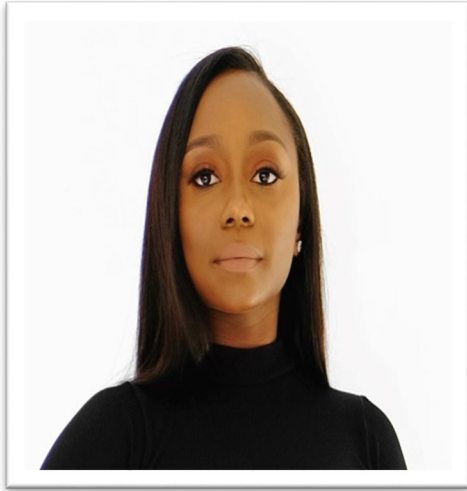


HQIC Community of Practice Call

The Importance of Organizational Components in Pressure Injury Programs

January 12, 2023

Introduction



Welcome!

Shatterra Smith

Social Science Research Analyst
Division of Quality Improvement Innovation
Models Testing
iQuality Improvement and Innovations Group
Center for Clinical Standards and Quality
Centers for Medicare & Medicaid Services

Agenda

- Introduction
- Today's topic
 - The Importance of Organizational Components in Pressure Injury Programs

Presenter:

- Sue Creehan, Wound Care Nurse Consultant
Health Quality Innovation Network
- Open discussion
- Closing remarks

As You Listen, Ponder...

- What impactful actions can you take as a result of the information shared today?
- How are you able to increase engagement within your facilities to ensure a true change in patient safety?
- Based on what you heard today, what activities do you currently have underway that can leverage immediate action over the next 30, 60 or 90 days?

Meet Your Speaker



**Sue Creehan, MSN, RN,
CWON**

*Wound Care Nurse
Consultant*

**Health Quality
Innovation Network**



Bridging the Gap: From Injury to Prevention

January 12, 2023

Agenda

1 Looking at pressure injury effects

2 Reviewing organizational components for success

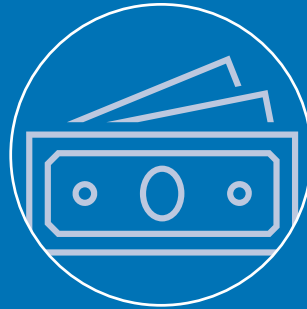
3 Combining Value Analysis into PIP success



