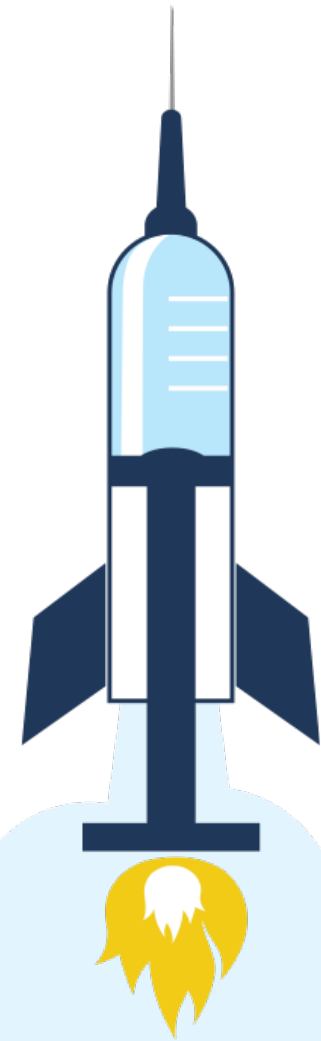


Immunization Toolkit Review

Efren Z. Whitehead Jr.

2/23/2023



 **ALLIANT**
HEALTH SOLUTIONS

QIN-QIO
Quality Innovation Network -
Quality Improvement Organizations
CENTERS FOR MEDICARE & MEDICAL SERVICES
QUALITY IMPROVEMENT & INNOVATION GROUP

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STATE QUALITY ADVISOR

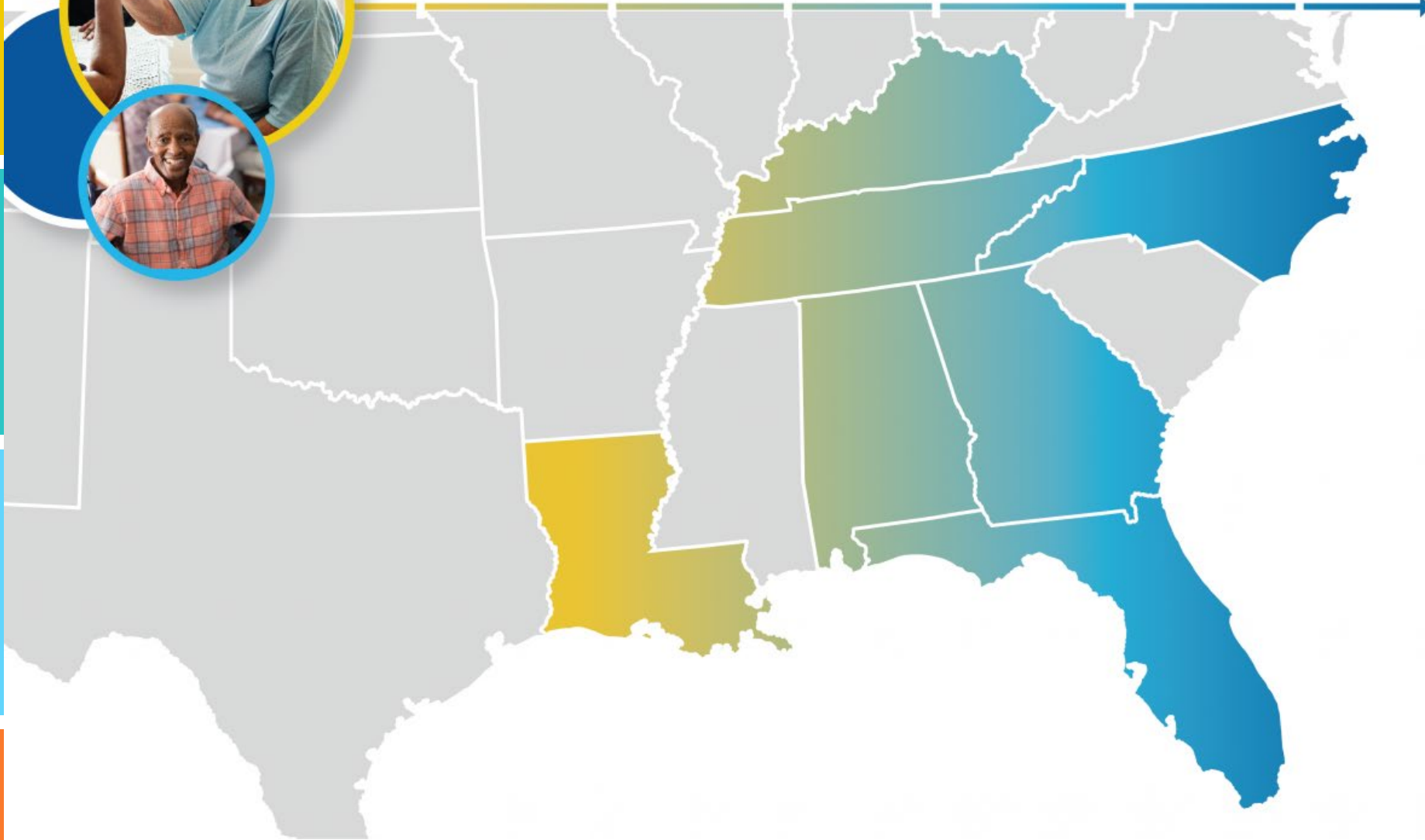
Efren has been licensed as a Nursing Home Administrator since 2016 overseeing the operations of skilled nursing facilities at various Life Plan Communities located throughout the United States to include: Phoenix, Arizona, Issaquah Washington, Redding, Connecticut, Raleigh, North Carolina and Rock Hill, South Carolina. Efren also has experience serving as a Center Executive Director for a freestanding skilled nursing facility. He joined the Alliant team in 2022 and currently serves as the State Quality Advisor for North Carolina.

