

National Healthcare Safety Network (NHSN): Time To Upgrade



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Making Health Care Better *Together*



CMS 12th SOW Goals



Behavioral Health Outcomes & Opioid Misuse

- ✓ Promote opioid best practices
- ✓ Decrease high dose opioid prescribing and opioid adverse events in all settings
- ✓ Increase access to behavioral health services



Patient Safety

- ✓ Reduce risky medication combinations
- ✓ Reduce adverse drug events
- ✓ Reduce C. diff in all settings



Chronic Disease Self-Management

- ✓ Increase performance on ABCS clinical quality measures (i.e., aspirin use, blood pressure control, cholesterol management, cardiac rehab)
- ✓ Identify patients at high-risk for developing kidney disease & improve outcomes
- ✓ Identify patients at high risk for diabetes-related complications & improve outcomes



Quality of Care Transitions

- ✓ Convene community coalitions
- ✓ Identify and promote optimal care for super utilizers
- ✓ Reduce community-based adverse drug events



Nursing Home Quality

- ✓ Improve the mean total quality score
- ✓ Develop national baselines for healthcare related infections in nursing homes
- ✓ Reduce emergency department visits and readmissions of short stay residents

Objectives



- By the end of this session, you will be able to:
 - Understand the difference between level-1 and level 3 SAMS access.
 - Review the instructions & requirements to complete the enhanced data security process.
 - Review barriers that can occur while completing your level -3 SAMS application.

Overview:

2-3+ Weeks to Complete Level-3

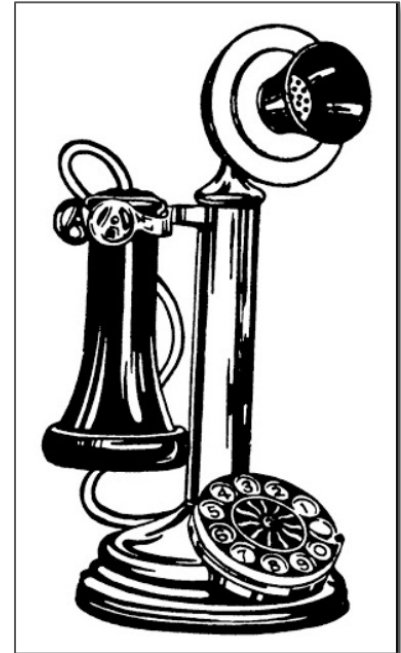
- Invitation to register ~day 1
- Print out the email with the subject line: **SAMS Partner Portal - Identity Verification Request Form** & find 2 forms of ID...~day 2
- Take a trip to a notary & upload your notarized documents using the web portal link. **Immediately, call the SAMS help desk confirm your documents were submitted.**
Phone:1-877-681-2901~day 3
- Wait ~ 1-2 weeks for your SAMS Grid Card to arrive to your home

Time for an Upgrade

Enhanced Data Security Required for NHSN Access

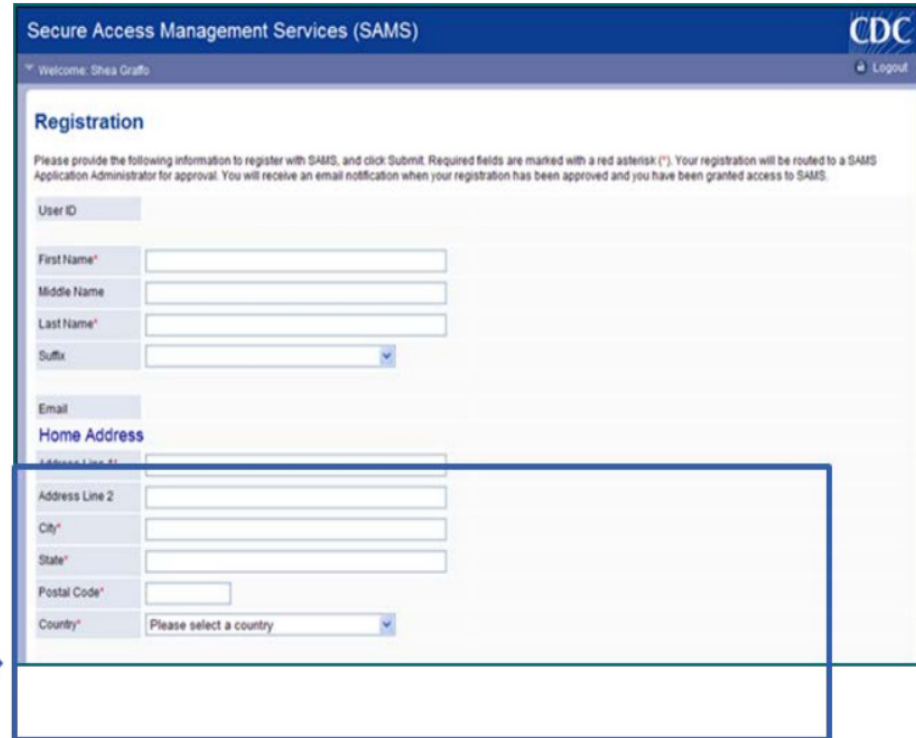
- Email nhsn@cdc.gov with subject line: LTCF-request for SAMS Level 3 access. Include your name, email address & facility Org ID.

