### Nursing Home Naloxone Policy and Procedure Toolkit



Robert C. Accetta, RPh, BCGP, FASCP IPRO-QIN-QIO

June 28, 2023



Quality Innovation Network -Quality Improvement Organizations CENTER S FOR MEDICARE & MEDICAI D SERVICES IQUALITY IMPRO VEMENT & INNOVATION GROU

#### Making Health Care Better Together

About Alliant Health Solutions



# Tanya Vadala, PharmD

#### MEDICATION SAFETY PHARMACIST

Tanya is an IPRO pharmacist with 20 years of clinical pharmacy, community pharmacy, academia, quality improvement and medication safety experience. Before joining IPRO, she worked at various community pharmacies and taught at Albany College of Pharmacy and Health Sciences in Albany, New York. She specializes in Medication Therapy Management (MTM), medication reconciliation, opioids, immunizations and patient self-care. Her formal teaching experience includes courses in pharmacy practice and clinical experiential teaching.



#### Contact: <u>TVadala@ipro.org</u>

# Robert C. Accetta, RPh, BCGP, FASCP

#### MEDICATION SAFETY PHARMACIST

Robert C. Accetta, RPh, BCGP, FASCP, is a senior pharmacist in IPRO's Healthcare Quality Improvement department. He is a board member and Fellow of the American Society of Consultant Pharmacists, the national organization advocating for pharmacist-provided excellence in senior care medication management. He graduated with a degree in pharmacy from St. John's University, Jamaica, New York.



#### Contact: <u>Raccetta@ipro.org</u>

# Learning Objectives

- Provide an overview of the Nursing Home Naloxone Toolkit
- Review policies that can be implemented and revised to meet the needs of a facility
- Promote preparedness by incorporating naloxone as a life-saving drug and assuring its availability



# Nursing Home Naloxone Policy and Procedure Toolkit

- Key stakeholders in the IPRO QIN-QIO region collaborated on this project
- The IPRO QIN-QIO Nursing Home Naloxone Workgroup included representatives from:
  - The Greater New York Health Care Facilities Association, New York
  - The Northeast Ohio Hospital Opioid Consortium, The Center for Health Affairs, Cleveland
  - New York Medical Directors Association and University of Rochester School of Medicine and Dentistry, Department of Medicine/Geriatric Medicine Division, Rochester
  - University of Rhode Island, College of Pharmacy, Kingston, Rhode Island
  - IPRO QIN-QIO staff and practicing pharmacy consultants



# Genesis and Need Assessment for the Naloxone Toolkit

- Center for Medicare and Medicaid Services (CMS) release of revisions to the State Operations Manual (SOM), Appendix PP, Guidance to Surveyors
- Draft copy release in June 2022; provides ample lead time to address existing and new areas of focus
- Effective date of October 24, 2022
- New emphasis on the opioid crisis and caring for residents with Substance Use Disorder (SUD) and Opioid Use Disorder (OUD)
- Recommendations to facilities include reference to naloxone



# State Operations Manual (SOM), Appendix PP

"According to the Substance Abuse and Mental Health Administration (SAMHSA), opioid overdose deaths can be prevented by administering naloxone, a medication approved by the Food and Drug Administration to reverse the effects of opioids.

The United States Surgeon General has recommended that naloxone be kept on hand where there is a risk of an opioid overdose.

Facilities should have a written policy to address opioid overdoses."

<u>https://www.cms.gov/medicareprovider-enrollment-and-</u> <u>certificationsurveycertificationgeninfopolicy-and-memos-states-and/revised-long-term-</u> <u>care-surveyor-guidance</u> Accessed 1/31/2023



# Gap Analysis: Research by IPRO QIN-QIO, Other Organizations

- Nursing home residents were at increased risk for opioid overdose deaths by both prescription drugs and illicit substances
- Emergency Drug Kits or Automated Dispensing System laws vary by state
- Not every nursing home carried naloxone as an emergency drug in kits
- Naloxone product availability includes several options, but not helpful if there are no policies or protocols in place
- Accessibility to naloxone by the staff needed to be prioritized



# **Toolkit Overview**



## **Content Includes Assessments, Policies**

- Assessing Residents with Risk Index for Overdose or Serious Opioid-Induced Respiratory Depression (RIOSORD) and Risk for Opioid Use Disorder
- Naloxone Education and Competency Policy and Procedures
- Naloxone Use for Opioid-Induced Respiratory Depression Policy and Procedures
- Standing Order for Use of Naloxone for Residents, Staff, or Visitors Policy and Procedures
- Suspected Overdose Drill Policy and Procedure with Audit Tool
- Selected Resources



## Polysubstance Use; Illicit Substance Use

- This toolkit is intended to address opioid overdoses only
- If naloxone doesn't work after multiple attempts, the loss of consciousness may be due to other drugs
- Example: xylazine, a veterinary drug that is not an opioid and not currently known to be reversed by naloxone
- Health care professionals should consider potential xylazine exposure when patients presenting with an overdose do not respond to naloxone
- In these situations, health care professionals should provide supportive measures and consider screening for xylazine using appropriate tests



### Introductory Narrative to the Toolkit

CMS identified a need to improve guidance related to meeting the unique health needs of residents with mental health diagnoses and Substance Use Disorder (SUD).