Efren enjoys playing basketball, trying culturally diverse foods, reading books about leadership, traveling and spending time with his family. He also serves as a mentor with a focus in personal growth and leadership for organizations, schools and individuals.

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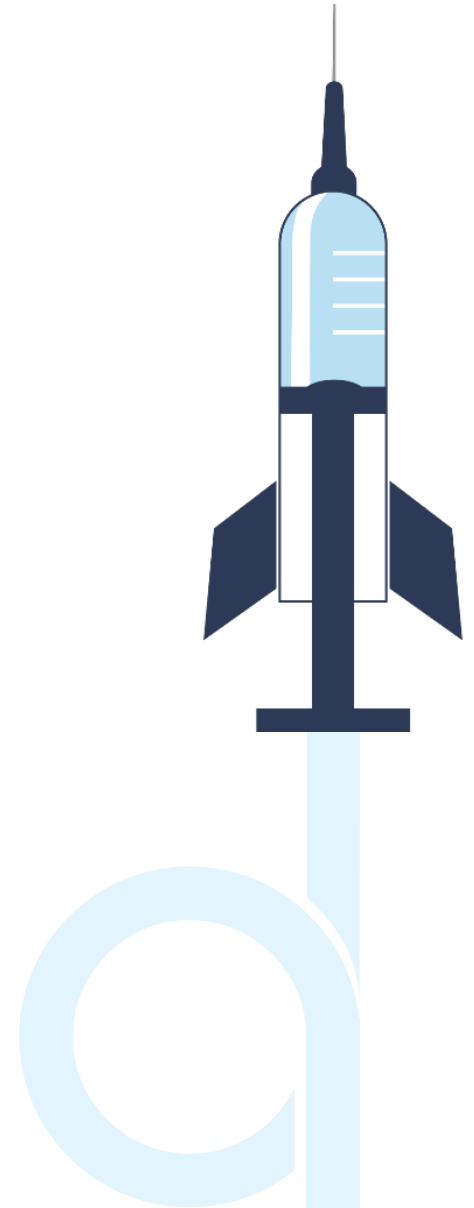
Making Health Care Better *Together*



