most appropriate for your role will be determined, and your SAMS account will be activated. SAMS will send you an account activation email with a link to the SAMS portal page where you can begin using your applications.



# SAMS Level 3 Access

SAMS Level 3 Access requires proof of identity.

- If you do not currently have Level 3 access, you should have received an invitation from NHSN
- If you have not received an invitation from NHSN, use the ServiceNow feature and enter “SAMS Level 3 Access” in the section for Short Description.
  - In the Description field, enter “I am with [FACILITY NAME] [5-digit Facility ID in NHSN]. Our CMS CCN# is [FACILITY CCN#]. I would like to get Level 3 SAMS Access and requesting the identity proofing email be sent to me.”

# Alliant Health and NHSN Updates







# In Case You Missed It

Last month's Shop Talk:


- NSHN live demo (COVID-19 Pathway Data Reporting and COVID-19 Vaccination Data Reporting to meet CMS reporting requirements)
- [Slides](#)
- [Webinar Recording](#)




# Alliant Health Solutions Website

← → ↻ <https://quality.allianthealth.org>      

Home - Signature...

 English ▾


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HEALTH SOLUTIONS

**NQIIC**  
Network of Quality Improvement and  
Innovation Contractors  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
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# Alliant Health Solutions Website



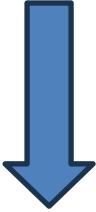
**NQIIC**  
Network of Quality Improvement and  
Innovation Contractors  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
EQUALITY IMPROVEMENT & INNOVATION GROUP

ProgramsEventsResources

What can we help you find?

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GDPH

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Chronic Disease  
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# Alliant Health Solutions Website

What can we help you find?

Search

## Shop Talks & Quickinars

A shop talk is a webinar hosted by Alliant to share information and resources.

Updates and support for surveillance, tracking and infection prevention in nursing homes using National Healthcare Safety Network (NHSN). This WebEx is focused on submitting COVID-19 data but may include other components such as C. Diff, UTIs and hand hygiene.

[Click here](#) to access the Shop Talk Shorts FAQs and video playlist.

[Click here](#) to access the NHSN Weekly COVID-19 Vaccine Summary – Do Not Report Zeros resource.





# Shop Talk and Shop Talk Shorts YouTube Channel

## Activating the HPS Component (cont.)

- Facility Administrator adds HPS Component Primary Contact as a user within the NHSN facility
  - Click "Users" on the navigation bar, then click "Add"
  - Complete "Add User" screen mandatory fields
    - User ID – created by the facility
    - First Name
    - Last Name
    - E-mail Address – Must be an active/correct address for the user
- Other users are added by the Facility Administrator or new HPS Component Primary Contact

## ShopTalk Shorts: FAQs

Alliant QIO

13 videos 3,665 views Last updated on Nov 16, 2022

⋮ ⏮ ⏪ ⏩ ⏭

▶ Play all ⌂ Shuffle

Please join us for our ShopTalk Webinar Series. Before doing so take a look at these FAQs to get ready for the higher level conversation.

1

Activating the HPS Component (cont.)

Facility Administrator adds HPS Component Primary Contact as a user within the NHSN facility

- Click "Users" on the navigation bar, then click "Add"
- Complete "Add User" screen mandatory fields
  - User ID – created by the facility
  - First Name
  - Last Name
  - E-mail Address – Must be an active/correct address for the user

Other users are added by the Facility Administrator or new HPS Component Primary Contact

5:48

2

1. Use an Excel Tracking Sheet for Vaccination Data

How to use the Excel Tracking Sheet for Vaccination Data

1. Download the Excel Tracking Sheet from the NHSN website

2. Open the Excel Tracking Sheet

3. Enter the vaccination data

4. Save the Excel Tracking Sheet

5. Upload the Excel Tracking Sheet to the NHSN website

5:18

3

Shop Talk Short Influenza Vaccination Reporting 11 16 22

Alliant QIO • 362 views • 4 months ago

⋮

4

Shop Talk Short: How to Download the New Tracking Sheets and Tracking Your Vaccine Data Accurately

Alliant QIO • 294 views • 1 year ago

⋮

5

Shop Talk Short: Data Analysis - Generate an Analysis Report in NHSN

Alliant QIO • 221 views • 1 year ago

⋮

6

Shop Talk Short: Joining a Group in NHSN and Conferring Rights

Alliant QIO • 492 views • 1 year ago

⋮

7

Shop Talk Shorts: How do you find out who has access and rights for your facility account?