Facility staff should know the signs and symptoms of possible substance use and be prepared to address emergencies (e.g., an overdose) by increasing monitoring, administering naloxone, initiating cardiopulmonary resuscitation (CPR) as appropriate, and contacting emergency medical services.

This naloxone nursing home toolkit is intended to provide easy-to-adapt policies and procedures for nursing homes that need to implement or improve their emergency response to opioid overdose, which includes naloxone administration.



## How to Use the Toolkit

- The goal of the workgroup was to provide easily accessible and customizable naloxone policies, procedures and education resources in a brief toolkit.
- This toolkit includes evidence-based recommendations for responding to opioid-induced respiratory depression.
- The example policies and procedures can be edited to meet the needs of your organization.
- A variety of selected resources for additional information on topics including substance use disorder, risks associated with opioid use, and guidance on the prescribing of opioids for pain management are included in the Resource Section.



#### **Customize Policies and Promote Accountability**

#### Add your facility name and logo

[Company]				FACILITY LOGO		
[Company Address]						
		Assessing Reside	nts with Risk Index	for Overdose or Serious		
Policy Nar	ne	Opioid-Induced F Use Disorder	Respiratory Depress	ion and Risk for Opioid	Policy No.	
Effective Date					Date Of Last Revision	
Version No.					Distribution	Nursing
Applicable Regulations or Standard		Appendix PP, Sta Pain Managemer		ual, F 697, §483.25(k)		
Administr Signature	ator				Contact Information	
Version H	Version History					
Version	Appr	oved By	Revision Date	Description Of Change	A	uthor

#### Leadership, Responsibility, Related Policies

#### Accountable Leadership

 Administrator, Medical Director, Director of Nursing, Consultant Pharmacist

#### **Procedure Responsible Parties**

• Nursing, authorized staff

#### **Related Policies**

- Naloxone Education and Competency
- Naloxone Emergency Drill
- Naloxone Use for Opioid-Induced Respiratory
   Depression Policy and Procedures
- Standing Order for Use of Naloxone for Residents, Staff, or Visitors



# Policy: RIOSORD and Opioid Risk Tool-Revised (ORT-R)

#### Policy Statement:

All residents with new opioid orders and not on a comfort measure-only plan will be assessed for risk for overdose or serious opioid-induced respiratory depression using the RIOSORD Tool and for risk for opioid use disorder using the Opioid Risk Tool-Revised.



### **RIOSORD** Assessment Tool

#### Risk Index for Overdose or Serious Opioid-Induced Respiratory Depression (RIOSORD)

Description	Y/N	Score
In the past 6 months, has the patient had a health care visit (outpatient, inpatient, or ED) involving:		
Opioid dependence?		15
Chronic hepatitis or cirrhosis?		9
Bipolar disorder or schizophrenia?		7
Chronic pulmonary disease? (e.g., emphysema, chronic bronchitis, asthma,		5
pneumoconiosis, asbestosis)		5
Chronic kidney disease with clinically significant renal impairment?		5
Active traumatic injury, excluding burns? (E.g., fracture, dislocation, contusion,		4
laceration, wound)		
Sleep apnea?		3
Does the patient consume:		
An extended-release or long-acting (ER/LA) formulation of any prescription opioid or opioid with long and/or variable half-life? (e.g., OxyContin, Oramorph-SR, methadone, fentanyl patch, levorphanol)		9
Methadone? (Methadone is a long-acting opioid, so also write Y for "ER/LA formulation")		9
Oxycodone? (If it has an ER/LA formulation [e.g., OxyContin], also write Y for "ER/LA formulation")		3
A prescription antidepressant ? (E.g., fluoxetine, citalopram, venlafaxine, amitriptyline)		7
A prescription benzodiazepine? (e.g., diazepam, alprazolam)		4
Is the patient's current maximum prescribed opioid dose:		
>100 mg morphine equivalents per day?		16
50-100 mg morphine equivalents per day?		9
20-50 mg morphine equivalents per day?		5
In the past 6 months, has the patient:		
Had 1 or more ED visits?		11
Been hospitalized for 1 or more days?		8
Total Score		115

Opioid Induced Respiratory Depression (OIRD) Probability based on Calculated Risk Index

Score	OIRD probability (%)
0-24	3
25-32	14
33-37	23
38-42	37
43-46	51
47-49	55
50-54	60
55-59	79
60-66	75
≥67	86

Adapted from: Zeglar, B, Xie, L, Wang L et al. Development of a Risk Index for Serious Prescription Opioid-Induced Respiratory Depression or Overdose in Veterans' Health Administration Patients. Pain Medicine. Jun 2015. 16;1566-1579.