About Alliant Health Solutions

Objectives

- Review the Immunization Tool
- Increase confidence with implementation
- Review practical examples of applying in the facility
- Discuss solutions to potential barriers
- Be INTERACTIVE (ask questions, utilize the chat, answer poll questions)



Increasing Influenza Vaccination Rates in Nursing Homes – The Toolkit –



Increasing Influenza Vaccination Rates in Nursing Homes

Chapters in Toolkit:

Chapter 1: Accessing and Knowing your Data

Chapter 2: Regulations, Policies and Procedures

Chapter 3: Process Mapping

Chapter 4: CDC Standards for Adult Immunization Practice
(Assess, Recommend, Administer, Document)

Chapter 5: Action Planning

Chapter 6: Emergency Preparedness Planning Integration

Chapter 7: Fostering a Culture of Immunization

Chapter 8: Sustainability

A scenic landscape of mountains at sunset. The sky is a warm orange and yellow, with the sun low on the horizon behind a mountain range. The foreground shows dark, silhouetted mountain peaks and valleys. A quote is overlaid in the center in white text on a dark grey background.

Vision is a picture of the
future that produces passion.

Bill Hybels

quote fancy

Chapter 1: Accessing and Knowing Your Data

- Establish Benchmarks for Improvement (Comparing to state and national rates)
- Systems to review data
 - QIES System (Data submitted through MDS)
 - CMS Care Compare (Nursing Home Compare)
 - Electronic Health Records
 - NHSN
 - State Immunization Registries (Immunization Information Systems)



Chapter 2: Regulations, Policies and Procedures

- Specific regulations related to influenza immunization

483.80(d)(1) Influenza

The facility must develop policies and procedures to ensure that:

- i. Before offering the influenza immunization, each resident or the resident's representative receives education regarding the benefits and potential side effects of the immunization.
- ii. Each resident is offered an influenza immunization from October 1 through March 31 annually unless the immunization is medically contraindicated, or the resident has already been immunized during this period.
- iii. The resident or the resident's representative has the opportunity to refuse immunization.

- Use the Regulations as a guide when developing facility specific policies
- Identify personnel responsible for communicating changes to relevant regulations