Health Care Triple Aim



Improved
Outcomes



Lower Costs



Improved
Patient
Experience

Pressure Injury Prevention

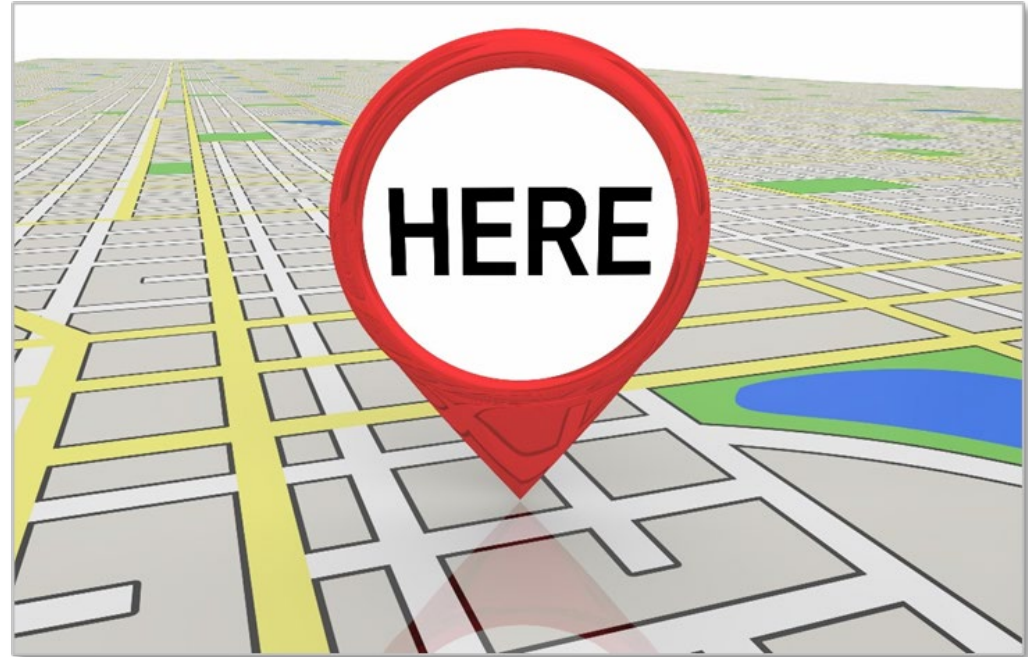


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\$100

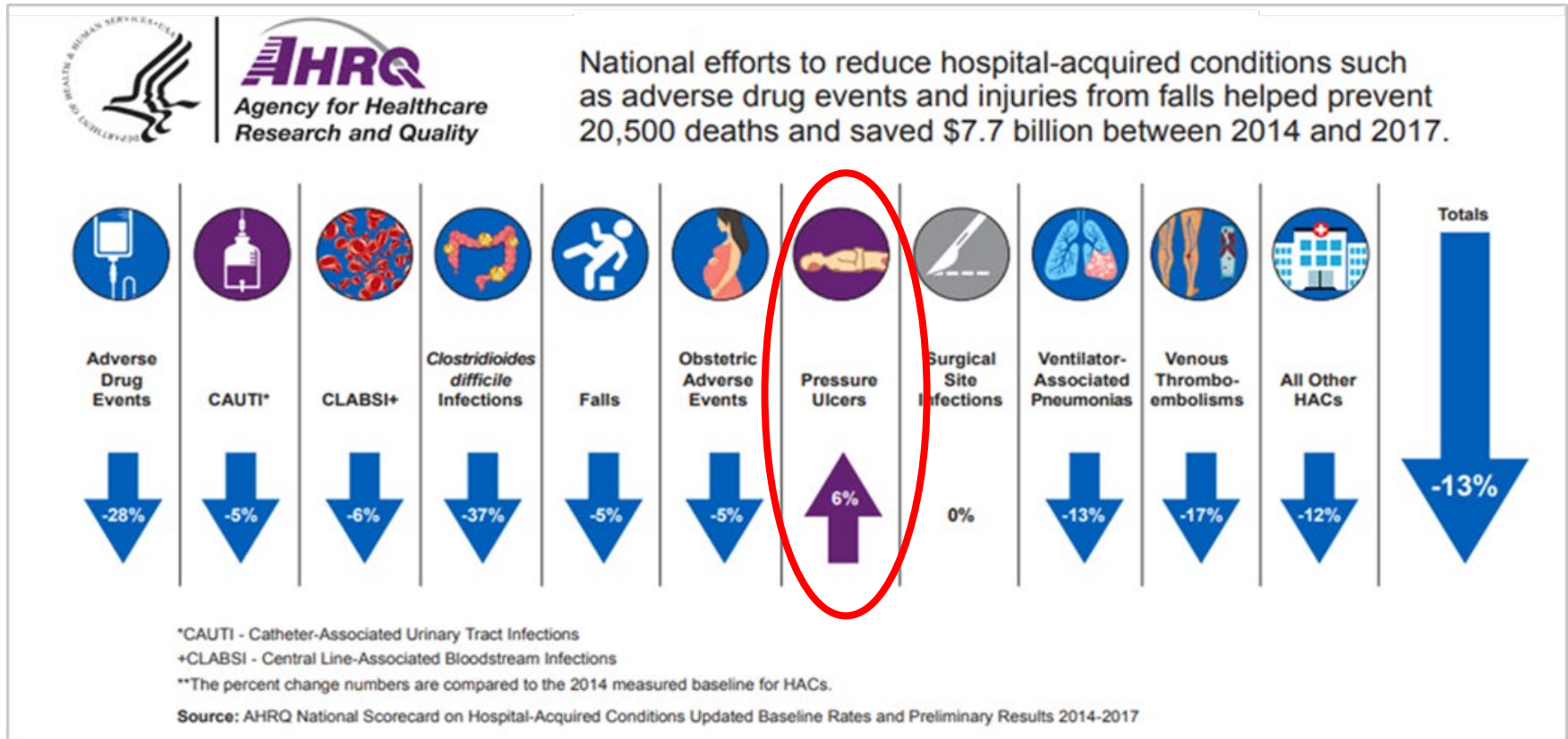
Bridging the Gap



Pressure Injuries – Are We Making Progress?

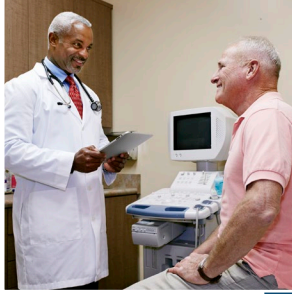


Hospital-Acquired Conditions



Source: <https://www.ahrq.gov/professionals/quality-patient-safety/pfp/index.html>

Best Practices



Clinical

- Admission and ongoing skin assessment
- Admission and ongoing risk assessment
- Improve nutrition and hydration
- Manage:
 - ✓ Pressure
 - ✓ Shear
 - ✓ Moisture
 - ✓ Friction
- Apply appropriate prophylactic dressing



Organizational

- Senior leadership support
- Clinical leadership
- Unit-based champion model
- Process support
- Products
- Education

Where Are Your Partners?



Polling Question

Which ORGANIZATIONAL best practices have most of your hospitals already implemented?



1. Senior leadership support
2. Clinical leader in place
3. Unit-based skin champion model
4. Processes are in place (committee meetings, data collection)
5. Effective products
6. Education for staff and patients

Senior Leadership

- Articulate clear vision
- Connect board room to bedside
- Support EBP
- Require data
- Encourage staff participation
- Review progress toward goals
- Interprofessional teamwork and collaboration
- Maintain C-suite champions



Clinical Leader

- **Clinical expert** ✓
- **Educator** ✓
- **Product expert** ✓
- Change agent
- QI/PI manager
- Process collaborator
- Business savvy



