

# NHSN Updates

# COVID-19 Vaccine Module & Pathway

**Welcome!**

Chat to Technical Support if you need assistance

**Presented by:**

Donald Chitanda, MPH, CIC

Infection Prevention Technical Advisor

November 17, 2022

# Donald Chitanda, MPH, CIC

## INFECTION PREVENTION TECHNICAL ADVISOR

Donald is a health professional with experience in public health epidemiology and infection prevention. Over the past several years, he worked as an infection preventionist at the hospital- and system-level, where he was part of a task force to ensure the safety of caregivers and patients during the ongoing COVID-19 pandemic. In addition, he was part of and led several projects to reduce hospital-acquired infections utilizing Lean Six Sigma methodologies. He is also trained in ensuring ongoing facility survey readiness for regulatory agencies such as the CMS and The Joint Commission.

**Donald enjoys spending time with family and doing outdoor activities.**

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# Amy Ward, MS, BSN, RN, CIC, FAPIC

## PATIENT SAFETY MANAGER

Amy is a registered nurse with a diverse background in acute care nursing, microbiology, epidemiology and infection control. She is passionate about leading and mentoring new and future infection preventionists in their career paths and assisting them in reducing healthcare-associated infections across the continuum of care.

**Amy enjoys spending time with her family. She loves all the time she can get outdoors camping, bicycling and running.**

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# Erica Umeakunne, MSN, MPH, APRN, CIC

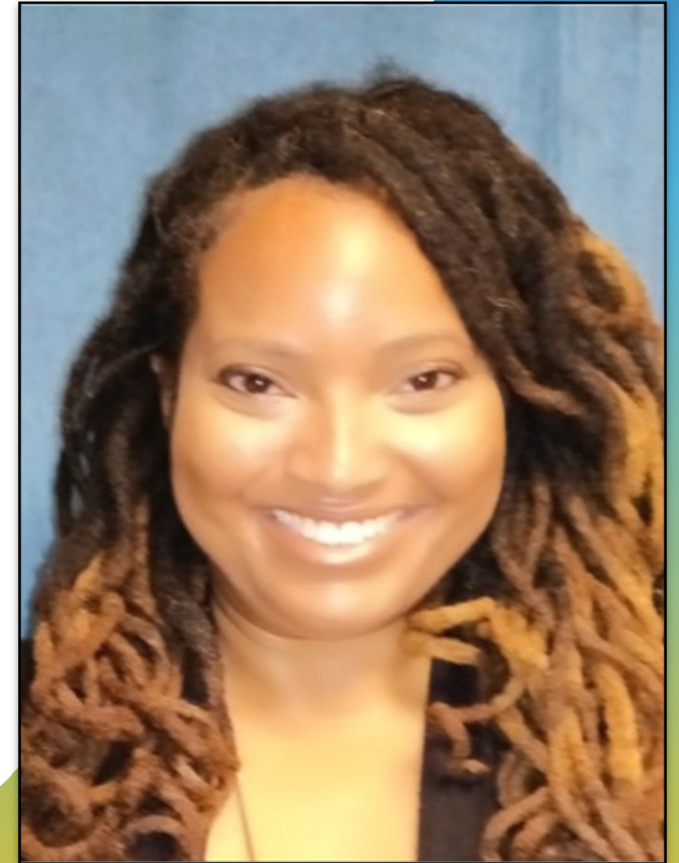
## INFECTION PREVENTION SPECIALIST

Erica Umeakunne is an adult-gerontology nurse practitioner and infection preventionist with experience in primary care, critical care, health care administration and public health.

She was previously the interim hospital epidemiology director for a large health care system in Atlanta and a nurse consultant in the Center for Disease Control and Prevention's (CDC) Division of Healthcare Quality Promotion. While at the CDC, she served as an infection prevention and control (IPC) subject matter expert for domestic and international IPC initiatives and emergency responses, including Ebola outbreaks and, most recently, the COVID-19 pandemic.

**Erica enjoys reading, traveling, family time, and outdoor activities.**

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# Paula St. Hill, MPH, A-IPC

## INFECTION PREVENTION TECHNICAL ADVISOR

Paula is a doctoral student with a diverse background in public health, infection prevention, epidemiology and microbiology. She has always enjoyed public health and identifying ways to improve health outcomes, specifically those related to healthcare-associated infections.

**Paula enjoys spending time with her friends and family. In her spare time, she loves watching a good horror or thriller movie.**

**Contact: [Paula.StHill@allianthealth.org](mailto:Paula.StHill@allianthealth.org)**



# Objectives

## Agenda:

- Join our Alliant Health Solutions LTC NHSN Group
- CDC and CMS Updates
- Influenza Vaccination Reporting
- Other NHSN Updates
- SAMS and NHSN Tips
- Questions and Answers

# Make Sure You Have Joined Our NHSN Group

On the NHSN Home page:  
Click **Group > Join**

Make sure you see **Alliant Health Solutions–LTC (83378)**. If not, follow the instructions on the next slide to join.