# **Opioid Risk Tool-Revised (ORT-R) Assessment**

#### Opioid Risk Tool - Revised (ORT-R)

The revised ORT has clinical usefulness in providing clinicians a simple, validated method to rapidly screen for the risk of developing OUD in patients on or being considered for opioid therapy.

#### Tool – OUD (ORT-OUD)

This tool should be administered to patients upon an initial visit prior to beginning or continuing opioid therapy for pain management. A score of 2 or lower indicates low risk for future opioid use disorder; a score of >/= 3 indicates high risk for opioid use disorder.

Mark Each Box That Applies	Yes	No
Family history of substance abuse		
Alcohol	1	0
Illegal drugs	1	0
Rx drugs	1	0
Personal history of substance abuse		
Alcohol	1	0
Illegal drugs	1	0
Rx drugs	1	0
Age between 16-45 years	1	0
Psychological disease		
ADD, OCD, bipolar, schizophrenia	1	0
Depression	1	0
Scoring total		

Morphine Milligram Equivalent Calculation/Conversion Chart (To be used to answer the RIOSORD tool. Not to be used for prescription conversions. Please discuss prescription conversions with attending physician or prescriber.) Adapted from: https://www.cdc.gov/drugoverdose/pdf/calculating total daily dose-a.pdf

Opioid	Conversion Factor	
Codeine	0.15	
Fentanyl Transdermal (in mcg/hr)	2.4	
Hydrocodone	1	
Hydromorphone	4	
Methadone 1-20mg/day	4	
21-40mg/day	8	
41-60mg/day	10	
>= 61-80mg/day	12	
Morphine	1	
Oxycodone	1.5	
Oxymorphone	3	



# Policy: Naloxone Education and Competency

Policy Statement:

All nursing home staff will receive naloxone education and competency assessment upon hire and annually. This includes consultants and vendors as indicated.



#### **Naloxone Administration Competency**

		Naloxone Administration Competen	cy Assessmei	nt
Emplo	yee	Name: Date:		
		Competency Criteria	E = Explained and/or O = Observed (select all applicable answers)	Competent? (select one answer)
	1.	Opioid-induced respiratory depression is potentially life- threatening. It may be identified by: loss of consciousness, difficult to arouse, no response to physical stimuli, respiratory rate < 10/minute.	E O	Yes No
	2.	A person experiencing an opioid overdose usually will not wake up even if the name is called or may not respond to sternal rub.	E O	Yes No
	3.	If a person is experiencing suspected opioid-induced respiratory depression, use intramuscular or nasal naloxone.	E O	Yes No
	4.	Demonstrate how to administer naloxone IM 0.4mg.	E O	Yes No
	5.	Demonstrate how to administer naloxone IN 4mg.	E O	Yes No
	6.	Check to ensure person is not allergic to naloxone before administering it (if information is available)	E O	Yes No
	7.		E O	Yes No
	8.	If breathing stops, initiate CPR.	E O	Yes No

 <ol><li>Nurse obtains naloxone from the nearest emergency</li></ol>	E	Yes	
medication kit, or Automated Dispensing Machine or	0	No	
medication cart, if ordered for resident specifically.			
10. If the person responds, position them on their side in	E	Yes	
recovery position.	0	No	
<ol> <li>Once resident is transported to hospital, notify the</li> </ol>	E	Yes	
pharmacy that the naloxone needs to be replaced,	0	No	
document administration and results, and debrief per			
policy and procedures.			
<ol><li>Always follow the naloxone product manufacturer's</li></ol>	E	Yes	
instructions for administration.	0	No	
Employee is competent in naloxone administration. (Select one)	Yes No	)	
Employee requires further education and training. (Select one)	Yes No	)	
Evaluator Signature and Title:			
Comments:			
Competency completion will be maintained in employee Edu	ication file or appli	cable file.	



# **Policy: Naloxone Use**

Naloxone Use for Opioid-Induced Respiratory Depression Policy and Procedure

#### Policy Statement:

Upon a physician's medication order per resident or facility standing order, naloxone may be administered by a licensed nurse or authorized staff to residents/patients/staff/visitors as indicated for the complete or partial reversal of suspected opioidinduced respiratory depression.