Alliant QIO • 313 views • 2 years ago

⋮

8

ST Shorts: I used my grid card at my previous facility. Can I use it to access my new facility?

Alliant QIO • 269 views • 2 years ago

⋮

9

ST Short: My administrator added me as a user to our facility's NHSN account, but I can't login.

Alliant QIO • 343 views • 2 years ago

⋮

<https://www.youtube.com/playlist?list=PLXWmxni-xNHspWHhLlIrrqcLGzXZPIjIF>



# NHSN E-Newsletters

<p>Volume 18, Issue 4 <u>December 2023</u></p> <p><b>NHSN</b> NATIONAL HEALTHCARE SAFETY NETWORK</p> <p><b>CENTERS FOR DISEASE CONTROL AND PREVENTION</b></p> <p><b>NHSN E-Newsletter</b></p>	Inside this Issue:	
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# Save the Date

What: NHSN Annual Training

When: **March 18-22, 2024**

Where: Virtual

Registration links and more details to come!

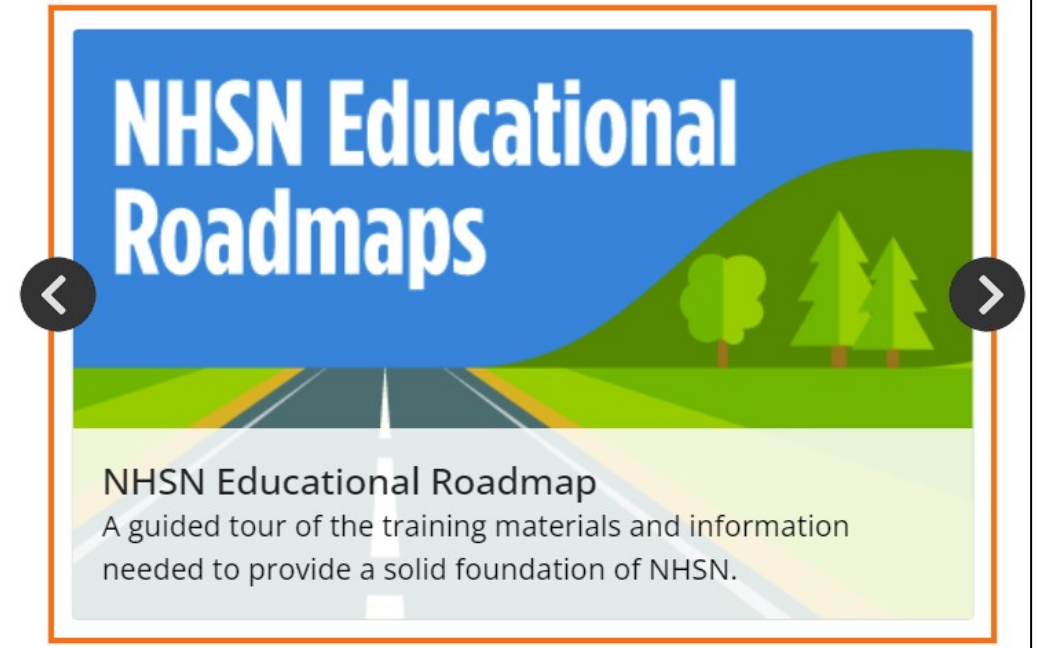


# NHSN Training

Our mission is to offer learning opportunities in a variety of formats that enhance the knowledge and skills of NHSN facility- and group-level participants and their partners in order that they may effectively use the data obtained from the surveillance system to improve patient and healthcare personnel safety.

## Objectives

- Convey NHSN data collection methods, submission requirements, and analysis options to participants so that they may acquire, submit, and disseminate high quality, actionable data.
- Prepare participants to use the NHSN reporting application accurately and efficiently.
- Enhance participants' and their partners' understanding of data quality and the value of adverse event monitoring.
- Encourage collaboration among participants and partners to improve the patient and healthcare personnel safety across the spectrum of care.