<https://www.cdc.gov/nhsn/ltc/covid19/sams-access.html>



Complete Your SAMS Registration

From your
“invitation to
register” link,
Type your legal
name and home
address (not your
work address)



The screenshot shows the 'Secure Access Management Services (SAMS)' registration page. The header includes the CDC logo and a 'Logout' link. Below the header, a 'Welcome: Shea Grafts' message is displayed. The main section is titled 'Registration' and contains instructions: 'Please provide the following information to register with SAMS, and click Submit. Required fields are marked with a red asterisk (*). Your registration will be routed to a SAMS Application Administrator for approval. You will receive an email notification when your registration has been approved and you have been granted access to SAMS.'

The form fields are organized into sections:

- User ID**
 - First Name*
 - Middle Name
 - Last Name*
 - Suffix
- Email**
- Home Address**
 - Address Line 1
 - Address Line 2
 - City*
 - State*
 - Postal Code*
 - Country* (Please select a country)

A blue rectangular box highlights the 'Home Address' section, and a blue arrow points to the bottom of this box.

Complete Your SAMS Application

- Print out the Identity Verification Form
- Locate two (2) forms of approved identity
- Get the form notarized by any notary such as your bank or UPS

Step 3b: Complete and Submit Identity Proofing Verification



From the '**Identity Verification Request**' email, print the Identity Verification Form, complete it, and take it to a notary public for endorsement. Using the SAMS contact information in the e-mail, digitally upload, fax, or mail the completed form and supporting documentation.

Once your information is received and approved, you will receive '**SAMS Account Activation**' and '**SAMS Activity Authorization**' emails, followed by receipt of your SAMS grid card, which will be delivered to your home address via U.S. mail. The approval process can take up to three weeks.

Note: Your SAMS grid card should be delivered to your home address via U.S. mail **within 2 weeks after you receive your SAMS approval email**. If you do not receive your SAMS grid card within two weeks, contact samshelp@cdc.gov for assistance.

Choose Your Two Proofing Documents

A List

- Driver's license
 - Not expired
 - Current home address*
- US Passport (not expired)
- US Military ID

B List

- Employee ID Card that includes:
 - Your name
 - Your organization
 - Your photo
- Voter ID or Registration Card
- Certified Birth Certificate

*Supply a utility bill with current address if different (not a cell phone bill)