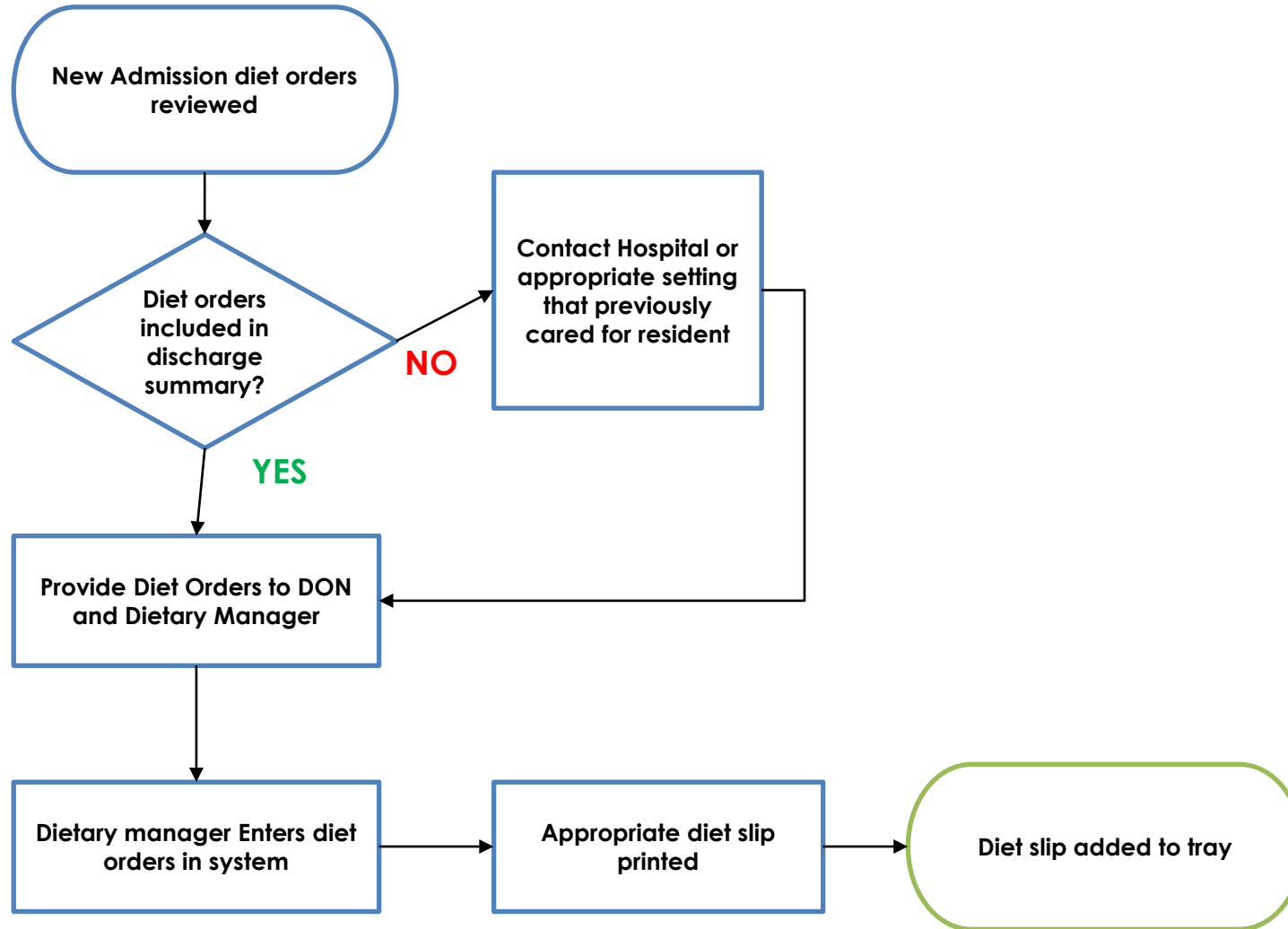


Chapter 3: Process Mapping

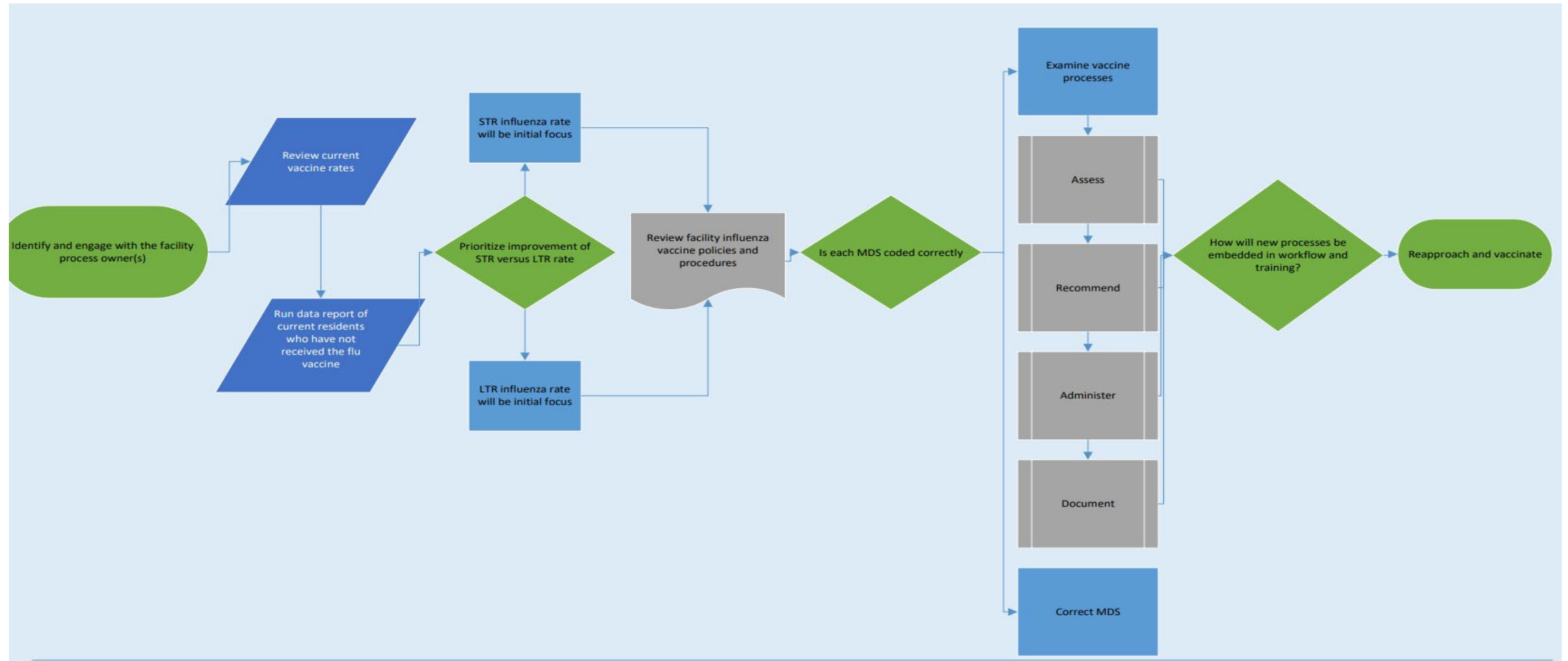
- Bring clarity to your current process
- Prevent waste (Steps that waste time through motion, duplication, expense, etc.)
- **Types**
 - High Level (Birdseye view 6-12 steps)
 - Detailed (Ground level 12 or more steps)
- **The Kickoff**
 1. Assemble a team
 2. Create a safe environment
 3. Review the process
 4. Refine the process



