

# The Power of Engaging Local Government in Community Coalitions: Chattanooga-Hamilton County COVID-19 Community Task Force Successes and Lessons Learned

July 30, 2020 12:30pm – 1pm ET

## Welcome!

- All lines are muted, so please ask your questions in chat
- For technical issues, chat to the 'Technical Support' Panelist
- Please actively participate in the poll that will pop up on the lower righthand side of your screen at the end of the presentation



**We will get started shortly!**

# Objectives

- By the end of this session, you will be able to:
  - Discuss the importance of engaging local government and emergency response teams in cross-continuum community coalitions
  - Identify tools and resources for effective tracking of resource supply and dissemination during emergencies
  - Discuss lessons learned from the field for building and expanding community coalitions to proactively address common challenges

# Jovonn H. Givens, MPH

## TASK ORDER DIRECTOR

JoVonn has been with Alliant since 2005 in various capacities including Evaluation Specialist, Chronic Kidney Disease Theme Manager, and QIN-QIO Deputy Director. She holds a Bachelor of Science degree in Biology from Florida Agricultural and Mechanical University and a Master of Public Health degree from the University of Alabama at Birmingham. She has experience in health education, quantitative and qualitative evaluation methods, and quality improvement. JoVonn received her Six Sigma Green Belt in 2017.

**JoVonn enjoys reading, baking, traveling, and crafting in her spare time.**

**Contact:**

**[JoVonn.Givens@AlliantQuality.org](mailto:JoVonn.Givens@AlliantQuality.org)**



# Jerry 'Pops' Barnes

**COLUMBUS, GA CITY COUNCILMEMBER DISTRICT 1  
ALLIANT QUALITY BENEFICIARY & FAMILY ADVISORY  
COUNCIL MEMBER**

Barnes was born in Philadelphia, Pennsylvania. He and his sisters and brothers were raised by their grandmother in extremely poor financial conditions, but extremely rich in the values that their grandmother instilled in them of love, hard work, honesty, integrity and to treat everyone as we want to be treated.

Pops retired from the United States Army after 20 years as a Master Sergeant E-8. He earned an AAS degree in Journalism from Philadelphia Community College, a BA degree in History from the University of Pennsylvania and a BSN degree in Nursing from Columbus State University. He has been an active volunteer in the Columbus community since 1997.

During his years on City Council, Pops has made sure that District 1 has received its fair share of funding for streets, and infrastructure. Under Pops' watch District 1 has received over 38.1 Million dollars in funding for streets and infrastructure.

**Contact:**  
**[pops9784@aol.com](mailto:pops9784@aol.com)**





















# Julie Clark, LPTA

## SENIOR QUALITY IMPROVEMENT ADVISOR



Julie is a Licensed Physical Therapist Assistant with more than 8 years experience in managing rehab departments while treating patients in long term care, hospital, outpatient, home health, and inpatient hospitals. She has served as a Quality Improvement Advisor in Tennessee for over 7 years working with long term care, hospitals, community coalitions, families and beneficiaries as they work to improve the care provided in the health care system. Her areas of expertise include geriatric seating/positioning, QAPI, NHSN, MDS quality measure review, falls reductions, community coalition development and more.

As the Tennessee Senior Quality Improvement Advisor she can assist healthcare professionals in understanding and implementing quality improvement efforts in their organizations with training events, one on one root cause analysis, and process improvement plan development

**Julie's current hobbies include hiking in the mountains of East Tennessee, supporting people interested in changing to a clean eating through social media, assisting my two sons on their journey through college at ETSU, and completing my Bachelor in Science Degree at ETSU.**

**"Be the change that you wish to see in the world." ~ Mahatma Gandhi**

**Contact:**

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# Making Health Care Better Together

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<b>MEETING / PROJECT NAME:</b>	Memphis NH/ALF Task Force
<b>MEETING DETAILS</b>	<b>Date/Time:</b> 5.29.20 1-2 CT <b>Location:</b> Webex <a href="#">Join meeting</a>
<b>MINUTES PREPARED BY:</b>	Julie Clark



MEETING OBJECTIVE
1. Provide Individualized Guidance to local Nursing Home and Assisted Living
2. Testing of patients and of staff (symptomatic - asymptomatic) as needed based on local availability of tests and epidemiology.
3. Management and Keeping COVID-19 patients within nursing home as long as possible with hospital support
4. Maintain a line of communication between hospital and NH and AL

**KEY:** Blue Font= testing has been completed/ Purple Font= identified need during the meeting/ Yellow highlight=attended meeting

ATTENDEES			
Nursing Home Name	Mayor Office Contact	Nursing Home Association Contact	DOH contact (Emergency Preparedness coordinator)
Attendee Names (admin / DON/ IP/ QA)			
Assisted Living Contacts			
<b>Nursing Home TN-</b>			
<b>Leighann Souls Admin</b> Julie Clark IP			
<b>Face Masks</b>			