**Take this important step to receive assistance from your CMS quality improvement organization.**

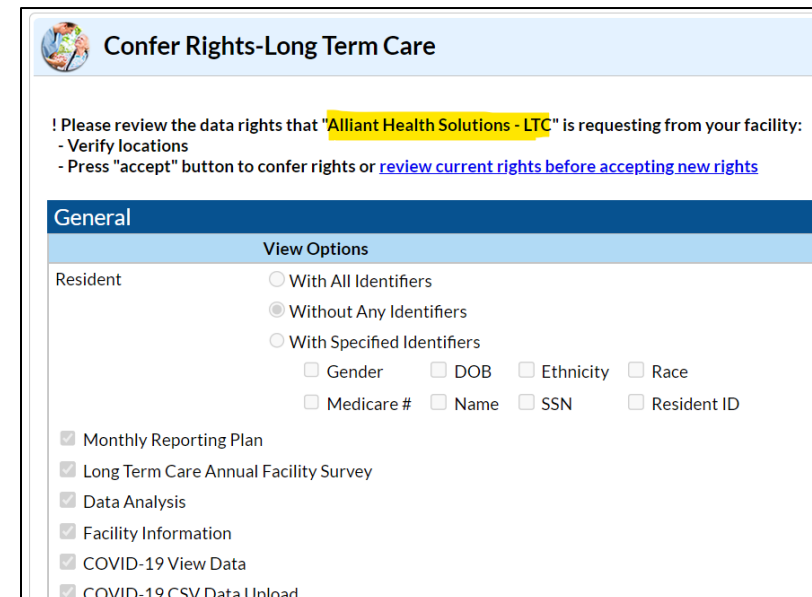
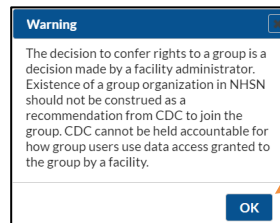
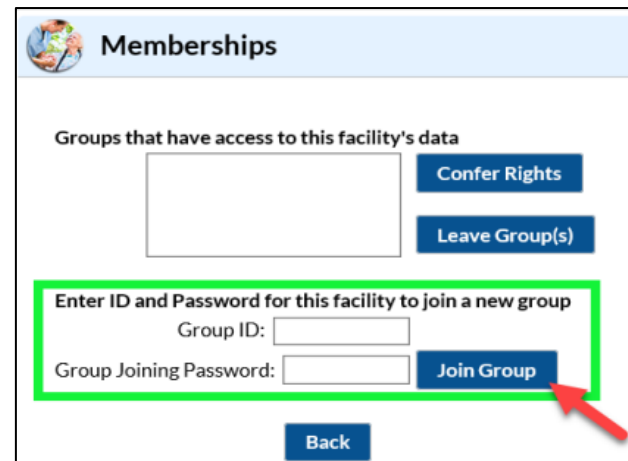
The screenshot shows the NHSN - National Healthcare Safety Network interface. On the left is a navigation menu with items: NHSN Home, Alerts, Dashboard, Reporting Plan, Resident, Event, Summary Data, COVID-19, Vaccination Summary, Import/Export, Surveys, Analysis, Users, Facility, Group, and Logout. The 'Group' item is highlighted. The main content area is titled 'Memberships' and shows a list of groups with access to the facility's data. The group 'Alliant Health Solutions - LTC (83378)' is highlighted with an orange box. To the right of this group are buttons for 'Confer Rights' and 'Leave Group(s)'. Below the list, there is a section for joining a new group, with fields for 'Group ID' and 'Group Joining Password', and a 'Join Group' button. A 'Back' button is also present. At the bottom of the main content area, there are two buttons: 'Confer Rights' and 'Join'.

# Join and Confer Rights to Alliant Health Solutions

Group Name: Alliant Health Solutions-LTC

Group ID: 83378

Joining Password: Alliant20!



[https://quality.allianthealth.org/wp-content/uploads/2021/01/TO1\\_NHSNGroups\\_12SOW-AHSQIN-QIO-TO1NH-20-391\\_508-1.pdf](https://quality.allianthealth.org/wp-content/uploads/2021/01/TO1_NHSNGroups_12SOW-AHSQIN-QIO-TO1NH-20-391_508-1.pdf)



# Shop Talk Shorts YouTube Channel

Instructional videos to answer technical questions related to NHSN

Bookmark our FAQ YouTube channel for easy reference to frequent NHSN issues:

<https://www.youtube.com/playlist?list=PLXWmxni-xNHspWHhLlIrqcLGlzXZPIjIF>

[Help! I am new & no one has NHSN access](#)

[How to Upgrade to Level-3 Access in NHSN](#)

[How do I find out who has access to my facility?](#)

[How do I add users and rights to our NHSN account?](#)

I got a new job. [Can I use my grid card to access my new facility?](#)

[How do I change my email address for NHSN & SAMS?](#)

[I am leaving, how do I reassign another NHSN facility administrator?](#)

I want to receive technical assistance. [How do I join Alliant Health Solution's NHSN Data Group?](#)



# Shop Talk Shorts YouTube Channel

Instructional videos to answer technical questions related to NHSN

## Shop Talk Shorts for Influenza Vaccination Reporting (HCP)

November 2022

**Presented by:**

Donald Chitanda, MPH, CIC

Infection Prevention Technical Advisor

0:03 / 6:25

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HEALTH SOLUTIONS

QIN-QIO  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTER FOR MEDICARE & MEDICAL SERVICES  
QUALITY IMPROVEMENT & INNOVATION GROUP

Welcome to  
ShopTalk Shorts

ALLIANT  
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Quality Innovation Network -  
Quality Improvement Organizations  
CENTER FOR MEDICARE & MEDICAL SERVICES  
QUALITY IMPROVEMENT & INNOVATION GROUP

# CDC & CMS Updates

*This email is intended for Facility and Group users of the Long-Term Care Component (PSC) of NHSN.*

**Dear NHSN Users,**

**We would like to provide you with a few important updates related to the October 27, 2022 NHSN application update.**

- 1. If you use the optional Person-Level COVID-19 Vaccination Forms to submit your weekly COVID-19 vaccination data, demographic variables are now required for individuals currently in the facility (i.e., those without an end date or discharge date) in order to save and submit data. Please keep in mind that if you are unable to obtain this information, you can select 'Unknown'.**

**NHSN Email :11/7/22**

# Person-Level Reporting

➔ Add Row... View Reporting Summary & Submit... Upload CSV... Export CSV...

