HQIC Community of Practice Call

Implementation and Improvement Tips of Sepsis Bundles February 10, 2022

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Introduction



Shaterra Smith Social Science Research Analyst - Division of Quality Improvement Innovation Models Testing iQuality Improvement and Innovations Group Center for Clinical Standards and Quality CMS

Welcome!

Who's in the Room?



Agenda

- Introduction
- Today's Topic Implementation and Improvement Tips of Sepsis Bundles
- Presentations by:
 - John Lawrence, Inova Mount Vernon Hospital, Alexandria, VA
 - Jodi Griffin, Mosaic Medical Center, Maryville, Missouri
- Open Discussion/Q&A
- Closing Remarks



As You Listen, Ponder...

- What excites you the most about the information provided? What information can you leverage to help expand opportunities in your communities?
- What actions will you take as a result of the call?
- Where can you begin with your facility to continue to ensure safety, and a true patient-centered approach as you engage collaboratively with others?
- Which activities do you have underway that will allow for you to expand and push forward to build on action in the next 30 days? 90 days?



Meet Your Speakers



John Lawrence, RN, BSN, CPHQ, SCRN Sepsis Coordinator Inova Mount Vernon Hospital



Jodi Griffin, RN, BSN Quality Improvement Coordinator, Mosaic Medical Center





Implementation and Improvement Tips of Sepsis Bundles

February 10, 2022







Inova Mount Vernon Hospital

Founded in 1976, Inova Mount Vernon Hospital is a 237-bed community hospital in Alexandria, VA, offering patients convenience and state-of-the-art care in a unique healing environment.





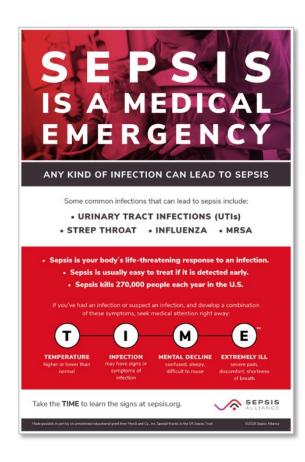


Bundle Basics



Problem

- Sepsis is a dysregulated host response to an infection and is considered a medical emergency.
- Time is of the essence. For patients with septic shock, mortality may increase by over 7% for every hour that antibiotics are delayed (Kumar et al., 2006)





Summary of SEP-1

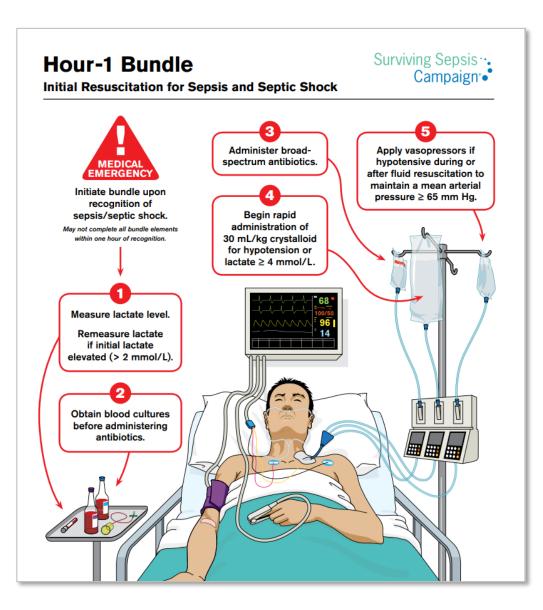
Within 3 Hours of Presentation:

- Measure initial lactate level
- Obtain blood cultures prior to antibiotic administration
- Start broad-spectrum (or other) antibiotic(s)
- Start 30mL/kg fluid bolus for hypotension or lactate ≥4

Within 6 Hours of Presentation:

- Re-measure lactate if initial lactate >2.0
- Re-assess BP after fluids are complete
- Start vasopressors for hypotension unresponsive to fluid bolus = "septic shock"
- If persistent hypotension after fluids or lactate ≥4, provider reassesses and documents volume status and tissue perfusion assessment





Surviving Sepsis Campaign. (2019). *Hour-1 Bundle.* Adult Patients. https://www.sccm.org/getattachment/SurvivingS epsisCampaign/Guidelines/Adult-Patients/Surviving-Sepsis-Campaign-Hour-1-Bundle.pdf?lang=en-US



ONLINE SPECIAL ARTICLE

Surviving Sepsis Campaign: International Guidelines for Management of Sepsis and Septic Shock 2021

KEY WORDS: adults; evidence-based medicine; guidelines; sepsis; septic shock

INTRODUCTION

Sepsis is life-threatening organ dysfunction caused by a dysregulated host response to infection (1). Sepsis and septic shock are major healthcare problems, impacting millions of people around the world each year and killing between one in three and one in six of those it affects (2–4). Early identification and appropriate management in the initial hours after the development of sepsis improve outcomes.

