

Powerful Partnerships - Area Offices on Aging & Community Coalitions

Welcome!

- All lines are muted, please ask your questions in Q&A
- For technical issues, chat to the 'Technical Support' Panelist
- Please actively participate in polling questions that will pop up on the lower righthand side of your screen

**We will get
started shortly!**



**Quality Improvement
Organizations**

Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES



The Quality Improvement Services Group of
ALLIANT HEALTH SOLUTIONS

Carolyn Kazdan, MHSA, NHA

AIM LEAD, CARE COORDINATION



Ms. Kazdan currently holds the position of Director, Health Care Quality Improvement for IPRO, the Medicare Quality Improvement Organization for New York State. Ms. Kazdan leads IPRO's work with Project ECHO® and serves as the Care Transitions Lead for Alliant Quality. Ms. Kazdan previously led the IPRO's work with the NYS Partnership for Patients and the Centers for Medicare & Medicaid Services (CMS) Special Innovation Project on Transforming End of Life Care in the Nassau and Suffolk County region of New York State. Prior to joining IPRO, Ms. Kazdan served as a Licensed Nursing Home Administrator and Interim Regional Director of Operations in skilled nursing facilities and Continuing Care Retirement Communities in New York, Pennsylvania, Ohio and Maryland. Ms. Kazdan has served as a senior examiner for the American Healthcare Association's National Quality Award Program, and currently serves on the MOLST Statewide Implementation team and Executive Committee. Ms. Kazdan was awarded a Master's Degree in Health Services Administration by The George Washington University.

Carolyn enjoys visiting her grandchildren, photography, crocheting, needlepoint, reading and being at the beach!

"I don't have to chase extraordinary moments to find happiness - it's right in front of me if I'm paying attention and practicing gratitude"

—Brene Brown

Contact:

ckazdan@ipro.org

Polling Question:

Is your local AAA part of your community's health care coalition?

Brian Bruggeman M.A., CIRS-A/D, ADRC

PROGRAM MANAGER

- Program Manager of the Aging and Disabilities Resource Connection (ADRC).
- M.A. degree in Sociology from Governors State University.
- Certified Aging Information and Referral Specialist(CIRS-A/D)
- Certified Options Counselor (COC)
- Over 20 years experience in the behavioral health and aging field having worked as a therapist and discharge planner at two inpatient psychiatric units prior to employment at TRAAA.



Contact:

bbruggeman@threeriversrc.com

Kimberly Rodgers, MPA

AGING COMMUNICATIONS/OUTREACH SPECIALIST



Kimberly Rodgers is an Aging Communications/Outreach Specialist for Southern Georgia Area Agency on Aging services (AAA). Kimberly assists with a range of AAA priorities including communications, marketing and outreach efforts, community engagement, and social media presence.

Prior to joining Southern Georgia AAA, Kimberly worked in public health and behavioral health social services, non-profit development, and post-secondary education. A passionate advocate for elderly and disabled citizens and their families, Kimberly has devoted most of her career to providing and administering residential and vocational services that assist others to live and work in their own communities.

Contact: krodgers@sgrc.us

Jenisha Henneghan

AREA AGENCY ON AGING ASSISTANT DIRECTOR TRIANGLE J COUNCIL OF GOVERNMENTS

Jenisha Henneghan is the Assistant Director for the Area Agency on Aging at Triangle J Council of Governments. Jenisha joined Triangle J in 2014 as an Aging Program Specialist after a professional career as a physical therapist. In her current role as Assistant Director, she coordinates and supervises the Care Transitions Coalition of Wake County, the Wake Community Resource Connection for Aging and Disabilities, the Veteran Directed Care Program and the Consumer Directed Care Program. Jenisha received her undergraduate degree from Hampton University, Doctor of Physical Therapy from Virginia Commonwealth University and Master of Public Health from Florida A&M University.

Contact:
jhenneghan@tjcog.org



Objectives

- Learn Today:
 - Describe the value of engaging AAAs in community coalitions
 - Identify strategies for engaging AAAs in partnership
 - Describe the scope of services provided by AAAs
- Use Tomorrow:
 - Contact your AAA and lay the foundations for your Community of Strength

Discussion



Brian Bruggeman



Kimberly Rodgers



Jenisha Henneghan

Need Aging Services? Call us today!