Unit-Based Skin Champions

- QI
- Accepting accountability
- Shared governance
- Peer to peer influence



Processes



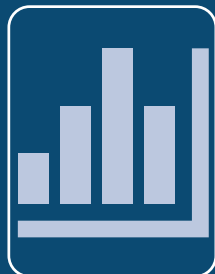
Policies & Procedures

- Flexible
- EB
- Include health equity data



EMR

- Braden definitions
- Staging pictures/descriptors
- Unit dashboard

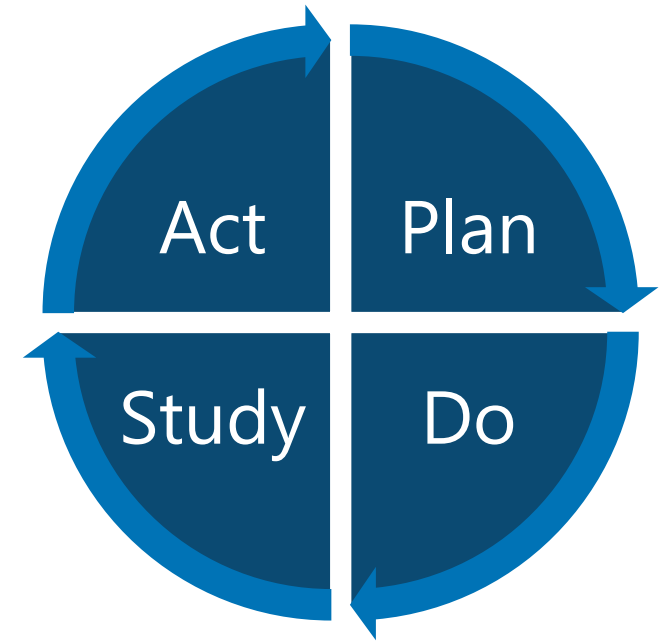


Data Collection

- Incidence & prevalence
- House-wide & unit-based
- Guiding next steps

Follow Your Data

- Local community hospital
- Increased # of PI's on darkly-pigmented patients
- Sacrum & heel
- Visual skin assessments +, still wasn't enough
- Add technology to decrease subjectivity
- SEM, infrared thermography



