### **MRSA Cohort Framework**



Amy Ward, MS, BSN, RN, CIC Subject Matter Expert – Infection Prevention

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Hospital Quality Improvement Contractors CENTERS FOR MEDICARE & MEDICARD SERVICES IQUALITY IMPROVEMENT & INNOVATION GROUP



### **COLLABORATORS:**

Alabama Hospital Association Alliant Health Solutions Comagine Health Georgia Hospital Association KFMC Health Improvement Partners Konza

**Hospital Quality Improvement** 

# Welcome from all of us!













## Facilitator



### Amy Ward, MS, BSN, RN, CIC

### **INFECTION PREVENTION SPECIALIST**

Amy is a registered nurse with a diverse background in acute care nursing, microbiology, epidemiology and infection control. She is passionate about leading and mentoring new and future infection preventionists in their career paths.

Amy loves to ride bikes and be outdoors!

Contact: <u>Amy.Ward@Allianthealth.org</u>

## **Learning Objectives**

- Learn Today:
  - Introduction to MRSA cohort structure
  - Understanding of expectations
    - From subject matter experts (SMEs)
    - From QI coach
    - From hospitals
- Use Tomorrow:
  - Access available tools and resources to implement targeted interventions



## **Cohort Structure**

- Targeted cohort members have been identified based on data
- Alliant supplies quantitative data
- Hospital supplies qualitative data make it your program
  - What is happening in your building?
  - What are your pain points around these topics?
- Use quantitative and qualitative data to identify interventions
- Apply interventions in 1:1 dialogue, discussing barriers to implementation
- 30-day focus plans rapid cycle process improvement



## **Expectations of QI Coach/Alliant SMEs**

- Monthly 1:1 focus call with QI coach for cohort intervention only
  - SME will attend as invited
- Monthly review of data portal access
- PDSA review and implementation with each coaching call
- Provide timely resources for specified interventions

Drop into chat what you expect or need from QI Coach/SME



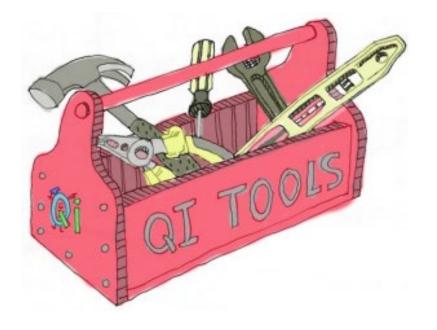
### **Expectations for Hospitals**

- Attend monthly 1:1 coaching calls for specific cohort topics
- Access portal data during coaching calls
- Assess root cause or contributing factors of events based on available data (Fishbone)
- With QI coach, use root cause analysis to determine a potentially successful intervention
- Implement intervention using a rapid cycle (30-day) PDSA
- Continue rapid cycle improvement until the change is embedded and implement additional interventions to amplify success



## What's in Our Toolbox?

- Fishbone diagram
- PDSA template/examples/recordings
- QI Boot Camp series
- Coaching packages
  - Top 5
- HQIC website resources
- Portal access
- Monthly newsletter
- 1:1 coaching
- Access to Subject Matter Experts





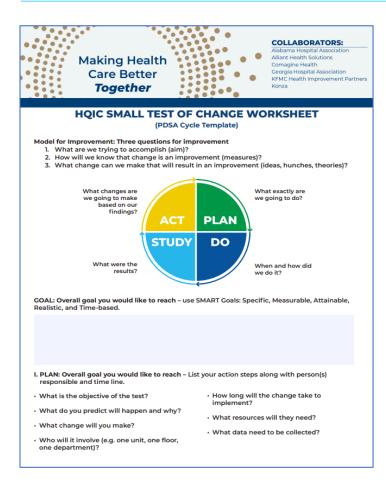
### **Fishbone Diagram**

Environmental		Staff/People
Equipment/Supplies		Rules/Policies/Procedures
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- Problem = Head of the fish
  - Determined based on quantitative data
- Bones = major categories of contributors to the problem
  - Determined based on qualitative data



### **PDSA Template**



#### HOIC SMALL TEST OF CHANGE PDSA WORKSHEET

Describe your first (or next) test of change including person responsible, when to be done and where to be done.