The recommendations in this document are intended to provide guidance for the clinician caring for adult patients with sepsis or septic shock in the hospital setting. Recommendations from these guidelines cannot replace the clinician's decision-making capability when presented with a unique patient's clinical variables. These guidelines are intended to reflect best practice (**Table 1**).

(References 5–24 are referred to in the Methodology section which can be accessed at Supplemental Digital Content: Methodology.)

SCREENING AND EARLY TREATMENT

Recommendation

 For hospitals and health systems, we recommend using a performance improvement program for sepsis, including sepsis screening for acutely ill, high-risk patients and standard operating procedures for treatment.

Strong recommendation, moderate quality of evidence for screening.

Strong recommendation, very low-quality evidence for standard operating procedures.

Screening for Patients With Sensis and Sentic Shock

Waleed Alhazzani³ Massimo Antonelli⁴ Craig M. Coopersmith⁵ Craig French⁶ Flávia R. Machado7 Lauralyn Mcintyre⁸ Marlies Ostermann^s Hallie C. Prescott¹⁰ Christa Schorr¹¹ Steven Simpson¹² W. Joost Wiersinga¹³ Fayez Alshamsi¹⁴ Derek C. Angus¹⁵ Yaseen Arabi¹⁶ Luciano Azevedo17 Richard Beale¹⁸ Gregory Beilman¹⁹ Emilie Belley-Cote²⁰ Lisa Burry²¹ Maurizio Cecconi²² John Centofanti²³ Angel Coz Yataco²⁴ Jan De Waele²⁵ R. Phillip Dellinger²⁶

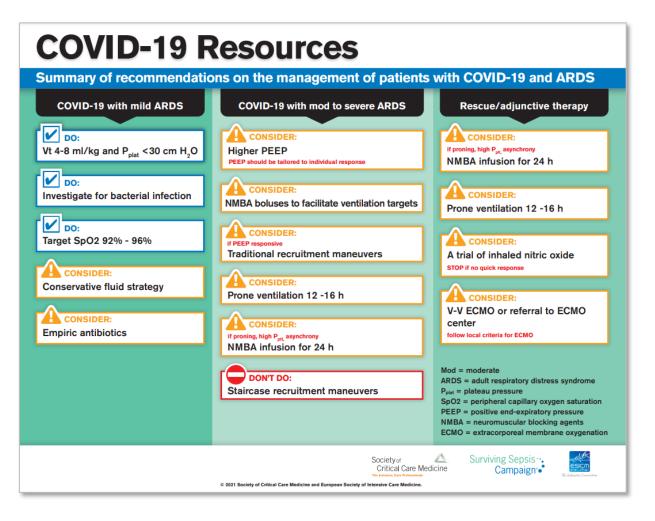
This article is being simultaneously

Laura Evans¹

Andrew Rhodes²

Evans, L., Rhodes, A., Alhazzani, W., Antonelli, M., Coopersmith, C. M., French, C.,... & Levy, M. (2021). Surviving Sepsis Campaign: International Guidelines for Management of Sepsis and Septic Shock 2021. *Intensive Care Medicine, 47* (11), 1181-1247.





Surviving Sepsis Campaign. (2021). Summary of recommendations on the management of patients with COVID-19 and ARDS. COVID-19 Guidelines. https://www.sccm.org/getattachm

https://www.sccm.org/getattachm ent/SurvivingSepsisCampaign/Gui delines/COVID-19/SSC-COVID19-Infographic-Management-of-Patients-with-COVID-19-and-ARDS.pdf.aspx?lang=en-US



Inova Mount Vernon Hospital

Timely & effective care

These measures show how often or how quickly hospitals provide care that research shows gets the best results for patients with certain conditions, and how hospitals use outpatient medical imaging tests (like CT scans and MRIs). This information can help you compare which hospitals give recommended care most often as part of the overall care they provide to patients.