EXAMPLE: Entering New Admission Diet Orders



Coaching to Improve Nursing Home Influenza Vaccination Rates



Chapter 4: CDC Standards for Adult Immunization Practice (Assess, Recommend, Administer, Document)

Assess- Revisit the conversation at multiple touch points and explore all options for obtaining past immunization history

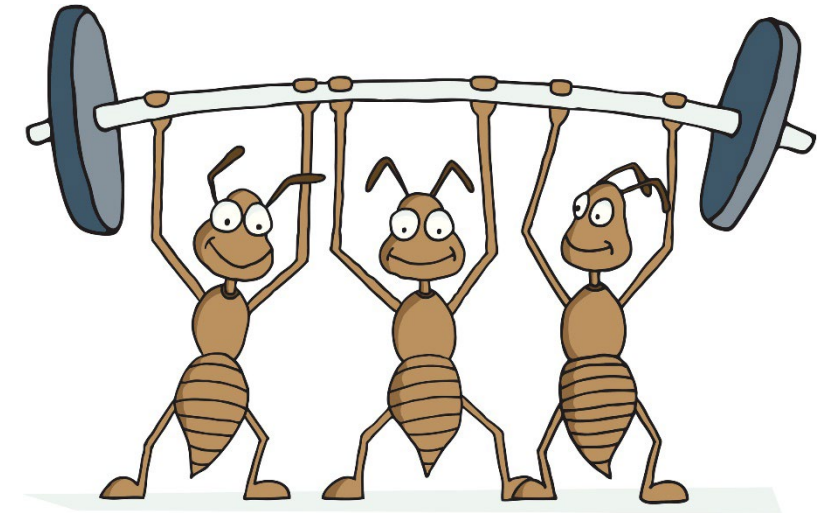
Recommend- A positive and strong recommendation by a healthcare provider is a powerful motivator

Administer- Provide the vaccine along with the Influenza Vaccine Information Sheet (Available in 30 plus languages)

Document- The MDS is the first place to look when assessing opportunities to improve immunization rates

Reapproach Reapproach Reapproach!

Always reference any specific state regulations for additional documentation requirements



Pneumonia Spreads Quickly – Get Your Vaccine Today!



Chapter 5: Action Planning

- Monitoring and tracking the facility's influenza vaccine process through the facility's QAPI plan is an effective way to assess, evaluate and improve the influenza vaccination process and vaccination rates.