<https://www.cdc.gov/nhsn/pdfs/sams/sams-id-508.pdf>

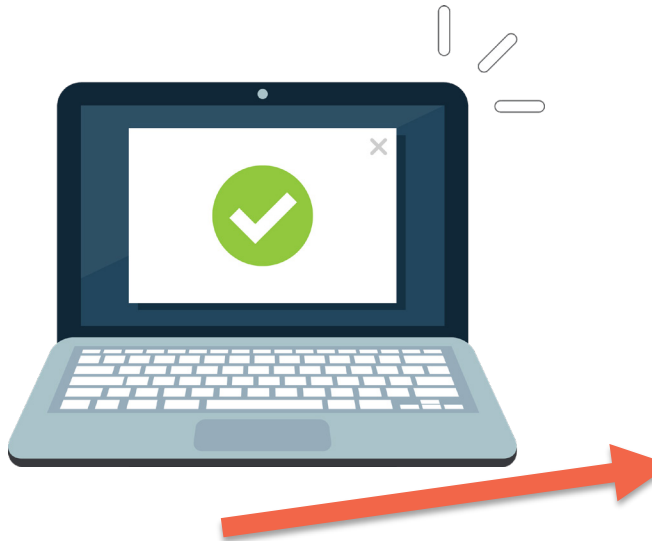
Helpful Tips

- Use a smart phone to take a clear picture of your driver's license
- Email/text the picture to your computer
- Print and save for later



Upload Your SAMS Application

Use the link located on Step 5 of your **Identity verification form**.



5. Submit the completed form via Upload or Fax, ***along with photocopies of your identity documentation and any supplemental documentation needed***, to SAMS by following the instructions below.

To Upload a Scanned PDF:

You may upload a ***single*** PDF that includes all of your proofing documentation (form, scan(s) of identification, notary stamp, supplemental documentation, etc) by logging into SAMS using your SAMS username and recently established password. To upload a document visit the following link:

<https://sft1-sams.cdc.gov/Proofing/Upload/upload.aspx>

SAMS Application

- Sign in using the new password you created.
 - For step-by-step instructions on how to upload a document, please reference the SAMS proofing guide. (<https://auth.cdc.gov/sams/SAMSProofingGuide.pdf>)



Call SAMS help desk to confirm receipt and acceptance of documents. 1-877-681-2901

Check Your Home Mailbox



Call the help desk, 1-877-681-2901, if you have not received your card 7-10 days after you upload the documents.

NHSN Login: <https://sams.cdc.gov>



SAMS grid card

Choose a login option

External Partners

SAMS Credentials



SAMS Username

SAMS Password

Login

[Forgot Your Password?](#)

For External Partners who login with only a SAMS issued UserID and Password.

SAMS Grid Card



Click the Login button to sign on with a SAMS Grid Card

Login

For External Partners who have been issued a SAMS Grid Card.

Use your grid card

External Partners

SAMS Grid Card



SAMS has assigned you CDC GRID card number: 42778. Please ensure this number matches the serial number printed on the lower left of your card.

Grid Card **A4:** **A5:** **D5:**

Login

For External Partners who have been issued a SAMS Grid Card.

Top Reasons for Level-3 Denial

Don't let this happen to you

1. Home address does not match driver's license
2. Legal Name does not match driver's license
3. Registered work address instead of **home** address
4. Driver's license is expired
5. Picture on driver's license is not clear
6. Notary stamp illegible/exp. date not visible
7. Only 1 document was submitted
8. Timed out



Important Tips!



- Use your **home address** *not* your work
- First & Last Name **must** appear **exactly** as it appears on your identity proofing document(s) (e.g., driver's license)
- Home address **must** appear **exactly** as it appears on your identity proofing document(s)

NHSN Hygiene: Add Users Campaign



We want **YOU** to
add users to your
NHSN account!

<https://www.cdc.gov/nhsn/pdfs/ltc/ltcf-faqs-508.pdf>

Contact Information:

NHSN Team

- Enrollment and Reporting:
email nhsn@cdc.gov
 - (there is no phone number)
- Main Website:
 - <https://www.cdc.gov/nhsn/index.html>

SAMS Help Desk

- For problems with login
 - <https://sams.cdc.gov>
 - call: 877-681-2901
 - email:
samshelp@cdc.gov

Mark Your Calendar

Shop Talk 3rd Thursday's at 2pm ET



October 15th

<https://allianthealthgroup.webex.com/allianthealthgroup/onstage/g.php?MTID=eae31779520eda43dfb2e56e28e3e2746>

November 19th

<https://allianthealthgroup.webex.com/allianthealthgroup/onstage/g.php?MTID=e6e359afdf7b904eeb118c3d0b4fdcdcf>

December 17th

<https://allianthealthgroup.webex.com/allianthealthgroup/onstage/g.php?MTID=ef3db587c568677862303b52078baf7f9>

Thank you for your time!