Find out why these measures are important

Get more information about the data

Get current data collection period

Sepsis care

Sepsis is a complication that occurs when your body has an extreme response to an infection. It causes damage to organs in the body and can be life-threatening if not treated. Sepsis can sometimes turn into septic shock, which has a... Read more

Percentage of patients who received appropriate care for severe sepsis and septic shock

Higher percentages are better

93% of 54 patients National average: 57% <u>26</u> Virginia average: 55% <u>26</u> Reprint





Raising Awareness



Our Journey with Sepsis





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When It Comes to Sepsis: THINK PINK!

Checklists are in the back of the MSET notebook on the crash cart.

 Use the checklist as an SBAR tool to talk to the physician about what the patient needs.





Staff Education Examples

- 1. Education rollout in 2017 across the entire health system for both RNs and clinical technicians
- 2. Annual nursing and clin tech skills fair/competency
- 3. 30 minutes at new employee orientation for RNs and clin techs
- 4. 20-minute onboarding with all new ED and hospitalist providers
- 5. Ongoing coaching of frontline staff





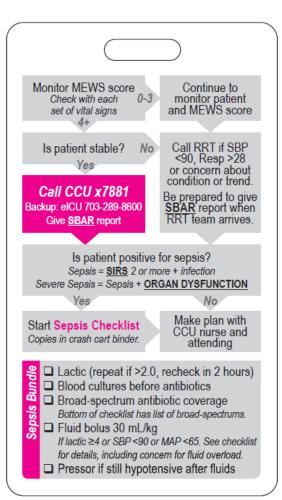
What is sepsis?

- What if whole body experiences an inflammatory response at once?
 - This is a Systemic Inflammatory Response Syndrome or "SIRS"
 - This is abnormal and bad
 - Massive vasodilation → Drop in blood pressure → Tissues don't get oxygen → Lactic begins to go up



Teach the "why" behind the bundle





CHARGE NURSES

1. Monitor patient list for MEWS scores 4+.

CLIN TECHS

- 1. If patient has one or more <u>SIRS</u> (see below) or SBP <90, notify RN or Charge RN.
- 2. Document in Epic who you notified.

SIRS

SIRS 2 or more + infection, start Sepsis Checklist.

- Resp >20 HR >90 Temp >100.9 or <96.8
- WBC >12 or <4 or >10% bands

ORGAN DYSFUNCTION

SIRS 2 or more + infection + abnormal lab or condition listed below could be severe sepsis. Start **Sepsis Checklist**! Draw new lactic if none in past 6 hours and blood cultures if none in past 24 hours.

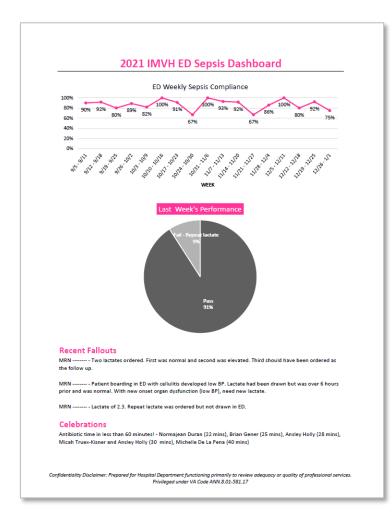
- Lactic >2 SBP <90 or MAP <65 Cr >2
- Plt <100 INR >1.5 or PTT >60 Bili >2
- New need for CPAP, BiPAP or ETT

SBAR

- Situation Reasons MEWS is elevated.
- Background Reason for admission, list tests/ treatments already completed.
- Assessment For example, "I'm concerned that my patient has sepsis."
- Recommendation For example, "To pass the sepsis bundle, the patient still needs ... (list orders needed to pass Sepsis Checklist)."

Sepsis badge buddy given to all nurses and clin techs





ED sepsis compliance dashboard shared each week





Staff and students at IMVH heard from a sepsis survivor at a 2018 Sepsis Lunch & Learn



Sepsis: Keys to Success

Detecting and treating sepsis for our inpatients can be challenging.