Required fields marked with \* Conditionally required fields marked with \*\*

Duplicate Row	Resident identifier *	Resident First Name *	Resident Last Name *	Gender **	Date of Birth **	Ethnicity **
	<input type="text"/> X	<input type="text"/> X	<input type="text"/> X	<input type="text"/> X	<input type="text"/> X	<input type="text"/> X
+   Link...	0101022	Idunno	Yourname	Male	01/01/1969	
+   Link...	01011855	Bubbles	PowerPuff Girl		01/01/1969	
+   Link...	01011899	Granny	Weatherall		01/01/1969	
+   Link...	01011955	Johnny B	Good		01/01/1969	
+   Link...	01012022A	Garfield	The cat		01/01/2022	
+   Link...	0123456	Religious	Exemption		01/01/1969	

Ethnicity dropdown menu options:  
Hispanic or Latino  
Not Hispanic or Not Latino  
Declined to respond  
Unknown

Below is important information regarding modifications to the Point of Care Test Reporting Tool, the Long-term Care Facility COVID-19 Module, and the COVID-19 Vaccination Module. The changes described below took effect with the October 2022, NHSN release. Resources on the NHSN [LTCF COVID-19 Module](#) webpage and the [COVID-19 Vaccination Modules](#) webpage have been updated, where indicated, with revised forms, instructions, FAQs and CSV templates.

**Point of Care (POC) Test Reporting Tool:**

**The following enhancements were made.**

**Additional POC devices were added to the NHSN system.**

**Although some are titled, “At-Home,” the devices below have been provided POC Emergency Use Authorization by the U.S. Food and Drug Administration. If you are using any of these devices, please check the model’s name and ensure you choose the correct device from the drop-down menu.**

- **DxLab COVID-19 Test\_ DxLab Inc.**
- **MicroGEM Sal6830 SARS-CoV-2 Saliva Test\_ MicroGEM U.S., Inc.**
- **OHC COVID-19 Antigen Self Test\_ OSANG LLC**

**NHSN Email : 11/7/22**

## Add Test Result



### POC Test Result

Test Date \*:

Device Name \*:

**Choose Default...**

Test Ordered \*:

Specimen Source \*:

Test Result(s):	Test Result
<input type="text" value="Test Performed"/>	
<input type="text" value="SARS-CoV-2 (COVID-19) Ag [Presence] in Respiratory specimen by Rapid immunoassay"/>	<input type="text" value=""/> *

Specimen Number \*:

Ordering Physician \*:  **Physicians...**

Was person symptomatic? \*:

Was person pregnant? \*:

**Dear NHSN Users,**

**We appreciate your efforts to collect and submit data on individuals who are up to date with COVID-19 vaccines (Question #5) through the NHSN COVID-19 Vaccination Modules.**

**We wanted to provide a reminder that beginning on September 26, 2022, most\* individuals should only be counted as up to date if they received an updated (bivalent) booster dose.**

- **This means that most individuals who have not yet received an updated (bivalent) booster are no longer considered up to date with COVID-19 vaccines and should not be counted in Question #5.**
- **If you have been counting individuals as up to date who do not meet this definition, please adjust your recent weekly counts for Question #5 so that you are reporting an accurate number of individuals who are up to date.**

***\*Note: Individuals are also considered up to date if they completed their primary vaccination series within the past two months and are not yet eligible to receive an updated (bivalent) booster.***

**NHSN Email : 11/8/22**



## Add Vaccine Data

2. \* **Cumulative** number of residents in Question #1 who have received primary series COVID-19 vaccine(s) at this facility or elsewhere since December 2020:

2.1 \* Only 1 dose of a two-dose **Primary** COVID-19 vaccine series

2.2 \* Any completed **Primary** COVID-19 vaccine series

3. \* **Cumulative** number of residents in Question #1 with other conditions:

3.1 \* Medical contraindication to COVID-19 vaccine

3.2 \* Offered but declined COVID-19 vaccine

3.3 \* Unknown COVID-19 vaccination status

4. \* **Cumulative** number of residents with complete primary series vaccine in Question #2 who have received **any booster(s) or additional dose(s)** of COVID-19 vaccine since August 2021

4.1 \* **Cumulative** number of residents in Question #4 who have received **only one booster dose** of COVID-19 vaccine since August 2021

4.2 \* **Cumulative** number of residents in Question #4 who received **two or more booster doses** of COVID-19 vaccine, and the most recent dose was received since March 29, 2022

Question 5 asks about individuals who are *up to date*. Please review the current definition of [up to date](#).

5. \* **Cumulative** of residents in question #2 who are **up to date** with COVID-19 vaccines