AGENDA & NOTES, DECISIONS, ISSUES		
TOPIC/NOTES	OWNER	TIME
<b>Welcome:</b>		
<b>Alliant Quality QIO update-</b> This section is updated each week to include QIO LAN events/ tools and resources/ and notifications of new CMS QIO work- QII	Julie Clark	
<b>PPE</b>		
<b>PPE updates-</b> (Needs, Barriers, and Suppliers).	NHs/ Heather Fortner	
<b>Testing</b>		
<b>Initial Testing updates-</b> (Needs, Barriers, Suppliers)-	NHs	
<b>Retesting discussion-</b> (Plans, Best Practices, Concerns, Needs)-		
<b>CMS and NHSN COVID-19 reporting</b> This section is used to ensure the homes were enrolled and were reporting- assistance was provided if homes stated a need.	Julie Clark	
<b>Dr. Jain Updates on Memphis TF-</b> <i>area physician that is part of the Shelby Co Task Force- he provides updates</i>	Dr. Jain	
<b>Mayor Updates-</b>	Mayor	
<b>COVID-19 case updates-</b> <i>Data sharing and discussion on case numbers</i>	All	
<b>Discussion-</b> <i>this section is open for questions from the group</i>		
<b>Resources:</b>		

1. PPE ordering form – [MSEPC Coalition Critical Supply Rec](#)  
**N95 mask decontamination-** Battelle (FREE for Nursing Homes)- gather large or small quantities of these masks and ship them to decontamination (up to 20 times per mask). The nursing homes digit code that will be attached to their masks through the dec process. Once decontamination is complete the mask is consic (TDH statement on 5.27) these masks are then sent back to th

<a href="https://www.battelle.org/inb/battelle-critical-care-decontamination-system-for-covid19">https://www.battelle.org/inb/battelle-critical-care-decontamination-system-for-covid19</a>		
<ol style="list-style-type: none"> <li>2. <b>Hand Hygiene Tools (FROG)-</b>  </li> <li>3. <b>COVID – 19 Focused Survey Readiness Book-</b> <a href="https://goodwingroup.box.com/s/k2o1wiw86osa0eivlmy27k?dozwuc39">https://goodwingroup.box.com/s/k2o1wiw86osa0eivlmy27k?dozwuc39</a></li> <li>4. <b>TDH LTC Weekly Meeting Notes/PPT</b> - the link to the recording is posted here</li> </ol>		

ASSISTANCE		ACTION TO BE TAKEN BY	DATE TO BE ACTIONED BY
1.	Notify Julie Clark if you need NHSN assistance <a href="mailto:Julie.clark@alliantquality.org">Julie.clark@alliantquality.org</a>	Julie	Ongoing
2.	Notify Heather Fortner to coordinate PPE requests	H. Fortner	ongoing
NEXT MEETING INFORMATION			
DATE		TIME	LOCATION
<b>Action Items</b>			

# COVID Hotspot Community Coalition Agenda

# Virginia 'Jenny' Wolverton, MHA, BSBA, CHECP

## EMERGENCY PREPAREDNESS & PLANNING CHATTANOOGA-HAMILTON COUNTY HEALTH DEPT

Jenny began her career in healthcare as a medical/surgical nurse at Billings Deaconess Hospital in Billings, Montana. Upon receiving her B.S. in Business Administration, she was promoted to Manager of Cardiac Services. She then relocated to Missouri where she held the position of Director of the Special Procedures Lab and Cardiac Services at Bothwell Regional Health Center. While employed at Bothwell, she attended Webster University in Kansas City pursuing a master's degree in healthcare administration. She returned to her southern roots in 1999 when she was offered a position as Director of Cardiac Services at Parkridge Medical Center in Chattanooga, Tennessee. During her employment at Parkridge, she continued her studies and earned a Master's Degree in Healthcare Administration through the University of St. Francis Joliet, Illinois.

In 2004, Jenny was hired by Chattanooga-Hamilton County Health Department as Hamilton County's first Regional Hospital Coordinator (RHC) for emergency preparedness.

