SPEAK UP!

You are part of your healthcare team!

YOU, your family members and care partners, and the facility staff are a TEAM.
You make decisions about your health and address your concerns TOGETHER!
If you have a problem in your unit, here are some steps you may take:

1. Speak with your social worker, head nurse, administrator, or doctor to discuss the problem.
2. Follow the steps of your facility's grievance process if the problem is not solved.

The ESRD Network is Here for You!

You should **FEEL SAFE** when you file a grievance.

When you file a grievance, you have the right to be **ANONYMOUS**.

You can file a grievance at **ANY TIME**.

If the problem continues, or if you prefer to speak with an outside agency first, you should contact:

Your ESRD Network

877-936-9260
Network 8, Inc.
775 Woodlands Pkwy
Suite 310
Ridgeland, MS 39157
www.esrdnetwork8.org

OR

Your State Agency

800-227-7308
Health Facilities Licensure
Mississippi State Department of Health
P.O. Box 1700
Jackson, MS 39215
www.msdh.state.ms.us/msdhsite/_static/30,0,83.html

ALLIANT HEALTH SOLUTIONS | END STAGE RENAL DISEASE NETWORKS 8 & 14

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