## COVID-19 Vaccination Modules: Understanding Key Terms and Up to Date Vaccination

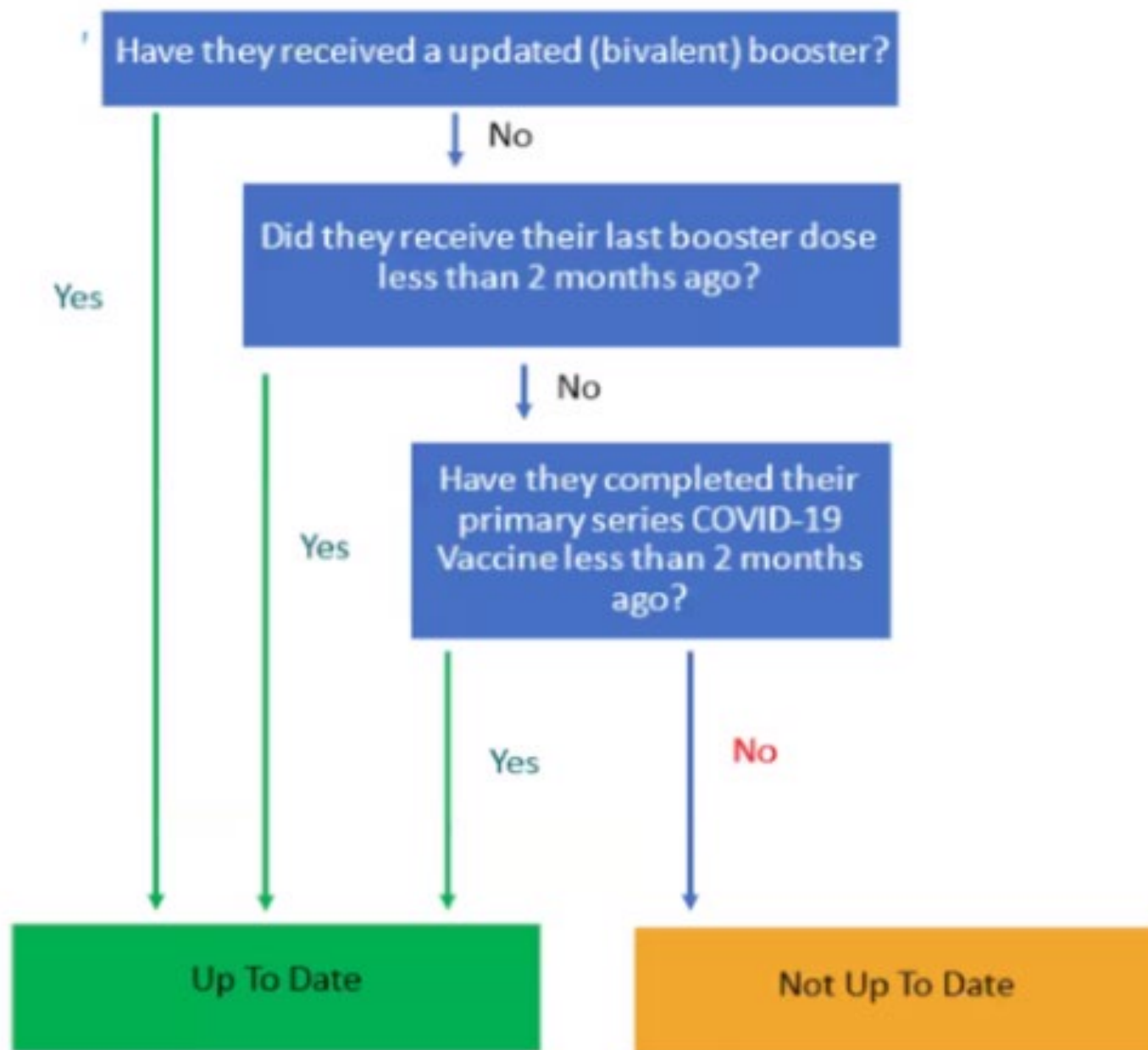
This document defines key terms related to COVID-19 vaccination for the purpose of NHSN public health surveillance. Facilities can review these definitions when reporting data through the NHSN COVID-19 Vaccination Modules.

**This document will be updated to reflect any changes as COVID-19 vaccination guidance evolves (for example, updates to CDC’s *up to date* vaccination definition). This document will be updated quarterly. Use the definitions for the reporting period associated with the reporting weeks included in your data submission.**

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# Flow Chart: Up to Date with COVID-19 Vaccines



This is an official  
**CDC HEALTH ADVISORY**

Distributed via the CDC Health Alert Network  
November 04, 2022, 3:30 PM ET  
CDCHAN-00479

**Increased Respiratory Virus Activity, Especially Among Children,  
Early in the 2022-2023 Fall and Winter**

**Summary**

The Centers for Disease Control and Prevention (CDC) is issuing this Health Alert Network (HAN) Health Advisory about early, elevated respiratory disease incidence caused by multiple viruses occurring especially among children and placing strain on healthcare systems. Co-circulation of respiratory syncytial virus (RSV), influenza viruses, SARS-CoV-2, and others could place stress on healthcare systems this fall and winter. This early increase in disease incidence highlights the importance of optimizing respiratory virus prevention and treatment measures, including prompt vaccination and antiviral treatment, as outlined below.

**Background**

Many respiratory viruses with similar clinical presentations circulate year-round in the United States and at higher levels in fall and winter. In the past 2 years, respiratory disease activity has been dominated by SARS-CoV-2, and seasonal circulation of other respiratory viruses has been atypical or lower than pre-COVID-19 pandemic years. Currently, the U.S. is experiencing a surge and co-circulation of respiratory viruses other than SARS-CoV-2. CDC is tracking levels of respiratory syncytial virus (RSV), influenza, and [rhinovirus/enterovirus \(RV/EV\)](#) that are higher than usual for this time of year, especially among children, though RV/EV levels may have plateaued in recent weeks. SARS-CoV-2 also continues to circulate in all U.S. states.



# TIPS for Managing Respiratory Illness in LTC

- Vaccination
  - Residents & HCW
- Surveillance
- Testing
- Standard & Droplet Precautions
- Administer influenza antiviral treatment and chemoprophylaxis according to current recommendations
- Limit large group gatherings
- Effective communication to visitors to ensure ill persons are discouraged from visiting
- Monitor healthcare personnel absenteeism due to respiratory symptoms and exclude those with influenza-like symptoms

# Influenza Vaccination Reporting

# Influenza Vaccination Reporting

## Notes on Reporting Requirements

- Facilities are only required to report data once at the conclusion of reporting period (October 1 through March 31)
- HCP who are physically present in the facility for at least 1 working day between October 1 through March 31 are included in the denominator
- HCP in the denominator population who received an influenza vaccination during the time from when the vaccine became available (e.g., August) through March 31 of the following year are included in that category numerator