Education



Provider



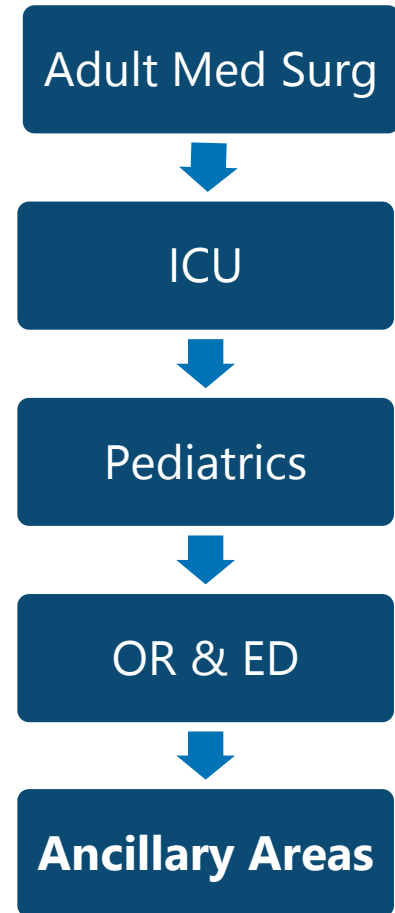
Staff



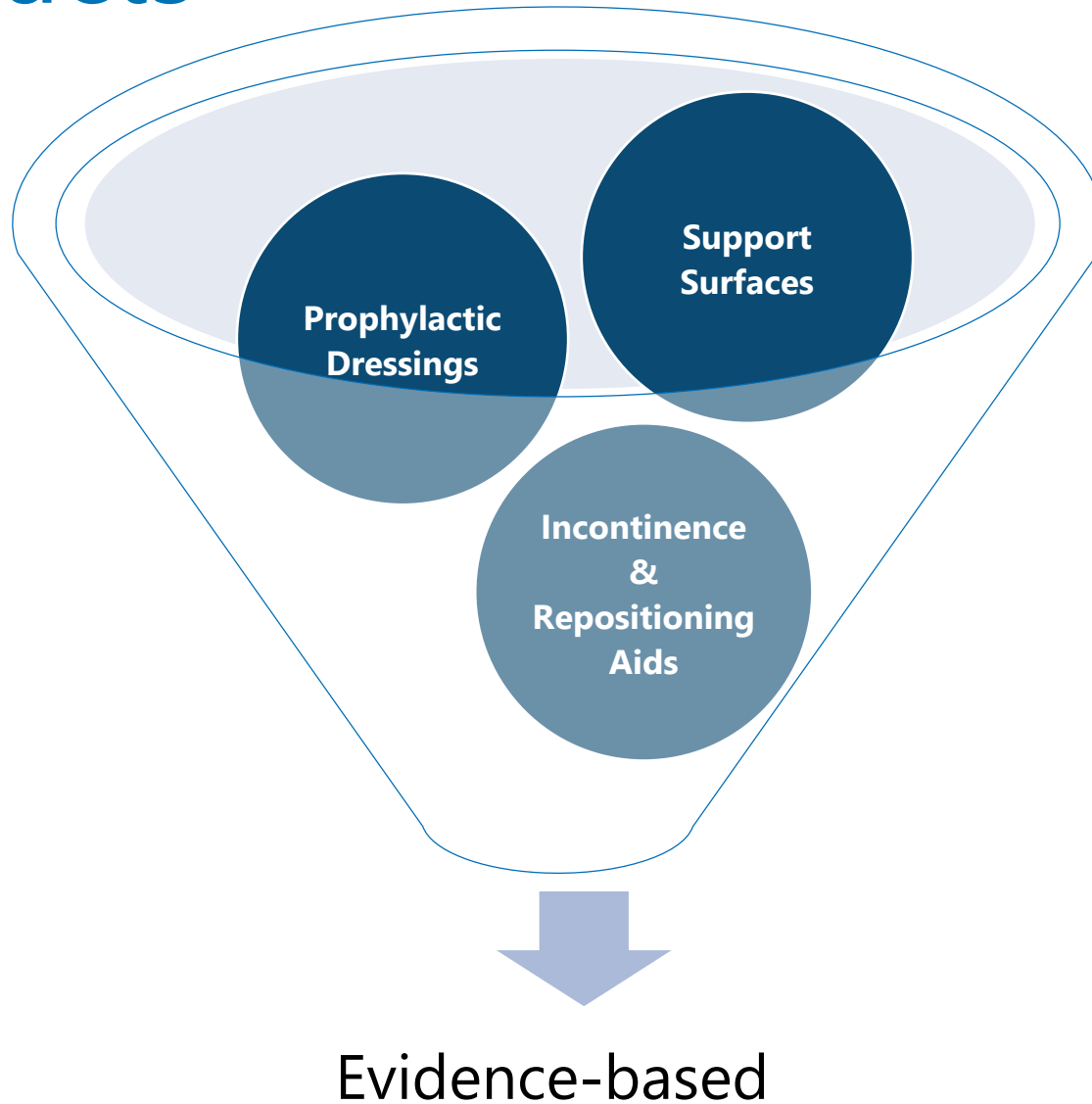
Patient/Family

Annual ~~Mandatory~~ Just-in-time Training

- PI Staging
- Braden Risk Assessment + Case Study
- Differential Diagnosis of PI vs. IAD
- Prophylactic Use of Dressings
- Heel PU Prevention
- Medical Device-Related Injury Prevention
- Proper Turning and Repositioning



Products



Value Analysis

“A process that **engages** the **clinical consumers** of products and services in an **evidence-based review** to determine the **clinical** and **financial** impact of adding new products and technologies to the hospital product formulary”