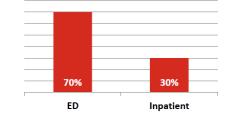
It's true – the ED and inpatient are two different worlds. But here are some elements of a successful sepsis team:

- Physician-nurse collaboration
- Careful clinical assessment ("sepsis until proven otherwise")
- Consistent use of order sets

In turn, what can we do?

- Be responsive. Nurses are required to screen for sepsis and may call requesting orders to meet the sepsis bundles.*
- For patients with infection or low-severity sepsis, be vigilant for organ dysfunction that could signal severe sepsis.
- For severe sepsis or septic shock, use one of these order sets: SUSPECTED SEPSIS ORDERS or CRITICAL CARE ADMIT TO ICU

Sepsis Bundle Compliance (May-July)



*3-HOUR BUNDLE

- Initial lactic
- Blood cultures
- Broad spectrum antibiotic
- 30 mL/kg fluid bolus if lactic >=4 or SBP <90 (or MAP <65)
- 6-HOUR BUNDLE
- Repeat lactic (if initial >2)
- Septic shock exam (.sepsiscms), if lactic >=4 or vasopressors required
- Vasopressors, if refractory hypotension after fluid bolus

Example of focused sepsis bundle education given to providers in 2017



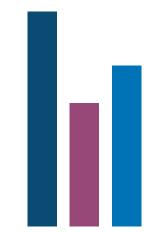
Addressing Barriers



Top Bundle Barriers

Poll Results from August 2021:

- 1. Documentation of elements in the EHR
- 2. Fluids
- 3. Blood cultures before antibiotics
- 4. Physician buy-in





Barriers

- Keep bundle tools simple
- Our success with tracking bundle elements has been done almost entirely on paper for last 5+ years
- Of course order sets in EHR have been key

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Barriers, continued

- A proactive approach has helped us with blood cultures
 - We do not wait for patients to meet severe sepsis criteria to start the bundle
 - We order blood cultures on every ED patient receiving IV antibiotics who will be admitted
- Patients receiving the 30 mL/kg fluid bolus has been more challenging
 - We encourage providers to order the full amount from the beginning or to clarify in documentation why another approach was taken
 - Ultimate goal is to achieve organ perfusion by maintaining MAP



Smartphrases allow the provider to clarify diagnoses and plan of care

Summary:

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Initial Sepsis Documentation:

At 1836 on 08/16/21, I suspect the patient to meet severe sepsis criteria due to a lactate >2 This timestamp also applies to every infectious and/or SEP-1-related diagnosis in Clinical Impression or MDM sections of this note.

Fluid Management

An initial bolus <30 mL/kg was given because a 30 mL/kg bolus of crystalloid fluids would be detrimental or harmful for the patient despite hypotension. The patient has stage V or GFR < 15 mL/min or ESRD. I performed a sepsis focused physical examination and reassessment on 07/28/21 at 2053.

Summary:

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Initial Sepsis Documentation:

At 1836 on 08/16/21, I suspect the patient to be excluded from severe sepsis or septic shock consideration due to all SIRS criteria, abnormal vitals and evidence of organ dysfunction NOT being due to severe sepsis or septic shock, but due to alternative cause. This timestamp also applies to every infectious and/or SEP-1-related diagnosis in Clinical Impression or MDM sections of this note.

Fluid Management

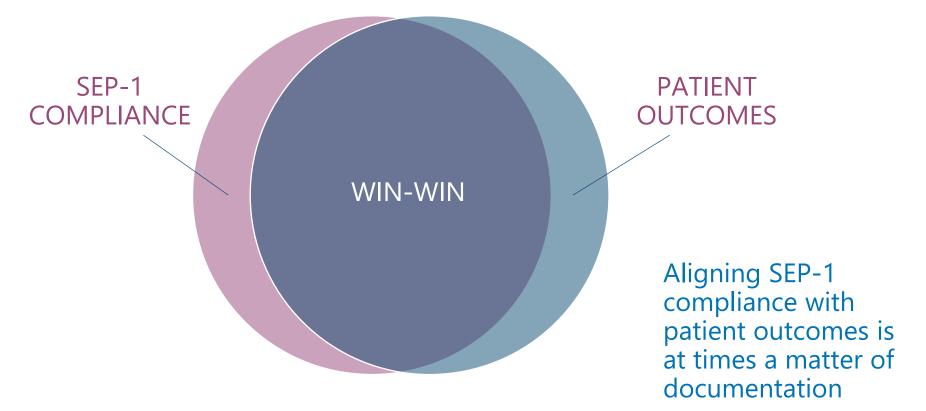
The patient did not require 30 mL/kg fluid bolus, because patient did not present with an initial lactate >=4.0 mmol/L or initial hypotension.