# Influenza Vaccination Reporting

## Key Things to Remember:

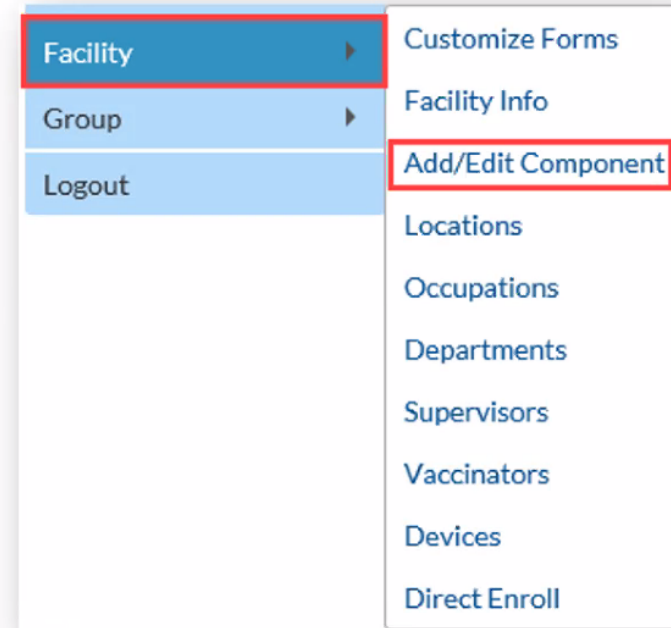
- Deadline to enter data is May 15
- Reporting period - October to March 31
- Reporting influenza vaccination data via weekly LTCF component **WILL NOT** fulfill CMS requirement
- Reach out to [SNFQualityQuestions@cms.hhs.gov](mailto:SNFQualityQuestions@cms.hhs.gov) if unsure if your facility is required to report
- There is currently no CMS requirement to report annual influenza vaccination for residents. Only Staff/HCP



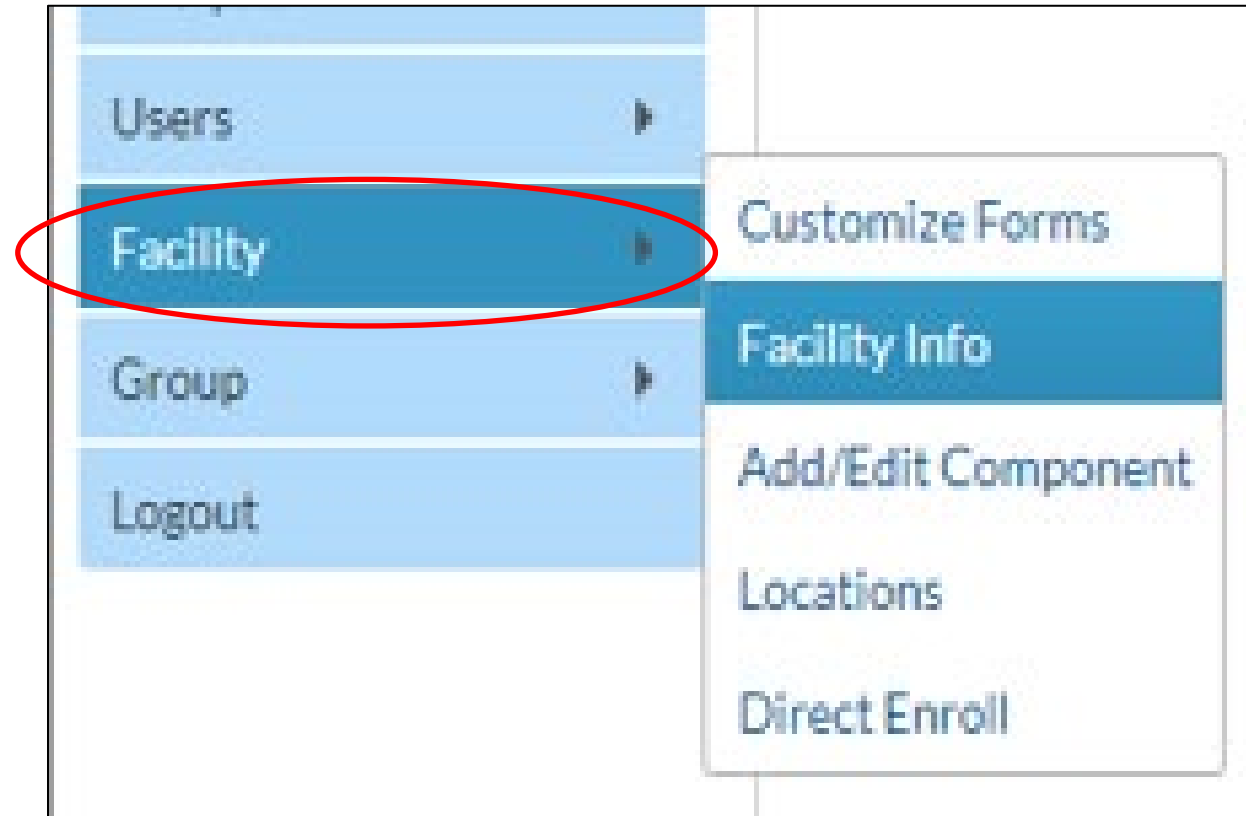
# Influenza Vaccination Reporting

## Activating the HPS Component

- Activating the HPS component is only necessary for facilities currently enrolled in another component
- Only a NHSN Facility Administrator can activate a new component
- Ensure that the contact information for the NHSN Facility Administrator and HPS Component Primary Contact are updated



# Influenza Vaccination Reporting



# Influenza Vaccination Reporting

## Contact Information

	Contact Type	Contact Name	Phone No.+ext	Email	Action
Edit	Facility Administrator	M [REDACTED] Robert	40 [REDACTED]	YHV [REDACTED]	Reassign
Edit	Healthcare Personnel Primary Contact	M [REDACTED] Robert	40 [REDACTED]	YHV [REDACTED]	Reassign
Edit	Long Term Care Facility Primary Contact	M [REDACTED] Robert	40 [REDACTED]	YHV [REDACTED]	Reassign

# Influenza Vaccination Reporting

## Change in NHSN Facility Administrator

- NHSN Facility Administrator should transfer role to another user prior to leaving the facility!
- NHSN can add an individual as the new NHSN Facility Administrator if the previous NHSN Facility Administrator has left the facility
  - Do not re-enroll the facility in NHSN
- Complete the NHSN Facility Administrator Change Request Form  
<https://www.cdc.gov/nhsn/facadmin/index.html>
- After being assigned as the new NHSN Facility Administrator, begin the new NHSN user onboarding process

