



ESRD Network 14 TEEC Command Center

The TEEC Command Center (TCC) will be operational in the event of a disaster in Texas that disrupts the provision of dialysis in a geographic area. The purpose of the TCC is to establish communication between ESRD providers, patients, and Emergency Operations Centers to facilitate provision of needed dialysis. The TCC works with the State Command Center to understand accommodations for community influx for shelter or resources.

Position Description

Qualifications:

- ESRD Professional
- Knowledge of TEEC structure
- Knowledge of dialysis community in Texas
- Ability to work and remain calm in a high pressure, fast paced, changing environment
- Proficient Computer Skills and Telephone Etiquette
- Knowledge of Texas geographical area

Supplies to bring:

- Cell phone and charger
- Laptop and power cord
- Personal meds, special diet needs, toiletries, cash (small bills and change)
- Contact list of important persons in your corporation, regional contacts in affected area

Duties:

- Work in 12-hour shifts from 7 am to 7 pm
- Advise callers on:
 - Dialysis availability
 - Transportation issues and assistance
 - Emergency diet
 - Triage/ Shelter Locations
 - Technical issues regarding bringing dialysis units back online
 - Resources
- Expected callers include but are not limited to:
 - Evacuating and or displaced ESRD patients and families
 - DSHS
 - State & local agencies/ Emergency Operations Center (EOC)
 - Hospitals & field hospitals
 - Shelters
 - EMS