Fluid Management

- "One of the most important principles of managing complex septic patients is the need for a detailed initial assessment and ongoing re-evaluation of the response to treatment."
- To avoid over- and under-resuscitation, fluid administration beyond the initial resuscitation should be guided by careful assessment of intravascular volume status and organ perfusion."
- "Dynamic measures have demonstrated better diagnostic accuracy at predicting fluid responsiveness compared with static techniques. Dynamic measures include passive leg raising combined with cardiac output (CO) measurement, fluid challenges against stroke volume (SV), systolic pressure or pulse pressure, and increases of SV in response to changes in intrathoracic pressure." (Evans et al., 2021, p. e1076).





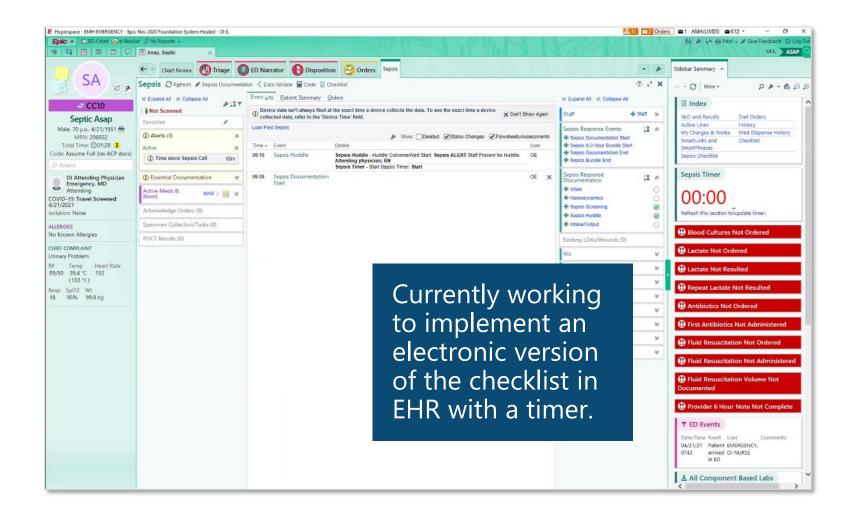


Suspected Sepsis Orders ≈ Manage User Versions ▼Lab Orders Inova Lab Orders Timed Lactic Acid Panel Blood Culture X 2 CBC and differential STAT, Once Comprehensive metabolic panel STAT, Once Bolus Fluids Inova Fluid Bolus Orders 30 mL/kg bolus is only required if patient has hypotension or lactic acid >=4 due to sepsis. Ideal body weight may be used if BMI is documented >30. sodium chloride 0.9 % bolus (\$) 30 mL/kg, Intravenous, Administer over 60 Minutes, Starting 8/16/21