Next test of change	Person Responsible	When to be done	Where to be done

#### List the tasks needed to set up this test of change.

List the tasks (enter as many as you need to for this test of change)	Person Responsible (Title &/or Name)	When to be done (Actual Date)	Where to be done (specify unit department, clinic, etc.)

Predict what will happen when the test is carried out.

What measures will you use to determine if the prediction is a success.

Predictions (enter as many as you need to for this test of change)	Measures for predictions (include a measure for each prediction)	

#### II. DO: Describe what actually happened when you ran the test of change. Document problems and unexpected Implement the change Try out the test on a small scale observations Carry out the test · Begin analysis of the data III. STUDY: Describe the measured results and how they compared to the predictions (set aside time to analyze the data and study the results and determine if the change resulted in the expected outcome). Complete the analysis of the data Summarize and reflect on what Compare the data to your predictions was learned. Look for: unintended consequences, surprises, successes, failures IV. ACT: Describe what changes to the plan will be made for the next cycle from what you learned (If the results were not what you wanted, you try something else. Refine the change, based on what was learned from the test). Abandon – change your approach and Adapt - modify the changes and repeat PDSA cycle repeat PDSA cycle Adopt - consider expanding the changes in your organization to additional residents, staff, units This material was prepared by the institute for Healthcare Improvement and modified by Alliant Health Solutions (/ Hospital Quality Improvement Contractor (HOIC) under contract with the Centers for Medicare & Medicari Service agency of the U.S. Department of Health and Hermins Renders of Health Information Centers (Health Alliant Health Solutions) (Alliant Health (Alliant Health Health Health Health Health Health Health Health (Health Health Health Health Health (Health Health Health Health Health (Health Health Health Health (Health Health Health Health Health (Health Health (Health Health Health (Health Health (Health Health (Health Health (Health (Health Health (Health (Hea SALLIANT HOL agency of the U.S. Department of Melam and Human Derivices (Hrvan, Herein Services expression expension) reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein endorsement of that product or entity by CMS or HHS. Publication No. AHSHQIC-TO3H-21-870-07/15/2 HEALTH SOLUTIONS quality.allianthealth.org



HQIC SMALL TEST OF CHANGE PDSA WORKSHEET

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## PDSA Example: Excess CLABSI Events

- AIM: To prevent two MRSA events in the ICU by December 31, 2022.
- Plan: To implement decolonization protocol in ICU.
- Do: Complete daily audits for completion of decolonization regimen for each patient in the ICU.
- Study: Review NHSN MRSA Lab ID SIR and TAP report to monitor MRSA SIR prior to and after implementation.
- Act: If intervention is effective in SIR reduction, consider dissemination to other units with excess SIR or excess events.





## **Quality Improvement Basics Boot Camp**

- Three-part series
- Tools/recordings available on the Alliant HQIC website
- Series focus:
  - Quality improvement models and tools
  - Process improvement
  - Developing a quality improvement team/who should be at the table
  - Resources to be shared



## **Coaching Package**

	aking Health Care Better <b>Together</b>	COLLABORATORS: Alabama Hospital Association Aliant Health Solutions Comagine Health Georgia Hospital Association KFMC Health Improvement Partners Konza	
	MRSA	COACHING PACKAGE	
		resources to create quality improvement action plans.	
Category	Best practice/Interventions	Links to resources, toolkits, webinars, etc.	
Care Coordination	Implement a laboratory based alert system	http://www.jstor.org/stable/10.1086/676534	
Care Coordination	Special Approach: MRSA decolonization therapy	Strategies to Prevent S. aureus BSIs in Acute Care Facilities.	
Data analysis/ QAPI	Conduct MRSA Risk Assessment	http://www.jstor.org/stable/10.1086/676534	
Data analysis/ QAPI	Provide MRSA data and outcome measures to key stakeholders	http://www.jstor.org/stable/10.1086/676534	
Education	Educate healthcare personnel	Factsheets for Clinicians.	
Luddation	about MRSA	Prevent MRSA Infections (CDC)	
Leadership/ Culture	Pharmacist led Stewardship Program	Core Elements of Antibiotic Stewardship Programs	
Patient and Family Engagement	Educate patients and their families about MRSA	Factsheets & Posters   MRSA   CDC	
Policy/Protocol	Special Approach: Universal gown and glove for all contact with pts and the pt	Strategies to Prevent MRSA: 2014 Update on JSTOR	

https://quality.allianthealth.org/media\_library/coachingpackage-mrsa/

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### **Targeted Interventions: Top 5 MRSA**

