Patient Health Questionnaire-9
Workflows for Dialysis Centers

Complete PHQ-9 within 90 days of admission, annually, after a significant life change, or a low KDQOL score.

**During Treatment**
- **Patient** completes PHQ-9 independently while in chair
- **Social worker** calculates and enters screening results

**Social Worker Driven**
- **Social worker** administers PHQ-9 at chair side
- **Social worker** calculates and enters screening results

**Post Treatment**
- **Patient** completes PHQ-9 with social worker in a private area, by phone, or at home
- When completed at home, social worker will collect at next visit
- **Social worker** calculates and enters screening results

**For more information on scoring, visit:**
Scan this QR code with your smartphone:

**Quick Tips:**

- **Positive Screen**
  - Review results with patient
  - Ask follow-up questions
  - Discuss treatment options with patient
  - Provide information and resources
  - Review results with interdisciplinary team

- **Negative Screen**
  - Review results with patient
  - Set alert for annual screening
  - Enter screening results into medical record

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**Treatment Indicated**
- Make referral to community provider (outpatient counseling/psychiatry or telehealth)
- Will be provided by primary care doctor (medication management, and/or brief interventions)

**Referral Accepted**
- Complete referral
- Provide justification for referral
- Request follow-up from referral provider
- Obtain release of information from patient
- Create follow-up plan
- Document recommendations or decline of referral
- Enter screening results in medical record
- Set alert for next screening date

**Referral Declined**
- Acknowledge patient choice
- Provide education
- Invite follow-up

*Preferred practice to protect confidentiality and better ensure accurate responses.*