# Suspected Opioid-Induced Respiratory Depression

- Identifying suspected opioid-induced respiratory depression:
- Person with recent inpatient hospitalization for suspected opioid overdose
- Person with a diagnosis of opioid use disorder
- Person with a history of opioid use or dependence or diagnosed substance use disorder
- Person with current prescribed opioid orders
- Person with current prescribed opioid and benzodiazepine orders



# Suspected Opioid-Induced Respiratory Depression (continued)

- Past opioid use and justice-involved resident
- Person with co-morbid diseases that may adversely affect the respiratory status
- Current or recent registrant of a methadone maintenance program or a detox program
- Visitor: Friends and family members of the above who may visit the resident and provide illicit or prescription opioids
- Resident who frequently attempts to elope or leave the facility premises



# Procedures for Administration of Naloxone (Narcan®) Nasal Spray

- 1. Hold the naloxone nasal spray with your thumb on the bottom of the plunger and your first and middle fingers on either side of the nozzle. Place the individual in the supine position. Do not prime. Insert the tip into a nostril and give a short vigorous push into the nostril.
- 2. Administer one dose of naloxone intranasally in one nostril.
  - a. If the individual does not respond in two to three minutes or responds and then relapses into respiratory depression, administer additional doses of naloxone nasal spray, using a new nasal spray with each dose.
  - b. Additional doses of naloxone nasal spray may be given every two to three minutes until emergency medical assistance arrives.
- 3. See naloxone nasal spray full prescribing information: Food and Drug Administration. Narcan® Nasal Spray 4mg. Full Prescribing Information can be found here: <u>https://www.accessdata.fda.gov/drugsatfda\_docs/label/2017/208411s001lbl.pdf</u>



# Procedure for Administration of Naloxone Solution for Intramuscular Injection

For injection with a standard syringe:

- 1. Inspect the vial for particulate matter or discoloration. The solution should be clear.
- 2. Intramuscular injection: Use 1-1 ½ inch needle for intramuscular injection. Inject deeply into the anterolateral thigh or deltoid. Aspirate before injection to avoid injection into a blood vessel.
- 3. It May be repeated every two to three minutes per maximum recommended dose. A maximum dose of up to 10mg has been used.
- 4. See naloxone solution for injection information: Drugs.com. Naloxone Solution for Injection. Full Prescribing Information can be found here: <u>https://www.drugs.com/pro/naloxone-injection.html</u>



# **Policy: Standing Orders**

Policy Statement:

Upon a physician's medication order per resident or facility standing order, naloxone (Narcan®) may be administered by a licensed nurse or authorized staff to residents/patients/staff/visitors as indicated for the complete or partial reversal of suspected opioid-induced respiratory depression.



# Policy: Standing Orders (continued)

#### Standing Order for Use of Naloxone for Residents, Staff or Visitors

- Indication: Unresponsiveness and/or difficulty breathing due to suspected opioid-induced respiratory depression.
- Exclusions, if known: Comfort care plan, hospice, or end-of-life care; known allergy to naloxone.
- Order: Administer naloxone 0.4mg (0.4mg/ml) IM or naloxone nasal spray (4mg), repeat the dose in two to three minutes for unresponsiveness or difficulty breathing until the individual is breathing (respiratory rate greater than 10). Initiate emergency medical response protocol (call 911) and transfer the individual to the hospital emergency department.

Medical Director Signature: \_\_\_\_\_

Date:



# Policy: Suspected Overdose Response Drill

Policy Statement:

An overdose drill can help prepare staff to respond quickly and with confidence and potentially save a life. Announcing an Overdose Drill ahead of time may prevent panic, fear and confusion so participants can practice the facility's Suspected Overdose Response procedures with awareness and cooperation.

The facility will identify a Suspected Overdose Response team by role for each shift to include at least one licensed nurse and at least one, preferably two, other staff members.

The recommendation is to conduct one Suspected Overdose Response drill at least annually and as needed.