- Promote compliance with CDC hand hygiene recommendations
- Use contact precautions for all MRSA infected and colonized patients
- Ensure cleaning and disinfection of equipment and the environment
- Implement MRSA decolonization protocol in high-risk locations
- Educate personnel, patients and families about MRSA



### **HQIC Website Resources/Tools**

CALLIANT HEALTH SOLUTIONS Library of Resources ~ Q Search Browse by Topic v Home Start Here Events ~ **HQIC Resources Opioid Stewardship** COVID-19 Infection Prevention Health Equity Medication Safety/Adverse Drug Event (ADE) Patient and Family Engagement **Hospital Acquired Pressure Injuries** National COVID-19 Resiliency Network (NCRN) Readmissions



### **HQIC Infection Prevention Website Resources/Tools**

### Infection Prevention (HQIC) Resources

#### **Catheter Associated Urinary Tract Infection** (CAUTI)

**CAUTI Gap Assessment Tool** Urinary Catheter Quick Observation Tool CDC-HICPAC Guideline for Prevention of CAUTI 2009 AHRQ Toolkit for Reducing CAUTI in Hospitals **CDC TAP CAUTI Implementation Guide** SHEA Strategies to Prevent CAUTI in Acute Care Hospitals 2014 Tests and Treatments for UTIs

Central Line Associated Blood Stream Infection (CLABSI)

HQIC Fishbone Diagram - CLABSI and MRSA **CLABSI Gap Assessment Tool** Central Line Quick Observation Tool **CDC-HICPAC Guidelines for Prevention of Intravascular** Catheter-Related Infections, 2011 AHRQ Toolkit for Reducing CLABSI CDC TAP CLABSI Implementation Guide SHEA Strategies to Prevent CLABSI in Acute Care Hospitals

#### Clostridioides Difficile Infection (C. difficile)

HQIC C. diff Process Discovery Tool Transmission Based Precautions Quick Observation Tool The Progression of a C. Diff Infection CDC Strategies to Prevent C. diff in Acute Care Facilities **CDC TAP CDI Implementation Guide** 

#### SHOW MORE

#### Sepsis

**HQIC Sepsis Gap Assessment and Action Steps** HQIC Sepsis: Spot the Signs Magnet HQIC Sepsis Provider Engagement AQ Sepsis-ZoneTool **Recognition and Management of Severe Sepsis and Septic** Shock

SHOW MORE

#### Antibiotic Stewardship

Assessment of the Appropriateness of Antimicrobial Use in US Hospitals Antibiotic Stewardship Core Elements at Small and Critical Access Hospitals 5 Tips to Improve Antibiotic Stewardship in Your Emergency Department Your Guide to Infection Control and Prevention: A Webinar Series - Improving Antibiotic Stewardship in Critical Access Hospitals: Strategies and Success Stories

#### COVID-19/Other

**CDC Project Firstline** COVID-19 Self Management Zone Tool Inter-Facility Infection Control Transfer Form – Hospitals



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### **Portal Access**

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## **Monthly HQIC Newsletter**

#### Expert Insights & Resources

#### Alliant HQIC Online Portal

Access the Alliant HQIC portal to view your assessments and measurement data, and chat with other HQICenrolled hospitals to share best practices, barriers and solutions. <u>Download Portal Instructions to Get Started</u>



#### Check In: How Are We Doing?

Alliant HQIC wants to hear from you! Please click here to share feedback with us.