**Southern Georgia
Regional Commission's
Area Agency on Aging
(SGRC-AAA)**

1725 South Georgia Pkwy, W
Waycross, GA 31503

*Are you an adult age 60 or older or a person
with a disability in need of help?*

*Contact the Area Agency on Aging's Aging
and Disability Resource Connection (ADRC)
for assistance, information, and resources.*

CONTACT US TODAY!

**Telephone: 1-888-73-AGING/
1-888-732-4464**

Website: www.sgrc.us/aaa.html



**State ADRC Website:
www.georgiaadrc.com**



Like us on Facebook:
**Southern Georgia Area
Agency on Aging**



Access to long-term care and support for
older adults and persons living with disabilities

Area Agency n Aging

Triangle J Council of Governments

*Proudly serving **Chatham, Durham, Johnston, Lee, Moore, Orange, and Wake** counties and
the municipalities within.*

www.tjaaa.org

Information
on Services
and
Supports



Long-Term
Care
Ombudsman
Program



Family
Caregiver
Support
Program





P.O Box 1600, Franklin, GA 30217

1-866-854-5652

Three Rivers Area Agency on Aging serves twelve counties in the West Georgia area. With just one call, an individual will be connected to a counselor who can help them navigate all of the aging and disability programs that are available in their community.



— GEORGIA'S —
AGING & DISABILITY
R E S O U R C E C O N N E C T I O N

Contact Information:

Speakers: **Brian Bruggeman M.A., CIRS-A/D, ADRC**

Program Manager

bbruggeman@threeriversrc.com

Kimberly Rodgers, MPA

Aging Communications/Outreach Specialist

kr Rodgers@sgrc.us

Jenisha Henneghan

Area Agency on Aging Assistant Director

Triangle J Council of Governments

jhenneghan@tjcog.org

Host:

Carolyn Kazdan

ckazdan@ipro.org

Aim Lead, Care Coordination

Objectives Check In!



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 - Describe the value of engaging AAAs in community coalitions
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How will this change what you do? Please tell us in the poll...



Closing Survey

Help Us Help You!



- Please turn your attention to the poll that has popped up in your lower right-hand side of your screen
- Completion of this survey will help us steer our topics to better cater to your needs

CMS 12th SOW Goals



Behavioral Health Outcomes & Opioid Misuse

- ✓ Promote opioid best practices
- ✓ Decrease high dose opioid prescribing and opioid adverse events in all settings
- ✓ Increase access to behavioral health services



Patient Safety

- ✓ Reduce risky medication combinations
- ✓ Reduce adverse drug events
- ✓ Reduce C. diff in all settings



Chronic Disease Self-Management

- ✓ Increase performance on ABCS clinical quality measures (i.e., aspirin use, blood pressure control, cholesterol management, cardiac rehab)
- ✓ Identify patients at high-risk for developing kidney disease & improve outcomes
- ✓ Identify patients at high risk for diabetes-related complications & improve outcomes



Quality of Care Transitions

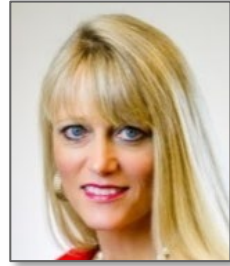
- ✓ Convene community coalitions
- ✓ Identify and promote optimal care for super utilizers
- ✓ Reduce community-based adverse drug events



Nursing Home Quality

- ✓ Improve the mean total quality score
- ✓ Develop national baselines for healthcare related infections in nursing homes
- ✓ Reduce emergency department visits and readmissions of short stay residents

Making Health Care Better *Together*



Georgia, Kentucky,
North Carolina and Tennessee
Leighann Sauls

Leighann.Sauls@AlliantHealth.org



Alabama, Florida and Louisiana
JoVonn Givens

JoVonn.Givens@AlliantHealth.org

Program Directors

Upcoming Events



Learning and Action Webinars

Nursing Homes

Tuesdays, 2pm ET/1pm CT

Community Coalitions

Thursdays, 12:30 pm ET/11:30am CT

June 15, 2021: Developing a Sustainable Water Management Plan in Nursing Homes

July 20, 2021: Understanding F-758: A Practical Approach to Gradual Dose Reductions (GDR) with a Definite Purpose

June 24, 2021: Go to The Hospital Or Stay Here: The Use of Evidence-Based Decision Guides to Reduce Readmissions

July 22, 2021: TBD

Making Health Care Better *Together*

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