#### Policy: Suspected Overdose Response Drill (continued)

Facility Name	Location of Drill			
Drill Leader Drill Date/Time				
Person Completing	Title			
this Form				
Drill Participants				
se the following questions to debrief the dri nprovement.	II, identify strengths and lessons learned a	Ind oppo	rtuniti No	es for
1. Were the overdose supplies easily locate	ed?	165		
<ol><li>Was someone designated to control on-l</li></ol>	ookers?			
3. Did the person designated to phone 911				
<ol><li>Was someone designated to do rescue b</li></ol>	-			
5. Was the drill debrief conducted with all				
6. Did staff who participated in the drill hav overdose?	ve the knowledge/skills to respond to an			
<ol><li>Do staff who did not participate in the data to an overdose?</li></ol>	rill have the skills/knowledge to respond			
essons Learned				
cooling regiment				
What went well?				
What went well?	?			
What went well?	?			
What went well?	?			
What went well?	?			
What went well?   What would we do differently the next time				
What went well? What would we do differently the next time				
What went well?   What would we do differently the next time				
What went well?   What would we do differently the next time				
What went well?   What would we do differently the next time What opportunities for improvement were i	dentified?			
What went well?   What would we do differently the next time What opportunities for improvement were i	dentified?			
What went well? What would we do differently the next time What opportunities for improvement were i	dentified?			
What went well? What would we do differently the next time What opportunities for improvement were i What are the next steps? Who is responsible	dentified?			



## **Tips for Overdose Reversal Using Naloxone**

#### Tips for Overdose Reversal Using Naloxone

₽÷

#### RECOGNITION OF OPIOID

#### OVERDOSE

Signs and Symptoms

Unresponsiveness, fewer than 10 breaths per minute Potential presentation of overdose may include:

- extreme muscle rigidity, seizures, or other uncontrolled movements
- Slow, shallow breathing
- Blue lips/fingernails
- Snoring/gurgling sound

RESPONDING TO AN OPIOID OVERDOSE

#### Importance of Calling 911

- alling 911 Medical interventions beyond what you can provide may be needed.
  - The 9-1-1 operator can help walk through response including chest compressions, if needed.

Clear Airway & Ventilate

 Tilt head, lift chin up, plug nose, and make a seal over the mouth, giving ONE BREATH EVERY FIVE SECONDS THROUGHOUT THE RESPONSE UNTIL THE PERSON IS BREATHING AGAIN or until paramedics arrive.



## Tips for Overdose Reversal (continued)

Administer Naloxone	Customize this section to the type of naloxone in your facility, e.g.,
	<ul> <li>Naloxone injection 0.4mg/mL given IM</li> </ul>
	<ul> <li>Naloxone autoinjector 5 mg/0.5mL (brand Zimhi) IM only</li> </ul>
	Naloxone 4mg nasal spray
	<ul> <li>Naloxone 8mg nasal spray (<u>Kloxxado<sup>R</sup></u>)</li> </ul>
Evaluate Effects for 3 Minutes & Administer	<ul> <li>Continue breaths for 2to 3 minutes OR until the person is breathing on their own again.</li> </ul>
Naloxone Again if Needed	<ul> <li>If no response, after 2to 3 minutes, administer a 2<sup>nd</sup> dose of naloxone</li> </ul>
	<ul> <li>Continue breaths until the person is breathing normally OR until paramedics arrive.</li> </ul>
	<ul> <li>Additional doses may be required.</li> </ul>
Aftercare	<ul> <li>An overdose can be an out of control, frightening experience</li> </ul>
	• Explain to the individual what happened- they may not recall what happened.
-	opioid overdose (e.g., morphine, fentanyl, oxycontin, dilaudid, combination products
	eroin) – NOT for non-opioid depressants (e.g., alcohol, benzodiazepines) AND if you are
not sure what a person has	taken, naloxone will not harm them.

Naloxone is light and heat sensitive. Do not store in vehicle.



#### **Federal Government**

- CMS State Operations Manual Appendix PP Guidance to Surveyor for Long Term Care Facilities (cms.gov) (Pages 335 & 410 reference naloxone) <a href="https://www.cms.gov/medicare/provider-enrollment-and-certification/guidanceforlawsandregulations/downloads/appendix-pp-state-operations-manual.pdf">https://www.cms.gov/medicare/provider-enrollment-and-certification/guidanceforlawsandregulations/downloads/appendix-pp-state-operations-manual.pdf</a>
- Understanding CMS's New Nursing Facility Guidance (justiceinaging.org) Brief overview of October 2022 revisions to CMS State Operations Manual Appendix PP (See page 9, F697 Pain Management)

<u>https://justiceinaging.org/wp-content/uploads/2022/07/Understanding-CMSs-New-NF-Guidance-Issue-Brief.pdf</u>

• DRUG MISUSE: Most States Have Good Samaritan Laws and Research Indicates They May Have Positive Effects Report to Congressional Committees. United States Government Accountability Office; 2021.

https://www.gao.gov/assets/gao-21-248.pdf



#### Life Support

- Adult Basic Life Support Algorithm for Healthcare Providers
   <u>https://cpr.heart.org/-/media/CPR-Files/CPR-Guidelines-</u>
   <u>Files/Algorithms/AlgorithmBLS\_Adult\_200624.pdf</u>
- Opioid-Associated Emergency for Healthcare Providers
   Algorithm