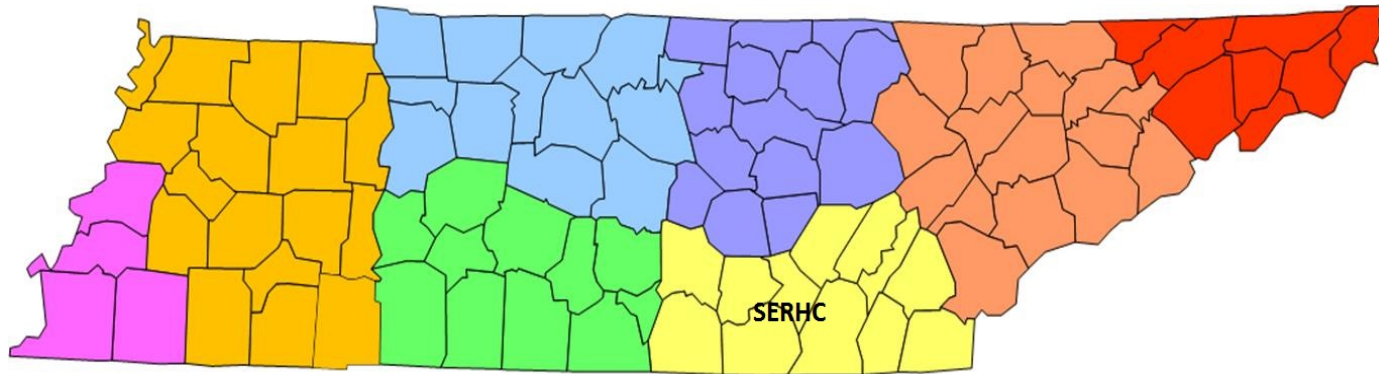
Jenny is a Certified Healthcare Emergency Professional. She continues to increase her knowledge of emergency preparedness/response through FEMA courses, webinars, and attending trainings offered at the local, state, or national level.



### Contact:

[VirginiaW@HamiltonTN.gov](mailto:VirginiaW@HamiltonTN.gov)

# Tennessee's Healthcare Coalitions for Emergency Preparedness & Response





# Southeast Regional Healthcare Coalition Membership



# Healthcare Resource Tracking System



## Healthcare Resource Tracking System



System Status: Normal

Training(UAT)

STATEWIDE COVID-19 OUTBREAK

Home Event Facility Admin Reports Dashboards Patient Bed Matching Help Wolverton



Reset Sort

Facility	County	Facility Status	Service	Status	Reason	Last Update
Starr Regional Health & Rehabilitation	MCMINN	Advisory	Rehabilitation Services	Advisory	Other	05/23/2020 08:50 EST
Alexian Village Health and Rehabilitation Center	HAMILTON	Normal	COVID-19	Other	Lack of Beds	06/23/2020 13:44 EST
Etowah Health Care Center	MCMINN	Normal	COVID-19	Other	Other	06/23/2020 10:46 EST
Laurelbrook Nursing Home	RHEA	Normal	COVID-19	Other	Other	06/23/2020 10:38 EST
St. Barnabas at Siskin Hospital	HAMILTON	Normal	COVID-19	Other	Other	06/23/2020 08:24 EST
The Health Care Center at Standifer Place	HAMILTON	Normal	Rehabilitation Services	Advisory	Labor Shortage: Nursing	07/02/2020 10:05 EST
Bledsoe County Nursing Home	BLED SOE	Normal	COVID-19	Normal		06/23/2020 11:44 CST
EK River Health & Rehabilitation of Winchester	FRANKLIN	Normal	COVID-19	Normal		06/22/2020 09:04 CST
Grace Healthcare Of Decatur	MEIGS	Normal	COVID-19	Normal		06/23/2020 12:56 EST
Life Care Center of Cleveland	BRADLEY	Normal	Cognitive-behavioral therapy	Normal		06/23/2020 14:38 EST
Life Care Center of Collegedale	HAMILTON	Normal	COVID-19	Normal		05/08/2020 14:28 EST
Life Care Center Of Copper Basin	POLK	Normal	COVID-19	Normal		06/22/2020 14:53 EST
Life Care Center of East Ridge	HAMILTON	Normal	COVID-19	Normal		06/23/2020 12:53 EST

Showing 1 to 33 of 33 entries

### Long Term Care Assisted Living

Facility	County	Facility Status	Service	Status	Reason	Last Update
Martin-Boyd Christian Home	HAMILTON	Normal	COVID-19	Advisory	Other	05/11/2020 13:57 EST
Alexian Village of Tennessee	HAMILTON	Normal	COVID-19	Normal		06/22/2020 12:01 EST
Assisted Living at Standifer Place	HAMILTON	Normal	COVID-19	Normal		05/22/2020 16:21 EST
Brookdale Hixson	HAMILTON	Normal	COVID-19	Normal		05/05/2020 14:39 EST
Dominion Senior Living of Hixson	HAMILTON	Normal	COVID-19	Normal		06/18/2020 14:28 EST
Eagle Crest Assisted Living	HAMILTON	Normal	COVID-19	Normal		05/12/2020 11:48 EST
Elmcroft of Hamilton Place	HAMILTON	Normal	COVID-19	Normal		05/18/2020 17:21 EST
Elmcroft of Shallowford	HAMILTON	Normal	COVID-19	Normal		05/05/2020 14:59 EST
Manorhouse Assisted Living	HAMILTON	Normal	COVID-19	Normal		05/24/2020 19:35 EST
Morning Pointe of Hixson	HAMILTON	Normal	COVID-19	Normal		05/05/2020 15:57 EST
Rose of Sharon's Senior Villa	HAMILTON	Normal	COVID-19	Normal		05/18/2020 11:05 EST
Summit View	HAMILTON	Normal	COVID-19	Normal		05/05/2020 15:38 EST
The Terrace at Mountain Creek	HAMILTON	Normal	COVID-19	Normal		05/20/2020 16:40 EST