# Activating the HPS Component

- Facility Administrator logs into SAMS:  
<https://nhsn2.cdc.gov/nhsn/>
  - Click “NHSN Reporting”
- From the Home Page, click “Facility” then “Add/Edit Component”
  - Check box next to Healthcare Personnel Safety
- Facility Administrator adds HPS Component Primary Contact
  - Enter name, phone, e-mail, and address for person to be contacted if CDC/NHSN has updates or questions about the HPS Component



Components Followed			
Follow/ Followed	Component	Activated	
<input type="checkbox"/>	Biovigilance		
<input type="checkbox"/>	Dialysis		
<input checked="" type="checkbox"/>	Healthcare Personnel Safety	10/18/2022	
<input checked="" type="checkbox"/>	Long Term Care Facility	01/28/2020	
<input type="checkbox"/>	Neonatal		
<input type="checkbox"/>	Outpatient Procedure		
<input type="checkbox"/>	Patient Safety		

# Activating the HPS Component (cont.)

- Facility Administrator adds HPS Component Primary Contact as a user within the NHSN facility
  - Click “Users” on the navigation bar, then click “Add”
  - Complete “Add User” screen mandatory fields
    - User ID – created by the facility
    - First Name
    - Last Name
    - E-mail Address – Must be an active/correct address for the user
- Other users are added by the Facility Administrator or new HPS Component Primary Contact

# Influenza Vaccination Reporting

## Required and Optional Reporting Forms

- After enrolling in NHSN and/or activating the HPS Component and adding users:
  - Complete Required Forms
    - HCP Influenza Vaccination Summary Form
  - Complete Optional Form
    - Seasonal Survey on Influenza Vaccination Programs for HCP



# Influenza Vaccination Reporting

## Log into SAMS

- You can access the activity home page by clicking:  
<https://nhsn2.cdc.gov/nhsn/>
- Level 3 SAMS access is needed to enter data into the HPS Component

For assistance with SAMS, contact the SAMS Help Desk at 1-877-681-2901 or [samshelp@cdc.gov](mailto:samshelp@cdc.gov)

**External Partners**

**SAMS Credentials**

SAMS Username

SAMS Password

Login

[Forgot Your Password?](#)

For External Partners who login with only a SAMS issued UserID and Password.

**SAMS Multi-factor Login**


Sign on with a SAMS Grid Card or Mobile Soft Token

Login

For External Partners who have been issued a SAMS Multi-factor token(s).

## NHSN Landing Page

Welcome to the NHSN Landing Page

 [blurred]

Select component:  
Healthcare Personnel Safety

Select facility/group:  
Fac: Joy LTC Facility (ID 30074)

Submit



# Influenza Vaccination Reporting

## HCP Influenza Vaccination Summary Data

- Click “Vaccination Summary” then “Annual Vaccination Flu Summary”
- Select “Add”
- Click “Continue”

The screenshot displays the NHSN reporting interface. On the left is a navigation menu with the following items: NHSN Home, Alerts, Reporting Plan, HCW, Lab Test, Exposure, Prophy/Treat, Import/Export, Vaccination Summary, Surveys, and Analysis. The 'Vaccination Summary' item is highlighted with a yellow circle labeled '1'. A dropdown menu is open for 'Vaccination Summary', showing 'Annual Vaccination Flu Summary' (highlighted with a yellow circle labeled '2') and 'Weekly Flu Vaccination Summary'. The 'Add' option in the dropdown is highlighted with a yellow circle labeled '3'. The main content area is titled 'Add Summary Data' and contains a 'Summary Data Type:' dropdown menu set to 'Influenza Vaccination Summary'. Below this menu are two buttons: 'Continue' (highlighted with a yellow circle labeled '4') and 'Back'.

# Influenza Vaccination Reporting

## HCP Influenza Vaccination Summary Data (cont.)

- “Influenza” and “Seasonal” are the default choices for vaccination type and influenza subtype
- Select appropriate flu season in drop-down box (e.g., 2022-2023)

**NHSN Home**

- Alerts
- Reporting Plan ▶
- HCW ▶
- Lab Test ▶
- Exposure ▶
- Propyl/Treat ▶
- Import/Export

### Add Influenza Vaccination Summary

Mandatory fields marked with \*

Record the cumulative number of healthcare personnel (HCP) for each category below for the influenza season being tracked.

Facility ID \*: Joy LTC Facility (30074)

Vaccination type \*: Influenza ▼

Influenza subtype \*: Seasonal ▼

Flu Season \*: ▼

# Influenza Vaccination Reporting

## HCP Influenza Vaccination Summary

- Data are collected on denominator and numerator categories
  - Denominator categories:
    - HCP must be physically present in the facility for at least 1 working day between October 1 through March 31
    - Includes both full-time and part-time HCP
      - Employee HCP
      - Non-employee HCP: Licensed independent practitioners (physicians, advanced practice nurses, and physician assistants)
      - Non-employee HCP: Adult students/trainees and volunteers
  - Numerator categories:
    - Influenza vaccinations, medical contraindications, declinations, and unknown status
- Facilities are required to report all numerator categories for the three denominator categories

# Influenza Vaccination Reporting

## Saving HCP Influenza Vaccination Data

- Click “Save” to save the data

Date Last Modified: 08/26/2022

HCP categories	Employee HCP	Non-Employee HCP		
	Employees (staff on facility payroll) *	Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants *	Adult students/ trainees & volunteers *	Other Contract Personnel
1. Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31	100	100	50	0
2. Number of HCP who received an influenza vaccine at this healthcare facility since influenza vaccine became available this season	100	100	50	0
3. Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season	0	0	0	0
4. Number of HCP who have a medical contraindication to the influenza vaccine	0	0	0	0
5. Number of HCP who declined to receive the influenza vaccine	0	0	0	0
6. Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)	0	0	0	0