<u>https://cpr.heart.org/-/media/CPR-Files/CPR-Guidelines-</u> <u>Files/Algorithms/AlgorithmOpioidHC\_Provider\_200615.pdf</u>



- Naloxone training for health care providers <u>https://www.cdc.gov/opioids/naloxone/training/index.html</u>
- Visitor and resident education regarding naloxone
   Naloxone Saves Lives

This patient education document, available in both English and Spanish, describes what naloxone is, how it works, why it is offered to individuals with an opioid prescription, and signs of opioid overdose.

https://qi-library.ipro.org/2023/01/04/naloxone-saves-lives/



#### **Opioid Crisis**

- Understanding the Opioid Overdose Crisis
   <u>https://www.cdc.gov/opioids/basics/epidemic.html</u>
- The Centers for Medicare & Medicaid (CMS) The CMS Roadmap to address the opioid crisis <u>https://www.cms.gov/About-CMS/Agency-</u> <u>Information/Emergency/Downloads/Opioid-epidemic-</u> <u>roadmap.pdf</u>



#### **Pain/Opioid Guidelines**

 The Society for Post-Acute and Long-Term Care Medicine (AMDA) opioid guidelines

https://paltc.org/opioids%20in%20nursing%20homes

National Institute on Drug Abuse Benzodiazepines and Opioids

https://www.drugabuse.gov/drugs-abuse/opioids/benzodiazepines-opioids

• Exposure-Response Association Between Concurrent Opioid and Benzodiazepine Use and Risk of Opioid-Related Overdose in Medicare Part D Beneficiaries

https://jamanetwork.com/journals/jamanetworkopen/fullarticle/2685628

• Resources and Tools for Quality Pain Care

https://geriatricpain.org/



## **Selected Resources**

## **Understanding Substance Use Disorder**

• The Power of Perceptions and Understanding: Changing how we Deliver Treatment and Recovery Services

https://www.samhsa.gov/sites/default/files/programs\_campaigns/02.webcast\_1\_resources-508.pdf

- Stigma and Discrimination | National Institute on Drug Abuse (NIDA) (nih.gov) <u>https://nida.nih.gov/research-topics/stigma-discrimination</u>
- Healthcare Worker's Feelings About People With Substance Use Disorders Recovery Research Institute (recoveryanswers.org)

https://www.recoveryanswers.org/research-post/healthcare-workers-feelings-about-peoplewith-substance-use-disorders/

• Barriers for Elders with SUDs in Post-Acute Care (asaging.org)

https://generations.asaging.org/barriers-elders-suds-post-acute-care

 Physicians Fighting Stigma: Judgement-Free Scripting for Stages of Change in Opioid Use Disorder

Shine a Light on Stigma – IPRO QIN-QIO Resource Library



# Implementation of Toolkit in an Ohio Facility

## Erika Murphy, BS Health Science Doctoral Capstone Student

- Education:
  - $_{\circ}$  University of Dayton
  - Bachelor of Health Science, psychology and music minors
  - University of Indianapolis
  - Doctor of Occupational Therapy
  - Masters of Science in Aging Studies

- Passions:
  - Working with the aging population
  - Mental health
  - Reducing stigma and advocacy
  - $_{\circ}~$  Health and wellness
  - Substance and abuse prevention
  - Prevention efforts



# **Facility and Presentation Details**

Eliza Jennings:

- 126 Beds
- 109 Private Rooms
- Type of Residents: long-term and post-acute care
- Units: Memory Care dedicated
   unit

Collaborated with: Director, Nursing Director, Pharmacist Presentations: March 14 and 16 at 2 p.m. and 8 p.m. Presentation Length: 25-30 minutes





# **Implementation In-Service Overview**

- Description of IPRO
- Pre-education knowledge survey
- Introduction of toolkit and policies
- Assessment tools:
  - $_{\odot}$  How to use them and how to interpret the results
- Overview of naloxone administration (both nasal spray and intramuscular injection)
- Short video demonstrating the naloxone nasal spray
- Overview of the policy statement on naloxone use:
  - Read the policy statement, clarified that naloxone is allowed to be used on anyone in the facility (patients, family members, staff, visitors), discussion
- Reviewed the tips sheet
- Questions and post-education knowledge survey



# **Pre-Education Knowledge Survey**

Participants: 27 total Age:

- 20-40: 8 participants
- 41-50: 7 participants
- 51+: 8 participants
- (4 did not answer)

### Gender:

24 female participants (three did not disclose their gender) were either RNs or CNAs.