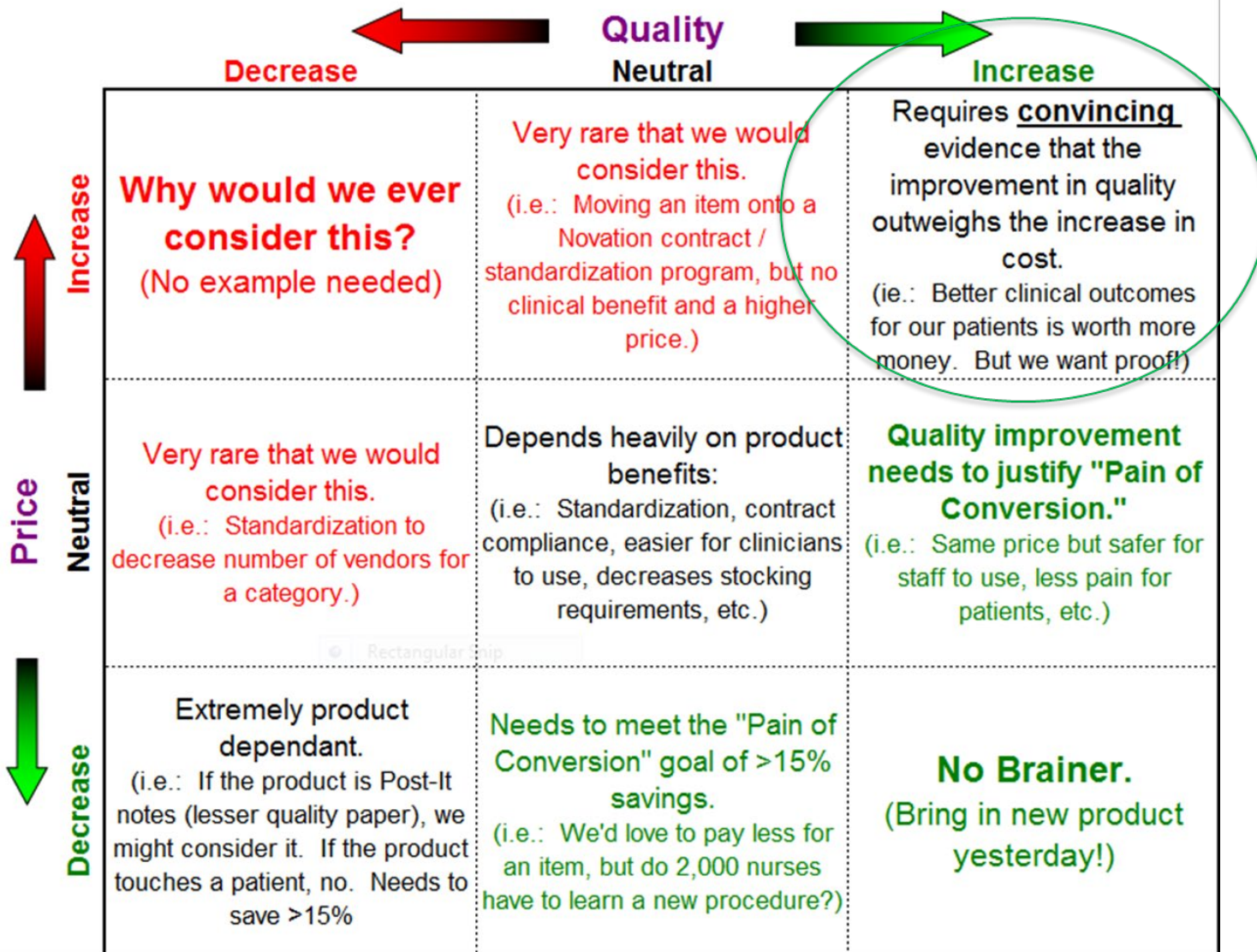
Are Your Scales Tipping?



QUALITY

When looking at starting a project, first decide which block of the grid it goes in.