Custom Fields

Comments



# Influenza Vaccination Reporting

## Editing HCP Influenza Vaccination Data (cont.)

- Click “Edit” to modify existing data

Date Last Modified: 08/26/2022

HCP categories	Employee HCP	Non-Employee HCP		
	Employees (staff on facility payroll) *	Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants *	Adult students/trainees & volunteers *	Other Contract Personnel
1. Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31	100	100	50	0
2. Number of HCP who received an influenza vaccine at this healthcare facility since influenza vaccine became available this season	100	100	50	0
3. Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season	0	0	0	0
4. Number of HCP who have a medical contraindication to the influenza vaccine	0	0	0	0
5. Number of HCP who declined to receive the influenza vaccine	0	0	0	0
6. Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)	0	0	0	0

Custom Fields

Comments

[Edit](#) [Delete](#) [Back](#)

# Influenza Vaccination Reporting

## The NHSN Website

Visit: [HCP Flu Vaccination | HPS | NHSN | CDC](#) for training materials:

- Protocol
- Data collection forms
- Frequently asked questions (FAQs)
- Training slides

[SNFQualityQuestions@cms.hhs.gov](mailto:SNFQualityQuestions@cms.hhs.gov)

### Questions or Need Help?



E-mail user support at: [nhsn@cdc.gov](mailto:nhsn@cdc.gov)

Please include “HPS Flu Summary” in the subject line of the e-mail and specify “Long-term care facility”

# SAMS & NHCN Tips

## ▼ Action Items

### COMPLETE THESE ITEMS

Survey Required  
**2021**

Mini-IRF Survey  
Required  
**2021**

Confer Rights  
**Not  
Accepted**

### ALERTS

**1**

Missing Events

**2**

Incomplete Summary  
Items

**26**

Missing Summary  
Items

**2**

Missing Procedures





## Vaccination Summary Data



Click a cell to begin entering data for the week which counts are reported.

Reporting of medical events or health problems that occur after vaccination (possible side effects) is encouraged, <https://vaers.hhs.gov/reportevent.html>.



16 May 2022 - 26 June 2022



Record Complete



Record Incomplete

### Weekly Vaccination Calendar

05/16/2022 (Monday) - 05/22/2022 (Sunday)



COVID-19: HCW



COVID-19: Residents

05/23/2022 (Monday) - 05/29/2022 (Sunday)



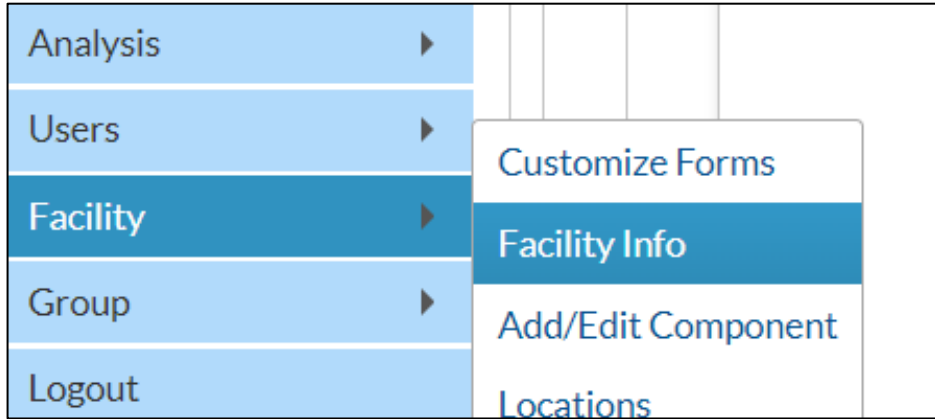
COVID-19: HCW



COVID-19: Residents

# Confirm Facility Admin and Primary Contact

Facility > Facility Info > Scroll down and review the facility admin and long-term care primary contact. If the users are no longer there, deactivate them. For the facility admin, complete the [Change Facility Admin Form](#).



Contact Information					
	Contact Type	Contact Name	Phone No.+ext	Email	Action
Edit	Facility Administrator				Reassign
Edit	Long Term Care Facility Primary Contact				Reassign

# Clean Up the Users in Your NHSN Account

**NHSN Home**

- Alerts
- Dashboard ▶
- Reporting Plan ▶
- Resident ▶
- Event ▶
- Summary Data ▶
- COVID-19 ▶
- Vaccination Summary
- Import/Export
- Surveys ▶
- Analysis ▶
- Users** ▶
  - Add
  - Find**
- Facility ▶
- Group ▶

**Find User**

- Enter search criteria and click Find

**User Information**

User ID:

First Name:

Middle Name:


Last Name:

Phone Number:

















E-mail Address:

**Find** **Clear** **Back**

# Deactivate Users Who No Longer Need Access

 **Users List**

Page 1 of 1 | 10 | View 1 - 8 of 8

Deactivate	Name	Title	User ID	User Type	Active
<input type="checkbox"/>	 Jennifer		 T	NU - Nurse	Y
<input type="checkbox"/>	<a href="#">Johnso</a> 		 ON		Y
<input type="checkbox"/>	 Mirana	EXECUTIVE DIRECTOR		OTH - Other	Y
<input type="checkbox"/>	 robin		 ES	OTH - Other	Y
<input type="checkbox"/>	 Crystal		 1	ICP - Infection Control Professional	Y
<input type="checkbox"/>	<a href="#">Gray</a> 		 1	OTH - Other	N
<input type="checkbox"/>					N
<input type="checkbox"/>	 Heather		 ER		N

Page 1 of 1 | 10 | View 1 - 8 of 8

**Add** **Back**

Check the box beside their name and click **Deactivate**.