#### Behavioral Health/Opioid Stewardship

Risk Factors for Opioid-Related Adverse Drug Events Among Older Adults After Hospital Discharge

The Journal of the American Geriatrics Society published a retrospective cohort study of a national sample of Medicare beneficiaries aged 65 years and older, hospitalized for a medical reason, with at least one claim for an opioid within two days of hospital discharge. Hospice care and patients admitted from or discharged to a facility were excluded. Researchers used administrative billing codes and medication claims to define potential opioid-related ADEs within 30 days of hospital discharge and competing risks regression to identify risk factors for these events. <u>Read the Study</u>

#### Patient Safety

#### All-Cause Harm

#### All-Cause Harm Trigger Tool

We know that positive safety culture, engaged employees, and satisfying patient experiences reduce all-cause harm. We also know that harm is underreported and under-detected. The 2012 Office of Inspector General report noted hospital staff did not report 86% of events to incident reporting systems, partly because of staff misperceptions about what constitutes patient harm. How does your facility's safety plan define harm? What education does your staff receive on what constitutes an event that should be reported? How does your facility detect harm? Consider the use of a trigger tool. Triggers are screening tools that signal the need for a more intense record review to determine if harm occurred.

Resources: Institute for Healthcare Improvement, Trigger Tools AHRQ: Triggers and Trigger Tools OIG report: Hospital Incident Reporting Systems Do Not Capture Most Patient Harm Developing and Evaluating an Automated AII-Cause Harm Trigger System

#### Adverse Drug Events

Early Prescribing Outcomes After Exporting the Equipped Medication Safety Improvement Program

Prescribing potentially inappropriate medications (such as antihistamines, benzodiazepines, and muscle relaxants) can lead to adverse health outcomes. The Enhancing Quality of Prescribing Practices for Older Adults in the Emergency Department (EQUIPPED) program is a multicomponent intervention intended to reduce potentially inappropriate prescribing among older adults who are discharged from the emergency department. Twelve months after implementation at three academic health systems, the EQUIPPED program significantly reduced overall potentially inappropriate prescribing at one site; the proportion of benzodiazepine prescriptions decreased across all sites. <u>Read More</u>

- Timely journal articles on all HQIC topics
- Links to registration for all of our educational events
- Success stories from top-performing hospitals
- Latest news from CMS
- Linked on HQIC website



## Month Six Sharing

- Which Top 5 intervention was implemented at your hospital
- PDSA examples
- Barriers faced
- How barriers were overcome
- Lessons learned
- Best practices



## **Resource Links**

- QI Tools:
  - PDSA Template
  - Fishbone Template
- Coaching Packages
  - <u>MRSA</u>
- <u>HQIC Website</u>:
  - Infection Prevention
- Portal:
  - Portal Instructions
  - Portal Registration and Multifactor
    <u>Authentication</u>
  - <u>Portal Navigation and Feature</u>
    <u>Overview</u>

- QI Boot Camp Series:
  - <u>Session 1</u>
  - <u>Session 2</u>
  - <u>Session 3</u>



## Key Takeaways

- Learn Today:
  - Understand new HQIC Cohort Structure
  - Understand expectations for SMEs, QI coaches and hospitals



- Use Tomorrow:
  - Use available resources to implement positive change in your hospital for adverse drug events

How will this change what you do? Please tell us in the poll...



### **Questions?**



Email us at <u>HospitalQuality@allianthealth.org</u> or call us at 678-527-3681.



# HQIC Goals



- ✓ Promote opioid best practices
- ✓ Decrease high dose opioid prescribing and opioid adverse events in all settings
- ✓ Increase access to behavioral health services

### **Patient Safety**

- $\checkmark~$  Reduce risky medication combinations
- ✓ Reduce adverse drug events
- ✓ Reduce C. diff in all settings



- ✓ Convene community coalitions
- ✓ Identify and promote optical care for super utilizers
- ✓ Reduce community-based adverse drug events



## **Upcoming Events**



### QI Coaches will be scheduling 1:1 calls soon!

Infection Prevention SME: Amy Ward Amy.Ward@AlliantHealth.org





PARTICIPATE AND FOLLOW THE CHAT USING #ChatWithAlliant ON TWITTER.



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### **Hospital Quality Improvement**

Thank you for joining us!

How did we do today?

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