

PATIENT SAFETY



# Instructions for Visitation

## ELEMENTS AUDIT CHECK-OFF COMPLIANCE TOOL

This tool was developed to support auditing compliance with elements related to best practice infection control standards and Nursing Home visitation. Results of the audit should be reported to the QAPI committee to ensure compliance with best practice standards that support improvement through interventions which can be documented using table below.

It is recommended to complete at least 10 observations per week when currently working through a quality improvement project. When project is moved to the sustainability phase, 10 observations per month are recommended. Frequency should be adjusted based on findings and size of facility.

Due to evolving standards in compliance with updated guidance from the CDC, the most current visitation guidelines as released by CMS should always be followed. Links are provided to both the updated QSO memo as well as the FAQ document as of to date , however it is recommended that you bookmark the CDC COVID-19 nursing home page (<https://www.cdc.gov/coronavirus/2019-ncov/hcp/nursing-home-long-term-care.html>) and check it often for the latest updates.

[CMS Nursing Home Visitation - COVID-19 QSO-20-39-NH-revised](#)  
[Nursing Home Visitation Frequently Asked Questions \(cms.gov\)](#)

### Interventions as a result of audit findings

1.

2.

3.

Visitation Elements Audit - NH COVID-19 Compliance Tool											
Initials of Auditor	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	Comments/Notes
Date											
<b>Screening Process</b>											
Visitor entered from approved location with screener (either in-person or electronic) present/responding.											
Visitor educated on expectations during visit to include: PPE required, hand hygiene and movement around facility.											
Visitors screened for signs/symptoms of COVID-19. Visitors with signs/symptoms denied entry and provided information on when entry will be permitted.											
Proper hand hygiene observed (alcohol-based hand rub preferred) and feedback provided on missed elements.											
Face covering or mask (covering mouth and nose) observed in place or provided for use.											
Visitation occurred in location allowing for social distancing at least six feet between persons or per current CDC Guidelines.											
<b>During Visitation</b>											
Visitor movement followed guidance provided on entry. For example, visitor stayed within appropriate area and was not observed walking around different halls of the facility.											
Mask/face covering observed in place unless in private setting/room (See FAQ link for exceptions).											
If physical distancing could not be maintained in dual occupancy room, visitation occurred in another area.											
If eating occurred during visit, physical distance in compliance with facility policy is maintained.											
Upon exit, education provided to visitor to report to the center if they experience COVID-19 symptoms within ____ days of visit.											
<b>Total Numerator = number of compliant elements</b>											
<b>Total Denominator = number of elements observed</b>											