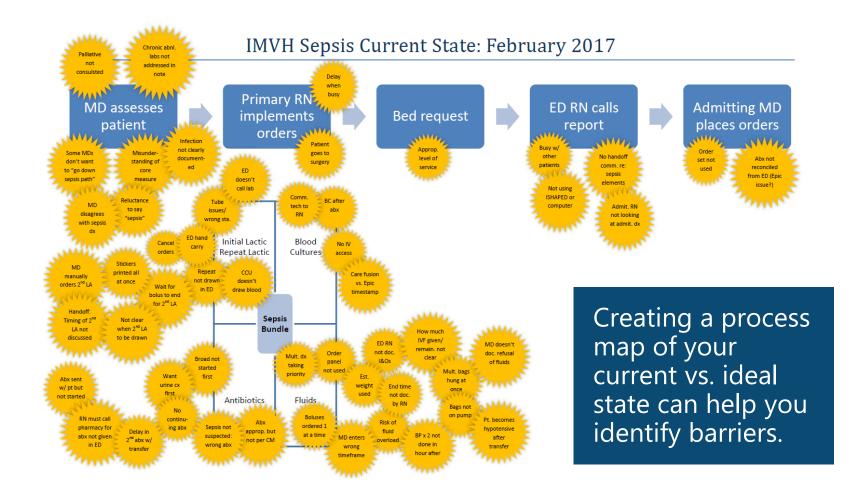


 Medication - Unidentified Source 					
Consider gentamicin/tobramycin if septic shock (lactate gr fluids) or if patient has received antibiotics within the last Gentamicin/tobramycin 7 mg/kg x 1 dose if CrCl 30 mL/min Gentamicin/tobramycin 2 mg/kg x 1 dose if CrCl less than	90 days. n or greater (order random level 6-12 hours after dose).				
Inova Unidentified Source	Click for more				
 Medication - Suspected Source 					
Consider gentamicin/tobramycin if septic shock (lactate gr fluids) or if patient has received antibiotics within the last 9 Gentamicin/tobramycin 7 mg/kg x 1 dose if CrCl 30 mL/min Gentamicin/tobramycin 2 mg/kg x 1 dose if CrCl less than 3	90 days. I or greater (order random level 6-12 hours after dose).				
Inova Pneumonia Antimicrobials	Click for more				
Inova Intra-abdominal Infection	Click for more				
Inova Bacterial Meningitis (Community Acquired)	Inova UTI - Community Acquired				
Inova Bacterial Meningitis (Immunocompromised and/or g	🔿 cefTRIAXone IV				
Inova UTI - Community Acquired	O levoFLOXacin +/- gentamicin IV (severe beta-lactam allergy)				
Inova UTI - Hospital/SNF/Catheter Related	meropenem +/- gentamicin IV (history of ESBL/MDRO)				
Inova Skin/Skin Structure Infection	Click for more				
Inova Skin/Skin Structure Infections - Immunocompromised	or DM Foot Click for more				
Inova Neutropenic Fever Click for					











Success Factors/ Facilitators



Success Factors/Facilitators

- Having a sepsis coordinator, even part-time, has been key
 - Permanent position allows for succession planning
- Short feedback cycle for fallouts and successes
 - Value of concurrent reviews
- Leadership, accountability and support of CMO and medical directors (ED, hospitalists) has been critical
 - Emergency physician group allows me to attend quarterly meetings to give updates
- Regular sepsis committee meetings for last 5+ years
 - Role of interprofessional collaboration
- 24/7 support from TeleICU for inpatient nurses on *all* units



E INOVA

Sepsis Coaching Record

Date	1. SIRS 2 or more	
Patient Name	2. Infection Documentation	
MRN	3. Organ Dysfunction	
Location	Severe Sepsis Presentation Time	
Employee(s)	Sepsis Screen Positive in Triage?	□Yes □No
Provider(s)	Secondary Screen Completed?	□Yes □No □N/A
	Copy of Sepsis Checklist Received?	□Yes □No

Description of Event:

- Your patient met severe sepsis criteria, but no lactic acid was drawn or it was drawn late (not drawn within 3 hours).
- Blood cultures were not drawn before antibiotics. If there were any barriers to drawing cultures, documentation could not be found.
- Your patient did not receive broad-spectrum antibiotic coverage within 3 hours of severe sepsis presentation.
- A repeat lactic was not drawn within 6 hours of severe sepsis. The recommended timing is to redraw a repeat lactic within 1-2 hours of the initial lactic.
- Your patient had hypotension (SBP <90 or MAP <65) or a lactic of 4 or more, but a 30 mL/kg bolus was not initiated within 3 hours. If the provider orders individual boluses, instead of a single order with the total amount, the "start time" is considered when the final bolus, which completes the required amount, is begun. (Example: Patient needs 2500 mL and orders are written for 1000 mL, 1000 mL and 500 mL: start time is when the <u>last</u> bolus for 500 mL, is started. If a single order for 2500 mL is entered, start time is when <u>first</u> bolus hung. Don't forget to label boluses with pink stickers "Bag: ______ of _____"). If the provider is concerned about fluid overload, patient refusal must be documented or palliative care consulted. Ideal body weight may be used if BMI is greater than 30. Have the provider document this.
- Two BPs were not recorded during the hour after the 30 mL/kg fluid amount finished. The finish time was . (Because a stop time was not entered in Epic, the end time was calculated using the duration specified in the order.)
- The provider's note did not contain the statement, "Sepsis exam performed after fluids started." This statement is required when a patient receives the 30 mL/kg fluid bolus. Provider may also use .sepsiscms Smart Phrase.
- Vasopressor was not started within 6 hours of septic shock presentation, if patient had persistent hypotension after 30 mL/kg bolus.