- **The Kickoff**

1. Form the Dream team
2. Establish a baseline facility immunization rate
3. Set your project goals (SMART Principles)
4. RCA (Root cause analysis)
5. Guide work using PDSA's



Chapter 6: Emergency Preparedness Planning Integration

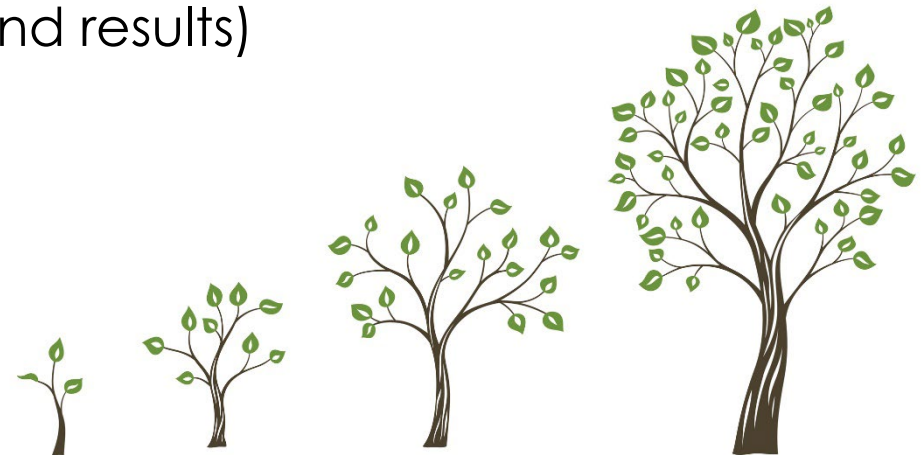
- Sections on infection control should address influenza
- Maintain a current contact list (Health Department and other Subject Matter Experts)
- Review your outbreak communication plan
- Tabletop drills to focus on pandemic preparedness



Chapter 7: Fostering a Culture of Immunization

- Create and share your vision
- Engage frontline staff from all disciplines (Include AM/PM shifts and weekend warriors)
- Team accountability
- Methodical approach (chip away at progress and results)
- Standardize best practices across organizations

- CELEBRATE! 



Chapter 8: Sustainability

- Focus on creating an environment that makes it “easy to do the right thing”
- Engage all frontline staff (Include vaccine-hesitant staff in all phases)
- Incorporate the process changes in QAPI Plans, EPP, Seasonal Campaign kickoffs, etc.
- Take a proactive approach (Get a jump on the season)
- Identify and select Immunization Champions
- Communication (Letters, Town Hall Meetings, Pocket meetings)
- Annual competencies/training



OVERVIEW



Increasing Influenza Vaccination Rates in Nursing Homes

Chapters in Toolkit:

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Immunization: Influenza, Pneumococcal and COVID-19



[Immunization Process Self-Assessment for Long Term Care](#)

[Immunization Process Self-Assessment for Practice/Clinic Settings](#)

[Grown Ups Need Shots Too](#)

[2022 Pneumococcal Vaccine Decision Tree](#)

NEW! Immunization Tool Kit

Find Your Rates :

<https://www.medicare.gov/care-compare/?providerType=NursingHome>

- New [Immunization Activity Book](#) (*crayons required but not included)
- New [Immunization Trivia Kit](#)