# OR Go to the Contact Page and Click User Active “No”

Mandatory fields marked with \*

User ID \*: MJOHNSON Up to 32 le

---

Prefix:

First Name \*: Marilee

Middle Name:

Last Name \*: Johnson

Title:

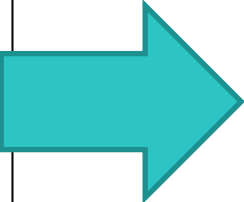
User Active: N - No

User Type:

Phone Number \*:

Fax Number:

E-mail Address \*: MARILEE.JOHNSON@ALLIANTQUALITY.ORG



User > Find > Find > Click on the user account.  
Click Edit.  
Then change the User Active to NO.  
Select "Save"


# Ensure Users Are Assigned Rights

Rights	Long Term Care Facility
Administrator	<input checked="" type="checkbox"/>
All Rights	<input checked="" type="checkbox"/>
Analyze Data	<input type="checkbox"/>
Add, Edit, Delete	<input type="checkbox"/>
View Data	<input type="checkbox"/>
Staff/Visitor - Add, Edit, Delete	<input checked="" type="checkbox"/>
Staff/Visitor - View	<input checked="" type="checkbox"/>
Customize Rights	<input type="checkbox"/>

Hint: Double-check to ensure users have administrator rights, if applicable. If you don't have admin rights, you will be unable to add users or perform key tasks to maintain the functionality of your account.

# I Forgot My Password. How Do I Reset?

**SAMS Credentials**



SAMS Username  
Marilee.Johnson@alliant

SAMS Password

**Login**

[Forgot Your Password?](#)

For External Partners who login with only a SAMS issued UserID and Password.

**SAMS**  
secure access management services

**Forgotten Password Reset: Please enter the following to identify yourself**

• = Required

• User ID

**OK** **Cancel**

**SAMS**  
secure access management services

**Forgotten Password Reset: Please enter the following to verify your identity**

• = Required

User ID	<input type="text" value="Marilee.Johnson@alliantquality.org"/>	
First Name	<input type="text" value="Marilee"/>	
Last Name	<input type="text" value="Johnson"/>	
Q1	<input type="text" value="Color of your first car"/>	• Answer <input type="text"/>
Q2	<input type="text" value="Name of your third grade teacher"/>	• Answer <input type="text"/>
Q3	<input type="text" value="Your mother's middle name"/>	• Answer <input type="text"/>
Q4	<input type="text" value="Month of your father's birthday"/>	• Answer <input type="text"/>
Q5	<input type="text" value="The first concert you attended"/>	• Answer <input type="text"/>

**OK** **Cancel**

HINT: The USER ID is the email address you use to sign into the SAMS login.

Do you know your security questions? You must answer using correct capitalization.

# If You Don't Remember Your Security Questions

You must request the SAMS help desk to terminate your account. Then, email [nhsn@cdc.gov](mailto:nhsn@cdc.gov) and request a new invitation to register. Include your email address and first and last name.

Why risk this? Print out or screenshot your security questions and save them in a secure location. Log in to <https://sams.cdc.gov> SAMS credential > Click on Modify My Identity Data to view your answers.

The image shows a two-step process for logging into SAMS. The first step is the login page, titled "Choose a login option". Under the "External Partners" section, the "SAMS Credentials" option is highlighted with a yellow box and a teal arrow. Below this, there are input fields for "SAMS Username" (containing "Marilee.Johnson@alliantc") and "SAMS Password" (masked with dots), and a "Login" button. The second step is the "SAMS secure access management services" dashboard. A teal arrow points from the "SAMS Credentials" option to the "Modify My Identity Data" link in the "Tasks" menu. The dashboard shows a form for updating identity information, including fields for City, State (North Carolina), Postal Code, Country (United States), Primary Phone (919-695-8331), and Alternate Phone. Below the form, a red warning message states: "Your answers to the following questions will be used to verify your identity should you forget your password. Answers may not contain any part of the question." The "Question:" section lists five questions (Q1-Q5) with dropdown menus. The "Answer:" section shows five corresponding answer fields (A1-A5), all of which are redacted with purple bars.



# Questions or Need Help?

Please submit questions by email to [nhsn@cdc.gov](mailto:nhsn@cdc.gov) and put the module in the subject line for a faster response.

Facilities can contact CMS with questions about reporting requirements and quality reporting:

- Long-term care facilities weekly reporting:  
[DNH\\_TriageTeam@cms.hhs.gov](mailto:DNH_TriageTeam@cms.hhs.gov)
- Skilled nursing facilities quality reporting program: [SNFQualityQuestions@cms.hhs.gov](mailto:SNFQualityQuestions@cms.hhs.gov)

**Questions?**



# Thank You for Your Time!

## Contact the Patient Safety Team



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# Mark Your Calendar!



## Shop Talk

3<sup>rd</sup> Thursdays at 2 p.m. ET

### Registration Links:

[Thursday, December 15, 2022](#)

Visit our website for more info:

<https://quality.allianthealth.org/topic/shop-talks/>

# Nursing Home and Partnership for Community Health: CMS 12th SOW GOALS



## OPIOID UTILIZATION AND MISUSE

- Promote opioid best practices
- Reduce opioid adverse drug events in all settings



## PATIENT SAFETY

- Reduce hospitalizations due to c. diff
- Reduce adverse drug events
- Reduce facility acquired infections



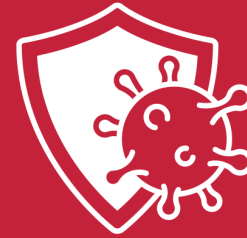
## CHRONIC DISEASE SELF- MANAGEMENT

- Increase instances of adequately diagnosed and controlled hypertension
- Increase use of cardiac rehabilitation programs
- Reduce instances of uncontrolled diabetes
- Identify patients at high-risk for kidney disease and improve outcomes



## CARE COORDINATION

- Convene community coalitions
- Reduce avoidable readmissions, admissions to hospitals and preventable emergency department visits
- Identify and promote optimal care for super utilizers



## COVID-19

- Support nursing homes by establishing a safe visitor policy and cohort plan
- Provide virtual events to support infection control and prevention
- Support nursing homes and community coalitions with emergency preparedness plans



## IMMUNIZATION

- Increase influenza, pneumococcal, and COVID-19 vaccination rates



## TRAINING

- Encourage completion of infection control and prevention trainings by front line clinical and management staff

# Making Health Care Better Together



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