# Long-Term Care Facility Component Roadmap

## Phase II: Modules/Protocols

### Healthcare-associated Infections: Surveillance for Urinary Tract Infections

 [Surveillance for UTI Module: Part I \[Video – 24 min\]](#)  
[Slideset](#)  [PDF – 1.1 MB]

 [Surveillance for UTI Module: Part II \[Video – 31 min\]](#)  
[Slideset](#)  [PDF – 3.4 MB]

 [UTI Protocol](#)  [PDF – 533 KB]

### Laboratory-identified Event (LabID Event): Surveillance for CDI and MDROs in LTCF

 [Surveillance for CDI in LTCFs: LabID Event Modules \[Video – 30 min\]](#)  
[Slideset](#)  [PDF – 1.1 MB]

 [Surveillance for MDROs in LTCFs: LabID Event Modules \[Video – 24 min\]](#)  
[Slideset](#)  [PDF – 1.1 MB]

 [LabID Event Protocol](#)  [PDF – 308 KB]

### Prevention Process Measures: Hand Hygiene, Gloves and Gown Adherence

 [LTCF Prevention Process Measures Module \[Video – 27 min\]](#)  
[Slideset](#)  [PDF – 2 MB]

 [PPM Protocol](#)  [PDF – 308 KB]

## Phase III: Analysis

### Introduction to Analysis

 [Data for Action: How can NHSN data be used to guide prevention efforts in LTCF? – March 2017 \[Video – 43 min\]](#)  
[Slideset](#)  [PDF – 4 MB]

## NHSN Educational Roadmaps

### LONG-TERM CARE FACILITY COMPONENT TRAINING

Welcome to the Long-term Care Facility Component (LTC) Educational Roadmap. This roadmap has three (3) sections, LTC Foundation, Modules/Protocols and Analysis. For the best learning experience, start with the Long-term Care Foundation section and work your way down the list and complete each item. After you complete this section, select the LTC Modules/Protocols Training that best meets your practice needs followed by Analysis.

### Phase I: Long-Term Care Foundation

#### Part I: NHSN Getting to Know NHSN and the Long-term Care Facility Component

 [Infection Surveillance and Prevention in Long-term Care: A National Perspective \[Video – 29 min\]](#)  
[Slideset](#)  [PDF – 3 MB]

 [Overview of Using NHSN to Track and Report Infections in LTCF \[Video – 51 min\]](#)  
[Slideset](#)  [PDF – 5 MB]

<https://www.cdc.gov/nhsn/training/roadmap/ltc-roadmap.html>



# Questions?



# Thank You for Your Time!

## Contact the Patient Safety Team

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# Mark Your Calendar!



Shop Talk

3<sup>rd</sup> Thursdays at 2 p.m. ET

[Registration Link](#)

Visit our website for more info:

<https://quality.allianthealth.org/topic/shop-talks/>



# Nursing Home and Partnership for Community Health: CMS 12th SOW GOALS



## OPIOID UTILIZATION AND MISUSE

- Promote opioid best practices
- 
- Reduce opioid adverse drug events in all settings



## PATIENT SAFETY

- Reduce hospitalizations due to c. diff
- 
- Reduce adverse drug events
- 
- Reduce facility acquired infections



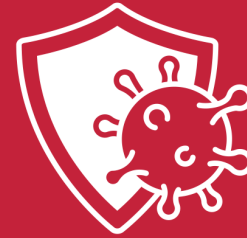
## CHRONIC DISEASE SELF- MANAGEMENT

- Increase instances of adequately diagnosed and controlled hypertension
- 
- Increase use of cardiac rehabilitation programs
- 
- Reduce instances of uncontrolled diabetes
- 
- Identify patients at high-risk for kidney disease and improve outcomes



## CARE COORDINATION

- Convene community coalitions
- 
- Reduce avoidable readmissions, admissions to hospitals and preventable emergency department visits
- 
- Identify and promote optimal care for super utilizers



## COVID-19

- Support nursing homes by establishing a safe visitor policy and cohort plan
- 
- Provide virtual events to support infection control and prevention
- 
- Support nursing homes and community coalitions with emergency preparedness plans



## IMMUNIZATION

- Increase influenza, pneumococcal, and COVID-19 vaccination rates



## TRAINING

- Encourage completion of infection control and prevention trainings by front line clinical and management staff

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