Coaching tool for fallouts

Other notes:



Celebrate Successes



- Each month we recognize a nursing Sepsis Star
- They receive a gold star pin



Keeping Things in Perspective



Keeping Things in Perspective

- SEP-1 is useful process measure for developing sepsis programs.
- SEP-1 serves as a catalyst for improvements in patient care – including interdisciplinary collaboration, staff education, order sets and early warning systems. (Mukherjee & Evans, 2017)



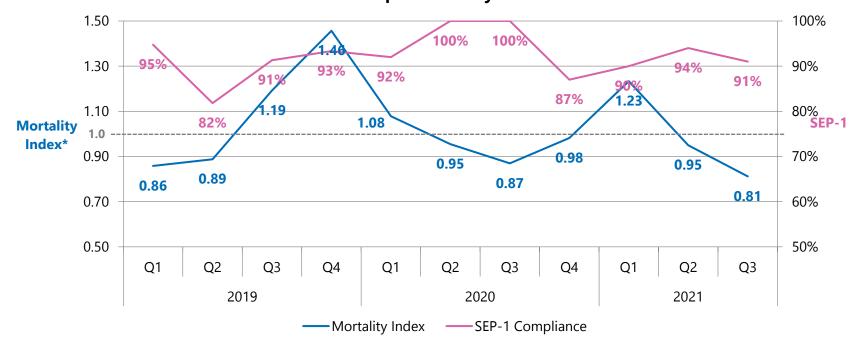


Keeping Things in Perspective, continued

- In addition to compliance with SEP-1, nursing leaders should examine other variables and processes that may impact outcomes, for example
 - More aggressive antibiotic goals (<1 hour)
 - Timely source control (surgical interventions)
 - More nuanced fluid management and assessment of fluid responsiveness, etc.
- Pay attention to near misses and harm from other causes
- What do *you* consider a fallout?



Mortality vs. SEP-1 Compliance

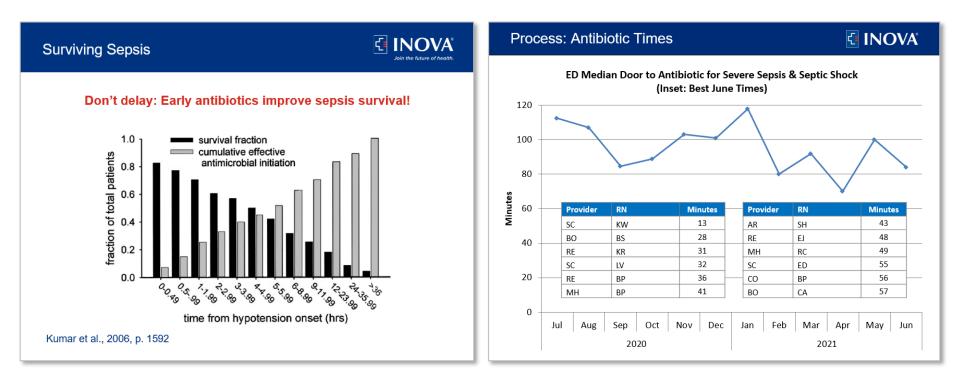


IMVH Sepsis Mortality vs. SEP-1

*Data from the Vizient Clinical Data Base used by permission of Vizient, Inc. All rights reserved.