All participants were asked to complete a pre-education knowledge check survey before the presentation began.

#### PRE- KNOWLEDGE CHECK Age (Please Circle): 20-40 40-50 50+Gender (Please Circle): Female Other Prefer not to Answer Male 1. The Centers for Medicare and Medicaid (CMS) released revisions to the state operations manual that allow naloxone to be administered by a licensed nurse or authorized staff to residents/patients/staff/visitors. a. True b. False 2. If the individual does not respond in to minutes, administer additional doses of naloxone solution for intramuscular injection. a. 4 to 5 b. 2 to 3 c. 6 to 7 d. 3 to 4 3. When using the Opioid Risk Tool-Revised (ORT-R) assessment tool, a score of or more means that patient is at a high risk for opioid use disorder. a. 5 b. 7 C. d. 4. Please select 2 answers: When administering the Naloxone solution for intramuscular injection, you inject deeply into a. Stomach Deltoid Calf C. d. Anterolateral Thigh 5. When administering the Naloxone Nasal Spray, you should spray the naloxone into both nostrils. a. True b. False



## **Pre- and Post-Education Results**

1. The Centers for Medicare and Medicaid (CMS) released revisions to the state operations manual that allow naloxone to be administered by a licensed nurse or authorized staff to residents/patients/staff/visitors



## 100% answered correctly



2. If the individual does not respond in \_\_\_\_\_\_ to \_\_\_\_ minutes, administer additional doses of naloxone solution for intramuscular injection.

Pre-Survey: 80% answered correctly

Post-Survey: 92% answered correctly



3. When using the Opioid Risk Tool-Revised (ORT-R) assessment tool, a score of \_\_\_\_ or more means that patient is at a high risk for opioid use disorder

5

Pre-Survey: 45% answered correctly

Post-Survey: 80% answered correctly



4. Please select two answers: When administering the Naloxone solution for intramuscular injection, you inject deeply into

Stomach Deltoid Calf Anterolateral thigh

Pre-Survey: 65% answered correctly

Post-Survey: 84% answered correctly



5. When administering the Naloxone Nasal Spray, you should spray the naloxone into both nostrils True False

## Pre-Survey: 53% answered correctly

## Post-Survey: 84% answered correctly



# **Capstone Project: Findings**

- Through a pre/post survey on the content from the presentation, the 27 participants had a 17% knowledge gain overall.
- Participants completed a presenter assessment, and reported the following:

Question	Question Wording	Average Response
Question 1	The training objectives were met	4.7
Question 2	The speaker was well prepared	4.9
Question 3	The trainer was knowledgeable about the training of the topic	4.8
Question 4	The training will be useful in my work	4.8
Question 5	How comfortable do you feel using naloxone after this presentation	4.7



## Implementation Checklist



#### Nursing Home Naloxone Policy & Procedure Toolkit Implementation Checklist

This resource was created to help facilities implement the Nursing Home Naloxone Policy & Procedure Toolkit created by IPRO QIN-QIO. This checklist provides an overview for a process to successfully implement select toolkit contents.



https://qi-library.ipro.org/2023/01/31/ nursing-home-naloxone-policy-andprocedure-toolkit/



Initial Discussions and Policy Review

- Communicate with facility executive leadership/director of nursing/medical director to assess for the opportunity to implement policies in the toolkit.
- Communicate with facility consultant pharmacist and provider pharmacy.
  - Share the toolkit and review the contents.
  - Discuss what type of naloxone will be used (nasal spray or intramuscular injection)
- Customize "Tips for Overdose Reversal Using Naloxone" section of toolkit (see below to copy and paste tips depending on type of naloxone).
  - Specify the type of naloxone and how to use it (see links to training videos below).
- Review all necessary policy paperwork for the facility by completing the appropriate sections and obtaining the authorized signatures.

#### Determine Storage and Access

- Identify the location where naloxone will be kept (locked medicine box, on a medication cart, in an automated dispensing system, in a medication room), and who has access.
- Determine any deterrents that may impede someone from retrieving the naloxone and how you will address that in the case of an emergency (ex: CNA reports to RN regarding patient, RN has access to naloxone).

#### Education and Training

- Select who will be receiving the training (all staff, nursing staff, direct patient care staff, train-the-trainer).
- Decide whether staff must complete the competency training form. If yes, where will these be kept? Will new staff be trained? If yes, how?