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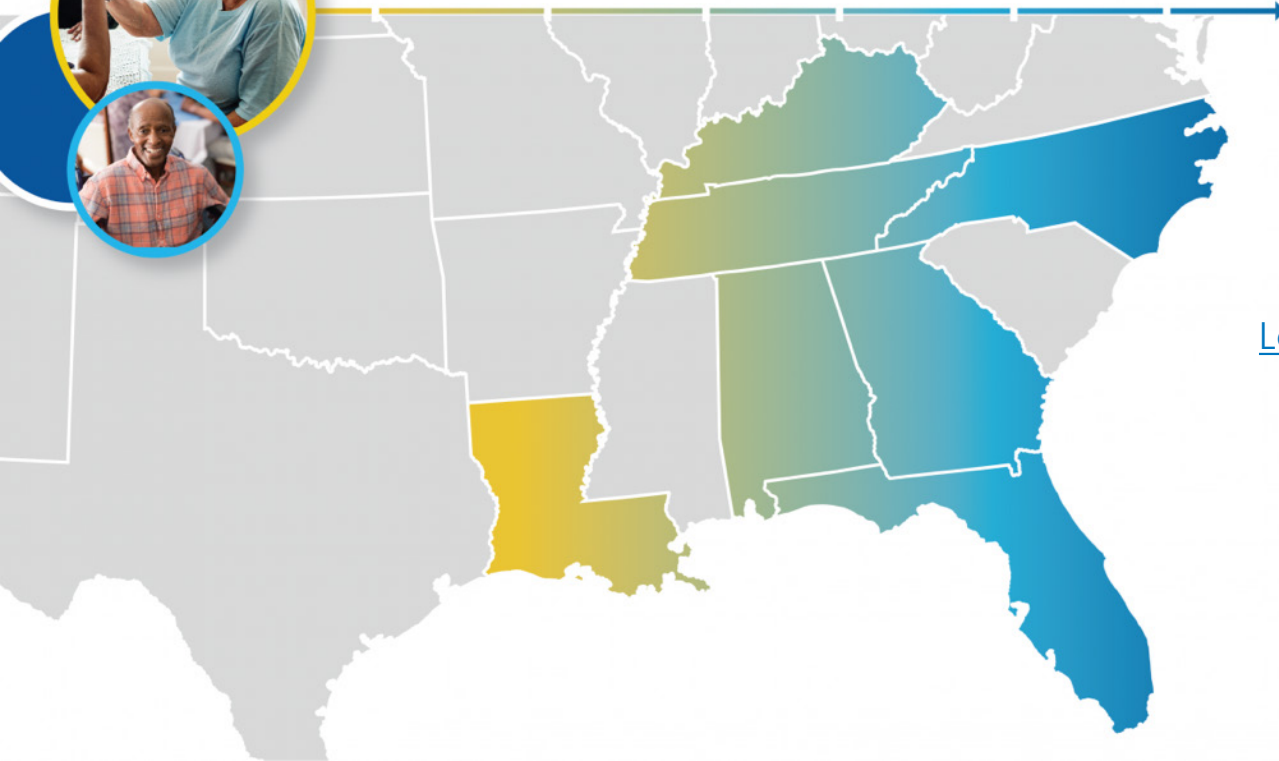
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Questions?



Making Health Care Better *Together*



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Have You Pledged Your Commitment?

Join Alliant Quality >1500 Facilities Strong



Kentucky 213	North Carolina 277
Tennessee 211	Georgia 261
Alabama 132	Florida 246
Louisiana 197	

<https://www.alliantquality.org/news/space-agreement/>

The Southern Partners Action Collaborative for Excellence (SPACE) is a cooperative project between Alliant Quality and nursing homes. As a SPACE participant, your facility agrees to participate with Alliant Quality, the quality improvement group of Alliant Health Solutions (AHS), which is the Medicare QIO for Alabama, Florida, Georgia, Kentucky, Louisiana, North Carolina, and Tennessee and their partners.

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