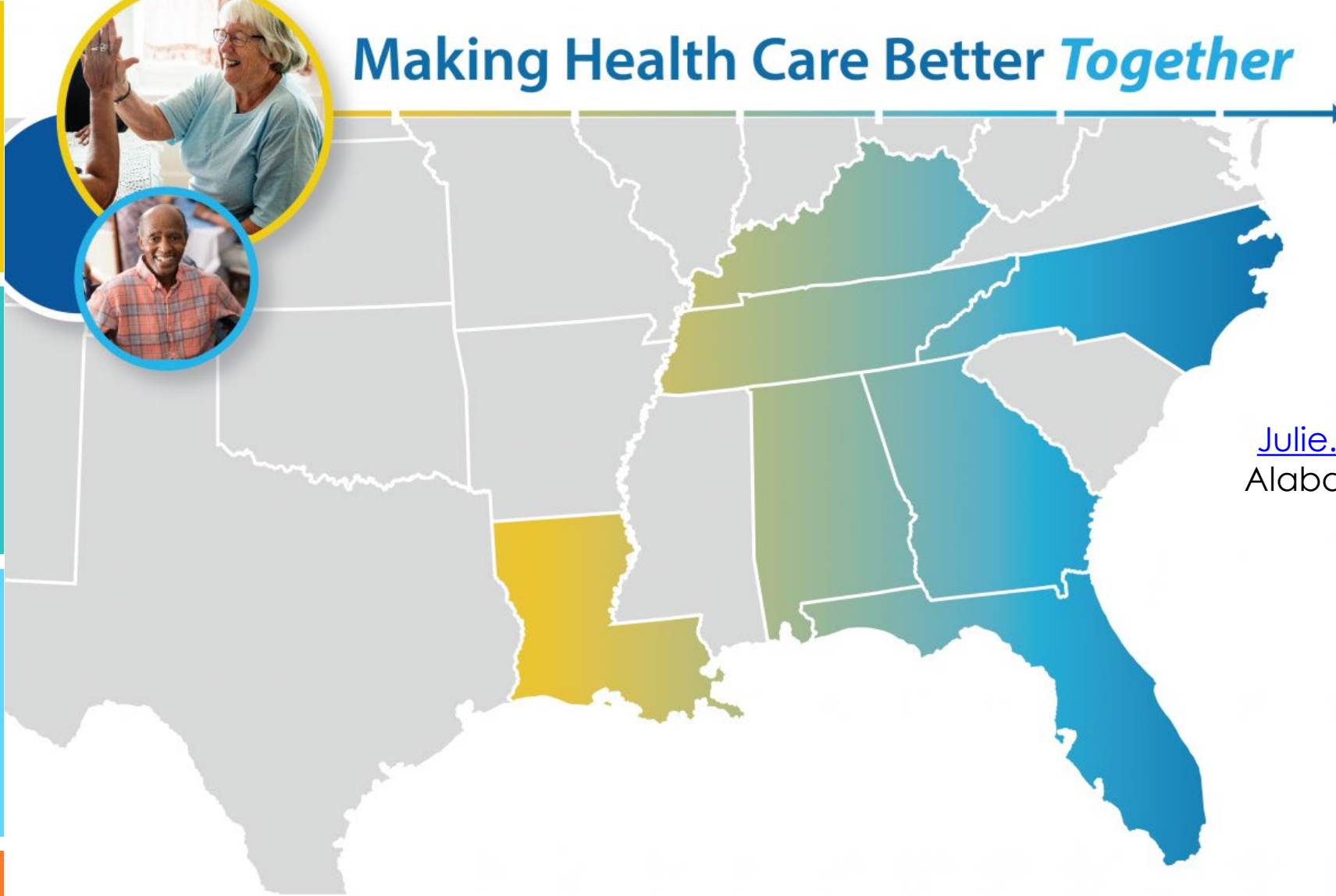
New Powtoon Videos

- [Pneumonia spreads quickly – get your vaccine today!](#)
- [COVID-19 Community Flyer COVID-19 Booster](#)

Questions?



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Julie Kueker

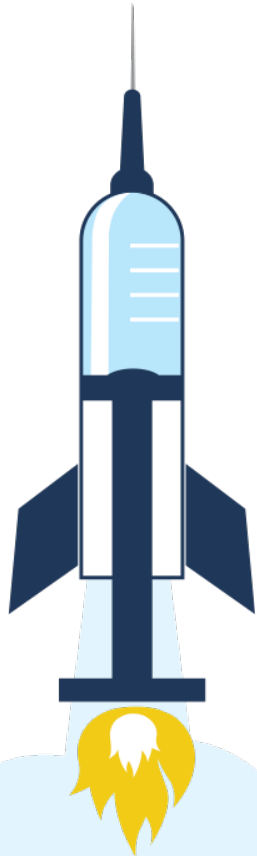
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