1

- Training: Conduct in-service training for staff.
  - Highlight information that is relevant to the individuals receiving the training.
  - Provide a sample to visualize the type of naloxone that facility is using (nasal spray or intramuscular injection)

Customization for "Tips for Overdose Reversal Using Naloxone" section of toolkit:

#### Please copy and paste the correct form of naloxone into your "Tips" sheet.

#### Naloxone injection 0.4mg/mL given IM

- Inspect vial for particulate matter or discoloration. Solution should be clear.
- Use 1-½ inch needle for intramuscular injection. Inject deeply into anterolateral thigh or deltoid. Aspirate prior to injection to avoid injection into a blood vessel.
- May be repeated every 2 to 3 minutes per maximum recommended dose.

#### Naloxone (Narcan<sup>®</sup>) Nasal Spray

- Hold the naloxone nasal spray with your thumb on the bottom of the plunger and your first and middle fingers on either side of the nozzle. Place the individual in supine position, do not prime, insert the cone into the nostril, give a short vigorous push into the nostril.
- Administer one dose of naloxone intranasally in 1 nostril.
  - » If the individual does not respond in 2 to 3 minutes, or responds and then relapses into respiratory depression, administer additional doses of naloxone nasal spray, using a new nasal spray with each dose.
  - Additional doses of naloxone nasal spray may be given every 2 to 3 minutes until emergency medical assistance arrives.

#### Additional Resources

#### How to use Naloxone:

University of Rhode Island

https://rise.articulate.com/share/ Snxog2zqD1\_VU5cxJsqs-b\_xUHBbATUm#

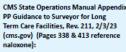
Naloxone Nasal Spray Video:

https://www.voutube.com/watch?v=xa7X00

Training Module:

QKWk







provider-enrollment-and-certification/ guidanceforlawsandregulations/downloads, appendix-pp-state-operations-manual.pdf



#### https://www.canva.com/design/ DAFbyaShQcc/5VuuupDuD8uK ZgMzlPpNA

view?utm\_content=DAFbyaShOcc&utm campaign=designshare&utm medium=link2&utm\_source=sharebutto











#### This material was prepared by the IPRO QIN-QIO, a Quality Innovation Network-Quality Improvement Organization, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute

endorsement of that product or entity by CMS or HHS. 4/10/2023 v4 Publication # 12SOW-IPRO-QJN-TA-AA-23-996





https://drive.google.com/file/d/1ft7Esz Kn-OlRalU6jl MVR1HszQ3-IBb/view

# Summary

- The toolkit is an easy-to-use resource.
- Implementation of the policies in the toolkit help facilities meet the CMS State Operation Manual requirements.
- The facility staff will be better prepared to care for an individual having an opioid overdose emergency.



# More Information

For additional information or questions, contact:

## Tanya Vadala at <u>tvadala@ipro.org</u> OR Jennifer Massey at j<u>ennifer.massey@allianthealth.org</u>

- Link to Resource Library and Toolkit:
- <u>https://qi-library.ipro.org/2023/01/31/nursing-home-naloxone-policy-and-procedure-toolkit/</u>



# **Questions?**





## Nursing Home and Partnership for Community Health: CMS 12th SOW GOALS





OPIOID UTILIZATION AND MISUSE

Promote opioid best practices

Reduce opioid adverse drug events in all settings



Reduce hospitalizations due to c. diff

> • Reduce adverse drug events

Reduce facility acquired infections



CHRONIC DISEASE SELF-MANAGEMENT

Increase instances of adequately diagnosed and controlled hypertension

Increase use of cardiac rehabilitation programs

Reduce instances of uncontrolled diabetes

Identify patients at highrisk for kidney disease and improve outcomes



CARE COORDINATION

Convene community coalitions

Reduce avoidable readmissions, admissions to hospitals and preventable emergency department visits

Identify and promote optimal care for super utilizers



#### COVID-19

Support nursing homes by establishing a safe visitor policy and cohort plan

Provide virtual events to support infection control and prevention

Support nursing homes and community coalitions with emergency preparedness plans



IMMUNIZATION

Increase influenza.

pneumococcal,

and COVID-19

vaccination rates



#### TRAINING

Encourage completion of infection control and prevention trainings by front line clinical and management staff



## Making Health Care Better Together



Julie Kueker Julie.Kueker@AlliantHealth.org Alabama, Florida and Louisiana



Leighann Sauls Leighann.Sauls@AlliantHealth.org Georgia, Kentucky, North Carolina and Tennessee

## **Program Directors**



# ALABAMA • FLORIDA • GEORGIA • KENTUCKY • LOUISIANA • NORTH CAROLINA • TENNESSE



This material was prepared by Alliant Health Solutions, a Quality Innovation Network – Quality Improvement Organization (QIN – QIO) under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. Publication No. 12SOW-AHS-QIN-QIO TO1-NH TO1-PCH--3729-05/10/23