Focus on Early Antibiotic Administration







Sepsis Presentation for the February 2022 HQIC Community of Practice Call



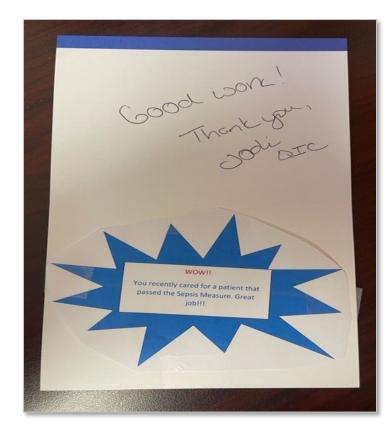




- Monthly Sepsis Team Meeting hospitalist, ER provider and front-line nurses having joined the team
- Reworked the Sepsis Flow Sheet (see slide #5)
- Process for documenting IV stop times on the inpt side
- Fall-outs reviewed monthly at dept staff mtgs, Nurse Practice Council and the Medical Staff Quality Affairs mtg
- Sending WOW notes to the providers and nurses whose pts pass the Sep-1 measure (see next slide)
- Real time chart reviews on Sepsis pts
- Work with providers on documentation opportunities







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Sepsis Tracking Tool



Maryville Sepsis Tracking Tool	Pt Name & Enc #	Date/Time Completed
If the provider does not suspect infection, doo	ument reason/time, complete icon(s) and turn in form.	
<u>Sepsis =</u>	Severe Sepsis =	
 2 or more SIRS criteria 	• Sepsis +	
Suspected infection	 1 or more Organ Dysfunction 	
	Organ Dysfunction (circle)	
	SBP < 90 mmHg or MAP < 65 mmHg	
SIRS Criteria (circle)	Plt < 100,000 per microliter	
Temp > 38.3 °C or < 36°C	INR > 1.5 or aPTT > 60	
HR > 90	Bili > 2 mg/dl	
Resp > 20	Creatinine > 2 mg/dl	
WBC > 12K or < 4K cells per cubic milimeter of	Need for Mechanical Ventilation - CPAP, BiPAP, or	
blood or Bands > 10%	Intubation	
	Lactate > 2 mmol/L	
	UOP < 0.5 ml/kg/h/for 2 Hours	
<u>Si</u>	eptic Shock	
• Lacta	te≥4 mmol/L OR	
 Severe sepsis with persistent or new h 	potension in the 1 hour after IVF fluid completion	
<u>Complete</u>	within 3 Hours	
Place ED (or Inpt) Sep	sis Treatment Order Set-Maryville	
Obtain patient v	veight (avoid stated weight)	
🗆 Initi	al lactate drawn	
2 set of blood cultures. It is recommende	d to obtain 2 sets of blood cultures prior to antibiotic	
administration, however, if time constraint, the	first antibiotic can be initiated after the first blood culture	
□ Anti	biotics initiated	
□ Initate fluid bolus 30 mL/kg if SBP < 90 or MAP	<65, an initial lactate ≥4, or provider documentation of	
	I > 30 use ideal body weight)	
Document accurate IVF	Stop Times when bolus is completed	
Complete		
Complete		
If initial lactate >2, repeat lacta	te x1 within 6 hours, ideally after fluid bolus	
☐ If initial lactate >2, repeat lacta ☐ Give appropriate vasopressor for per	te x1 within 6 hours, ideally after fluid bolus sistant hypotension following fluid resuscitation	
□ If initial lactate >2, repeat lacta □ Give appropriate vasopressor for per □ Focus Exam by MD/PA/APN OR C	te x1 within 6 hours, ideally after fluid bolus sistant hypotension following fluid resuscitation VP, Sv02, Echo or Fluid Challenge completed	
☐ If initial lactate >2, repeat lacta ☐ Give appropriate vasopressor for per	te x1 within 6 hours, ideally after fluid bolus sistant hypotension following fluid resuscitation	



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Discussion

- What excites you the most about the information provided? What information can you leverage to help expand opportunities in your communities?
- What actions will you take as a result of the call?
- Where can you begin with your facility to continue to ensure safety, and a true patient-centered approach as you engage collaboratively with others?
- Which activities do you have underway that will allow for you to expand and push forward to build on action in the next 30 days? 90 days?

Final Thoughts



Join Us for the Next Community of Practice Call!

Join us for the next Community of Practice Call on March 10, 2022 from 1:00 – 2:00 PM ET

We invite you to register at the following link:

https://zoom.us/webinar/register/WN_ASI_I3p_TEyx_VY_YYFFeA

You will receive a confirmation email with login details.



Thank You!



Your opinion is valuable to us. Please take 4 minutes to complete the post event assessment here: <u>post assessment 2.10.22</u>

We will use the information you provide to improve future events.