Showing 1 to 34 of 34 entries

### EMS

Facility	County	Facility Status	Service	Status	Reason	Last Update
Bledsoe County Ems	BLED SOE	Normal	Incident Command	Normal		05/14/2019 09:50 CST

# State Support for Personal Protective Equipment

## TEMA Resource Request Form

<https://survey123.arcgis.com/share/f7f12409b95f426d9d30a7e4adeec651>

# Benefits of Participation in Healthcare Coalitions

- Forum for building relationships with healthcare and response agencies
- Resource sharing among coalition members
- Incident specific situational awareness
- Improves an organization's healthcare response capabilities through training opportunities and scenario specific exercises

# Southeast Healthcare Coalition

## Contact Information

### Regional Healthcare Coalition Coordinators

Virginia (Jenny) Wolverton  
423-364-0066  
[virginiaw@hamiltontn.gov](mailto:virginiaw@hamiltontn.gov)

Kenneth (Ken) Tartar  
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# Contact Information:



Virginia 'Jenny' Wolverton  
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Jerry 'Pops' Barnes  
[pops9784@aol.com](mailto:pops9784@aol.com)



Julie Clark  
[julie.clark@alliantquality.org](mailto:julie.clark@alliantquality.org)



### **Behavioral Health Outcomes & Opioid Misuse**

- ✓ Promote opioid best practices
- ✓ Decrease high dose opioid prescribing and opioid adverse events in all settings
- ✓ Increase access to behavioral health services



### **Patient Safety**

- ✓ Reduce risky medication combinations
- ✓ Reduce adverse drug events
- ✓ Reduce C. diff in all settings



### **Chronic Disease Self-Management**

- ✓ Increase performance on ABCS clinical quality measures (i.e., aspirin use, blood pressure control, cholesterol management, cardiac rehab)
- ✓ Identify patients at high-risk for developing kidney disease & improve outcomes
- ✓ Identify patients at high risk for diabetes-related complications & improve outcomes



### **Quality of Care Transitions**

- ✓ Convene community coalitions
- ✓ Identify and promote optimal care for super utilizers
- ✓ Reduce community-based adverse drug events



### **Nursing Home Quality**

- ✓ Improve the mean total quality score
- ✓ Develop national baselines for healthcare related infections in nursing homes
- ✓ Reduce emergency department visits and readmissions of short stay residents

# **CMS 12<sup>th</sup> SOW AIMS**

## Making Health Care Better *Together*



Georgia, Kentucky, North  
Carolina, or Tennessee

Leighann Sauls

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Alabama, Florida, or Louisiana

Jeana Partington

[Jeana.Partington@AlliantHealth.org](mailto:Jeana.Partington@AlliantHealth.org)

# Program Directors



# Upcoming Events

## Nursing Homes

Tuesdays, 2pm ET/1pm CT

## Community Coalitions

Thursdays, 12:30 pm ET/11:30am CT

August 18 <sup>th</sup> , 2020: Initiating an Effective Medication Reconciliation Program	August 27 <sup>th</sup> , 2020: Using SBIRT for Effective Screening and Referral to Treatment <b>*Special 60-minute Presentation*</b>
September 15 <sup>th</sup> , 2020: High risk medication use and quality practices to prevent ADE	September 24 <sup>th</sup> , 2020: Opioid Use in the Aging Population <b>*Special 60-minute Presentation*</b>
October 20 <sup>th</sup> , 2020: Understanding and using QAPI elements in day to day care processes	October 29 <sup>th</sup> , 2020: Blood Glucose Targets And Adapting Treatment Goals For Special Populations
November 17 <sup>th</sup> , 2020: Preventing and Managing C. difficile	November 19 <sup>th</sup> , 2020: How Medication Reconciliation can Reduce Hospital Utilization and Readmissions
December 15 <sup>th</sup> , 2020: Preventing healthcare acquired infections	December 17 <sup>th</sup> , 2020: Gear up for the New Year! Positioning your Organization to Gather, Track, and Use Data in 2021

# Making Health Care Better Together



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