COST



3 Layers of a Comprehensive PIP Program

Implement evidence-based practice across the organization

Hardwire to ensure 24/7/365 consistency

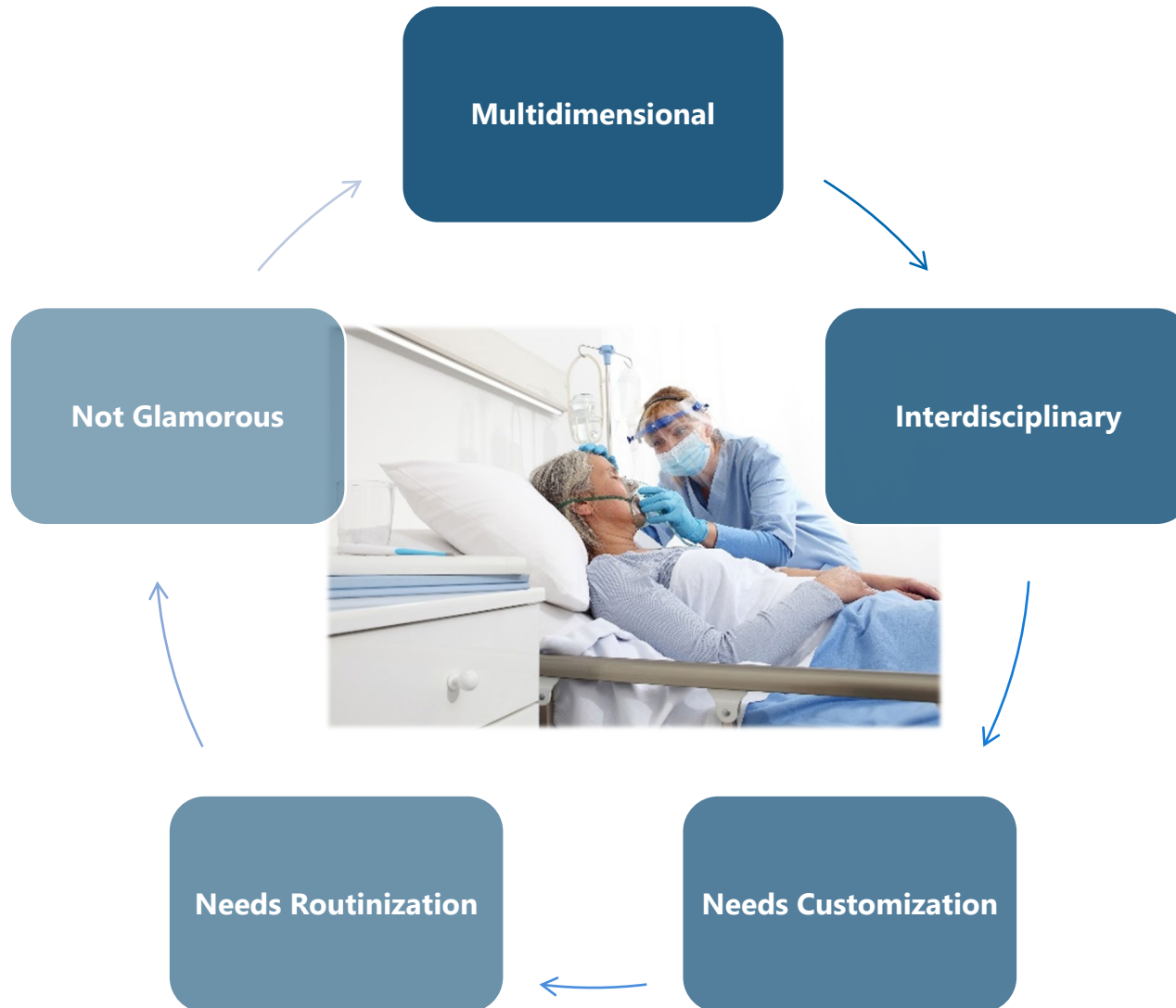
Dig deeper to achieve an irreducible minimum

Moving Forward

- Support our staff
- Improve technology
- Decrease EMR burden
- Come out of our silos
- Add a carrot
- Patient-centric



Why is the Work So Difficult?





This material was prepared by Health Quality Innovators, a Hospital Quality Improvement Contractor (HQIC) under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. 12SOW/HQI/HQIC-0367-12/05/22

Discussion

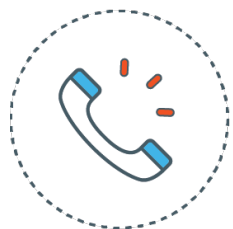
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Final Thoughts



HQIC
Hospital Quality Improvement Contractors
CENTERS FOR MEDICARE & MEDICAID SERVICES
QUALITY IMPROVEMENT & INNOVATION GROUP

Join Us for the Next Community of Practice Call!



Join us for the next
Community of Practice Call on February 9, 2023
from 1:00 – 2:00 p.m. ET

We invite you to register at the following link:

https://zoom.us/webinar/register/WN_ASI_I3p_TExx_VY_YYFFeA

You will receive a confirmation email with login details.

Thank You!



Your opinion is valuable to us. Please take 4 minutes to complete the [post assessment](#).

We will use the information you provide to improve future events.