

HQIC Patient Safety: Opioids

Welcome!

- All lines are muted, so please ask your questions in the Chat panel.
- For technical issues, chat to “All Panelists.”
- Please actively participate in polling questions that pop up on the lower right-hand side of your screen near the end of the presentation.

We will get started shortly!

Hospital Focus: Wellstar Sylvan Grove Hospital



Jennifer Massey, PharmD
Alliant Health Solutions

Lynne Hall, RN BSN
Georgia Hospital Association

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Making Health Care Better *Together*

COLLABORATORS:

Alabama Hospital Association
Alliant Health Solutions
Comagine Health
Georgia Hospital Association
KFMC Health Improvement Partners
Konza

Hospital Quality Improvement

Welcome from all of us!



Opioid Co-Leads



Lynne Hall, RN, BSN

Lynne has over 30 years of healthcare experience, including as a Labor and Delivery and neonatal nurse and at Georgia Hospital Association (GHA) as an advocate for patient safety and quality. She also represents GHA as a Maternal/Child Expert with the Georgia Department of Public Health. Lynne is a member of the leadership team for the GA Perinatal Quality Collaborative and currently serves on the Maternal Mortality Review Committee.

Contact: lhall@gha.org



Jennifer Massey, PharmD

Jennifer has 15 years of experience in clinical pharmacy in the acute care hospital setting and in various roles at Alliant Health Solutions working on the CMS contract for the Quality Innovation Network–Quality Improvement Organization (QIN–QIO). She currently serves as SME for Opioids and Adverse Drug Events for HQIC.

Contact: Jennifer.Massey@allianthealth.org

Learning Objectives

- Learn Today:
 - Understand different ways to help decrease Opioid use in the hospital
 - Identify patients who may have opioid use disorder
- Use Tomorrow:
 - Pick one way to change the way Opioids are prescribed at your hospital
 - Integrate the PDMP when prescribing Opioids

Wellstar Sylvan Grove Opioid Journey

A few things Wellstar Sylvan Grove has utilized that have really helped a great deal with reduction in opioid usage

- Integration of Prescription Drug Monitoring Programs (PDMP) into Epic has made a huge difference
 - The physician or nurse can easily click query the PDMP to see a snapshot of where the patient has had a controlled substance like an opioid prescribed, what the opioid is, the quantity filled, and where it was filled.
 - This has been used as common practice and encouraged at Sylvan Grove on patients with nonacute and chronic complaints.
 - We are also encouraging it to be checked anytime a provider decides to prescribe an opioid.
- FYI's
 - Fyi's are tagged on patients' charts that are within the Wellstar system or any epic user and are private notes on the chart that can alert a provider of a potential opioid abuse.
 - Often notes will alert of seeking behavior or patterns of behavior that are concerning for opioid abuse and will recommend using a nonnarcotic means of treating their pain.

PDMP Example

PATIENT NAME **57F** Contact the Bamboo Health Knowledge/Help Ce

Date of Birth: PATIENT ADDRESS [View Linked Records \(2\)](#)

DOB

Report generated on **03/04/2022**. Report Date Range: 03/04/2020 - 03/04/2022

RX Summary

Summary	Opioids* (excluding Buprenorphine)	Buprenorphine*
Total Prescriptions	5	0
Total Private Pay	3	0.00
Total Prescribers	4	0.00
Total Pharmacies	3	0.00

State Indicators (0)

[Details](#)

PDMP Example

Prescriptions

Total: 5 | Private Pay: 3

Showing 1-5 of 5 Items

View

15 Items

< 1 of 1 >

Filled	Written	ID	Drug	QTY	Days	Prescriber	RX #	Dispenser	Refill	Daily Dose*	Pymt Type
08/16/2021	08/15/2021	2	Acetaminophen-Cod #3 Tablet	10.00	5		1637254		0	9.00 MME	Private Pay
01/24/2021	01/22/2021	1	Hydrocodone-Acetamin 7.5-325	10.00	3		2128297		0	25.00 MME	Comm Ins
12/03/2020	12/03/2020	1	Oxycodone-Acetaminophen 10-325	9.00	3		2127735		0	45.00 MME	Comm Ins
11/04/2020	11/03/2020	2	Oxycodone-Acetaminophn 7.5-325	12.00	3		1534870		0	45.00 MME	Private Pay
07/31/2020	07/06/2020	1	Oxycodone-Acetaminophen 10-325	15.00	5		193827		0	45.00 MME	Private Pay

Disclaimer

Showing 1-5 of 5 Items

View

15 Items

< 1 of 1 >

PDMP Example

Pharmacies

Total: 3

Showing 1-3 of 3 Items | View 15 Items < 1 of 1 >

Name	Address	City	State	Zipcode	Phone
Moye's Pharmacy, Inc. (4953)	227 S Mulberry St	Jackson	GA	30233	-
Georgia CVS Pharmacy, L.L.C. (0585)	506 E 3rd St	Jackson	GA	30233	(770) 775-7134
Ingles Markets #495 (8365)	4920 Bill Gardner Pkwy	Locust Grove	GA	30248	-

Showing 1-3 of 3 Items | View 15 Items < 1 of 1 >

Wellstar Sylvan Grove Opioid Journey

Other helpful strategies:

- Not carrying Dilaudid in the ER
- Recommending follow up with a chronic pain physician.
- Recommending Utilization of nonnarcotic medications for chronic pain:
 - Lidoderm patches
 - Diclofenac topical ointments
 - IM or IV Toradol, etc.
- Recommending and promoting healthier lifestyles, encouraging exercise and stretching.
- Utilizing the in-patient swing bed unit for rehabilitation for patients with chronic debilitation and chronic pain conditions.

Wellstar Sylvan Grove Opioid Journey

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- Utilizing the in-patient swing bed unit for rehabilitation for patients with chronic debilitation and chronic pain conditions.

Key Takeaways

- Learn Today:
 - Different ways to offer comfort instead of opioids
 - Strategies for tracking opioid seeking patients
- Use Tomorrow:
 - Develop a comfort menu
 - Use of the PDMP



Resources


- The PEW Charitable Trusts Prescription Drug Monitoring Programs:
https://www.pewtrusts.org/~/media/assets/2016/12/prescription_drug_monitoring_programs.pdf
- Substance Abuse and Mental Health Services Administration (SAMHSA) PDMP Guide for Healthcare Providers:
<https://store.samhsa.gov/product/In-Brief-Prescription-Drug-Monitoring-Programs-A-Guide-for-Healthcare-Providers/SMA16-4997>

Questions?



Email us at HospitalQuality@allianthealth.org or call us 678-527-3681.

HQIC Goals



Behavioral Health Outcomes & Opioid Misuse

- ✓ Promote opioid best practices
- ✓ Decrease high dose opioid prescribing and opioid adverse events in all settings
- ✓ Increase access to behavioral health services



Patient Safety

- ✓ Reduce risky medication combinations
- ✓ Reduce adverse drug events
- ✓ Reduce *C. diff* in all settings



Quality of Care Transitions

- ✓ Convene community coalitions
- ✓ Identify and promote optical care for super utilizers
- ✓ Reduce community-based adverse drug events

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Thank you for joining us!
How did we do today?

Alliant Health Solutions



AlliantQIO



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