

# Reducing Readmissions - Successful Rural Hospital Strategies

## HQIC Community of Practice (COP) Call



### Register Here:

[https://bit.ly/HQICMonthly\\_Nov18](https://bit.ly/HQICMonthly_Nov18)

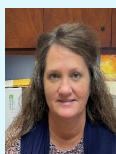
### Featured Speakers:



**Jo Ann Nix, RN BSN CMSRN**  
Chief Nursing Officer North  
Baldwin Infirmary



**Lisa Bush MSN, RN, CEN, CFRN**  
Manager of Emergency  
Department  
North Baldwin Infirmary



**Hollie Powell LBSW, MPH**  
Director of Case Management  
Marshall Medical Centre



**Wendy Griffis BSN, RN**  
Administrative Director of Quality  
and Risk Management  
Coffee Regional Medical Center



**Shan Fields BSN, RN**  
Director of Care Management  
Coffee Regional Medical Center

**Thursday, November 18, 2021**

**1-2 p.m. ET | 12-1 p.m. CT | 10-11 a.m. PT**

**This call will be held on the second Thursday of every month from 1 – 2 pm (ET).**

**CLICK HERE TO REGISTER TODAY**

**Audience:** This monthly call series is open to all Hospital Quality Improvement Contractors (HQIC) staff members to help support the delivery and spread of quality improvement initiatives in every state and territory. HQICs may extend this invitation to their hospitals to attend as well.

**Series Description:** This HQIC series is brought to you by the Centers for Medicare & Medicaid Services to share successes, strategies and best practices across the learning community.

**This Month's Topic:** Reducing Readmissions- Successful Rural Hospital Strategies

Implementation of tools and strategies which impact a hospital's culture can significantly affect employee job satisfaction, retention and quality of patient care. That's why it's important for hospitals of all sizes to build a culture that values its people. Join us to learn how three rural hospitals implemented creative ways to build a culture of safety. Through improvement of current processes and the development of new processes, these hospitals have all successfully reduced readmission rates.

We anticipate an engaging discussion with the speakers following the presentations. We look forward to you joining us.

**Questions:** Please direct any questions to The Bizzell Group at [dvacsupport@thebizzellgroup.com](mailto:dvacsupport@thebizzellgroup.com).

### About Hospital Quality Improvement Contractors (HQIC):

The HQIC is a four-year program dedicated to improving behavioral health outcomes with a focus on decreased opioid misuse, patient safety with emphasis on reduction of harm, and care transitions with a focus on high utilizers. HQIC supports rural, critical access hospitals and hospitals that are low performing and serving vulnerable populations.